

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD**

DMS NO:

**Head Office**

3308

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Noakhali- june- 250

F.R SI NO

250

Date:

16.06.21

Zone Name: Feni-Noakhli

Engineer Name: Kazi Samiul H

Mchanic Name: Shipon Mondol

Approved by: Prabir Biswas (Head of Service,Spare Parts &amp; Production)

Customer Name: Rashida begum

Mobile No:

01313691645

Address: Kaliapara,Shahrasti,chadpur.

Dealer Name:

Bhuiya motors

Customer Complain:-

CH NO Full #

MD6M14CA8K4K00056

Present Km

20000

Engine oil consumption

EN NO Full #

AK4KK4602922

Model #

Tvs king deluxe

Sale Date #

16.08.20

Date of Comp#

16.06.21

1st PS Date

1st PS Kms

Date of Repair#

16.06.21

**Free service information**

1St Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

12.10.20

3500

04.11.20

5700

31.01.21

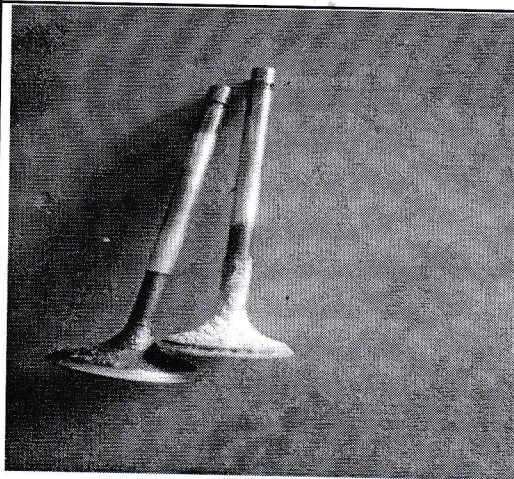
9800

Observation:- We checked &amp; found that engine valve kit decay.

Action Taken:- Please Replaced the following parts under warranty

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1						
2	G4320780	ENGINE VALVE KIT	1			
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

 For  
 19/06/2021

19-6-21

19/06/2021

DMS Full complete.