

# HIMMAT SINGH

A Hardworking passionate person looking to excel and showcase my skills and also to improve my skill and work for the growth of the organization.

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## EXPERIENCE

### ***Tech Mahindra, Noida — Associate Customer Support***

July 2022 – Present

- Call on Customer Call me request regarding queries related Flipkart orders
- Provide best resolution to customers on call
- update customer resolution via email and access client Softwares

### ***Reliance Jio, Dwarka — Sales Executive***

April 2022 – June 2022

- Convert Lead prospects into sales: conversion rate 95% of qualified leads.
- Communicated with customers, employees and third parties to answer questions, explain information, take orders and address complaints

### ***Green Décor, Dwarka — E-commerce Executive***

April 2018 – Dec 2019

- Cataloging the products on various online marketplace (Eg. Amazon, Meesho etc.)
- Process the order & manage returns
- Ad campaigning and handling social media accounts.

## EDUCATION

### ***Sikkim Manipal University, Distance — BSC IT***

MAY 2014 – Nov 2017

- BSC in Information Technology. Per: 63.4%
- Main coursework: Data Structures, Design and analysis of Algorithms, Computer Architecture, Database Systems, Operating Systems, Software Engineering.

### ***Harcourt Butler Senior Sec. School Delhi, — Intermediate***

APR 2012 – JUNE 2013

Intermediate in PCM has 59%

## CERTIFICATIONS

### **Newton School — Full Stack Development**

Pursuing full stack development course including Java, DSA, Reactjs, Nodejs, Javascript.

## PROJECTS

1. **My Portfolio** - In this I used mainly HTML, CSS, @media Query to make it responsive and Some JS to make it dynamic after completing this project I got confident in my HTML and CSS concepts.
2. **To Do List App**- In this I mainly focused on my JS used DOM Manipulation to make it dark and light mode enabled and draggable to do list. check it through this link <https://todo-v93u.vercel.app/>
3. **Textify** - In this project used basic concepts of react like function based components, props, hooks and objects and some inbuilt methods of js. This is basically a text editor website, you can convert upper to lowercase words and vice versa etc.
4. **BEENEWS** - it is a news website, In this project I completely understood about APIs, how to fetch apis and get data and how to render data in components using states.
5. **ViewTube** - This is my major project. I can say it's going to be one of my finest projects. I am using additional libraries like react router dom, material ui for css part and RapidApi I will explain later when I complete it.

## SKILLS

JAVA Core, DSA Basics HTML, CSS, Javascript, React

## PERSONAL TRAITS

Goal Oriented  
Dynamic & Hardworking  
Lead  
Good confidence  
Disciplined  
Adaptable

## LANGUAGES

English Intermediary