

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD

DMS NO: 3243

Head Office

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

3/3/2021

Rep No:

F.R SI NO#- 323

Date:

One Name: Chittagong (Moijjarteck)

Engineer: Farhad

Mchanic : Saiful

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md Faruk Azam

Mobile No: 01829065741

Address: Chariakkha, Moijjarteck

Dealer Name: Ma Auto Traders

Customer Complaint:

CH NO Full # MD6M14CL6K4P00119

Present Kms 3024

Tvs King Duramax

Noise from Front shock absorber

EN NO Full # OL4PK4800461

Model #

Sale Date # 15-Dec-20

1st PS Date 1st PS Kms

Date of Comp# 02.02.2021

Date of Repair# 03.02.2021

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date KMs

Date KMs

Date

KMs

20.01.2021

1027

Observation: front shockabsorber oil leakage

Action taken: New one front shockabsorber replace.

Failure Particular

| SL | Part NO | Part Name | Qty | Vendor code | Approved | Rejected |
|----|----------|----------------------|-----|-------------|----------|----------|
| 1 | G2100010 | Shock absorber front | 1 | valve | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |

For Head Office Use

Part Photo

Head of Service

Engineer

DMS

for
12/05/2021

for
3-3-21

Nitin Sahar
03/05/2021
DMS complete