Privacy Policy

Provides this Privacy Policy to help you understand how we collect, use and disclose information, including what you may provide to us or that we obtain from our products and services. We treat your privacy very seriously.

Information Collection & Usage

We collect the following information to provide you with enhanced user experience and better services as well as to improve our products.

Product Metrics

We collect data about how you and your device interact with our products. This includes (1) device information such as manufacturer, model, OS version, language settings, nation settings and applications installed, (2) data regarding our application such as version and installation source, and (3) your interaction data such as views, duration of stay at views, transition from view to view and how you enter and leave the view. The data collected helps us know which functions you like and which functions to improve. This information allows us to improve our products and provide you with better user experience. All data is encrypted before being stored locally or transferred to our servers for analysis. Only authorized personnel can access the summarized data with the original data regarding your interactions destroyed periodically.

Feedback Data

We use Zendesk as the feedback platform as we recognize your trust and suggestions make us better. This platform allows our well-trained support team members to interact with you. We collect the content of the messages you send to us, such as feedback, questions or information you provide for customer support. When you contact us for customer support, phone conversations or chat sessions with our representatives may be monitored and recorded.

Crash Data

We use Google Fabric to collect crash data from some users. This helps us improve our products and services for all users.

The Installed App List

To avoid showing the same notification twice to you, we use the installed App list, locally, to check if there are similar themes in the system. The information of installed themes might be encrypted and sent to the server.

Data Protection

All data stored in your device and transmitted to our cloud services from our application is encrypted with access restricted for the usage stated in this document.

Data Sharing

We do not sell any data to third parties. We may share data with third parties to improve your user experience.

Change of Control

If we sell or otherwise transfer our products or our assets to another organization, data received from or about our users may be among the items sold or transferred. Any buyer or transferee will be required to honor the commitments made in this Privacy Policy.

Changes to this Policy

We may update this Privacy Policy to reflect changes to our information practices. If we make any material changes we will notify users by means of a notice on our website prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.