


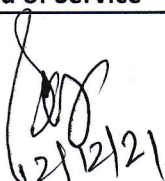



TVS		PRODUCT PERFORMANCE FEEDBACK REPORT						
		IFAD MOTORS LTD				DMS NO:		
		Head Office				3401		
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208								
Ref.No:		Noakhali- Sep - 253		F.R SI No	253	Date:	23.09.21	
Zone Name:		Feni-Noakhli		Engineer Name: Kazi Samiul H		Mchanic Name: Sakib hossain		
Approved by:		Prabir Biswas (Head of Service, Spare Parts & Production)						
Customer Name:		Md mostofa			Mobile No:		01832881080	
Address:		Begumgonj, Noakhali.			Dealer Name:		Chadni enterprise	
Customer Complain:-		CH NO Full #	MD6M14CL7K4P00260		Present Km	23000		
Engine overheat (coupler rubber tear damage)		EN NO Full #	0L4PK4800540		Model #	Tvs king duramax		
		Sale Date #	19.10.20					
		Date of Comp#	15.09.21		1st PS Date	1st PS Kms		
		Date of Repair#	27.09.21					
		Free service information						
		1st Free Service		2nd Free Service		3rd Free Service		
		Date	KMs	Date	KMs	Date	KMs	
	09.11.20	3000	30.12.20	6000	03.02.21	8000		
Observation:- We checked & found that coupler is damage. ✓								
Action Taken:- Please Replaced the following parts under warranty ✓								
Failure Particular								
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected		
1	G4080750	Coupler water pump ✓	1					
2								
3								
4								
Failure Parts Photo		For Head Office Use						
		Head of Service		Engineer		DMS		
		 21/12/21		 Billal Hossain Dy. Manager (Service) IFAD MOTORS LTD Head Office, Dhaka.		Hritu Sahar 12/12/2021 DMS Complete.		