

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office

3360

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Moulvibazar/August/369

F.R SI NO#

369

Date: 22.08.2021

Zone Name: Moulvibazar Zone

Engineer Name: Md. Abdullah Al Zayed

Mchanic Name: Md. Jamal Hussien

Approved by: Mr.Kaushik Sarkar(POO)

Customer Name: Md Rumel Ahmed

Mobile No: 01748-001860

Address: KORMODHA, KULAURA

Dealer Name: A J Motors

Customer Complain:-

CH NO Full # MD6M14CLXK4NA0016

Present Km 15,756

EN NO Full # OL4NK45A0016

Model # TVS KING DURAMAX

Sale Date # 09.11.2020

3W CNG

Date of Comp# 22.08.2021

1st PS Date 1st PS Kms

Date of Repair# 22.08.2021

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

10.12.2020

998

08.03.2021

5,980

05.07.2021

10635

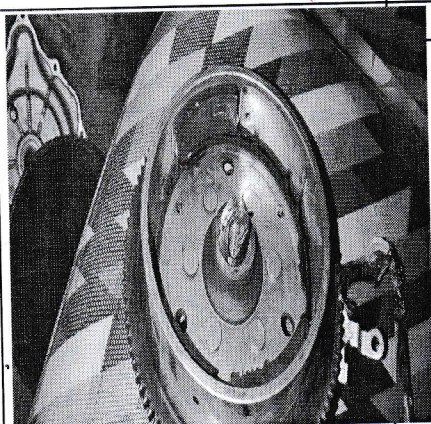
The vehicle stopped running

Observation:- We checked & found that Crankshaft Assy & Magneto Assy -3 has been broken.

Action Taken:- One ne Crankshaft Assy, Magneto Assy -3 , Coupler water pump, Gasket Cylinder Head & Bloc , has been replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011350	Gasket Cylinder Head 1	01			
2	G4011420	Gasket Cylinder Bloc	01			
3	G4020180 NO EXCH	Crankshaft Assy	01			
4	G4060280 NO EXCH	Magneto Assy -3	01			
05	G4080750	Coupler water pump	01			

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

for
24/08/2021

24/08/2021

H. H. H. H.
24/08/2021

DMS complete.