

Use Transfer Connex Ltd with confidence

We take the security of your data and money very seriously. We only partner with regulated entities and leading technology companies to ensure we're ISO/IEC 27001:2013 compliant and consistently review and enhance our processes and systems to ensure that we remain secure.

Regulated Partner

Payment services for Transfer Connex Ltd are provided by The Currency Cloud Limited. Registered in England No. 06323311. Registered Office: The Steward Building 1st Floor, 12 Steward Street London E1 6FQ. The Currency Cloud Limited is authorised by the Financial Conduct Authority under the Electronic Money Regulations 2011 for the issuing of electronic money (FRN: 900199). In the US Currency Cloud operates in partnership with CFSB. CFSB fully owns the bank program and services are provided by The Currency Cloud Inc.

Why our clients are comfortable

Here are some of the things we do to make sure that you can use our services with peace of mind.

Authorized by the FCA

Currencycloud is authorized by the Financial Conduct Authority for issuing of electronic money and the provision of payment services with [FCA registration number 900199](#).

Currencycloud is registered with FinCEN and is authorized in 22 states to transmit money.

Trusted by more than a million people

Currencycloud process over \$1bn a month on behalf of hundreds of thousands of people and companies.

Privacy

We comply with best practices and regulations pertaining to the management of personal data under the UK Data Protection Act (DPA), as well as the European Union General Data Protection Regulation (GDPR).

Funded by high quality investors

Currencycloud is backed by some of the leading names in the investment community, including GV (Google Ventures), Sapphire Ventures, & Notion Capital.

Safeguarded bank accounts

Your money is held in separate accounts with tier one banks. In the unlikely event of Currencycloud ceasing to exist, your money remains protected.

Security

Physical security

Our service operates on Amazon Web Services (AWS) which is certified under a number of global compliance programmes which underlines best practices in terms of data centre security.

- ISO 27001 Information Security Management Controls
- PCI-DSS Level 1 Payment Card Standards
- ISO 27018 Personal Data Protection
- SSAE16/SOC 1, SOC2 and SOC 3
- FIPS United States Government Security Standards

For the full list of AWS compliance programs

see: <https://aws.amazon.com/compliance/pci-data-privacy-protection-hipaa-soc-fedramp-faqs/>

More information about AWS data centre controls may be found

here: <https://aws.amazon.com/compliance/data-center/controls/>

Network security

We have dedicated systems in place to protect against Distributed Denial of Service (DDoS) attacks as well as man-in-the-middle attacks. We use reputable registrars to protect against domain hijacking and “phishing” attacks.

Our platform undergoes regular penetration testing and has protection in place against common vulnerabilities like code injection attacks and cross-site scripting attacks.

Encryption

All network traffic is encrypted at a transport level and confidential information is encrypted at rest. We use best practices in terms of encryption key storage and security.

Information security

Our platform and operational security is certified under ISO/IEC 27001:2013, the international best practice standard for Information Security Management Controls which is independently audited.

We also comply with best practices and regulations pertaining to the management of personal data under the UK Data Protection Act (DPA), as well as the upcoming European Union General Data Protection Regulation (GDPR).

Strong access control

Our platform provides a role based, hierarchical security model with two-step authentication and multi-factor authentication for sensitive systems. All access is logged and audited for suspicious behaviour.