

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

**IFAD MOTORS LTD****Head Office****89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.**

Ref.No:	IML/lal/Aug/2020/08/25	F.R SI NO#	08	Date:	25/08/2020
Zone Name:	Rangpur	Engineer Name:		Md.Kayem Uddin	
Approved by:	Probir Biswas (Head of Service ,S/Parts& Production)				

Customer Name:	Pervin Begum	Mobile No:	01316021273
Address:	Rangpur	Dealer Name:	Antu moni motors (lalmonirhat)

Customer Complain:-	CH NO Full #	MD6M14CA9K4N00060 ✓				
Shockabsorber Assy Rear is Damage. (Right side) ✓	EN NO Full #	AK4LK4610756				
	Sale Date #	11.06.2020 ✓			Present Kms #	4560
	Date of Comp#	16.08.2020 ✓			Model #	TVS KING Deluxe
	Date of Repair #					
	Free Cupon service information					
	1St Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs	
29/06/20	395 ✓	16/08/20	4560 ✓			

Obserbation:- We checked the vehicles and found that Shockabsorber is damage. Because of, hydrolic system is not strong. Its part is defective. ✓ Spongy

So It patrs is change under warranty. ✓

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Shockabsorber Assy Rear ✓	1	TVS		
2						
3						
4						
5						
6						

Failure Parts Photo

For Head Office Use

Probas
25/8/2020

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