

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office**3034****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Dhaka/Jan/20

F.R SI NO

20

Date:

21.01.2021

Zone Name: Dhaka 1

Engineer Name: Milon Hossain

Mchanic Name: Md.Yousuf

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Sweety Begum

Mobile No:

01956672387

Address: Rampura, Dhaka

Dealer Name:

Mayer Dowa

Customer Complain:-

CH NO Full #

MD6M14CA0J4L09514

Present Km

4,098

Oil leakage from Rear LH shock absorber

EN NO Full #

AK4LJ4994176

Sale Date #

31.10.2020

Date of Comp#

19.01.2021

Model #

TVS King Deluxe

Date of Repair#

1st PS Date

1st PS Kms

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMS

Date

KMS

Date

KMS

27.11.2020

965

04.01.21

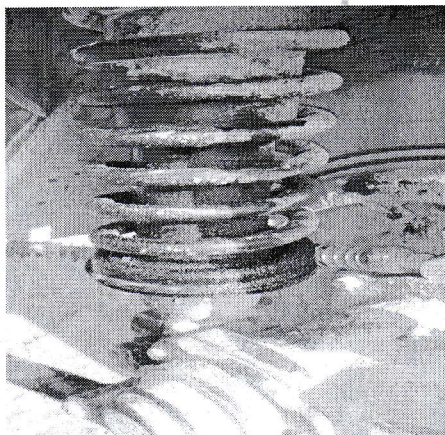
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Obserbation:- We checked & found that oil leakage Rear LH shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor-code	Approved	Rejected
1	G2090100	SHOCK ABSORBER	1	Gabrial		
2		ASSY REAR				
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

KMS Engineer

DMS

Prabir Biswas
31/1/2021

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Milon Hossain

04/01/2021

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Milon Hossain
31/01/2021
DMS complete