

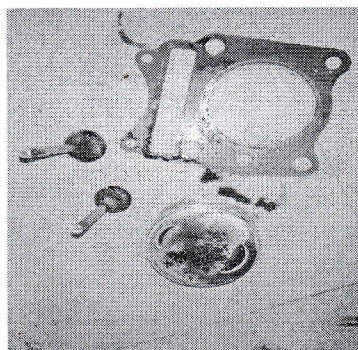
TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**
IFAD
 MOTORS LIMITED
IFAD MOTORS LTD**Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.****DMS JOB NO****2057**

Ref.No:	Sylhet/July/07/284	F.R SI NO#	284	Date:	25.07.2020
Zone Name:	Sylhet ,Sadar	Engineer Name:		Tisu Barua	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:		Abdul Kadir		Mobile No:		01711360781	
Address:		Chatak ,sunamgonj.		Dealer Name:		Shahporan Motors	
Customer Complain:-		CH NO Full #	MD6M14CA8J4L09100		Present Kms #	17,650	
Engine oil down 250 gm day by day	EN NO Full #	AK4LJ4091124				Model #	Tvs King Deluxe lpg
	Sale Date #	25.08.019					
	Date of Comp#	02.07.020				1St PS Date	1st PS Kms
	Date of Repair #					No	No
	Free service information						
1st Free Service		2nd Free Service		3rd Free Service			
Date	KMs	Date	KMs	Date	KMs		
28.07.19	970	29.08.19	2276	01.10.19	3891		

Obserbation:- We checked & found that piston, valve kit & Head gasket damage.
Action Taken:- Require to replace this parts under warranty for your approval.
Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Piston kit 1st 0/s 4s	1			
2	G4320780	Engine valve kit	1			
3	M7010210	Gasket cyl head	1			
4						
5						
6						

Failure Parts Photo**For Head Office Use**

Prabir Biswas
4/8/2020

28/07/2020

Mitru Saha
04.08.2020