**Ngoc Tam Nguyen (John)**

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February 2, 2025

Trans Mountain.

Calgary, Alberta

**RE: IT Technical Services Summer Student Position**

Dear Hiring Manager

I am excited to apply for the IT Technical Services Summer Student position at Trans Mountain. As a current Software Development student at the Southern Alberta Institute of Technology (SAIT), I am eager to apply my technical skills and problem-solving abilities in a hands-on IT support environment. My academic background, combined with my experience in troubleshooting hardware and software issues, makes me a strong candidate for this role.

Through my studies and practical experience, I have developed a solid understanding of IT infrastructure, networking, and system maintenance. In my role as a Technician at Connect Abode, I have installed and configured smart home devices, troubleshot network connectivity issues, and assisted customers with hardware setup. Additionally, my coursework and projects have provided me with experience in desktop imaging, system patching, and asset management.

Beyond technical skills, I excel in teamwork, communication, and problem-solving. Working on multiple SAIT capstone projects, I collaborated with cross-functional teams to develop web and mobile applications, ensuring efficient project execution. My ability to adapt to new technologies and attention to detail will allow me to effectively contribute to Trans Mountain’s IT operations.

I would welcome the opportunity to further discuss how my skills and experiences align with your team’s needs. Please feel free to contact me at your convenience at 825-288-0437 or ngoctam.nguyen@edu.sait.ca. Thank you for your time and consideration. I look forward to the possibility of joining your team this summer.

Best regards,

John