



PRODUCT PERFORMANCE FEEDBACK REPORT

**IFAD MOTORS LTD**

DMS NO:

Head Office

2286

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208Ref.No: **Tan-1**

F.R SI NO#

86

Date:

01.11.21Zone Name: **Tangail**

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Rofiqul Islam

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) **Kaushik-Sm-COO-IFAD Group**Customer Name: **Shajeda Begum**

Mobile No:

1795470609

Address:

Natiyapara, Tangail

Dealer Name:

Mama Vagina Engineering

Customer Complain:-

CH NO Full #

MD6M14CA2K4L00282

Present Kms

8206

Vehicle has not active proper speed

EN NO Full #

AK4LK4507945

Model #

TVS King Deluxe

Sale Date #

06.11.2020

Date of Comp#

28.10.2021

1st PS Date

1st PS Kms

Date of Repair#

01.11.21**N/A****Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

13.12.2021**1029****02.02.21****3,962****16.04.21****5932**Observation:- we find and checked that the vehicle proper speed has not active. **(Valve kit exceeding free plan)**

Action Taken:- Please to be replace the Engine valve kit by new one under warranty.

Failure Particular

| SL | Part NO. | Part Name | Qty | Vendor code | Approved | Rejected |
|----|------------------|-----------|-----|-------------|----------|----------|
| 1 | Engine valve kit | G4320780 | 1 | | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

DMS Complete