

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD

DMS NO

Head Office

3237

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref No: Moulvibazar/March/353

F.R.SI NO#

353

Date: 29.03.2021

Zone Name: Moulvibazar Zone

Engineer Name: Md. Abdullah Al Zayed

Mechanic Name: Md. Sakad Miah

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md. Sakad Miah

Mobile No: 01729963237

Address: Rajnagar, Moulvibazar sadar

Dealer Name: Kaderia Motors

Customer Complaint:

Rear Shock absorber oil leakage.

CH NO Full # MD6M14C15K4NA0036

Present Km 6557

EN NO Full # 0L4NK40A0036

Model # TVS KING DURAMAX

Sale Date # 10.12.2020

CNG

Date of Comp# 29.03.2021

1st PS Date 1st PS Kms

Date of Repair# 29.03.2021

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date 04.01.2021 KMs 970

Date 29.03.2021 KMs 6,557

Date KMs

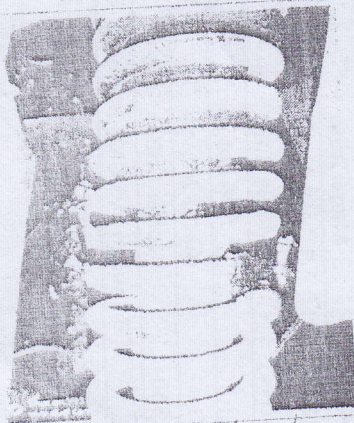
Observation: We checked & found that Rear Shock absorber oil leakage.

Action Taken: New one rear shock absorber replaced.

Failure Particular

Sl	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock absorber	1	090100 G2100010 12 19 HNI		
2						
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

For
23/09/2021

26/9/2021

Md. Sakad
22/5/2021

DMS complete

Md. Abdullah Al Zayed
Assistant Manager Service
AD MOTORS LTD
0172275