## **CREATING EMAIL CAMPAIGN USING MAILCHIMP**

**COURSE: DIGITAL MARKETING** 

TEAM ID: NM2023TMID01952

### PROJECT REPORT SUBMITTED BY

HINDHUBALA M (513120106030)

AKILA R (513120106002)

DEEPIKA V (513120106016)

GOMATHI R (513120106027)

# **CONTENTS.....**

- 1. INTRODUCTION
  - 1.1 Overview
  - 1.2 Purpose
- 2. PROBLEM SOLVING AND DESIGN THINKING
  - 2.1 Empathy Map
  - 2.2 Ideation & Brainstorming Map
- 3. RESULT
- 4. ADVANTAGES & DISADVANTAGES
- 5. APPLICATIONS
- 6. CONCLUSION

### **1.INTRODUCTION:**

#### 1.1 Overview:

An email marketing campaign is a scheduled series of emails used to nurture leads and current customers with the purpose of encouraging engagement and increasing sales. Each individual email leads to a specific call-to-action, i.e. getting users to sign up, book a call, continue reading, or add a product to their cart.

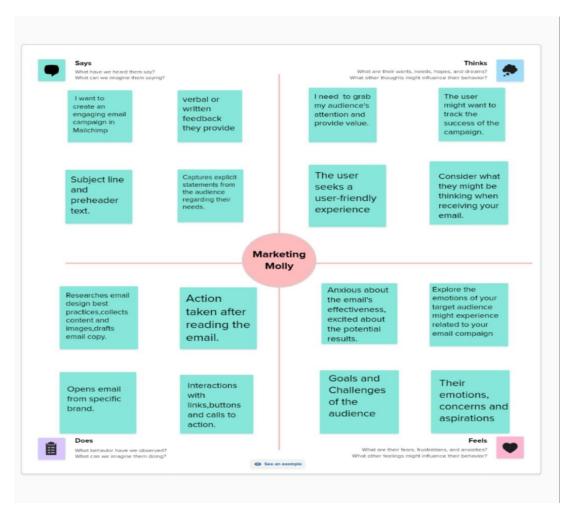
#### 1.2 Purpose:

The primary purpose of creating an email campaign in MailChimp is to engage, inform and connect with your audience through personalized and targeted email messages. This can be for various reasons, including:

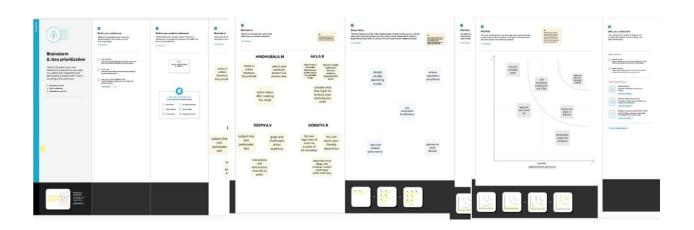
- Marketing and Promotion: Promote your products, services, or events to a specific audience to boost sales or attendance.
- Customer Engagement: Build and nurture relationships with your subscribers, keeping them informed and involved with your brand.
- Information Sharing: Share updates, news, or educational content with your subscribers.
- Lead Generation: Capture new leads and potential customers through sign-up forms and targeted email content.
- Segmentation: Tailor messages for different segments of your audience to increase relevance and effectiveness.

## 2. PROBLEM SOLVING AND DESIGN THINKING:

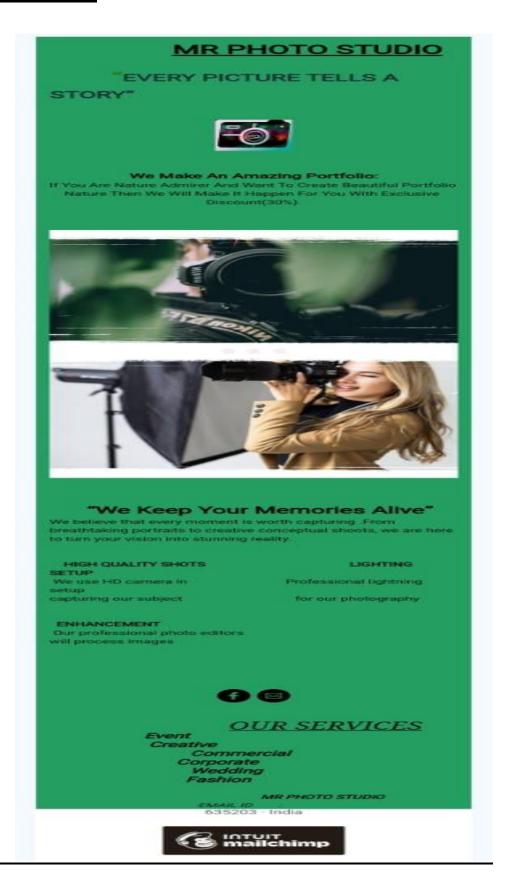
#### 2.1 Empathy Map:



### 2.2 Ideation & Brainstorming Map:



## **3.RESULT:**



### 4. ADVANTAGES & DISADVANTAGES:

#### **4.1 Advantages:**

- ➤ User-Friendly Interface: Mailchimp provides an intuitive and user-friendly platform that makes it easy to design and send email campaigns, even for beginners.
- ➤ Template Library: Mailchimp offers a wide range of customizable templates, making it simple to create professional and eye-catching emails.
- Automation: You can set up automated email sequences, such as welcome emails, abandoned cart reminders, and more, to engage with your audience without manual intervention.
- Audience Segmentation: Mailchimp allows you to segment your email list, ensuring that you send relevant content to specific groups of subscribers, which can improve engagement and conversion rates.
- Analytics and Reporting: It provides detailed analytics and reporting tools, helping you track the performance of your email campaigns, from open rates to click-through rates.

#### **4.2 Disadvantages:**

- ➤ Cost: Mailchimp's pricing can become expensive as your subscriber list grows, which may not be ideal for small businesses or those on a tight budget.
- Limited Automation in Free Plan: The free plan offers limited automation features, and more advanced automation requires a paid subscription.
- ➤ Learning Curve: Some users may find Mailchimp's interface and features a bit complex, especially if they are new to email marketing.
- Deliverability Issues: Like any email marketing platform, Mailchimp's deliverability can be affected if your emails are flagged as spam or if your list contains a high number of inactive or unengaged subscribers.
- ➤ Design Limitations: While Mailchimp offers templates, there might be limitations in customizing email designs to match your specific branding.

## **5.APPLICATIONS:**

- ➤ Share important announcements or updates with your subscribers, such as changes in policies or business hours.
- Newsletters: Share regular updates, news, and content with your subscribers. This is commonly used by blogs, news outlets, and organizations.
- ➤ Event Invitations: Invite subscribers to events, webinars, or seminars by sending out email invitations with event details and registration links.
- ➤ E-commerce: Send abandoned cart reminders, product recommendations, and purchase confirmations to customers who shop online.
- ➤ Welcome Series: Greet new subscribers with a series of automated emails, providing information about your brand and offerings.
- Customer Engagement: Engage with your audience by sending interactive content, surveys, polls, or requesting feedback.
- ➤ Educational Content: Share educational material, tutorials, and how-to guides related to your products or industry.
- ➤ Drip Campaigns: Create automated email sequences for lead nurturing, onboarding, and customer retention.
- ➤ Holiday Greetings: Send seasonal greetings and special offers during holidays or festive seasons.

## **6.CONCLUSION:**

Mailchimp is a versatile platform for email marketing, helping businesses and individuals connect with their audience, analyze results, and refine their strategies to achieve better engagement and results. It's a valuable tool for any email marketing campaign.