

Important Information regarding change in your Citibank Suvidha Salary Account ending with XXXXXX1708


Citibank India <CitiAlert.India@citicorp.com>

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To: tanmoy.bhowmik@hotmail.com <tanmoy.bhowmik@hotmail.com>



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 Security zone: Account No. ending with XXXXXX1708

Important Information regarding change in your Citibank Suvidha Salary Account ending XXXXXX1708

Dear Customer,

Thank you for banking with Citibank.

During our recent review of your Suvidha Salary Account No. XXXXXX1708, we have observed absence of salary transactions in the last 90 days.

We understand that there might have been a change in your employment status and accordingly, your banking needs may have changed. In case we do not observe any salary transaction within 30 days from the date of this letter, we will be converting your existing Suvidha Salary Account to a Citibanking savings account.

You can enjoy the following benefits with a Citibanking savings account:



Unlimited free cash withdrawals and balance inquiries at any ATM in India



Complimentary Citibank Platinum Debit Card with a daily limit of ₹1 lakh



Simplified fee schedule - Zero fees on a wide range of banking

services. [Click here](#) to know more

For more details on Citibanking savings accounts, please visit www.citibank.com/india.

The Citibanking account starts at a monthly Net Relationship Value (NRV) of ₹2 lakhs for new clients. We are pleased to inform you that, as a special gesture and in view of your long standing relationship with us, a lower minimum NRV requirement of ₹1 lakh will be applicable for your Citibanking account. In case the NRV falls below this minimum level, a monthly charge equal to 1% of the shortfall or ₹600, whichever is lower, will be applicable*.

Net Relationship Value (NRV) is calculated by aggregating average monthly balances across Savings Account, Current Account, Deposits, Mutual Funds and Insurance Premium paid.

To know more on ways to build your NRV, please refer to this [reckoner](#).

Please note that any linked Employee Reimbursement account will also get closed following the conversion to Citibanking account.

Alternatively, if you do not wish to convert your account to Citibanking with minimum NRV of ₹1 Lac, you can choose either of the options below:

- **Retain your Suvidha Salary Account:** Provide us your new employer details to check for an existing corporate relationship with Citi. Visit www.citibank.com/india, login to your account with your User ID and Internet Password (IPIN) and click on the 'Your Queries' link under the 'Banking' tab to write to us securely.
- **Close the account:** You can initiate the closure request by visiting the nearest branch or by sending an account closure request to 'Citibank, N.A. Acropolis, 9th Floor, 148 Radhakrishna Salai, Mylapore, Chennai - 600004, Tamil Nadu, India.

Assuring you of our best services at all times.

Yours sincerely,
Manager - Customer Service
Citibank, N.A., India.

*No charges on non-maintenance of minimum Net Relationship Value from April 1, 2020 to June 30, 2020.



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