1923024

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

DMS Numbere

IFAD MOTORS LTD
Head Office
IFAD TOWER ,07 Tejgaon I/A, Dhako-1208.

DMS JOB NO
2017

Ref.No:	Habiganj/Nov/331	F.R SI NO#	331	Date:	29.11.2020
Zone Name:	Habiganj Zone	Engineer Name:		Md. Abdullah Al Zabed	
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				

Customar Name:	Sajol deb		Mobile No:	01738316229
Address:	Dolotpur,Moulvibazar		Dealer Name:	Kaderia Motors

Customar Complain:-	CH NO Full #	MD6M14CL7K4NA0085	Present Kms #	3845
Starting problem	EN NO Full #	0L4NK49A0085	Model #	TVS king Duramax (3W) CNG
	Sale Date #	28.09.2020		
	Date of Comp#	28.11.2020	1St PS Date	1st PS Kms
	Date of Repair #	28.11.2020		

Free service information

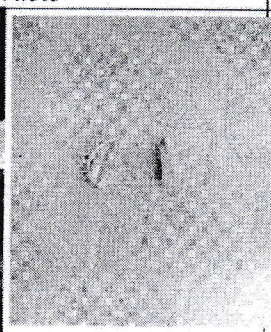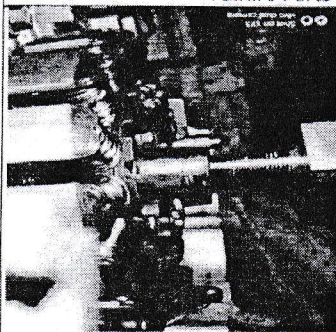| 1St Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
15.10.2020	975	28.11.2020	3845		

Obserbation:- We checked & found that key primary drive gear has broken.

Action Taken:- One new Key Primary Driven Gear has been replaced.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	3044070	Key Primary Driven Gear	1		Kaderia	
2						
3						
4						
5						
6						

Failure Parts Photo	For Head Office Use

Pn Biswas
15/12/2020

25/11/2020
Mohammad Abdullah Al Zahed
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974

14.12.2020.

DMS Complete
With Bahar
15.12.2020