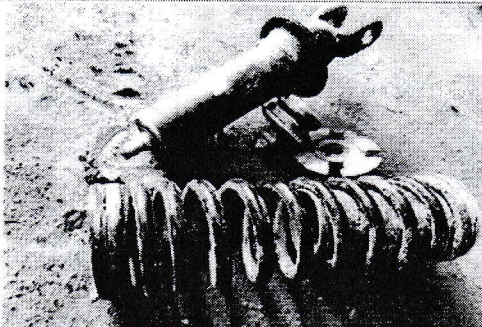
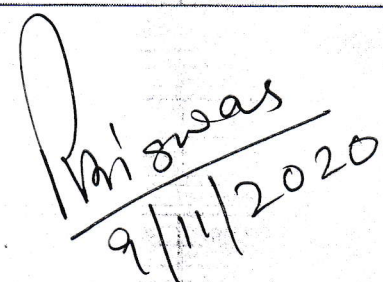


## Head Office

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IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

Ref.No:	Habiganj/Oct/324	F.R SI NO#	324	Date:	19.10.2020	
Zone Name:	Habiganj Zone	Engineer Name:	Md. Abdullah Al Zayed			
Approved by:	Prabir Biswas (Head of Service & Spare Parts)					
Customer Name:	Md. Angur Miah	Mobile No:	01746607425			
Address:	Chunagat, Habiganj	Dealer Name:	Shahjalal Automobile			
Customer Complain:-	CH NO Full #	MD6M14CA8J4A06810	Present Kms #	1940		
Front Shock absorber has broken.	EN NO Full #	AK4AJ4213518	Model #	Tvs King Defuxe CNG/LPG		
	Sale Date #	26.08.2020	1st PS Date	1st PS Kms		
	Date of Comp#	16.10.2020				
	Date of Repair #	17.10.2020				
	Free service information					
1st Free Service		2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs	
24.09.2020	820	17.10.2020	1940			
Observation:- we checked & found that front Shock absorber has broken.						
Action Taken:- New one front shock absorber replaced.						
Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial (60000297, G2100010, 04.01.18 H)		
2						
3						
4						
5						
6						
Failure Parts Photo			For Head Office Use			
						

*Zayed*  
19/10/2020  
Mohammad Abdullah Al Zayed  
Senior Service Engineer  
IFAD MOTORS LTD.  
Cell: 01701-227974

*Prabir Biswas*  
20/10/2020

DMS Complete  
Mitru Sahar  
20.10.2020