PRODUCT PERFORMANCE FEEDBACK REPORT ONIS NO THE THE HIE I IFAD MOTORS LTD DMS NO: ulliana a **Head Office** IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 F.R SI NO 1929 06.12.2020 Date: Ref.No: Sunamgonj/Dec/06/29 Engineer Name: Tisu Barua Mchanic Name: Moin Uddin Sunamgonj Zone Name: Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) -Mobile No: Ø1756157545 **Customer Name:** Amina Begum Dealer Name: **Tawsif Motors** Address: Chatak, Sunamgonj. MD6M4CL9K4P00079 CH NO Full # **Present Kms #** 410 **Customer Complain:-**Steering column is broken vehicle **EN NO Full #** OL4PK4700376 Model# **TVS King Duramax** 26.11.2020 Sale Date # running. Date of Comp# 06.12.2020 1St PS Date 1st PS Kms Isit Cul Date of Repair# Free service information 2nd Free Service **3rd Free Service 1St Free Service** Date KMs Date **KMs** Date **KMs** termona. Obserbation:- We checked & found that steering column broken Action Taken:- Require to replace this parts under warranty for your approval. Failure Particular Part NO. Part Name Vendor code Approved Rejected SL Qty 1 G2150010 **Steering Column** 01 Pivot pin front kit 01 2 G5320470 3 4 For Head Office Use **Failure Parts Photo** Engineer **Head of Service DMS** Deband Babu Deband Babu

DMS Complete