

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**
IFAD
 MOTORS LIMITED
IFAD MOTORS LTD

DMS NO: 3394

Head Office**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: ppfr/01/dcm

F.R SI NO#

02Date: **09.12.21**

Zone Name: Chokoriya/Bashkhali

Engineer Name: Md.Ruhul

Mchanic Name: Abdul Momin

Approved by: Kaushik Sarker (Head of Service,Spare Parts & Production)

Customer Name: Nobi Alom

Mobile No: +8801885086978

Address: Bohoddar gata, pekua

Dealer Name: Abu sama Motors

Customer Complain:-

CH NO Full #

MD6M14CA2J4D02986

Present Kms # 4091

Rear Shockabsorber oil leakage.

EN NO Full #

AK4DJ4817824

Model #

Deluxe

Sale Date #

26/03/2021

Date of Comp#

14/10/2021

1st PS Date

1st PS Kms

Date of Repair#

15/11/2021

Free service information**1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

29/04/2021

1025

25/7/21

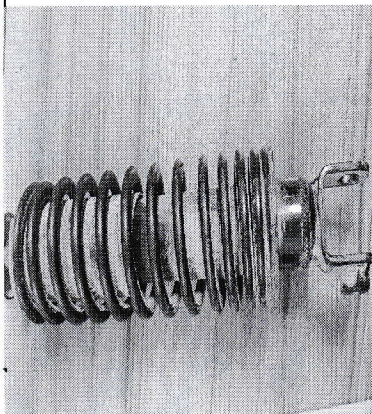
4,091

28/09/2021

9752

Obserbation:- We checked & found that the rear shockabsorber inner tube oil seal cut & leakage .**Action Taken:-Require to replace this parts under warranty for your approval.****Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shockabsorber Assy	2			
2						
3						
4						

Failure Parts Photo**For Head Office Use****Head of Service****Engineer****DMS**

 09/12/21

Billal Hossain
 Dy. Manager (Service)
 IFAD MOTORS LTD
 Head Office, Dhaka.

 9/12/2021
 DMS
 Complete