

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD****IFAD MOTORS LTD****Head Office****Ifad Tower, 07 Tejgaon I/A, Dhaka-1208.**

Ref No:	VVM/Pabna-35	F.R SI NO#	35	Date:	17.01.21	
Zone Name:	Pabna	Engineer Name:	Md: Rakibul islam			
Approved by:	Probir Biswas (Head of Service, S/Parts & Production)					
Customer Name:	Abdur Razzak	Mobile No:	01743-325303			
Address:	kashinathpur, Pabna	Dealer Name:	Vai Vai Motors			
Customer Complain:-	CH NO Full #	MD6M14CA2J4N11092				
Engine oil consumption High.	EN NO Full #	AK4NJ4504909				
per day shortage 150 ml.	Sale Date #	6/7/2019	Present Kms #	19500		
	Date of Comp#	10/1/2021	Model #	TVS KING		
	Date of Repair #			Deluxe CNG		
Free Cupon service information						
1st Free Service		2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs	
Observation:- We fill Engine oil top up to maximum level & next day we measure that engine oil consumption 150 ml, we found Cylinder block Piston assly scratch & damage.						
Action Taken:- Please to replaced cylinder block & piston assly by new one under warranty at special case.						
Failure Particular						
Sl	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4322610	Kit cylinder & Piston	1	Landing cost-2836		
2						
Failure Parts Photo			For Head Office Use			
			 17/1/2021			

Dear Kawshik Da,

This vehicle was seized and after 4-5 months the vehicle was re-sale @ 2.60 lacs and after 4 days oil consumption was observed. The total cost of repair is 2.836 lacs. ARM Ripon is requesting to provide

Md. Ripan Mia

A.R.M (Recovery)

Ifad Motors Ltd