

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

**Head Office**

2913

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No:	Sylhet/Dec/14/294	F.R SI No	294	Date:	14.12.2020
Zone Name:	Sylhet Sadar	Engineer Name:	Tisu Barua	Mchanic Name:	Moin Uddin
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)				

Customer Name:	Parbin Begum	Mobile No:	01728987307				
Address:	Companygonj, Sylhet.				Dealer Name:	Shaporan Motors	
Customer Complain:-	CH NO Full #	MD6M14CA6K4L00141			Present Km	7,912	
Oil leakage from front shock absorber	EN NO Full #	AK4LK4X06770			Model #	TVS King Deluxe	
	Sale Date #	13.09.2020					
	Date of Comp#	13.12.2020			1st PS Date	1st PS Kms	
	Date of Repair#						
	Free service information						
1st Free Service			2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs		
11.10.2020	965	12.11.20	3,986	09.12.20	7912		

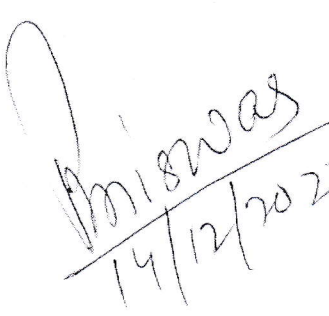
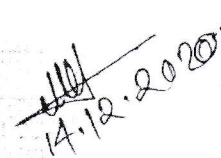
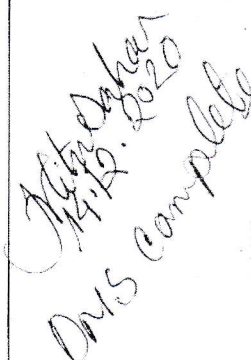
Observation:- We checked &amp; found that oil leakage front shock absorber

Action Taken:- Require to replace this parts under warranty for your approval.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial		
2	G2105010					
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service	Engineer	DMS
 14/12/2020	 14.12.2020	 14.12.2020 DMS complete