PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO: **Head Office** 3377 IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 F.R SI NO# Ref.No: Cox's Bazar /sep 2992 Date: 19.09.2021 Engineer Name: Kanchan das Mchanic Name:Al-amin Zone Name: Cox's Bazar, Sadar Approved by: Billal hossain SM ROBBANI **Customer Name:** Jafor alam Mobile No: 0178971370 Address: Kanjor Para, Teknaf **Sha Motors Dealer Name: Customer Complain:-**CH NO Full # MD6M14CA434002746 **Present Kms** 18,890 The sound is coming from insaide EN NO Full # AK4DJ4016871 **Tvs King Deluxe** Model# Sale Date # 14/12/2020 lpg Date of Comp# 19.09.2021 1St PS Date 1st PS Kms Date of Repair# No No Free service information **1St Free Service** 2nd Free Service **3rd Free Service Date KMs** Date **KMs KMs Date** 13.02.2021 5,300 16.05..021 10540 Observation:-We checked & found that piston broken & cylinder block broken ,the valve is curved Action Taken:- replace this parts under warranty for your approval. Failure Particular SL Part NO. Part Name Vendor code Rejected Qty **Approved** 1 G4322610 cy .block & piston 1 2 G4320780 **Engine valve** 1set 3 4 **Failure Parts Photo** For Head Office Use **Head of Service Engineer DMS** 21/09/2024 Attached Mail appreoral. DM3 Complete