



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

DMS JOB NO

3031

Holding No:07, 1st Floor, IFAD Tower, Tejgaon Industrial Area,Dhaka-1208.

Ref.No: Faridpur /JANUARY-2021 /004

F.R SI NO#

004

Date:

20/01/2021

Zone Name: Faridpur

Engineer/Mechanic Name: Tomal

Approved by: Prabir Biswas, Head of Service & Spare Parts

Customer Name: MAJED HOWLADER

Mobile No:

01712-292489

Address: Faridpur SADAR,FARIDPUR

Dealer Name:

Hello Bike

Customer Complain:-

CH NO Full #

MD6M14LA7K4K00226

Present Kms #

18978

Engine oil Consumption High (Per Day 100ml Shortage)

EN NO Full #

AK4KK4402202

Model #

Tvs King Deluxe LPG

Sale Date #

04.11.2019

Date of Comp#

12.07.2020

1st PS Date

1st PS Kms

Date of Repair #

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

02.01.2020

890

07.02.2020

2765

12.03.2020

4653

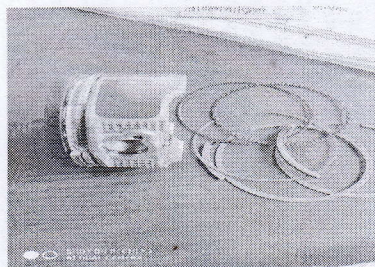
Engineer Comment : We check & found that piston Wall damage.

Action Taken:- Required this parts replcement under Warranty.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Piston Kit 1st O/S 4S	1		Present Kms	
2					Model #	
3					1st PS Date	
4					1st PS Kms	
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
31/1/2021

As a special case,

20/01/2021

Prabir Biswas
31.01.2021
DMS Done