

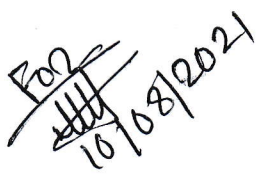
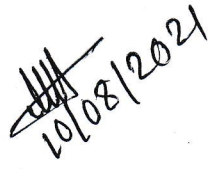
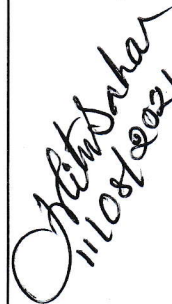


23926249

		PRODUCT PERFORMANCE FEEDBACK REPORT					
		IFAD MOTORS LTD					DMS NO:
		Head Office					3339
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208							
Ref.No:	Mym-78			F.R SI NO#	78		Date: 03.08.21
Zone Name:	Mymenshingh			Engineer Name:Md Jahid Hasan		Mchanic Name:Md Forhad Mia	
Approved by: Prabir Biswas (Head of Service,Spare Parts & Production)							
Customer Name: Md Sadekur				Mobile No:		1743542040	
Address: Cecuya ,Mymenshingh				Dealer Name:		Jerin Motors	
Customer Complain:-		CH NO Full #	MD6M14CA4L4L00009			Present Km	6392
Engine has bad sound		EN NO Full #	Ak4LL4411690			Model #	TVS King Deluxe plus
		Sale Date #	16.03.21				
		Date of Comp#	17.07.21			1st PS Date	1st PS Kms
		Date of Repair#	pending			N/A	N/A
		Free service information					
		1st Free Service		2nd Free Service		3rd Free Service	
		Date	KMs	Date	KMs	Date	KMs
		08.04.20	891	21.05.20	2,981	30.06.20	4927
Observation:- we find and checked that engine has bad sounds.							
Action Taken:- Please to be replace Gasket cylinder head, gasket cylinder block, Ball bearing 20*42*12 c3 6004,Ball bearing 6207R, Ball bearing 35*72*16 & gasket cover crank case R by new one under warranty.							
Failure Particular							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	339480	Ball Bearing 20*42*12 c3 6004	1				
2	M7200530	Ball Bearing 6207R	1				
3	G2200760	Ball Bearing 35*&2*16	1				
4	G4010070	Gasket cylinder Block	1				
5	M7010210	Gasket cylinder Head	1				
6	G4030080	Gasket cover crank case-R	1				
Failure Parts Photo		For Head Office Use					
		Head of Service		Engineer		DMS	
							

DMS complete