

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD**

DMS NO:

**Head Office****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

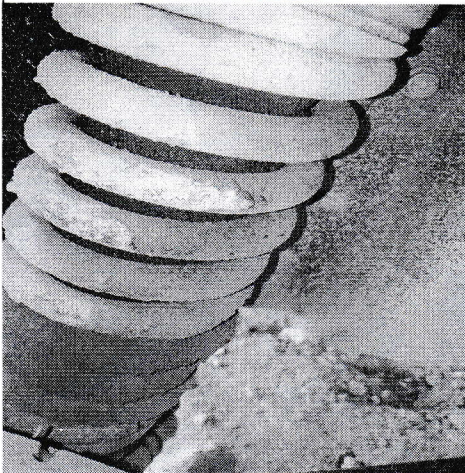
Ref.No:	March-268	F.R SI NO#	268	Date:	18.03.2021
Zone Name:	Cumilla	Engineer Name:	Md.Pabel Sarker	Mchanic Name:	Sumon Dali
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)				
Customer Name:	Md Shahin mia	Mobile No:	01884406055		
Address:	Kosba, B. baria	Dealer Name:	Modina Motors		
Customer Complain:-	CH NO Full #	MD6M14CA9K4KA0062	Present Km	4217	
Rear Shock absorber Oil leakage.	EN NO Full #	AK4KK46A0062	Model #	TVS King Deluxe	
	Sale Date #	09/10/2020	1St PS Date	1st PS Kms	
	Date of Comp#	16.03.2021			
	Date of Repair#				
	Free service information				
	1St Free Service		2nd Free Service		3rd Free Service
	Date	KMs	Date	KMs	Date
	09.11.2020	998	14.02.2021	3,954	

**Observation:-**

we checked &amp; found that Rear Shock absorber oil leakage .

**Action Taken:-** Require to replace this parts under warranty for approval.**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	01			
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

 Prabir Biswas  
 22/3/2021

 Pabel Sarker  
 18-3-21

 Sumon Dali  
 22/03/2021