

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD

IFAD MOTORS LTD

Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

DMS NO:

DMS JOB NO

2725

Ref.No:	Habiganj/Oct/325	F.R SI NO#	325	Date:	27.10.2020
Zone Name:	Habiganj Zone	Engineer Name:	Md. Abdullah Al Zayed		
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				
Customer Name:	Muhammod Miah	Mobile No:	01751119979, 01972339444		
Address:	Suraboi, Habiganj	Dealer Name:	Shahjalal Automobile		
Customer Complain:-	CH NO Full #	MD6M14CA2J4A08021	Present Kms #	8760	
Front Shock absorber has broken.	EN NO Full #	Ak4AJ4023334	Model #	Tvs King Deluxe CNG/LPG	
	Sale Date #	29.07.2020	1st PS Date	1st PS Kms	
	Date of Comp#	25.10.2020			
	Date of Repair #	25.10.2020			
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
24.08.2020	760	28.09.2020	3820	25.10.2020	8760

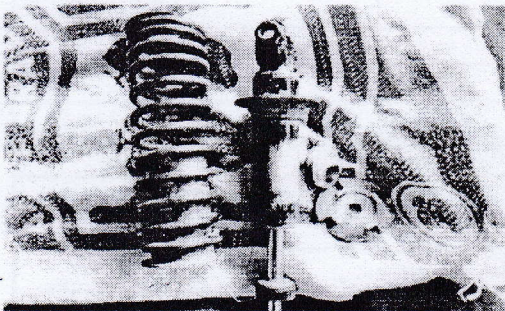
Observation:- we checked & found that front Shock absorber has broken.

Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	01	Gabrial (60000297)-04 01 8H		
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
9/11/2020

Netu Sahar
01.11.2020

Shub
27-10-2020
Mohammad Abdullah Al Zayed
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974

Md. Mon Hossain
01/11/2020
Sr. Service Engineer (Trainer)
IFAD Motors Ltd

DMS Complete.