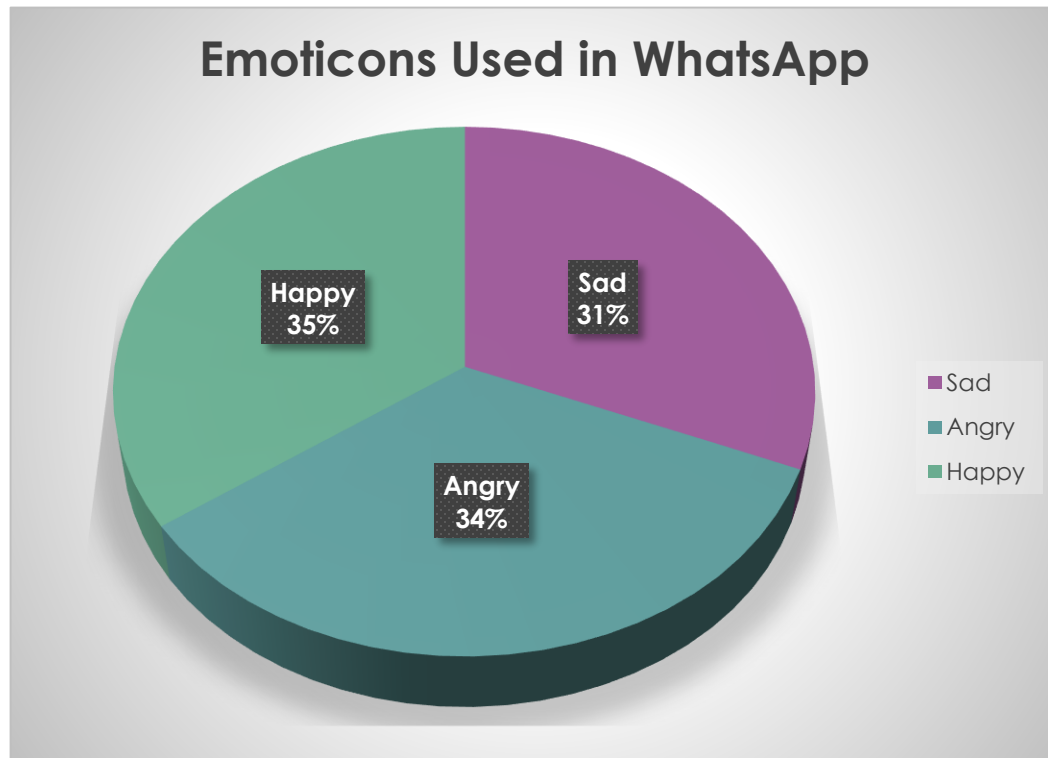




User Experience: WhatsApp Emoticons

KAGGLE DATASET 1

WhatsApp Emoticons Used Across 1.5 Years



► Over the Past 1.5 Years, the **Happy** emoticon was used most often (34 per cent; 709 times). This was followed closely by the **Angry** emoticon (34 per cent).

Emoticon	No. of Times Used
Sad	636
Angry	697
Happy	709

100



► Highest word frequencies included “someone” (218), “heart” (210) and “care” (199)

What New Emoticon WhatsApp Should Develop

- ▶ Highest word frequencies included “someone” (218), “heart” (210) and “care” (199)
- ▶ High volume of texts (152) relating to the “heart” are relevant to “heartbreak” or “caring too much” – hence the new emoticon to be developed could be a broken heart or a hurt emoticon