

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Moulvibazar/May/359

F.R SI NO#

359

Date:

19.05.2021

Zone Name: Moulvibazar Zone

Engineer Name: Md. Abdullah Al
Zabed

Mchanic Name: Md: Jamal Ahmed

Approved by: Prabir Biswas (Head of Service,Spare Parts & Production)

Customer Name: SAFUL MIAH

Mobile No:

01783164857

Address: JURI, MOULVIBAZAR.

Dealer Name:

A.J Motors

Customer Complain:-

CH NO Full #

MD6M14CL2K4NA0009

Present Kms #

7,055

Start stopped while running

EN NO Full #

0L4NK49A0009

Model #

**TVS KING DURAMAX
CNG**

Sale Date #

10.01.2021

Date of Comp#

19.05.2021

1st PS Date

1st PS Kms

Date of Repair#

19.05.2021**Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

6.02.2021**987****19.05.2021****7,055**

Observation:- We checked & found that Crankshaft Assly has been broken

Action Taken:- One new Crankshaft Assly , Gasket Cyl head & Gasket Cyl block has been replaced.

Failure Particular


SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011350	Gasket Cylinder Head 1	01			
2	G4011420	Gasket Cylinder Bloc	01			
3	G4020180	Crankshaft Assy	01			
4						


Failure Parts Photo**For Head Office Use**

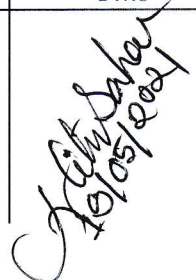
Head of Service

Engineer

DMS


 19/05/2021


 19/05/2021


 19/05/2021