

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

**Head Office****3319****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Mym-68

F.R SI NO#

**68**

Date:

**12.06.21**

Zone Name: Mymenshingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Utpal Chiran

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Md Abdul Malek

Mobile No:

**1752577207**

Address: Mymenshingh

Dealer Name:

**M/S Sadiya Motors**

Customer Complain:-

CH NO Full #

**MD6M14CA3K4N00054**

Present Km

**10637**

Vehicle has not active proper speed (highest speed 35-40kms)

EN NO Full #

**AK4LK4010868**

Model #

**TVS King Deluxe**

Sale Date #

**17.08.2020**

Date of Comp#

**06.06.21**

1st PS Date

1st PS Kms

Date of Repair#

**Pending**

N/A

N/A

**Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

**13.07.20****1033****02.09.20****4,281****25.10.20****6521**

Observation:- we find &amp; checked that the engine valve kit damage.

Action Taken:- Please to be replace the Engine valve kit by new one under warranty.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320780	Engine valve kit	1			
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

for  
22/06/2021for  
22/06/2021Mishra  
DMS Done