

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office

3240-

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Habiganj/Feb/346

F.R SI NO# 346

Date: 24.02.2021

Zone Name: Habiganj Zone

Engineer Name: Md. Abdullah Al Zayed

Mchanic Name: Md. Shipon Alom

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md. Juyel Miah

Mobile No: 01782758531

Address: Mirpur, Bahubole, Habiganj

Dealer Name: Shahjalal Automobile

Customer Complain:-

Present Km 8250

Front Shock absorber has been broken.

CH NO Full # MD6M14CA5J4A07963

Model # Tvs King Deluxe CNG/LPG

EN NO Full # AK4AJ4223210

Sale Date # 08.09.2020

1st PS Date 1st PS Kms

Date of Comp# 23.02.2021

Date of Repair# 23.02.2021

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

13.10.2020

970

01.12..2020

4,120

23.02.2021

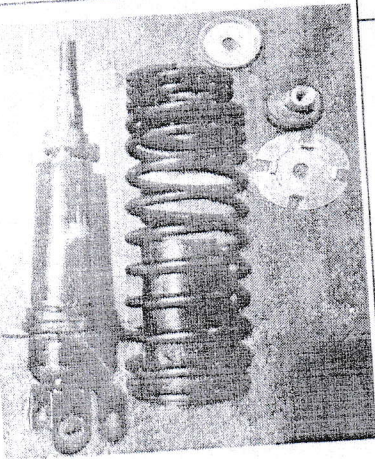
8250

Observation:- We checked & found that front Shock absorber has been broken..

Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	01	6000297 G2100010 26.12.17 H		
2						

For Head Office Use**Failure Parts Photo****Head of Service****Engineer****DMS**For
03/05/2021

28/04/2021

G. K. Saha
02/05/2021
DMS complete