

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office

3226

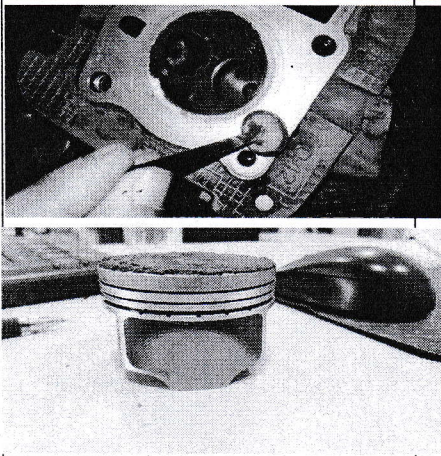
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No:		F.R SI NO#- 327	Date:	6/4/2021
Zone Name:	Chittagong (Chakoria)	Engineer Name: Md Farhad Hossen	Mchanic Name: Faruk	
Approved by:	Prabir Biswas (Head of Service,Spare Parts & Production)			

Customer Name:	Md Nur Bashar	Mobile No:	01880029158	✓
Address:	Alikodom,Chakoria	Dealer Name:	Abu Sama Motors	
Customer Complain:-	CH NO Full #	MD6M14CA6K4L00334	Present Kms #	8065
Engine oil High Consumption	EN NO Full #	AK4LK4309212	Model #	Tvs King Delux
	Sale Date #	25-Aug-20	1st PS Date	1st PS Kms
	Date of Comp#	06.04.2021		
	Date of Repair#	06.04.2021		
Free service information				
1st Free Service		2nd Free Service		3rd Free Service
Date	KMs	Date	KMs	Date
20.09.2021	986	27.10.2021	2,505	

Observation:- Engine oil high consumption & Black smook**Action Taken:-** Engine minor overhauling and piston,gasket, valve kit change.**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Piston Kit 1st O/S 4S	1			
2	M7010210	GASKET CYLINDER HEAD	1			
3	G4010070	GASKET CYLINDER	01			
	M7010270	VALVE INTAKE	1			
4	M7010280	VALVE EXHAUST	1			

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

Prabir Biswas
6/4/2021

Prabir Biswas
6/4/21

DMS complete
Prabir Biswas
06/04/21

~~Prabir Biswas~~
Head Office