

# PRODUCT PERFORMANCE FEEDBACK REPORT

**IFAD MOTORS LTD**
**Head Office**
**IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**
**DMS JC No.**
**2855**

Ref.No:	Dhaka 1/Nov'20/017	F.R SI NO#	17	Date:	21.11.2020
Zone Name:	Dhaka	Engineer/Sr.Mechanic Name:	Yousuf Ali		
Approved by:	Prabir Biswas-GM,Head of Service & Spare Parts-IML.				

Customer Name:	Bashir Ahmed	Mobile No:	01912-245651
Address:	SIRAJDIKHAN,Munshiganj	Dealer Name:	Mayer Dowa

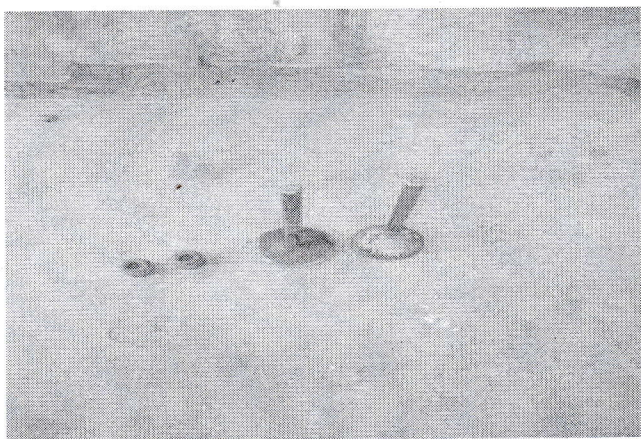
Customer Complain:-	CH NO Full #	MD6M14CA9J4L09155				
Customer Complain: Oil Consumption High.	EN NO Full #	AK4LJ4591971				
	Sale Date #	03.12.2020			Present Kms #	12966
	Date of Comp#	02.11.2020			Model #	TVS KING Defuxe
	Date of Repair #					
	Free Cupon service information					
1St Free Service		2nd Free Service			3rd Free Service	
Date	KMs	Date	KMs	Date	KMs	
20.01.2020	962	03.03.2020	2477	01.06.2020	5720	

Obserbation:- We checked & found that Valve Kit excessive Clearance.

Action Taken:- Required to replcae parts under warranty replacemant for your approval

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	M7010270	Valve Intake	1			
2	M7010280	Valve Exhaust	1			
3	N4011100	Valve Oil Seal	2			
4						

Note:Gasket bear by Customer

Failure Parts Photo	For Head Office Use
	<p><i>Prabir Biswas</i> 26/11/2020</p> <p><i>DMS Complete</i> <i>Prabir Biswas</i> 25.11.2020</p>

*Prabir Biswas*  
24/11/2020