

How to install AnyDesk

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Technical Support**




Etape 1

The first step is to check that your computer is connected to the network, either by cable or WIFI.

Windows 10

To check the Internet connection on Windows 10 using the icon  at the bottom right of the screen, click on the network icon in the taskbar, located on the right, and check whether an active connection is displayed, indicating that you are connected to the Internet.

Windows 11

To check the Internet connection on Windows 11 using the icon  at the bottom right of the screen, click on the network icon in the taskbar, located on the right, and check whether an active connection is displayed, indicating that you are connected to the Internet.

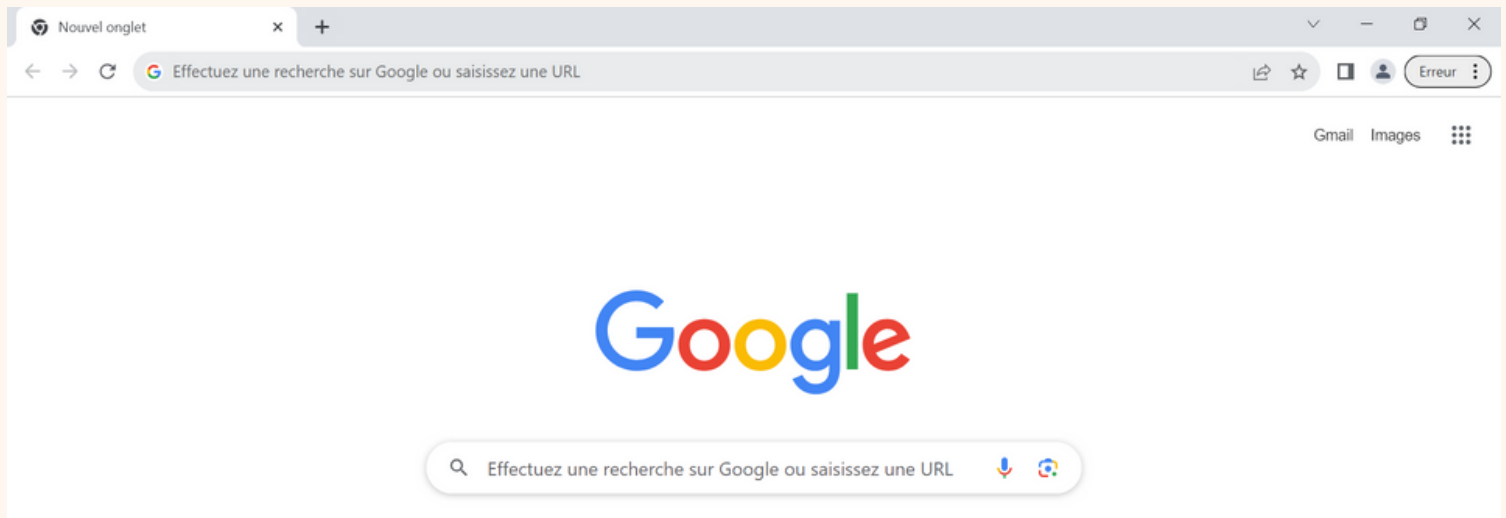
MacOS Version: Sonoma (14.1 beta 3) 10/10/23

1. Look in the top right-hand corner of the screen, near the time.
2. You'll see a network icon, usually in the form of three bars, or a Wi-Fi symbol if you're connected wirelessly. If you're connected to the Internet, this icon should be active or indicate a successful connection.
3. By hovering the mouse cursor over this icon, you can obtain more information about the connection, including the name of the Wi-Fi network to which you are connected and possibly other details, such as connection status.

If you don't see a network icon in the top right-hand corner, it may mean that there's no active Internet connection, or that your Mac is having connectivity problems.

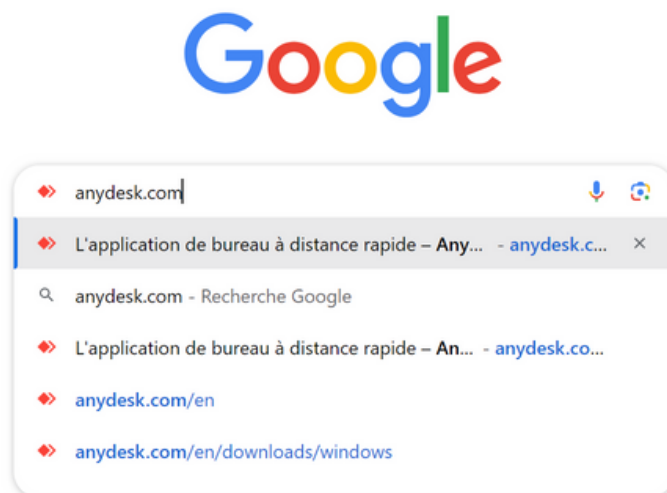
Etape 2

Go to the browser of your choice to start the installation.
In this case, we'll be using Google Chrome.



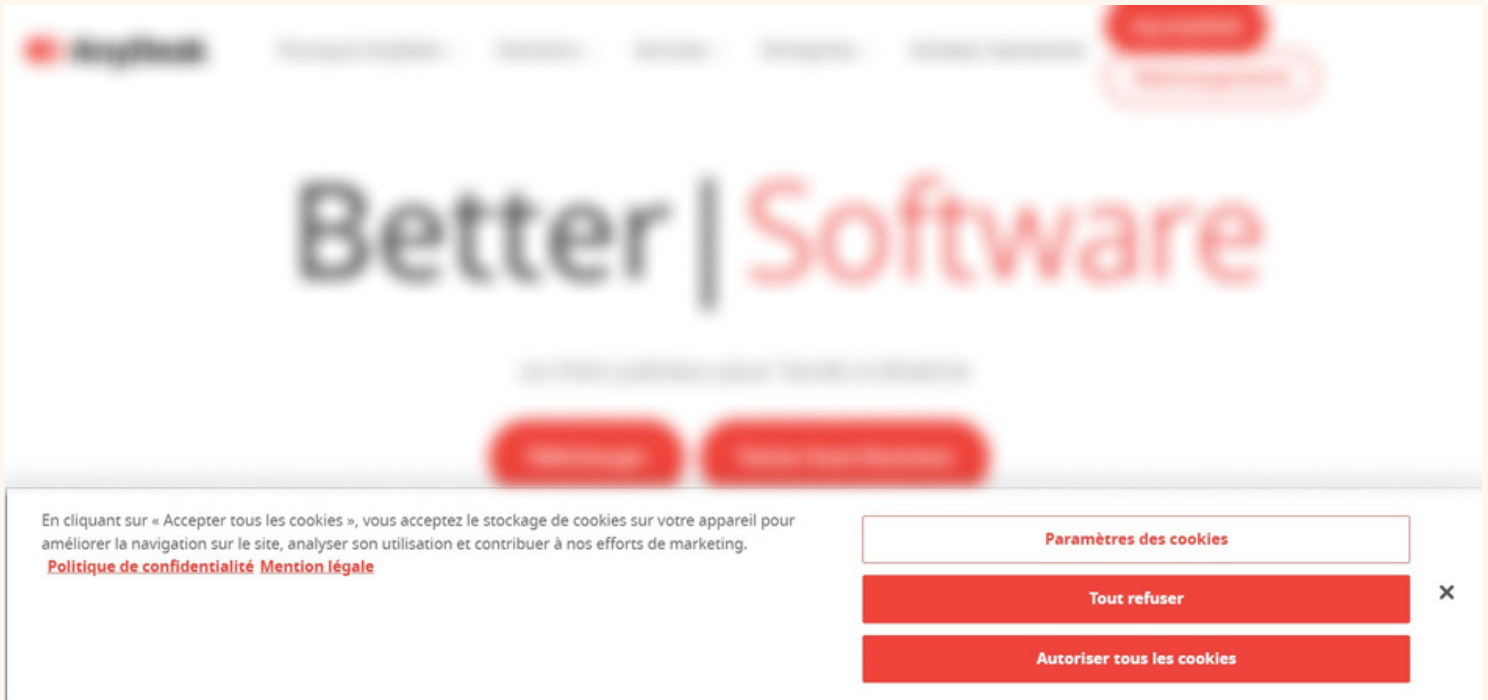
Site Web AnyDesk

Using the Google search bar, type in **anydesk.com**
or click on the following link: **<https://anydesk.com/fr>**



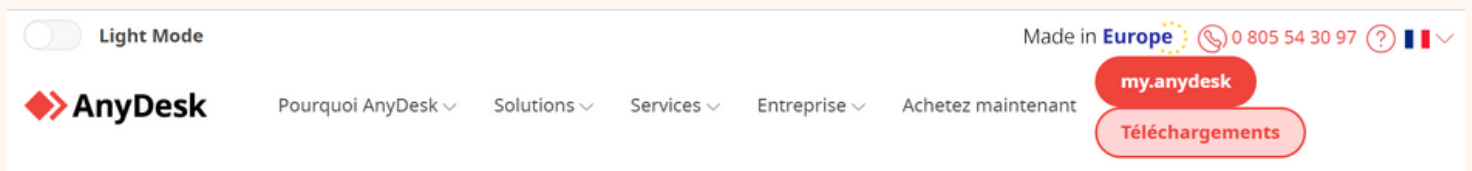
Etape 3

Before starting the installation, we'll need to accept or reject the website's cookies.



If you refuse cookies, the website will not refuse your access or download.

Etape 4



We'll click on the **Downloads** button at the top right of the page.

Downloading...

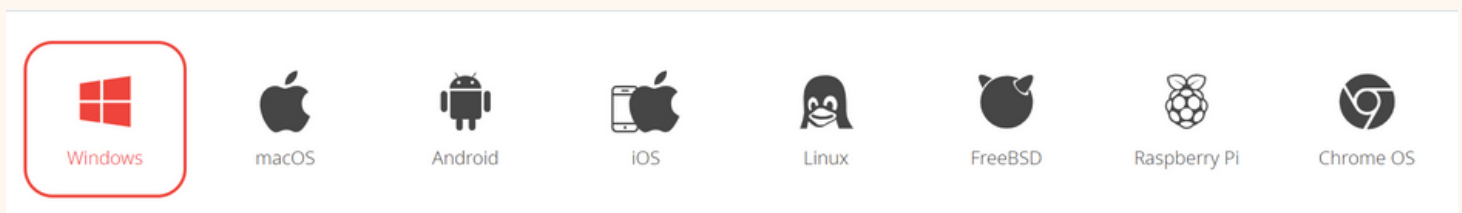


The screenshot shows the AnyDesk website interface. At the top left, there is a 'Light Mode' toggle. The main navigation bar includes the AnyDesk logo and links for 'Pourquoi AnyDesk', 'Solutions', 'Services', 'Entreprise', and 'Achetez maintenant'. On the right, there is a 'my.anydesk' button and a 'Téléchargements' button. The main heading reads 'Toutes les plateformes. Tous les appareils.' Below this is a large red 'Télécharger' button. Underneath the button, it says 'v8.0.4 (5,5 Mo)'. At the bottom, a disclaimer states: 'En téléchargeant et en utilisant AnyDesk, vous acceptez nos [Conditions générales](#) et notre [Politique de confidentialité](#).'

If you are running Windows 10/11, simply click on the **Download** button.

Different OperatingSystem

If you're running a non-Windows version (e.g. Mac or Linux), follow these steps to ensure correct installation.



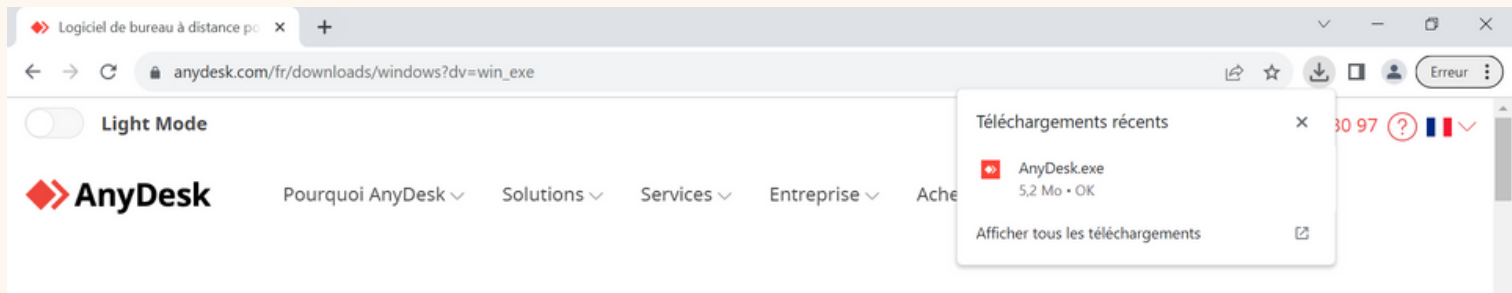
Click on the OS of your choice to begin installation.



This procedure only explains how to install AnyDesk on Windows 10 or 11.

Downloading...

After clicking on **Download**, we'll go to the Google Chrome installer files.

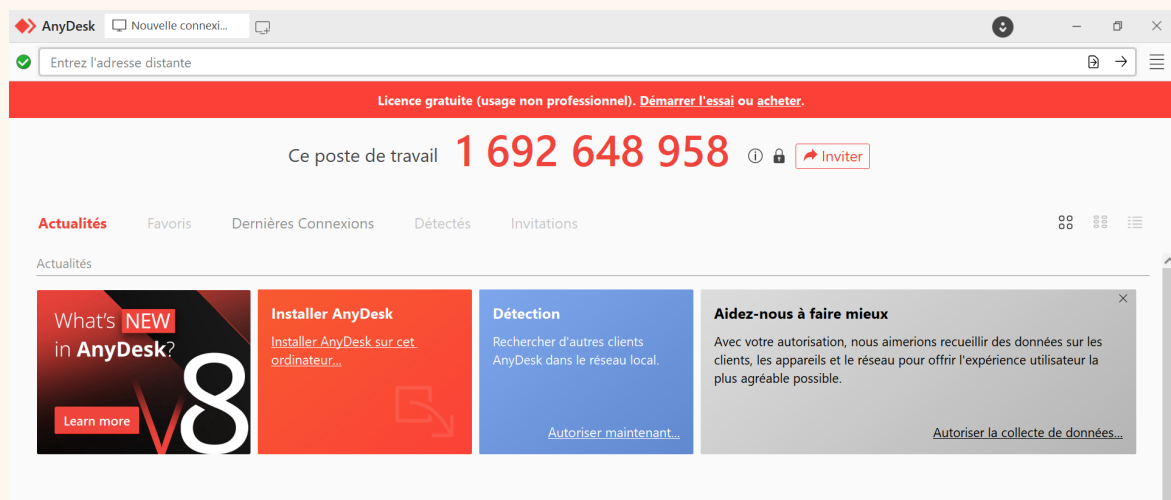


When the download is complete, double-click **AnyDesk.exe**



Once you've double-clicked on the executable, you'll be presented with an administrator screen asking you if you want to run the executable.

To install **AnyDesk**, click on **Run** or **Yes**.

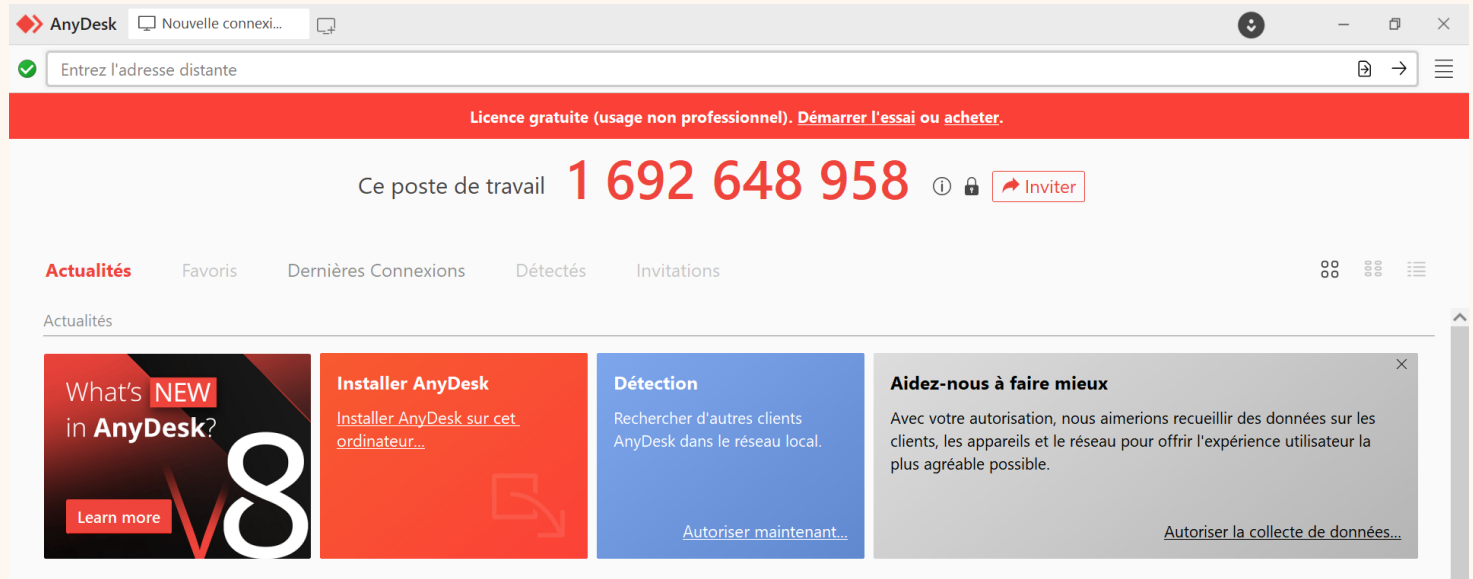


Etape 5

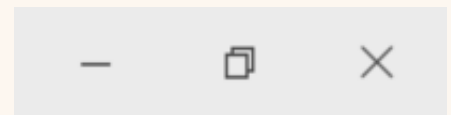
Once you've launched the executable, this page will be displayed.



If you need Technical Support you can already give the code to the Technician, but for this procedure we will finalize the installation.



Close the software by clicking on the cross in the top right-hand corner.



Once you've clicked on the cross, you'll be presented with a screen prompting you to install AnyDesk. To begin the installation, click on **Yes**.

Souhaitez-vous conserver AnyDesk?

Merci d'avoir essayé AnyDesk. Nous espérons que vous êtes satisfait(e) et nous serions ravis que vous continuiez à l'utiliser.

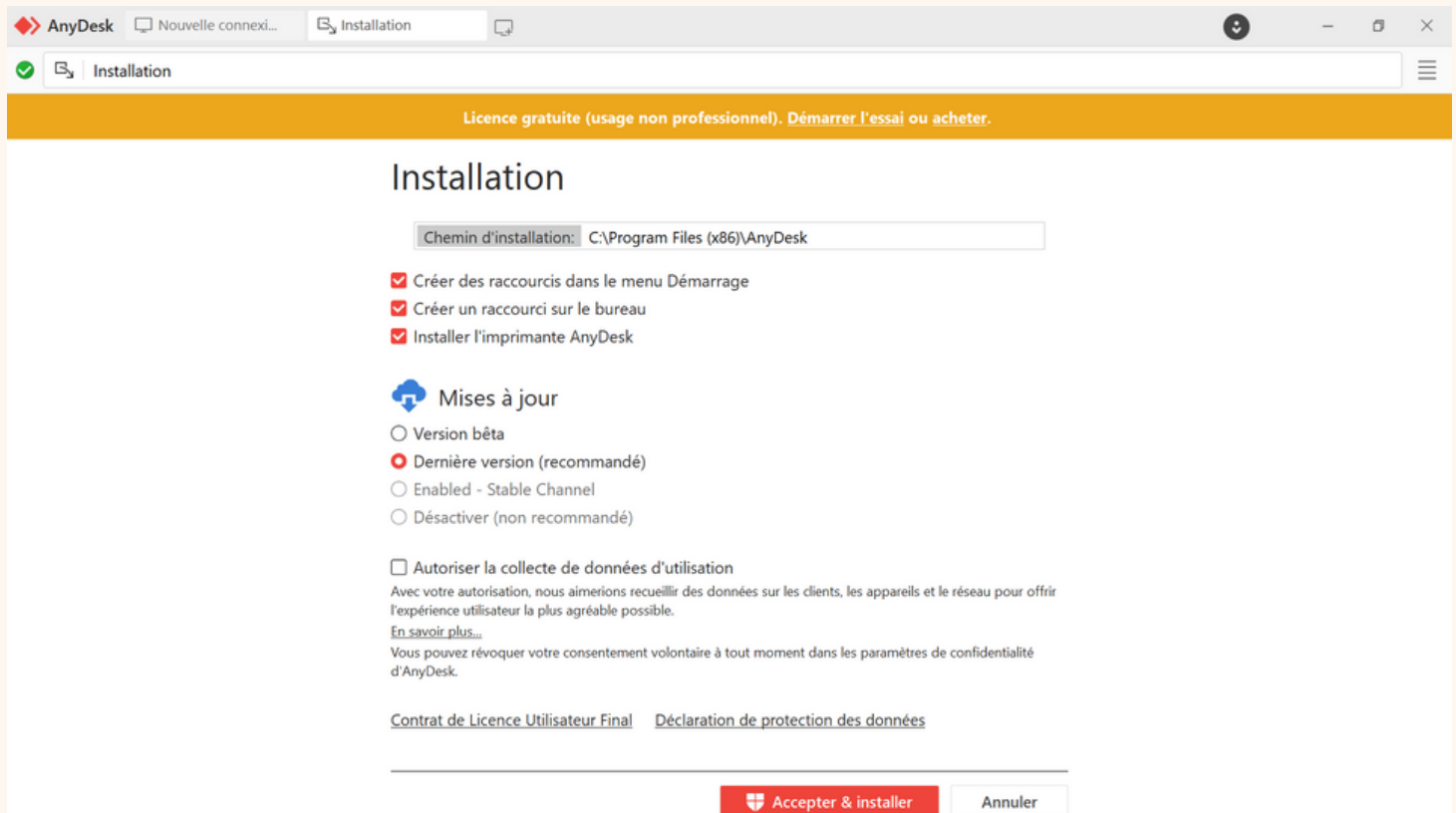
Souhaitez-vous installer AnyDesk maintenant ?

Oui

Non

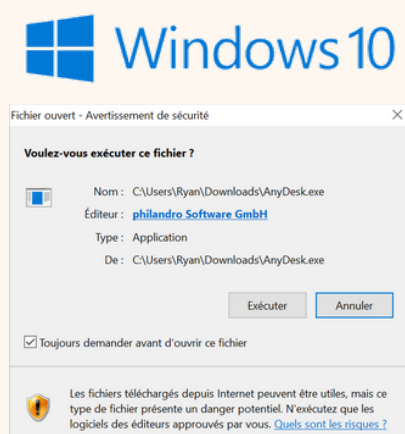
Installation

After clicking on **Yes** this page will be displayed



You can select or deselect options to create shortcuts on your desktop, otherwise no further action is necessary.

Click on **Accept & Install**

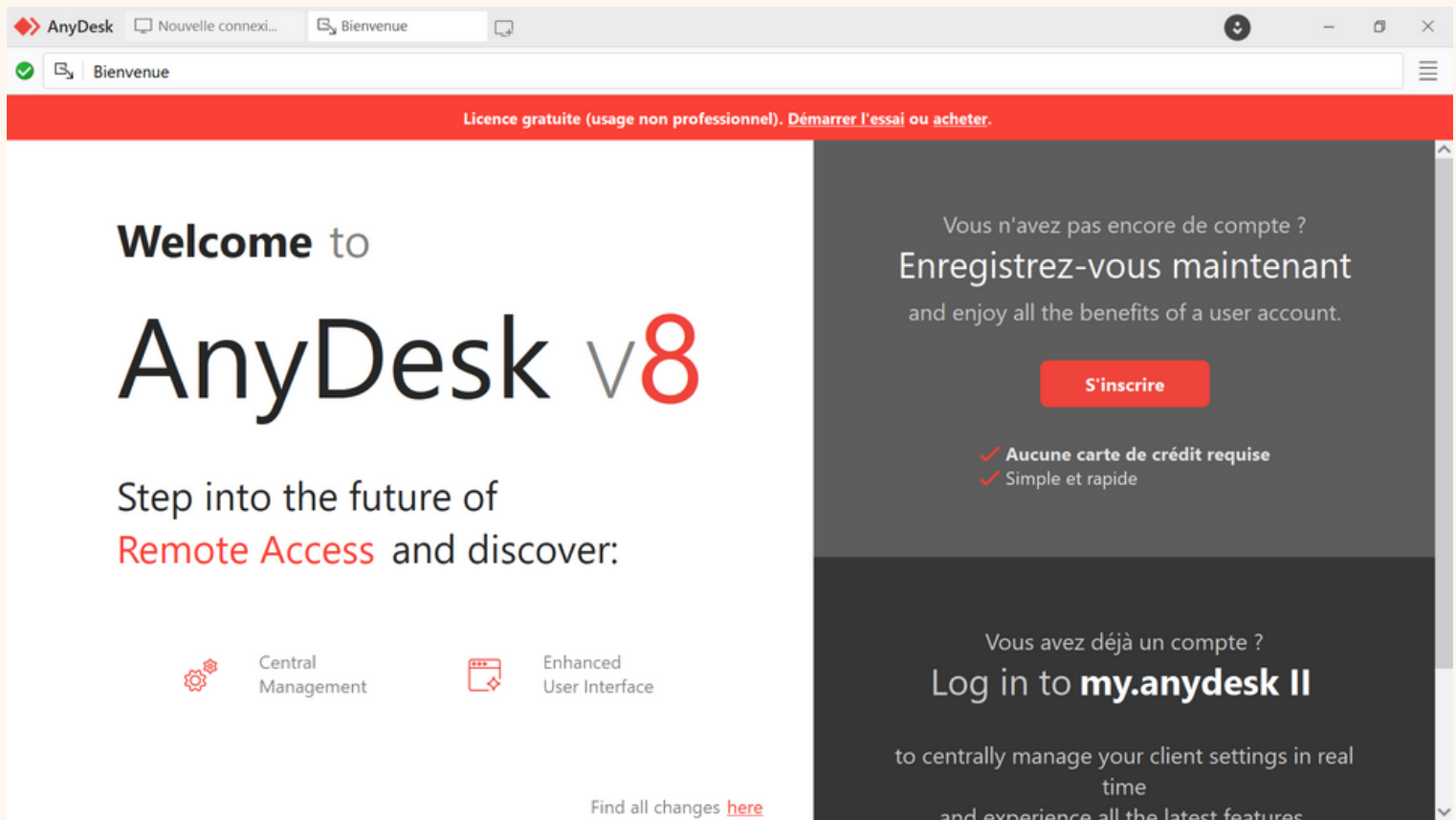


Once you've launched the installation, you'll be presented with an administrator screen asking you if you want to run the executable.

To install **AnyDesk**, click on **Run** or **Yes**.

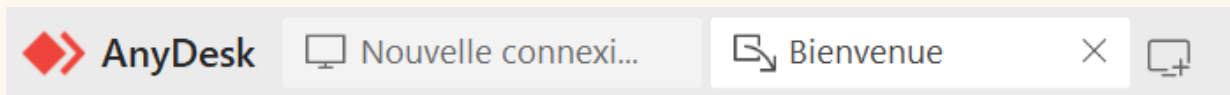
Etape 5

Congratulations! If the following screen appears and no error persists, this is the screen that will be displayed.



Support Technique

To receive technical support when AnyDesk is installed, please close the Welcome page by following the next step:



Click on the cross to close the Welcome page.

Ce poste de travail **389 312 154** ⓘ 🔒 [Inviter](#)

In order to receive technical assistance from the technician, please enter the code shown on your screen as shown below.



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**Question &
Information**



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