

TVS

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD
MOTORS LIMITED

IFAD MOTORS LTD

DMS NO: 3410

Head Office

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: January -297

F.R SI NO#

297

Date:

05.01.2022

Zone Name: Cumilla

Engineer Name: Md.Pabel Sarker

Mchanic Name: Shimpol Hossen

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Kausshik Sarker (COO-IFAD Group)

Customer Name: Alamin

Mobile No:

+8801772209611

Address:

Ajompur, B. Baria

Dealer Name:

Modina motors

Customer Complain:-

CH NO Full #

MD6M14CL2L4N00064

Present Kms:

22540

Cooling water leakage by Water pump assy.

EN NO Full #

0L4NL4500231

Model #

TVS King Duramax Plus

Sale Date #

10.04.2021

Date of Comp#

03.01.2022

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

10.05.2021

1500

15.08.2021

8,222

11.11.2021

18320

Observation:-

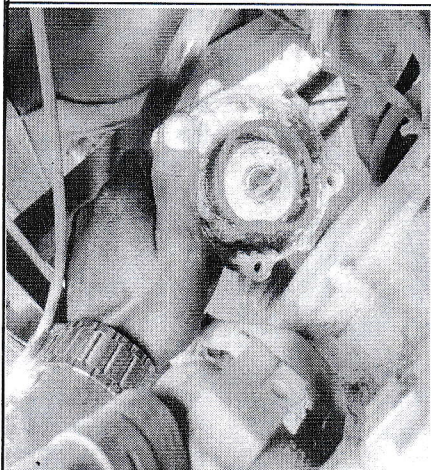
we checked & found that Water leakage by water pump turbine shaft.

Action Taken:- Require to replace this parts under warranty for approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4181310	Water pump Assy.	01			
2						
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS