

IFAD MOTORS LTD

Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

2795

| | | | | | |
|--------------|---|----------------|------------|-------|------------|
| Ref.No: | Sylhet/Oct/27/286 | F.R SI NO# | 286 | Date: | 27.10.2020 |
| Zone Name: | Sylhet ,Sadar | Engineer Name: | Tisu Barua | | |
| Approved by: | Prabir Biswas, GM -Head of Service & Spare Parts. | | | | |

| | | | | | | |
|--|--------------------------|-------------------------------|------------------|---------------------|------------------|-----|
| Customer Name: Sahab Uddin | | Mobile No: 01761815902 | | | | |
| Address: Bishonath, Sylhet. | | Dealer Name: Shahporan Motors | | | | |
| Customer Complain:- | CH NO Full # | MD6M14CA1K4K00528 | Present Kms # | 7,953 | | |
| Oil leakage from Front shock absorber. | EN NO Full # | AK4KK4612795 | Model # | Tvs King Deluxe lpg | | |
| | Sale Date # | 07.06.2020 ✓ | | | | |
| | Date of Comp# | 22.10.2020 | 1st PS Date | 1st PS Kms | | |
| | Date of Repair # | Pending | No | No | | |
| | Free service information | | | | | |
| | 1st Free Service | | 2nd Free Service | | 3rd Free Service | |
| | Date | KMs | Date | KMs | Date | KMs |
| 29.06.2020 | 790 | 25.07.2020 | 3145 | 30.08.2020 | 5360 | |

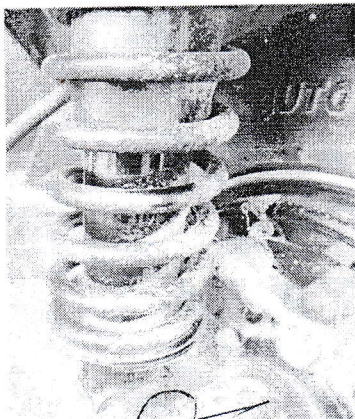
Observation:- We checked & found that front shock absorber Oil leakage.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

| SL | Part NO | Part Name | Qty | Vendor code | Approved | Rejected |
|----|----------|----------------------|-----|-------------|----------|----------|
| 1 | G4100180 | Front shock absorber | 1 | Gabrial | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |
| 5 | | | | | | |
| 6 | | | | | | |

Failure Parts Photo



For Head Office Use

Prabir Biswas
10/11/2020

DMS complete

Tisu Barua
10.11.2020

Tisu Barua
27.10.2020
TISU BARUA
Service Engineer
IFAD MOTORS LTD
Sylhet Sadar, Sylhet

Prabir Biswas
10/11/2020