



# PRODUCT PERFORMANCE FEEDBACK REPORT



**IFAD MOTORS LTD**

**Head Office**

**IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

2628

Ref.No:	Habiganj/Oct/323	F.R SI NO#	323	Date:	05.10.2020
Zone Name:	Habiganj Zone	Engineer Name:		Md. Abdullah Al Zayed	
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				

Customer Name:	Md. Mahmud Miah		Mobile No:	01778568134			
Address:	Norputi, Cunarugat, Habiganj		Dealer Name:	Shahjalal Automobile			
Customer Complain:-	CH NO Full #	MD6M14CA3J4A06844		Present Kms #	2170		
Front Shock absorber has broken.	EN NO Full #	AK4AJ4713600		Model #	Tvs King Deluxe CNG/LPG		
	Sale Date #	10.08.2020					
	Date of Comp#	05.10.2020		1st PS Date	1st PS Kms		
	Date of Repair #	05.10.2020					
	Free service information						
	1st Free Service		2nd Free Service		3rd Free Service		
Date		KMs	Date		KMs	Date	KMs
01.09.2020		930	05.10.2020		2170		

Obserbation:- we checked & found that front Shock absorber has broken.

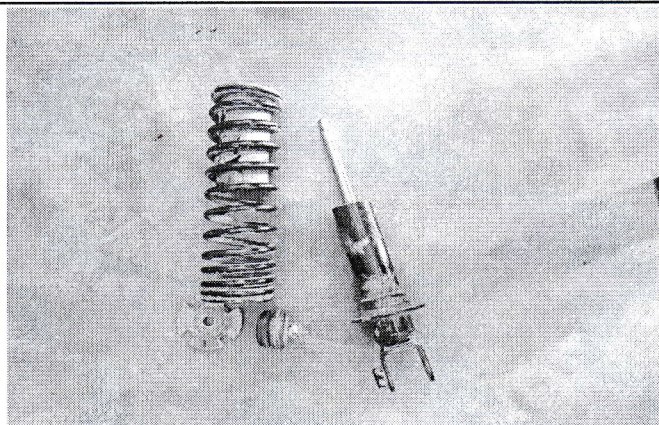
Action Taken:- New one front shock absorber replaced.

## Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	<del>G2100010</del>	Front shock absorber	①	Gabrial (60006291) 02 2 17 H		
2	G4100180					
3						

## Failure Parts Photo

## For Head Office Use



*Prabir Biswas*  
14/10/2020

Where is the signature of Engineer

*Mitabakar*  
14.10.2020  
DMS Complete