



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

DMS NO:

Head Office

3320

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No:

F.R SI NO# 03

Date:

7/18/2021

Zone Name: Rangpur

Engineer Name: Md: Hosan Ali

Mchanic Name: Soriful

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Aminul islam

Mobile No:

01918-077688

Address: Banglaheli, hakimpur, dingpur

Dealer Name:

Milon bazar Rangpur

Customer Complain:-

CH NO Full #

MD6M14LL2L4N00016 ✓

Present Kms # 4356

1. Rear Shockabsorber oil leakage

EN NO Full #

0L4NL4800045 ✓

Model #

TVS KING

Sale Date #

09.06.21

Duramax

Date of Comp#

15.06.21

1st PS Date

1st PS Kms

Date of Repair#

15.06.21

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

15.06.21

1042

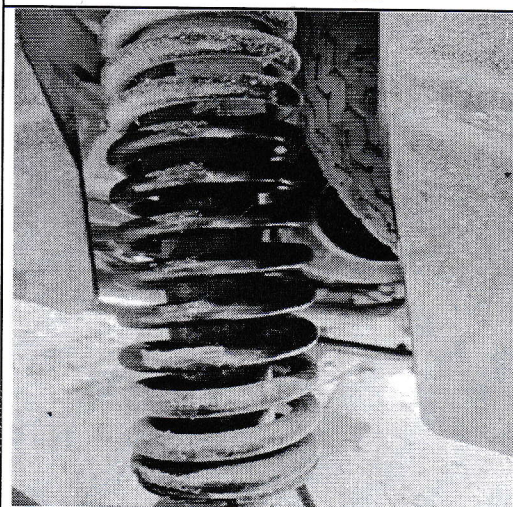
Observation:- Rear right side Shockabsorber oil Leakage .

Action Taken:- We did the test Right side rear shockabsorber oil leakage.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shockabsorber	01	Gabrial		
2						
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

for
14/08/2021

12.8.21

Milim Sahar
12/08/2021

DMS Complete