

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office**

DMS NO:

3252

IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208

Ref.No:

F.R SI NO#- 330

Date: 27/4/2021

Zone Name: Chittagong (Kagratori)

Engineer Name: Md Farhad Hq Mchanic Name: FARUK

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Receiving By- Mosarof Hossen -0101701204633

Customer Name: Nirmol Jion Chakma

Mobile No: 01556643474

Address: Matiranga, Khagrachari

Dealer Name: Ekota Motors

Customer Complaint:

CH NO Full #

MD6M14LA2K4P00178

Present Kms

2850

Noise from Front shockabsorber

LN NO Full #

AK4PK4700200

Model #

Tvs King Deluxe

Sale Date #

14 Feb-21

Date of Comp#

27.4.21

1st PS Date

1st PS Kms

Date of Repair#

27.4.21

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

00.00.00

986

Observation: Front shockabsorber oil leakage and very hard

Action Taken: New one Front shockabsorber replace.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G21000.10	SHOCK ABSORBER ASSY FR	1	Badve		
2						
3						
4						

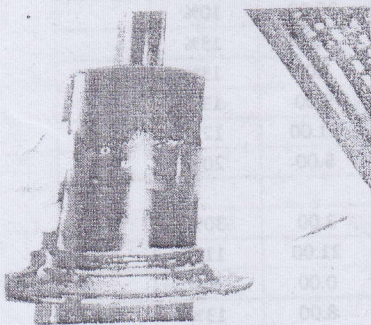
Failure Parts Photo

For Head Office Use

Head of Service

Engineer

DMS



For
08/5/2021

DMS punched.

3-5-21

Mohd Sahar
03/05/2021

DMS complete