

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office**3258****IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**

Ref.No:	jan-253	F.R SI NO#	253	Date:	30.01.2021
Zone Name:	Cumilla	Engineer Name:	Md.Pabel Sarker	Mchanic Name:	Sumon Dali
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)				
Customer Name:	Shilpi	Mobile No:	01842695603		
Address:	Akhaora, B.Barua	Dealer Name:	Modina Motors ✓		
Customer Complain:-	CH NO Full #	MD6M14CA3K4KA0011 ✓	Present Km	5322 ✓	
Front shock absorber broken.	EN NO Full #	AK4KK47A0011 ✓	Model #	TVS King Duramax	
	Sale Date #	30.08.2020	1st PS Date	1st PS Kms	
	Date of Comp#	28.01.2021			
	Date of Repair#				
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
30.09.2020	988	30.12.2020	4,321		

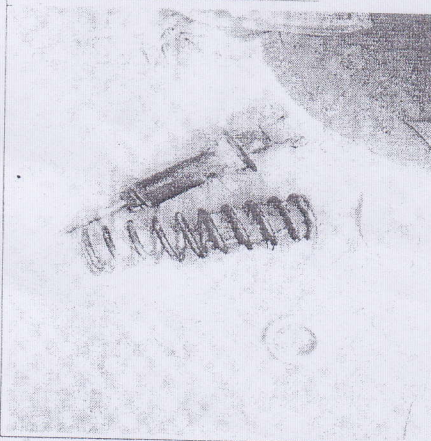
Observation:-

we checked & found that front shock absorber broken. ✓✓

Action Taken:- Require to replace this parts under warranty for approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front Shock Absorber	01			
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
12/05/2021

PLC
12/05/2021

Plitishaha
12/05/2021