



# PRODUCT PERFORMANCE FEEDBACK REPORT



**IFAD MOTORS LTD**

DMS NO: **3411**

**Head Office**

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No:	Jam-1	F.R SI NO#	91	Date:	11.01.2022
Zone Name:	Mymensingh	Engineer Name:	Md Jahid Hasan	Mchanic Name:	Md Forhad Mia
Approved by:	<i>Kaushik Sarkar (COO-IFAD GROUP)</i>				
Customer Name:	Md Sahidul Islam	Mobile No:	1721781323		
Address:	Jalapur	Dealer Name:	Bismillah Motors, Sherpur		
Customer Complain:-	CH NO Full #	MD6M14CL6L4N00097	Present Km	15493	
Engine oil consumption (200 ml consumption per 100 kms run)	EN NO Full #	OL4NL4600233	Model #	TVS King Duramax plus	
	Sale Date #	11.02.2021			
	Date of Comp#	06.01.2022	1st PS Date	1st PS Kms	
	Date of Repair#	Pending	N/A	N/A	
	Free service information				
	1st Free Service		2nd Free Service		3rd Free Service
	Date	KMs	Date	KMs	Date
	17.04.21	1005	30.06.21	2,892	04.09.21

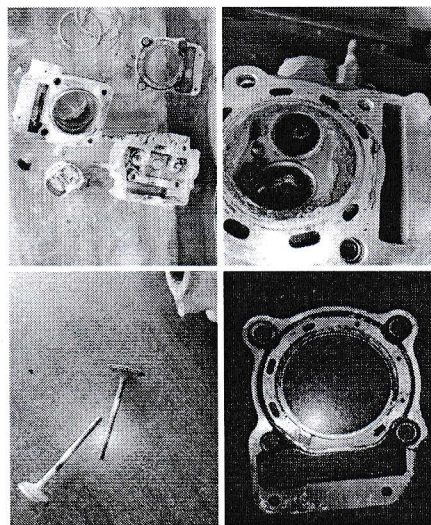
Observation:- we find and checked that this vehicle Engine oil consumption (200 ml consumption per 100 kms run)

Action Taken:- Please to be replace the cylinder head assy, gasket cylinder head, gasket cylinder block, piston & cylinder by new one under warranty.

## Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011300	Cylinder head assy	1			No Entry
2	G4011350	Gasket cyl head	1			
3	G4011420	Gasket cylinder block	1			
4	G4011470	Cylinder	1			No Entry
5	G4020130	Piston 66.00	1			

## Failure Parts Photo



## For Head Office Use

Head of Service	Engineer	DMS
<i>[Signature]</i> 11/1/22	Mail Approved	<i>Mita Sahar</i> 11/01/2022 DMS Complete