

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT


IFAD
 MOTORS LIMITED

IFAD MOTORS LTD
Head Office

DMS No: 2557

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

Ref.No:	Mym-20	F.R SI NO#	Mym-20	Date:	26.09.20
Zone Name:	Mymensingh	Engineer Name:		Md Jahid Hasan	
Approved by:	Prabir Biswas (Head of Service & S/Parts)				

Customer Name:	Md Shoel Mia(Dealer Sadiya Motors)			Mobile No:	01714766147	
Address:	Mymensingh			Dealer Name:	Sadiya Motors	
Customer Complain:-	CH NO Full #	MD6M14CL6K4P00217 ✓				
Bendix drive assy. has bad sound.(Dealer complain)	EN NO Full #	OL4PK4600178				
	Sale Date #	00.00.00 PDI			Present Kms #	
	Date of Comp#	26.09.20				TVS KING Duramax
	Date of Repair #	Pending				
	Free Cupon service information					
	1St Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs	

Observation:(By mechanic) We checked and found that Bendix drive assy. three teeth has broken.vehicle was not delivery for bendix drive assy.

Action Taken:Please to be replace the Bendix drive assy. by new one under warranty.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320570	Bendix Drive Assy.	1			
2	G4060170	Starter Motor new	1	TVS		
3						
4						
5						
6						

Failure Parts Photo	For Head Office Use
	<p>Approval given by Debasish Babu (Back page mail attached)</p> <p><i>Prabir Biswas</i> 5/10/2020</p>

Debasish Babu
 05.10.2020

Prabir Biswas
 5-10-20