

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD
Head Office

Job No: 2133
DMS complete

89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.

Ref.No:	IML/lal/June /2020/08/06	F.R SI NO#		Date:	6/8/2020
Zone Name:	Nilphamari.	Engineer Name:		Md.Kayem Uddin	
Approved by:	Probir Biswas (Head of Service ,S/Parts& Production)				

Customer Name:	Md.Kholil Rhaman	Mobile No:	01784925462
Address:	Nilphamari	Dealer Name:	Habib Enterprise.

Customer Complain:-	CH NO Full #	MD6M14LA9K4P00131				
Speedometer is damage.	EN NO Full #	AK4PK4400032				
	Sale Date #	2/8/2020			Present Kms #	4
	Date of Comp#	2/8/2020			Model #	TVS KING Deluxe
	Date of Repair #	2/8/2020				
	Free Cupon service information					
	1St Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	2/8/2020	4				

Obserbation:- We checked the vehicles and found that Speedometer doesn't work. Its part is defective. (speedometer

What is defective ???

motion jam)

already repair it. So It patrs is change under warranty.

Needle not working

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G5160150	Speedometer Assy	1	TVS		
2						
3						
4						
5						
6						

Failure Parts Photo	For Head Office Use
	<p>Probiswas</p> <p>8/8/2020</p> <p>Mittra Saha ~</p> <p>08.08.2020</p>

Belga