

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD

IFAD MOTORS LTD

Head Office

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

2757

Ref.No: Cox's Bazar /November/02/01

F.R SI NO#

01

Date:

04.11.2020

Zone Name: Cox's Bazar, Sadar

Engineer Name:

Kanchan das

Approved by: Prabir Biswas, GM-Head of Service & Spare Parts.

Customer Name: MD Rubel

Mobile No:

01832865823

Address: Cox's Bazar ,sadar

Dealer Name:

Sha Motors

Customer Complain:-

CH NO Full #

MD6M14CA9J4D01849

Present Kms #

19,480

The sound is coming from inside the engine. Oil consumption high.

EN NO Full #

Ak4DJ4314204

Model #

Tvs King Deluxe

Sale Date #

18.01.2020

Date of Comp#

30.10.2020

1st PS Date

1st PS Kms

Date of Repair #

01.11.2020

No

No

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

03.02.2020

970

10.04.20

3013

27.05.20

5691

Observation:- We checked & found that piston damage, ring weak.

What is the Damage ???

Action Taken:- replace this parts under warranty for your approval.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320330	Piston kit Std 4s	1			
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
9/11/2020

DMS complete
Mit Sahar
07.11.2020

04.11.2020

07/11/2020