

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office**3272****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Dhaka/May/25

F.R SI NO#

25Date: **19.05.2021**

Zone Name: Dhaka 1

Engineer Name: Milon Hossain

Mchanic Name: Md.Yousuf

Approved by: Prabir Biswas (Head of Service,Spare Parts & Production)

Customer Name: Akter Hossain

Mobile No: 01883-180546

Address: Sirajdikhan,Munshiganj

Dealer Name: Mayer Dowa Tvs Center

Customer Complain:-

CH NO Full #

MD6M14CA3J4L09359

Present Kms

5098

Front Shockabsorber Oil Leakage

EN NO Full #

AK4LJ4893346

Model #

TVS King Deluxe

Sale Date #

19.12.2020

Date of Comp#

17.05.2021

1st PS Date

1st PS Kms

Date of Repair#

Free service information**1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

22.01.2021

1034

05.03.2021

3,019

17.05.2021

5098

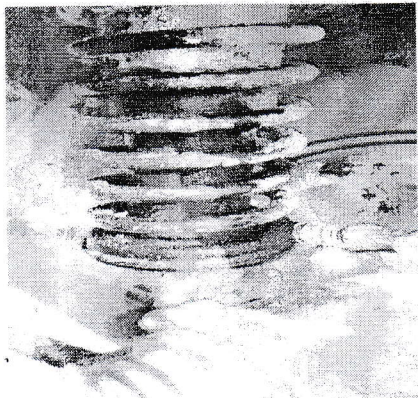
Observation:-

we checked & found that front Shockabsorber oil Leakage . .

Action Taken:- Require to replace this parts under warranty for your kind approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	SHOCK ABSORBER FRONT	1			
2						
3						
4						
5						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
23/05/2021

22/05/2021

DMS
Complete
Milton
23/05/2021