



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

2117

Ref.No:	Habiganj/August/312	F.R SI NO#	312	Date:	05.08.2020
Zone Name:	Habiganj Zone	Engineer Name:		Md. Abdullah Al Zabad	
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				

Customer Name:	Rajiya Khatun			Mobile No:	01710454835	
Address:	Bahuble, Habiganj			Dealer Name:	Shahjalal Automobile	
Customer Complain:-	CH NO Full #	MD6M14CA3J4A06861			Present Kms #	1120
Front Shock absorber has broken.	EN NO Full #	AK4AJ4513626			Model #	TVS KING DELUXE CNG
	Sale Date #	28.06.2020				
	Date of Comp#	05.08.2020			1st PS Date	1st PS Kms
	Date of Repair #	05.08.2020				
	Free service information					
1st Free Service		2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs	
05.08.2020	1120					

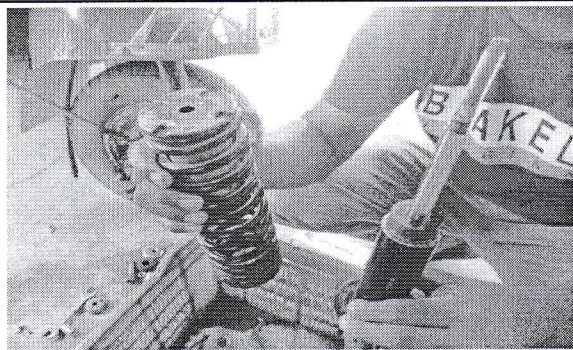
Obserbation:- we checked & found that Front Shock absorber has broken.

Action Taken:- New one Front Shock absorber replaced.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Front shock absorbe	1	Gabrial (600002		
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
5/8/2020

05/8/2020

Last time DMS complete
M. An. Mithun
05.08.2020