

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**
IFAD
 MOTORS LIMITED
IFAD MOTORS LTD

DMS NO:

Head Office

3213

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: MM3

F.R SI No

37

Date:

3/16/2021

Zone Name: Pabna

Engineer Name: Md Rakibul Is Mchanic Name: Md Ripon Mollah

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Kamrul Hasan Suzon

Mobile No: 01732-689613

Address: Vill, Atuya Kha Para, P.O+P.S Pabna sadar, DIST. Pabna

Dealer Name: Mamun Motors

Customer Complain:-

CH NO Full #

MD6M14CL2K4P00229

Present Km

12600

Engine Oil consumption High

EN NO Full #

0L4PK4300537

Model #

Duramex ✓

Sale Date #

17-11-21 ✓ 11/17/2020

Date of Comp#

11-3-21

3/11/2021

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

12/22/2020

3400

Observation:- We top up the engine oil to maximum level, after measure we observed that engine oil consumption High.
 900ml per 1000 km

Action Taken:- Cylinder Block Comp with piston need to change.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4020130	Piston kit STD LC	1	TVS		
2						
3						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

get approval
from Debonish
babu
18/3/2021
Approved
22/3/2021

16/3/21

26/03/2021