

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

2311

Ref.No:	Feb-229	F.R SI NO#	229	Date:	29.02.2020
Zone Name:	Cumilla	Engineer Name:		Md.Pabel Sarker	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

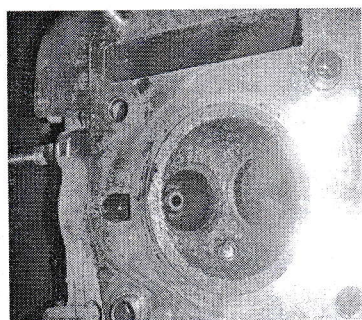
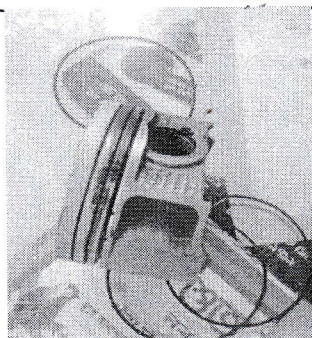
Customar Name:	Khorsheda			Mobile No:	01825200183	
Address:	Bangura, Murathnagur, Cumilla			Dealer Name:	Arifa Motors	
Customer Complain:-  Engine oil consumption, Not to be compressor .	CH NO Full #	MD6M14CA5J4L09797			Present Kms #	9411
	EN NO Full #	AK4LJ4495513			Model #	Tvs King Deluxe CNG/LPG
	Sale Date #	20.05.2019				
	Date of Comp#	03.03.2020			1st PS Date	1st PS Kms
	Date of Repair #	03.03.2020				
	Free service information					
	1st Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	20.06.2019	955	20.09.2019	4044	20.11.2019	7511

Obserbation:- we checked & found that piston wall, Cylinder head scratch & valve kit bend for that engine high consumption. *Where is the Invoice of new parts ? ! ? !*

Action Taken:- Require to replace this parts under warranty for approval.

**Failure Particular**

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Piston Kit 1st O/S 4S	01			
2	G4320780	ENGINE VALVE KIT	01			
3	G4010100	CYLINDER HEAD ASSY NP.045	01			
4						
5						
6						

**Failure Parts Photo****For Head Office Use**

*As a sp. Case requested from Milon (Approved)*

*Prabir Biswas*  
*14/9/2020*

*Mitab Sarker*  
*03.04.2020*  
*DMS complete*

*03/09/2020*