

PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

DMS JOB NO

2594

89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.

Ref.No:	Noakhali- Oct- 234	F.R SI NO#	234	Date:	07.10.20
Zone Name:	Feni-Noakhali.	Engineer Name:		Kazi Samiul Hoque	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Md yesin khan			Mobile No:	01878001812	
Address:	Hajigonj,chadpur			Dealer Name:	Shikder enterprise	
Customer Complain:-	CH NO Full #	MD6M14CA9J4L08765			Present Kms #	2798
Cut the ignition coil	EN NO Full #	AK4LJ4188219			Model #	Tvs King Deluxe cng
	Sale Date #	16.07.20				
	Date of Comp#	07.10.20			1st PS Date	1st PS Kms
	Date of Repair #	07.10.20				
	Free service information					
1st Free Service		2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs	
15.09.20	1105	02.10.2020	2506			

Obserbation:- We checked & found that ignition coil failure

Reading ???

Action Taken:- Please Replaced the following parts under warranty

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4060250	Ignition coil	1			
2						
3						
4						
5						
6						

Failure Parts Photo	For Head Office Use
	<p><i>Prabir Biswas</i> 14/10/2020</p>

Reading not exceed beyond 5 Km

Prabir Biswas
02/10/2020

Prabir Biswas
14.10.2020