

**PRODUCT PERFORMANCE FEEDBACK REPORT**

*DMS DONE*

**IFAD MOTORS LTD**

**Head Office**

**IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

**1876**

Ref.No:	June-230	F.R SI NO#	230	Date:	15.06.2020
Zone Name:	Cumilla	Engineer Name:	Md.Pabel Sarker		
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Anisujaman	Mobile No:	01872128087		
Address:	Debidwar,Cumilla	Dealer Name:	Modina Motors		
Customer Complain:-	CH NO Full #	MD6M14CA8J4L10149	Present Kms #	7490	
Vehicle Not Started, Cz pistone is not moved.	EN NO Full #	AK4LJ4697857	Model #	Tvs King Deluxe lpg	
	Sale Date #	14.10.2019			
	Date of Comp#	15.05.2020	1st PS Date	1st PS Kms	
	Date of Repair #	18.05.2020			
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMS	Date	KMS	Date	KMS
10.11.2019	1100	16.02.2020	4322	15.05.2020	7490

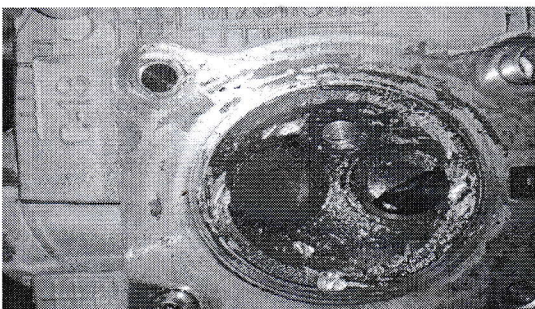
Obserbation:- we checked & found that Cly.Head And pistone are Seized

Action Taken:- Require to replace this parts under warranty for approval.

**Failure Particular**

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Piston Kit 1st O/S 4S	01			
2	G4320780	ENGINE VALVE KIT	01			
3	G4010100	CYLINDER HEAD ASSY NP.049	01			
4						
5						
6						

**Failure Parts Photo**



**For Head Office Use**

*Prabir Biswas*  
*8/7/2020*

*08/07/2020*

*Mitu Sarker*  
*08.07.2020*