

IFAD MOTORS LTD

DMS NO:

Head Office

3280

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Mym-58

F.R SI NO#

58

Date: 20.05.21

Zone Name: Mymenshingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name:	Rakib(Cuft vehicle driver)		Mobile No:	1320784330	
Address:	Cecuya, Mymenshingh		Dealer Name:	Jerin Motors	
Customer Complain:-	CH NO Full #	MD6M14CAXL4F00007		Present Km	23862
Vehicle has not active proper speed (highest speed 35-40kms)	EN NO Full #	AK4FL4202346		Model #	TVS King Duramax
	Sale Date #	01.09.2020 (Received date)			
	Date of Comp#	26.02.21		1st PS Date	1st PS Kms
	Date of Repair#	Pending		N/A	N/A
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
03.10.20	1033	16.11.20	4,281	25.2.20	6521

Observation:- we find &amp; checked that the engine valve kit with gasket cylinder head damage.

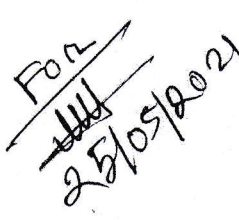
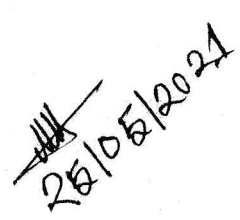
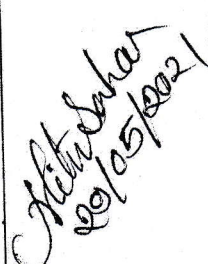
Action Taken:- Please to be replace the Engine valve kit with gasket cylinder head by new one under warranty.

## Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320780	Engine valve kit	1			
2	M7010210	Gasket cylinder head	1			
3						
4						

## Failure Parts Photo

## For Head Office Use

Head of Service	Engineer	DMS
 25/05/2021	 25/05/2021	 25/05/2021