

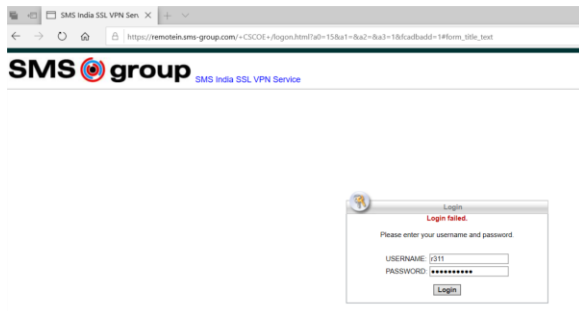
## Download and configure VPN client.

Use below URL to download the Cisco any connect client

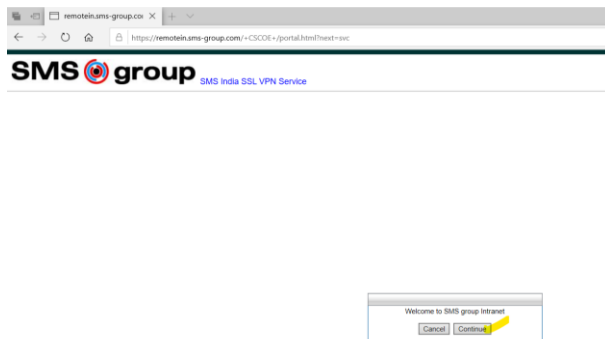
<https://remotein.sms-group.com/smi>

USERNAME: user id (4/6/8 digit)

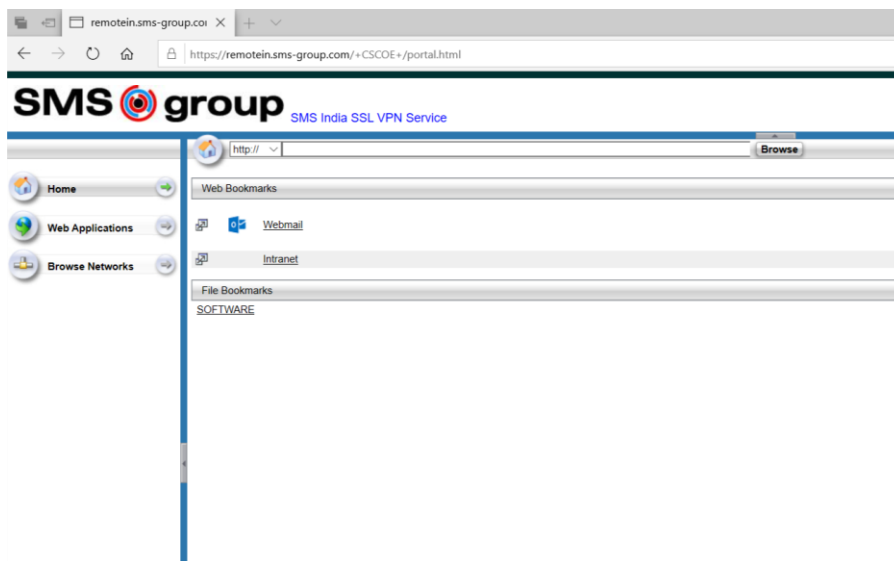
PASSWORD: windows login password



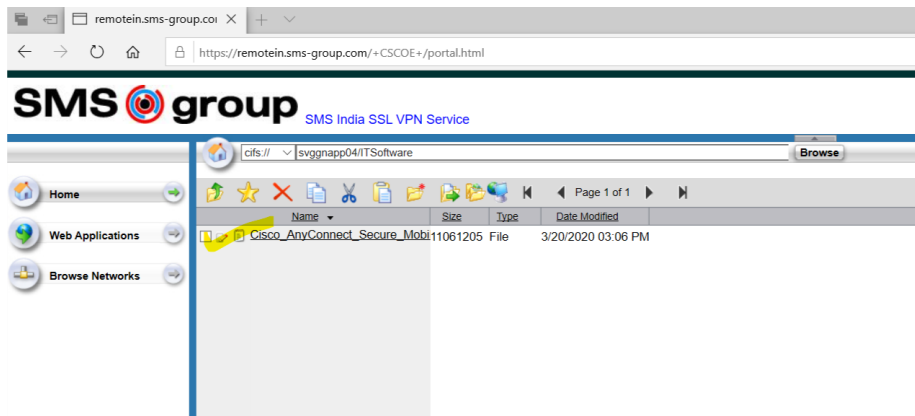
Click on Login and continue



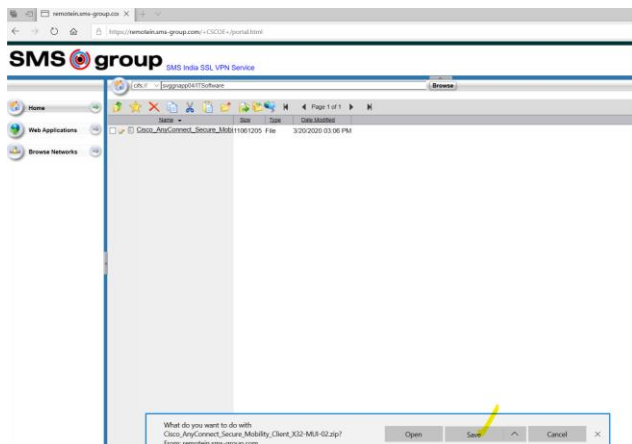
Click on SOFTWARE



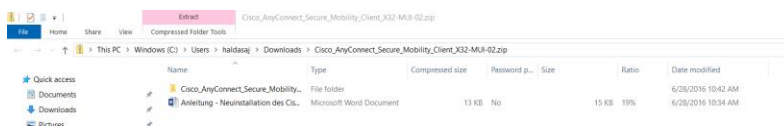
Click on Cisco AnyConnect



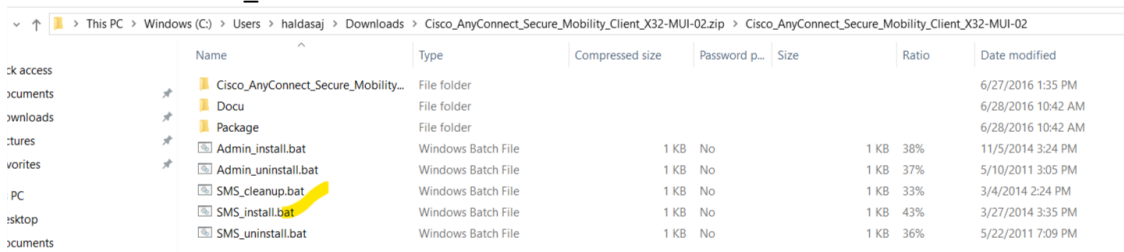
Save (may need to unzip)



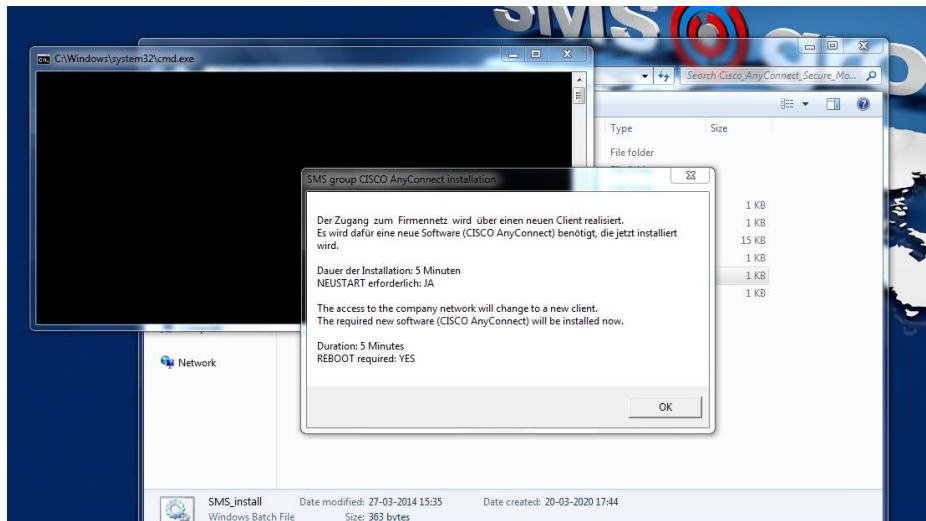
DoubleClick on Cisco\_AnyConnect\_Secure\_Mobility\_Client\_X32-MUI-02



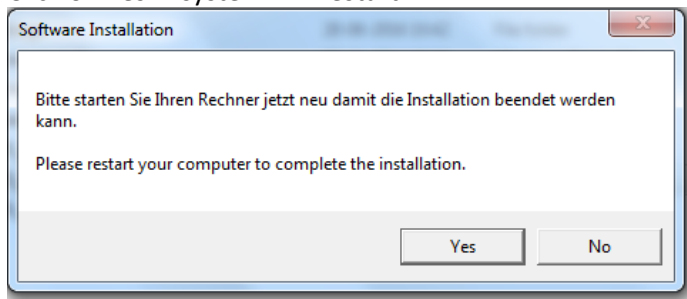
DoubleClick on SMS\_install.bat



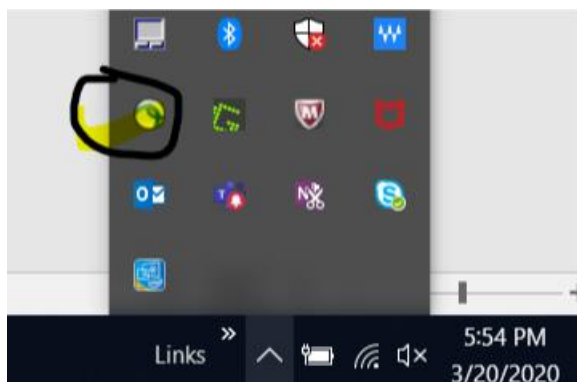
Click on OK



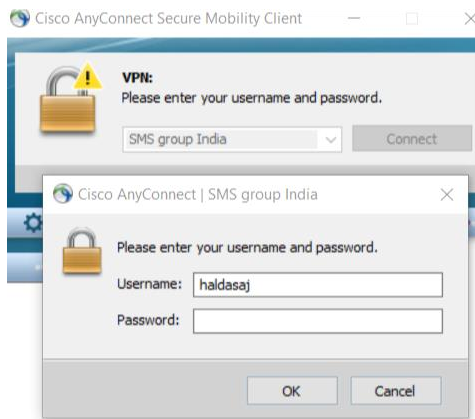
Click on Yes.... system will restart



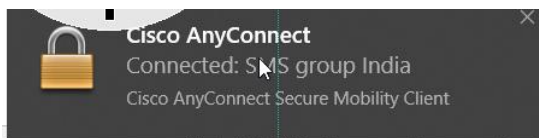
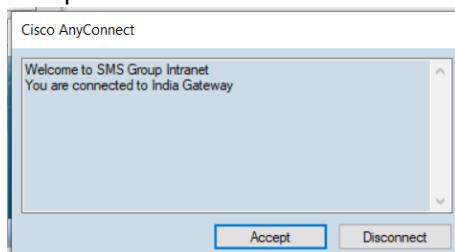
Click on CISCO VPN icon



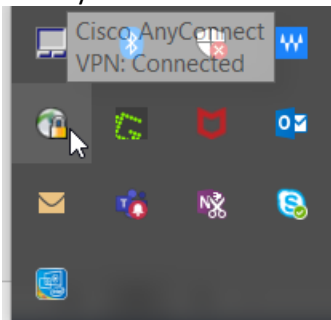
Click on connect and Provide Username (windows login) and password (windows login password)



Accept



Your system is now connected with CISCO Any connect VPN



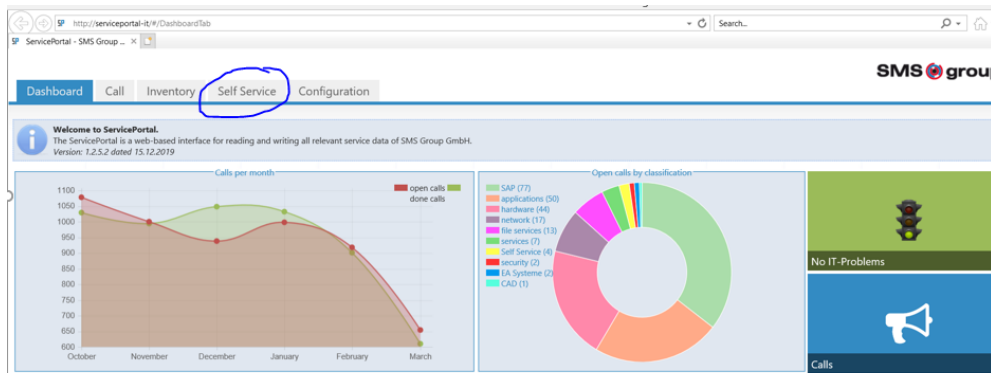
---

### **Procedure to take remote control of your office computer**

Service Portal (check hardware assigned)

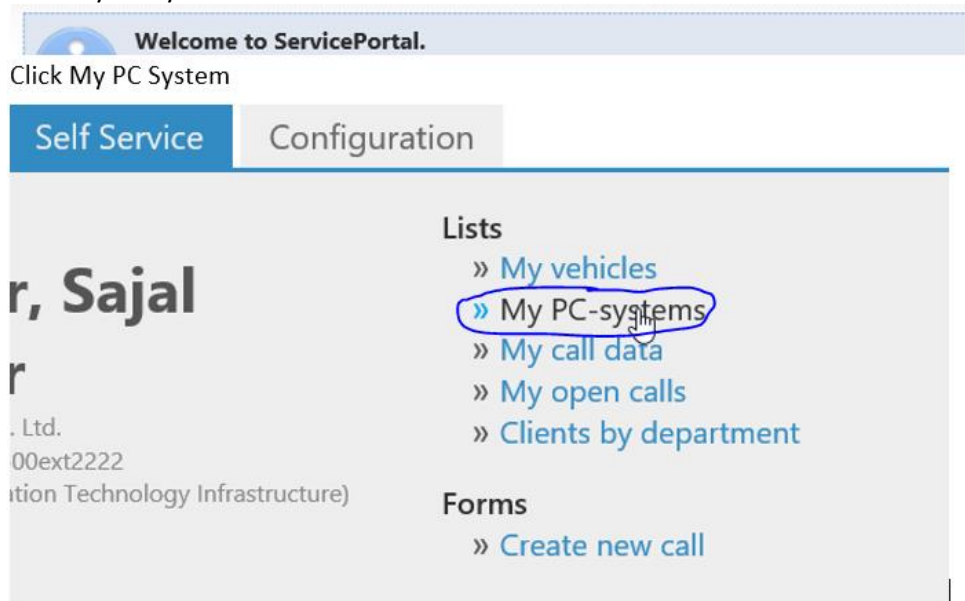
Click on following link

<http://serviceportal-it/#/SelfServiceTab>



Click on Self service

Click My PC System



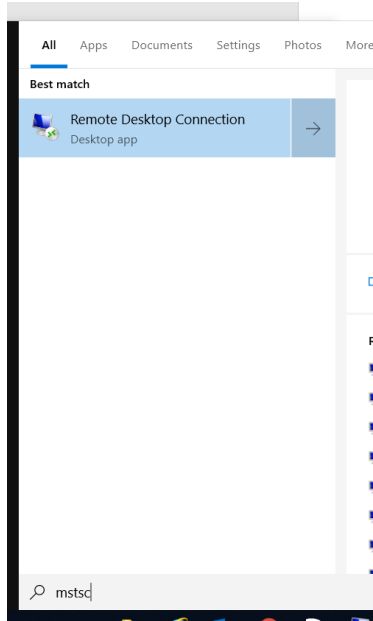
Under Label , you will find the host name (Host name will start with WAP\*\*\*\*\* or WAD\*\*\*\*\*)

The screenshot shows the 'My systems' table in the ServicePortal. The table has columns for Label, Type, Serial, Classification, Manufacturer, End of Sale, and Remarks. A system with Label 'WAD700013' is highlighted with a blue circle.

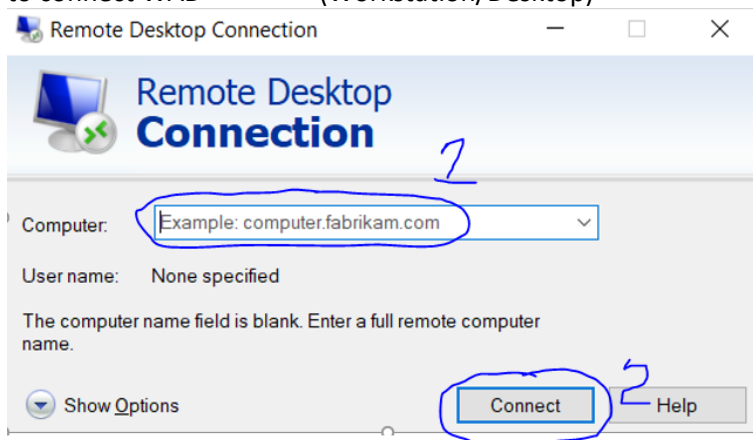
Label	Type	Serial	Classification	Manufacturer	End of Sale	Remarks
WAD700013	SD	897895	SAP Workstation (SD)	Lenovo		NEED REPLACEMENT PRESENT

Please note the Host Name as marked above start with WAD\*\*\*\*

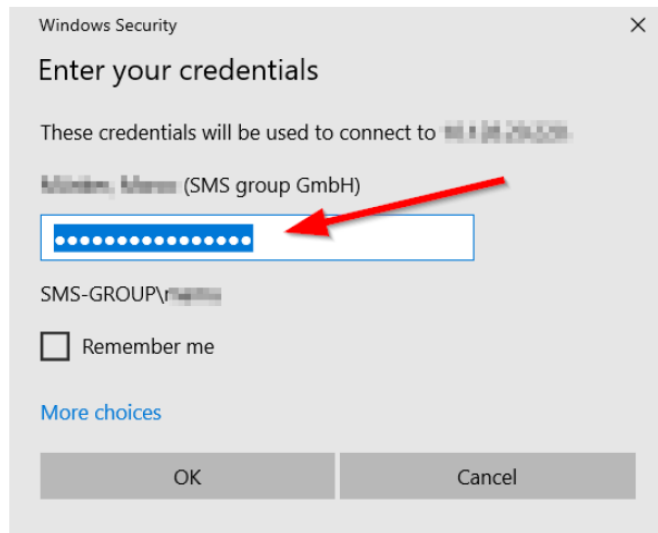
Type mstsc on search bar and click on Remote desktop connection as shown below



Type your host name as noted earlier and click on connect. (Host name can be found from service portal-self-service-My PC system's-(host name will start with either WAP\*\*\*\*\* or WAD\*\*\*\*\*) You need to connect WAD\*\*\*\*\* (Workstation/Desktop)



Provide your username and password to connect



Now you are connected with the office computer.