

TVS

## PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD  
MOTORS LIMITED

IFAD MOTORS LTD

DMS NO:

Head Office

3205

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Dhaka/March/22

F.R SI NO#

22

Date: 04.03.2021

Zone Name: Dhaka 1

Engineer Name: Milon Hossain

Mchanic Name: Md.Yousuf

Approved by: Prabir Biswas (Head of Service,Spare Parts &amp; Production)

Customer Name: Jibon Nesa

Mobile No: 01921-268793

Address: Sirajdikhan, Munshiganj

Dealer Name: Mayer Dowd W/S

Customer Complain:-

CH NO Full # MD6M14CAXK4K00415

Present Kms 16904

Oil Consumption High

EN NO Full # AK4KK4908799

Model # TVS King Deluxe

Sale Date # 28.03.2020

Date of Comp# 01.03.2021

1st PS Date 1st PS Kms

Date of Repair#

## Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

02.05.2020

1406

04.06.2020

2,890

06.07.2020

4687

## Observation:-

we checked &amp; found that Piston wall scratch.

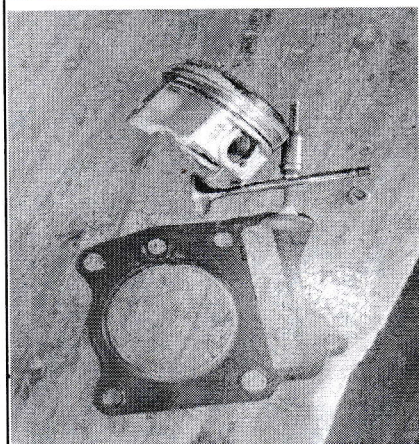
What is the consumption ??? 100 ml - 150 ml

Action Taken:- Require to replace this parts under warranty for approval.

## Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320680	Piston Kit 2nd O/S 4S	1			
2	M7010270	VALVE INTAKE	1			
3	M7010280	VALVE EXHAUST	1			
4	N4011100	VALVE STEM OIL SEAL	1			
5						

## Failure Parts Photo



## For Head Office Use

Head of Service

Engineer

DMS

 Prabir Biswas  
 18/3/2021

04/03/2021

 DMS  
 Complete  
 18/03/2021