PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO: **Head Office** IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 Ref.No: Noakhali/Cumilla- Dec - 255 F.R SI NO 255 Date: 13.12.21 Zone Name: Feni-Noakhali- Cumilla Engineer: Kazi Samiul Hoque Mchanic Name: Sumon dali Approved by: Kaushik Sharkar, COO- IFAD GROUP **Customer Name:** Md.Akter Hossain Mobile No: 01811902515 Address: Paduar bazar bisshoroad, Cumilla **Dealer Name: Adhunik Motors** Customer Complain:-CH NO Full # MD6M14CL4K4P00104 Present Km 28000 Engine oil consumption EN NO Full # 0L4PK4400445 Tvs king duramax Model# Sale Date # 15.11.20 Date of Comp# 24.11.21 1St PS Date 1st PS Kms Date of Repair# Free service information **1St Free Service** 2nd Free Service **3rd Free Service** Date **KMs** Date **KMs Date KMs** 04.12.21 27500 Observation:- We checked & found that Piston ring (kit) decay. Action Taken:- Please Replaced the following parts under warranty Failure Particular SL Part NO. Part Name Qty Vendor code Approved Rejected 1 G4020130 **PISTON 66.00** 2 3 4 Failure Parts Photo For Head Office Use **Head of Service Engineer DMS** Appreoned by