

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office**

DMS NO

3033.

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Habiganj/Jah/340

F.R SI NO#

340

Date: 21.01.2021

Zone Name: Habiganj Zone

Engineer Name: Md. Abdullah Al Zahed

Mechanic Name: Md. Shapon Alam

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md. Mokhlis Miah

Mobile No: 01731441282, 017572691

Address: Baniachong, Habiganj

Dealer Name: Shahjalal Automobile

Customer Complain:

Front Shock absorber has been broken.

CH NO Full # MD6M14CA4J4A07954

Present Km 6950

EN NO Full # AK4AJ4323073

Model # Tvs King Deluxe

Sale Date # 22.09.2020

CNG/LPG

Date of Comp# 20.01.2021

1st PS Date 1st PS Kms

Date of Repair# 20.01.2021

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

28.10.2020

980

09.12.2020

3110

20.01.2021

6950

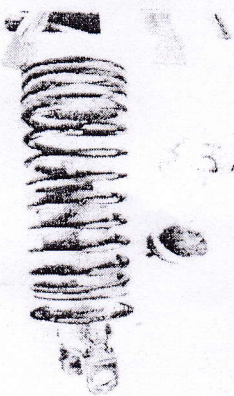
Observation:- We checked & found that front Shock absorber has been broken.

Action Taken:- New one front shock absorber replaced

Failure Particular

Sl.	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	62100010	Front shock absorber	01	60000297		
2				69100010		
3				030116 H		
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

Prabir Biswas
31/1/2021

21/01/2021

Altaf Sahar
31.01.2021
DMS complete

Altaf Sahar
21/01/2021

Mohammad Abdullah Al Zahed
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974