

		PRODUCT PERFORMANCE FEEDBACK REPORT				
		IFAD MOTORS LTD Head Office			DMS NO: 3325	
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208						
Ref.No: Mym-72		F.R SI NO# 72		Date: 26.06.21		
Zone Name: Mymenshingh		Engineer Name: Md Jahid Hasan		Mchanic Name: Md Anamul Haq		
Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)						
Customer Name: Fajlur rahman				Mobile No: 1778170811		
Address: Netrokona				Dealer Name: Rai Enterprise		
Customer Complain:- Engine oil consumption	CH NO Full #		MD6M14CA5K4L00132		Present Km 6392	
	EN NO Full #		Ak4LK4106695		Model # TVS King Duramax	
	Sale Date #		21.09.2020			
	Date of Comp#		17.06.21		1st PS Date	
	Date of Repair#		22.06.21		1st PS Kms	
					N/A	
					N/A	
	Free service information					
	1st Free Service		2nd Free Service		3rd Free Service	
	Date		KMs	Date	KMs	Date
08.10.20		891	21.11.20	2,981	30.12.20	4927
Observation:- we find and checked that engine oil consumption (per 120-140 km engine oil consumption 200 gm).						
Action Taken:- Please to be replace the piston kit 1s O/S 4s & Engine valve kit by new one under warranty.						
Failure Particular						
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	piston kit 1st O/S 4s	1			
2	G4320780	Engine valve kit	1			
3						
4						
Failure Parts Photo		For Head Office Use				
		Head of Service		Engineer		DMS