AARON DEAS

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Portfolio: https://b00000001.github.io/personal-portfolio/

SUMMARY

Front End Web Developer leveraging a background in IT to build a more intuitive user experience on the web. Recently earned a certificate in Full Stack Development from the University of North Carolina, with newly developed skills in JavaScript, CSS, React.js, and responsive web design. Known as an innovative problem solver passionate about developing apps, with a focus on mobile-first design and development. With each project, my aim is to best engage my audience for an impactful user experience. I applied aspects of UX and agile development in a recent project where I worked in a team of four to develop a single page MERN app which leverages AJAX requests to dynamically generate dinner recipes with suggested wine pairing and movie suggestions based on user input. Excited to apply my skillset in the future as part of a fast paced, quality-driven team in order to build better experiences on the web.

TECHNICAL SKILLS

Languages:

JavaScript, Typescript, HTML, CSS, SQL, MongoDB, Markdown, ReactJS, VueJS, Express, NodeJS, GraphQL

PROJECTS

FacebookClone | GitHub: https://tinyurl.com/y5cjj62s | Deployed: https://tinyurl.com/h7xnnwv4

- Full Stack React app that uses Firebase authentication in conjunction with a database to store client login files and information.
- JavaScript | ReactJS | FirebaseDB

Tech Blog | GitHub: https://tinyurl.com/ybsv5c5c | Deployed: https://tinyurl.com/pmzn968k

- Full stack Node/Express app that uses Bulma CSS as front end and SQL with an ORM as the backend Database.
- o JavaScript | Node/Express | ESLint | MYSQL2 | Sequelize | Bulma CSS

Weather Dashboard | GitHub: https://tinyurl.com/dkhncmed | Deployed: https://tinyurl.com/yehwynp6

- JavaScript app that leverages Weather API and Localstorage to save weather statistics for a provided city or a pre-determined list of cities.
- JavaScript | Open Weather API | Boot Strap

EXPERIENCE

Lowes | Helpdesk

October 2020 - May 2021

- Provided routine IT phone support on hardware and software utilized by the organization.
- Manage relatively simple hardware, software, or network problems that can be resolved within 5 minutes. Used
 judgment and decision-making skills to generate a work order ticket for issues that cannot be resolved via
 telephone or e-mail and will require an on-site visit to the user's PC or workstation.

Key Accomplishments:

Previously held MCDTS and Network+ certifications

Wells Fargo (3D Datacom) | Support Analyst

January 2020 — August 2020

- Scoped customer's issues by collecting the relevant facts and investigate the problem by doing research and by
 involving other teams as needed. Consulted and collaborated with peers and colleagues around the world and
 with management and engineering to resolve service issues.
- Documented technical work and research to help colleagues, improve the product, and improve the support experience.

Teck (Trail BC) | Deployment Engineer

February 2019 — September 2019

- Handled Technical requirements from in person on site tech support to tape backups and administration of Active Directory accounts.
- Performed remote and in person troubleshooting to diagnose and resolve problems (repair or replace parts, debugging etc.). Remote work done via SCCM remote desktop tool or windows remote desktop utility.
- Installed and configured operating systems and software according to specifications.

EDUCATION

University of North Carolina | Certificate, Full Stack Web Development

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, JavaScript, jQuery, Bootstrap, Firebase, Node Js, MySQL, MongoDB, Express, Handelbars.js & ReactJS