

EP 2

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

2833

Ref.No:	Sep-240	F.R SI NO#	240	Date:	22.09.2020
Zone Name:	Cumilla	Engineer Name:		Md.Pabel Sarker	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

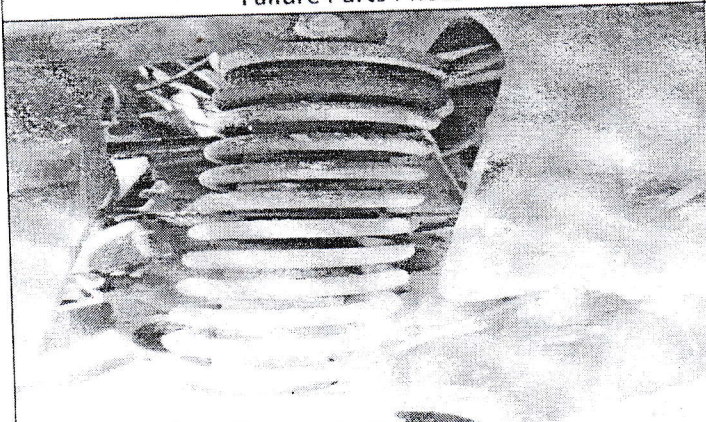
Customer Name:	Sohag Miah	Mobile No:	01811993978
Address:	Choddgram, Cumilla	Dealer Name:	Adunik Motors
Customer Complain:-	CH NO Full #	MD6M14CA0K4L00426	Present Kms #
Rear shock absorber has right oil leakage and nose.	EN NO Full #	AK4LK4309555	Model #
	Sale Date #	15.07.2020	Tvs King Deluxe lpg
	Date of Comp#	17.09.2020	1st PS Date
	Date of Repair #		1st PS Kms
	Free service information		
1st Free Service		2nd Free Service	
Date	KMs	Date	KMs
15.08.2020	1100		
3rd Free Service			
Date	KMs		

Obserbation:- we checked & found that Rear Shock Absorber has right oil leakage.

Action Taken:- Require to replace this parts under warranty for approval.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	01	Gabrial		
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
21/11/2020

M. K. Bahar
21.11.2020

Days complete

21/11/20