

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

**Head Office**

0006

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No:

F.R SI NO:

314

Date:

13/12/2020

Zone Name: Chittagong

Engineer Name: Md Farhad Hosse Mchanic Name: Md Faruk

Approved by: Prabir Biswas (Head of Service,Spare Parts &amp; Production)

Customer Name:

Saifur Rahaman

Mobile No:

01890857328

Address:

Pancori,kagracori

Dealer Name:

Ekota Motors

Customer Complain:-

CH NO Full #

MD6M14LA5K4P00157

Present Kms

2456

Bad noise from rear shockabsorber

EN NO Full #

AK4PK4900163

Model #

Tvs king Deluxe

Sale Date #

10/14/2020

Date of Comp#

12/12/2020

1st PS Date

1st PS Kms

Date of Repair#

12/12/2020

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

20/11/20

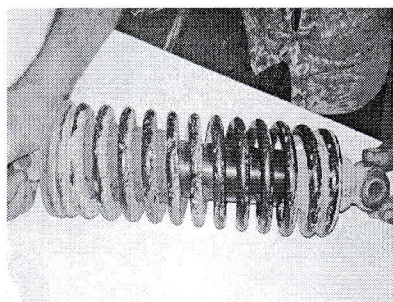
1024

Observation:-We Checked and found that Rear Shockabsorber oil leakage.

Action Taken:- New one Rear shockabsorber Replace.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	SHOCK ABSORBER ASSY REAR	1			
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

*Prabir Biswas*  
14/12/2020

*14.12.2020*

*Md Farhad Hosse*  
14.12.2020

DMS Complete