

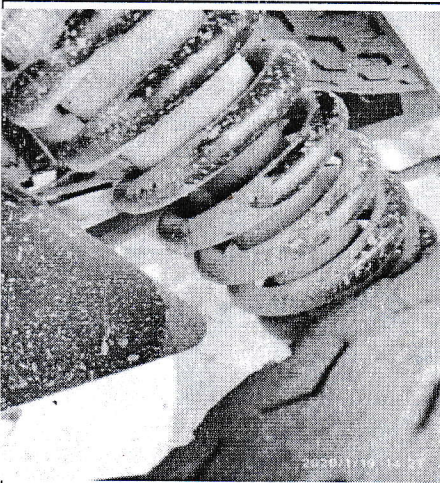

		PRODUCT PERFORMANCE FEEDBACK REPORT					
		IFAD MOTORS LTD				DMS NO:	
		Head Office				3413	
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208							
Ref.No:	Dhaka Metro/Jan/12/02		F.R SI No	02	Date:	12.01.2022	
Zone Name:	Dhaka Metro		Engineer Name:	MD. Usuf	Mchanic Name:	MD. Usuf	
Approved by:	Kaushik Sarkar (COO IFAD GROUP)		MILON HASAN				
Customer Name:	Faysal Ahmed			Mobile No:	01620223020		
Address:	Mirpur 10, Dhaka.			Dealer Name:	Satata as Enterprise		
Customer Complain:-	CH NO Full #	MD6M14CA1J4L09540		Present Kms #	11120		
Oil leakage from rear shock absorber	EN NO Full #	AK4LJ4994138		Model #	TVS King Deluxe		
	Sale Date #	22.12.2020					
	Date of Comp#	03.04.2021		1st PS Date			
	Date of Repair#						
	Free service information						
	1st Free Service		2nd Free Service		3rd Free Service		
	Date	KMs	Date	KMs	Date	KMs	
	15.01.2021	1103	19.02.21	3,312	16.03.2021	5132	
Obserbation:- We checked & found that oil leakage Rear shock absorber.							
Action Taken:- Require to replace this parts under warranty for your approval.							
Failure Particular							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G2090100	SHOCK ABSORBER ASSY	1	Gabrial			
2							
3							
4							
Failure Parts Photo		For Head Office Use					
		Head of Service		Engineer		DMS	
		 22/1/22		Approved by mail		Mithu Saha 16/01/2022 DMS Complete	