

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD**

DMS NO:

**Head Office****3203****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Mym-66

F.R SI NO#

**66**Date: **03.06.21**

Zone Name: Mymenshingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Md Golam Mowla

Mobile No: **1743542040**

Address: Cecuya, Mymenshingh

Dealer Name: **M/S Jerin Motors**

Customer Complain:-

CH NO Full #

**MD6M14CA2K4K00232**

Present Km

**10637**Vehicle has not active proper speed  
(highest speed 35-40kms)

EN NO Full #

**AK4KK4905449**

Model #

**TVS King Deluxe**

Sale Date #

**10.06.2020**

Date of Comp#

**31.06.21**

1st PS Date

1st PS Kms

Date of Repair#

**Pending**

N/A

**N/A****Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

**13.07.20****1033****02.09.20****4,281****25.10.20****6521**

Observation:- we find &amp; checked that the engine valve kit damage.

Action Taken:- Please to be replace the Engine valve kit by new one under warranty.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320780	Engine valve kit	1 <i>set</i>			
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service	Engineer	DMS
<i>For</i> <i>5/6/2021</i>	<i>5/6/2021</i>	<i>Mehnaz</i> <i>05/06/2021</i> <i>DMS complete</i>