

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD** DHAKA METRO

DMS NO: 3412

**Head Office****IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**

Ref.No: Dhaka Metro/Jan/12/03

F.R SI NO: 03

Date: 12.01.2022

Zone Name: Dhaka Metro

Engineer Name: MD. Usuf

Mchanic Name: MD. Usuf

Approved by: Kaushik Sarkar (COO IFAD GROUP)

Customer Name:

Sayud Ahmed Basel Faizal Ahmed

Mobile No:

01610498798

Address:

Mirpur, Dhaka

Dealer Name:

Satata as Enterprise

Customer Complain:-

CH NO Full #

MD6M14CA1J4L09506

Present Kms #

13623

Oil leakage from rear shock absorber

EN NO Full #

AK4LJ4694132

Model #

TVS King Deluxe

Sale Date #

05.01.2021

Date of Comp#

01.05.2021

1st PS Date

Date of Repair#

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

28.01.2021

1203

25.02.21

3,212

20.03.2021

4985


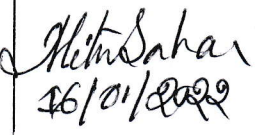
Obserbation:- We checked &amp; found that oil leakage Rear shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	SHOCK ABSORBER ASSY	1	Gabrial		
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service	Engineer	DMS
 22/1/22	Approved by Mail.	 26/01/2022 DMS Complete