

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office

3266

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No:	Sylhet/May/20/302	F.R SI No	302	Date:	20.05.2021
Zone Name:	Sylhet Sadar	Engineer Name:	Tisu Barua	Mchanic Name:	Moin Uddin
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)				

Customer Name:	Amina Begum		Mobile No:	01756157545	
Address:	Chatak, Sunamgonj.		Dealer Name:	Tawsif Motors	
Customer Complain:-	CH NO Full #	MD6M4CL9K4P00079		Present Kms #	16596
Oil leakage from front shock absorber	EN NO Full #	OL4PK4700376		Model #	TVS King Duramax
	Sale Date #	26.11.2020			
	Date of Comp#	16.05.2021		1st PS Date	1st PS Kms
	Date of Repair#				
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
24.12.2021	1654	03.02.21	4,135	25.03.21	8695

Observation:- We checked & found that oil leakage front shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial		
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
23/05/2021

20/05/2021

DMS
Complete
Moin Uddin
20/05/2021