

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.					
Ref.No:	Tan- 018	F.R SI NO#	18	Date:	23.07.2020
Zone Name:	Tangail	Engineer Name:			Md Jahid Hasan
Approved by:	Prabir Biswas (Head of Service , S/Parts& Production)				

Customer Name: Josna Aktar	Mobile No: 01772525137
Address: Tangail Sadar, Tangail	Dealer Name: Mama Vagina Engineering

Address: Tangan Satang, Tangan Customer Complain:- Shock Absorber oil likage.	CH NO Full #	MD6M14CA9J4L09690				
	EN NO Full #	AK4LJ4900143				
	Sale Date #	29.06.2020		Present Kms #	2947+	
	Date of Comp#	23.07.2020		Model #	TVS KING Deluxe	
	Date of Repair #	23.07.2020				
	Free Cupon service information					
	1St Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	17.06.20	2129				

Obserbation:- Back Shock-borber open and see the shock-absorber oil likage.

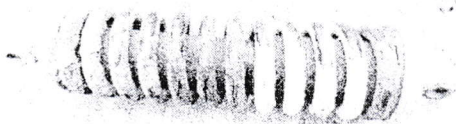
Action Taken:- Back Shock-absorber replace.

**Failure Particular**

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Shock Absorber Rear	1			
2						
3						
4						
5						
6						

Failure Parts Photo

For Head Office Use



*Prabir Biswas*  
16/9/2020