



# PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

DMS NO:

Head Office

2972F

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Sylhet/Jan/06/296

F.R SI No

296

Date:

06.01.2021

Zone Name: Sylhet Sadar

Engineer Name: Tisu Barua

Mchanic Name: Moin Uddin

Approved by: Prabir Biswas (Head of Service,Spare Parts & Production)

Customer Name: Md.Motiur Rahman

Mobile No:

01742794582

Address:

Chatok, Sunamganj.

Dealer Name:

Tawsif motors

Customer Complain:-

Oil leakage from front shock absorber

CH NO Full #

MD6M14CA8K4K00462

Present Km

12,710

EN NO Full #

AK4KK4809877

Model #

TVS King Deluxe

Sale Date #

31.05.2020

Date of Comp#

04.01.2021

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

27.06.2020

945

30.07.20

3,986

29.08.2020

4986

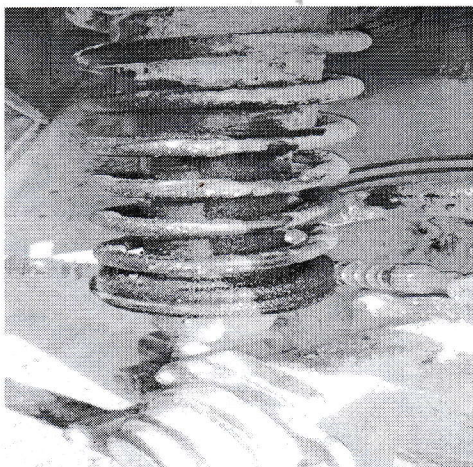
Obserbation:- We checked & found that oil leakage front shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

## Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial		
2	G2100010					
3						
4						

## Failure Parts Photo



## For Head Office Use

Head of Service

Engineer

DMS

Prabir Biswas  
6/1/2021

06/01/2021

DMS complete  
06.01.21