

TVS**IFAD**
MOTORS LIMITED**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office****7-Tejgoan Industrial Area, Ifad Tower, Level-01, Dhaka-1208.**

DMS JOB NO

2805

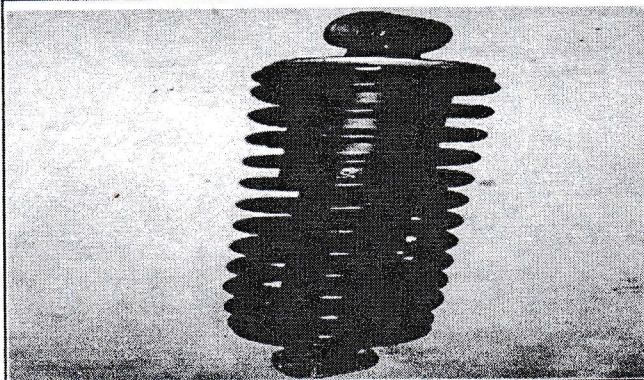
Ref.No:	Noakhali- nov- 237	F.R SI NO#	237	Date:	10.11.20
Zone Name:	Feni-Noakhali.	Engineer Name:	Kazi Samiul Hoque		
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				
Customer Name:	Md habibur rahaman	Mobile No:	01318821280		
Address:	Kaliyapara, chadpur.	Dealer Name:	Bhuiya motors		
Customer Complain:-	CH NO Full #	MD6M14CA9K4K00194	Present Kms #	5844	
Rear shockabsorber oil leakage	EN NO Full #	AK4KK4104831	Model #	Tvs King Deluxe cng	
	Sale Date #	29.06.20	1st PS Date	1st PS Kms	
	Date of Comp#	09.11.20			
	Date of Repair #				
Free service information					
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
16.08.20	988	18.09.20	2644	21.10.20	4933

Observation:- We checked & found that rear shockabsorber oil leakage.

Action Taken:- Please Replaced the following parts under warranty

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear shockabsorber	1	Gabrial		
2						
3						
4						
5						
6						

Failure Parts Photo**For Head Office Use**

Prabir Biswas
14/11/2020

DMS complete
Prabir Biswas
14.11/2020

Samiul
10.11.20

14/11/2020