
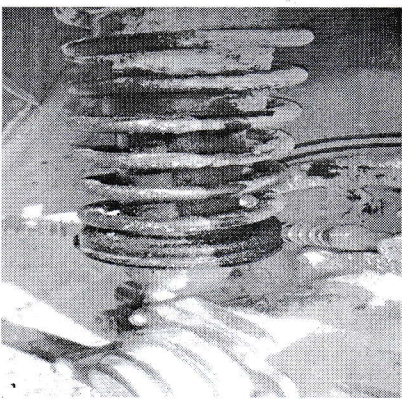
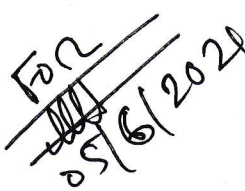
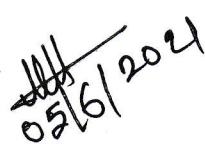
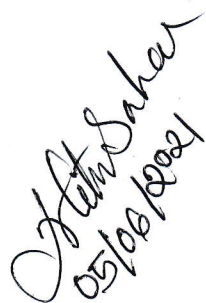


Note:- spare Parts Not issue at DMG.

TVS		PRODUCT PERFORMANCE FEEDBACK REPORT					
IFAD MOTORS LIMITED		IFAD MOTORS LTD				DMS NO:	
		Head Office				3302	
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208							
Ref.No:	Sylhet/Jun/01/304		F.R SI NO:	304		Date:	01.06.2021
Zone Name:	Sylhet Sadar		Engineer Name:	Tisu Barua		Mchanic Name: Moin Uddin	
Approved by:	Prabir Biswas (Head of Service,Spare Parts & Production)						
Customer Name:	Abdul Gofur			Mobile No:	01758494392		
Address:	Companygonj, Sylhet.			Dealer Name:	Tawsif Motors		
Customer Complain:-	CH NO Full #	MD6M4CLXK4P00222		Present Kms #		8695	
Oil leakage from front shock absorber	EN NO Full #	OL4PK4500180		Model #	TVS King Duramax		
	Sale Date #	09.11.2020					
	Date of Comp#	23.05.2021		1st PS Date	1st PS Kms		
	Date of Repair#						
	Free service information						
	1st Free Service		2nd Free Service		3rd Free Service		
	Date	KMs	Date	KMs	Date	KMs	
	02.12.2020	1236	13.01.21	3,265	26.02.21	4965	
Obserbation:- We checked & found that oil leakage front shock absorber.							
Action Taken:- Require to replace this parts under warranty for your approval.							
Failure Particular							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G4100180	Front shock absorber	1	Gabrial			
2							
3							
4							
Failure Parts Photo				For Head Office Use			
				Head of Service		Engineer	
				 05/06/2021		 05/06/2021	
						 05/06/2021	