

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No:	March-277	F.R SI NO#	277	Date:	25.03.2021
Zone Name:	Cumilla	Engineer Name:	Md.Pabel Sarker	Mchanic Name:	Sumon Dali
Approved by:	Prabir Biswas (Head of Service,Spare Parts & Production)				

Customer Name:	Rabiul Hasan		Mobile No:	01310663917	
Address:	Akhaora, B.Barua		Dealer Name:	Modina Motors ✓	
Customer Complain:-	CH NO Full #	MD6M14CA4K4KA0003 ✓		Present Km	5432 ✓
Front shock absorber oil leakage .	EN NO Full #	AK4KK45A0003		Model #	TVS King Deluxe
	Sale Date #	03.09.2020 ✓			
	Date of Comp#	25.03.2021 ✓		1st PS Date	1st PS Kms
	Date of Repair#				
Free service information					
1St Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
07.10.2020	1021	07.01.2021	4,211		

Observation:-

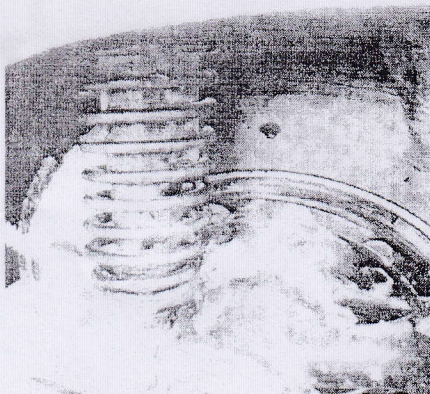
we checked & found that front shock absorber oil leakage. ✓

Action Taken:- Require to replace this parts under warranty for approval.

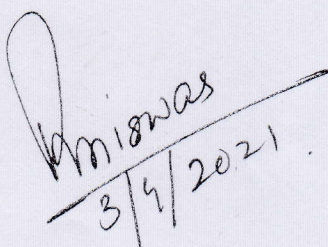

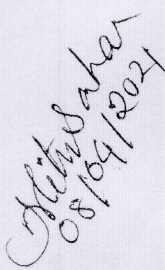
Failure Particular

Sl	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front Shock Absorber	01			
2						
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service	Engineer	DMS
 3/4/2021		 08/04/2021