

S**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office**3249****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**Ref.No: **Noakhali- May- 246**

F.R SI NO

246

Date:

06.05.21Zone Name: **Feni-Noakhli**

Engineer Name: Kazi Samiul H Mchanic Name: Shipon Mondol

Approved by: **Prabir Biswas (Head of Service, Spare Parts & Production)**Customer Name: **Rashel**

Mobile No:

01814068407

Address:

Kaliapara, Shahrasti, chadpur.

Dealer Name:

Bhuiya motors

Customer Complain:-

Engine oil consumption

CH NO Full #

MD6M14CA3K4L00128

Present Km

17000

EN NO Full #

AK4LK400668

Model #

Tvs king duramax

Sale Date #

12.07.20

Date of Comp#

06.05.21

1st PS Date

1st PS Kms

Date of Repair#

06.05.21**Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

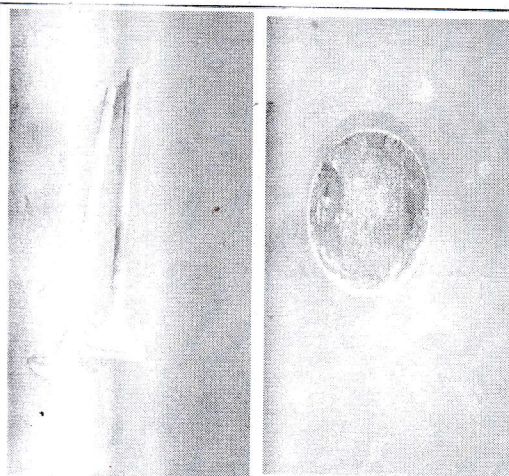
KMs

Date

KMs

18.08.20**1500****19.09.20****3500****24.01.21****9000**Observation:- **We checked & found that engine valve kit & piston decay**Action Taken:- **Please Replaced the following parts under warranty****Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Piston Kit 1st O/S 4S	1			
2	G4320780	ENGINE VALVE KIT	1			
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
08/5/2021
DMS

punched.

Mehnaz
08/05/2021

6521

DMS complete