

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office

2493

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Habiganj/Dce/336

F.R.SI NO#

336

Date: 20.12.2020

Zone Name: Habiganj Zone

Engineer Name: Md. Abdullah Al Zahed

Mechanic Name: Md. Shapon Alam

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Rupali Sarker

Mobile No: 01746942440

Address: Nabiganj, Habiganj

Dealer Name: Shahjalal Automobile

Customer Complaint:

Front Shock absorber has been broken.

CH NO Full # MD6M14CA7J4A07964

EN NO Full # AK4AJ4323250

Sale Date # 07.09.2020

Date of Comp# 19.12.2020

Date of Repair# 19.12.2020

Present Km 9460

Model # Tvs King Deluxe CNG/LPG

1st PS Date 1st PS Kms

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

08.10.2020 970

28.11.2020

2,760

19.12.2020

9460

Observation: We checked & found that front Shock absorber has been broken.

Action Taken: New one front shock absorber replaced.

Failure Particular

Sl	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	01	60000297 G21000 04008		
2	G2100010					
3						
4						

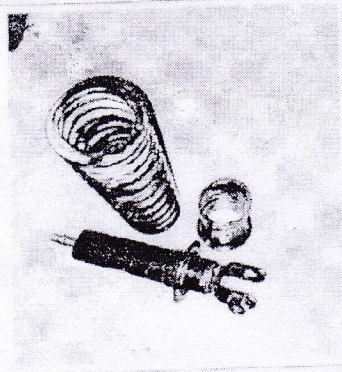
Failure Parts Photo

For Head Office Use

Head of Service

Engineer

DMS



Prabir Biswas
21/12/2020

Al Zahed
21/12/2020

Rupali Sarker
21/12/2020

DMS complete

Al Zahed
20/12/2020

Mohammad Abdullah Al Zahed
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974