

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office

3369

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No:	Moulvibazar/August/368	F.R SI NO#	368	Date:	23.08.2021	
Zone Name:	Moulvibazar Zone	Engineer Name:	Md. Abdullah Al Zayed	Mchanic Name:	Md: Uzzal Mia	
Approved by:	Mr.Kaushik Sarkar(COO)					
Customer Name:	Binoy mollik	Mobile No:	01714292233			
Address:	Moulvibazar sadar	Dealer Name:	Kaderia Motors			
Customer Complain:-	CH NO Full #	MD6M14CL5K4NA0070		Present Km	18060	
The vehicle stopped running	EN NO Full #	OL4NK409A0070		Model #	TVS KING DURAMAX CNG	
	Sale Date #	13.08.2020				
	Date of Comp#	23.08.2021		1st PS Date	1st PS Kms	
	Date of Repair#	23.08.2021				
	Free service information					
	1St Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	24.09.2020	940	23.11.2020	3,420	14.02.2021	10530


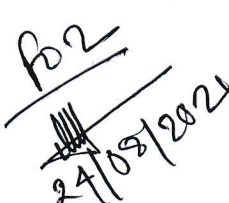
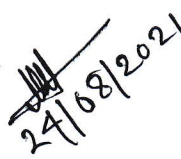
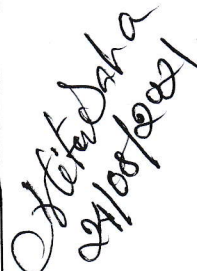
Observation:- We checked & found that Crankshaft Assy has been broken.

Action Taken:- One new Crankshaft Assy, Gasket Cylinder Head & Bloc has been replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011350	Gasket Cylinder Head 1	01			
2	G4011420	Gasket Cylinder Bloc	01			
3	G4020180 NO ENTRY	Crankshaft Assy	01			
4						

Failure Parts Photo**For Head Office Use**

	Head of Service	Engineer	DMS
	<i>Po2</i>  24/08/2021	 24/08/2021	 24/08/2021

DMS Complete.