

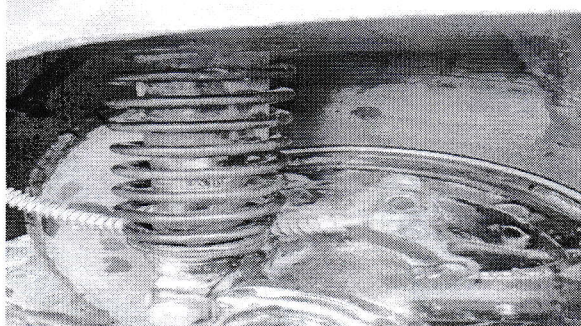
TVS**IFAD**
MOTORS LIMITED**PRODUCT PERFORMANCE FEEDBACK REPORT***DMS NO***IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.****DMS JOB NO****23521**

Ref.No:	Sep -236	F.R SI NO#	236	Date:	08.08.2020
Zone Name:	Cumilla	Engineer Name:		Md.Pabel Sarker	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Md. Sorif Miah		Mobile No:	01701390126	
Address:	Kosba, B.barua.		Dealer Name:	Modina motors	
Customer Complain:-	CH NO Full #	MD6M14CAXK4KA0068		Present Kms #	2,570
Front shock Absorber oil leakage.	EN NO Full #	AK4KK49A0068		Model #	Tvs King Deluxe lpg
	Sale Date #	03.06.2020			
	Date of Comp#	26.08.2020		1st PS Date	1st PS Kms
	Date of Repair #	26.08.2020			
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
04.07.2020	980	26.08.2020	2570		

Observation:- we checked & found that Front Shock Absorber has oil leakage .**Action Taken:-**require to replace front shock absorber by new one under warranty.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Front Shock Absorber	01	Gabrial		
2						
3						
4						
5						
6						

Failure Parts Photo	For Head Office Use
	<i>Biswas</i> 14/9/2020

*14.09.2020**Mitubauer*
14.09.2020
DMS complete