***Task 1:***

Letter 1:

You have just rent an apartment for living in a long-term period. You love this apartment a lot; however, you find a few problems happening during the first week of your stay.

Write a letter to the building manager, and in this letter, you should say:

* Express your satisfaction about this apartment
* State clearly your problem
* Ask for the solution

Write at least 150 words,

Start your letter with Dear Sir/Madam....

Letter 2:

You lost something on your way home on the regular bus you use every day.

Write a letter to the bus service manager, and in this letter, you should say:

* Express your satisfaction about their service
* State clearly your lost
* Ask for the solution

Write at least 150 words,

Start your letter with Dear Sir/Madam....

***Task 2:***

Many countries have the same shops and products. Some consider it a positive development, whereas others consider it negative. Discuss both these views and give your own opinion.