

**TVS**

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD

DMS NO:

Head Office

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Mym-28

F.R SIN

28

Date: 31.12.20

Zone Name: Mymensingh

Engineer Name: Md Jahid Hasa Mchanic Name: Md Rofiquel Islam

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md Shoel Mia(Dealer Jerin Motors)

Mobile No: 01714766147

Address: Cecuya, Mymensingh

Dealer Name: Jerin Motors

Customer Complain:-

CH NO Full #

MD6M14CL2K4P00053

Present Km

0

Radiator fan not rotation

EN NO Full #

OL4PK4800363

Model #

TVS King Duramax

Sale Date #

Not Sold

Date of Comp#

30.12.20

1st PS Date

1st PS Kms

Date of Repair#

Pending

N/A

N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

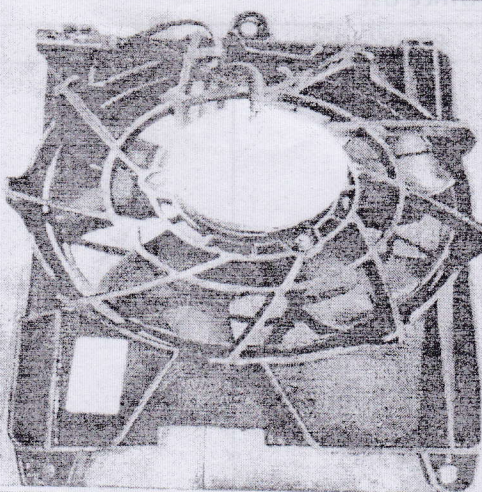
Observation:- we checked and found that the radiator cooling fan not Motor not rotating. Fan Motor manufacturing problem.

Action Taken:- Please to be replace the radiator fan by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4180820	Radiator Fan	1			
2						
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

Debasish's  
babu approval  
required

Prabir Biswas  
6/1/2021

MD  
ETD

Mitru Sahar  
06.01.2021

Pending  
in 21