

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD**

DMS NO:

**Head Office**

3407

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Sylhet/Dec/27/313

F.R SI No

**313**

Date:

**27.12.2021**

Zone Name: Sylhet Sadar

Engineer Name: Tisu Barua

Mchanic Name: Moin Uddin

Approved by: Kaushik Sarkar-COO(IFAD GROUP)

Customer Name: Sayed Miah

Mobile No:

01738536222

Address:

Dirai, Sunamgonj.

Dealer Name:

M/S Shahporan Motors

Customer Complain:-

CH NO Full #

MD6M14CL6K4P00041

Present Km

19,865

Oil consumption high.

EN NO Full #

0L4PK4300307

Model #

TVS King Duramax

Sale Date #

05.10.2020

Date of Comp#

02.12.2021

1st PS Date

1st PS Kms

Date of Repair#

**Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

15.11.2020

3659

29.12.20

6,985

06.02.2021

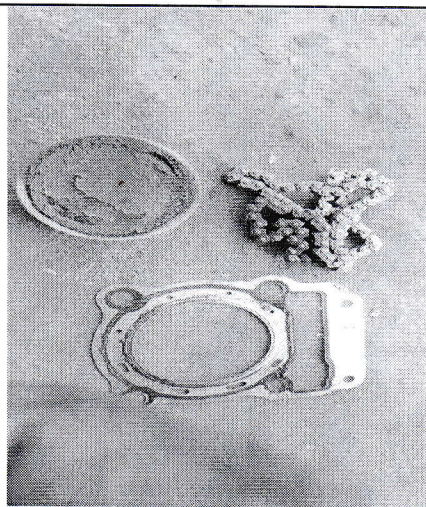
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Obserbation:- We checked &amp; found that the engine oil consumption high.

Action Taken:- Require to replace this parts under warranty for your approval.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4010140	CAM CHAIN	1			
2	G4010070	GASKET CYLINDER	1			
3	G4011350	GASKET CYL HEAD	1		DMS	
4	G4322970	Piston Kit 1st O/S LC (Ni)	1	No Entry	System Problem	

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

  
29/12/21

Meil Approve

 Moin Uddin  
 28/12/2021  
 DMS  
 Complete