PRODUCT PERFORMANCE FEEDBACK REPORT



Head Office

DMS NO:

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

F.R SI NO Ref.No: Sylhet/Dec/07/292 292 Date: 07.07.2020 Engineer Name: Tisu Barua Mchanic Name: Delower Hosain Zone Name: Sylhet Sadar

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Biyoj Debnath			Mobile No:	51			
Saheb Bazar, Sylhet.				Dealer Name:	Tawsif motors		
ustomer Complain:-		MD6M14CA5K4L00101		Present Km	12,986		
Oil leakege from rear shock absorber		AK4LK4406109			NA - I I II TO KI D I	T) (0 (1) D	
		07.07.2020		Model #	TVS King Deluxe		
	Date of Comp#	02.12.	2020	and the second second	1St PS Date	1st PS Kms	
	Date of Repair#						
•		Free service information					
		1St Free Service 2nd		ree Service	3rd Free Service		
· •	Date	KMs	Date	KMs	Date	KMs	
	01.08.2020	907	30.9.20	3,659	28.10.20	4968	
	Saheb Bazar, Sylhet. n:-	Saheb Bazar, Sylhet. n:- ear shock absorber EN NO Full # Sale Date # Date of Comp# Date of Repair# 1St Free Serv	Saheb Bazar, Sylhet. n:- ear shock absorber EN NO Full # AK4LK Sale Date # 07.07. Date of Comp# 02.12. Date of Repair# 1St Free Service Date KMs	Saheb Bazar, Sylhet. n:- ear shock absorber EN NO Full # AK4LK4406109 Sale Date # 07.07.2020 Date of Comp# 02.12.2020 Date of Repair# Free 1St Free Service 2nd F Date KMs Date	Saheb Bazar, Sylhet. n:- ear shock absorber EN NO Full # MD6M14CA5K4L00101 EN NO Full # AK4LK4406109 Sale Date # 07.07.2020 Date of Comp# 02.12.2020 Date of Repair# Free service information of the service service information of the service	Saheb Bazar, Sylhet. n:- car shock absorber EN NO Full # MD6M14CA5K4L00101 Present Km Sale Date # 07.07.2020 Model # Date of Comp# 02.12.2020 Ist PS Date Date of Repair# Free service information 1St Free Service 2nd Free Service 3rd Date KMs Date KMs Date	

Action Taken:- Require to replace this parts under warranty for your approvals

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SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	7
1	G2090100 ₂	SHOCK ABSORBER ASSY		makan dan kanan dan salah s			
2	Þ	7					
3			Ta de la companya de	The second second			
4							

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Failure Parts Photo	For Head Office Use				
	Head of Service	Engineer	DMS		
	monas	2020 i	Jan Sahen		

DMS complete