

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD****IFAD MOTORS LTD****Head Office**

DMS JOB NO

3260

IFAD Tower, 7 Tajgoan Industrial Area, Dhaka-1208

ref.no:	IML /Natore/April /22/04/2021/29	F.R SI NO#	29	Date:	22.04.2021
Zone Name:	Natore	Engineer Name:	MD.Shohanul Islam		
Approved by:	Prabir Biswas(General Manager)				

Customer Name:	Mst.Mousume Begum	Mobile No:	01935822854
Address:	Noldanga, Natore	Dealer Name:	Friends Trading, Natore

Customer Complain:-	CH NO Full #	MD6M14CA5K4KA0141	Present Kms #	9800				
shock Absorber is doing push, and Leaning to one side.	EN NO Full #	AK4KK46A0141	Model #	Tvs King Deluxe				
	Sale Date #	30.11.2020						
	Date of Comp#	15.03.21	1st PS Date	1st PS Kms				
	Date of Repair #							
	Free service information							
1st Free Service		2nd Free Service		3rd Free Service				
Date		KMs	Date		KMs	Date		KMs
07.01.2021		4000	15.03.2021		7000			

Obserbation:- We checked the Vehicle and found that Shock Absorber Rear is oil leakage & defective .

Action Taken: It should be replace undre warranty.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Shock absorber assy rear	01			
2						
3						
4						
5						

For Head Office Use

For,
12/05/2021

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12/05/2021

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