

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**
IFAD
 MOTORS LIMITED
IFAD MOTORS LTD

DMS NO:

Head Office**3212****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

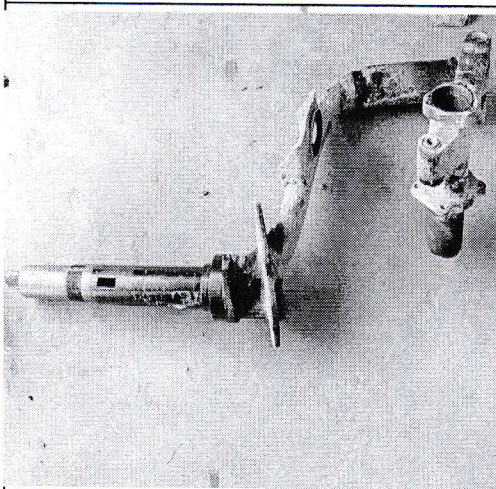
Ref.No:	Mym-40	F.R SI NO#	40	Date:	23.02.21
Zone Name:	Mymensingh	Engineer Name:	Md Jahid Hasan	Mchanic Name:	Md Forhad Mia
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)				

Customer Name:	Md Azizul Haq	Mobile No:	1781257219			
Address:	Cecuya,Mymensingh	Dealer Name:	Jerin Motors			
Customer Complain:-	CH NO Full #	MD6M14CL4K4P00149		Present Kms # 6732		
Steering coloum lose	EN NO Full #	OL4PK4800457		Model #	TVS King Duramax	
	Sale Date #	29.10.2020				
	Date of Comp#	20.02.21		1St PS Date	1st PS Kms	
	Date of Repair#	Pending		N/A	N/A	
	Free service information					
	1St Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	26.11.2020	1198	30.12.20	2,543	27.01.21	5290

Observation:- We checked and found that the steering coloum lose.

Action Taken:- Please to be replace the steering coloum with steerint coloum cone kit top & bottom by new one under warranty.
Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2150010	Steering coloum	1			
2	G5320510	Steering coloum cone kit top	1			
3	G5320500	Steering coloum cone kit bottom	1			
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

As approval given
by Debanish
Babu
Prabir Biswas
16/3/2021

16/3/2021

16/03/2021
DMS complete