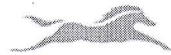


**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORSLIMITED
**IFAD MOTORS LTD****Head Office**

DMS JOB NO

2389

**IFAD TOWER ,07 Tejgaon I/A, Dhako-1208.**

Ref.No: Habiganj/sap/318

F.R SI NO#

318

Date:

07.09.2020

Zone Name: Habiganj Zone

Engineer Name:

Md. Abdullah Al Zabed

Approved by: Prabir Biswas (Head of Service &amp; Spare Parts)

Customer Name: Md. Mulaim Miah

Mobile No: 0170570143

Address: Rajnagar, Moulvibazar

Dealer Name: Kaderia Motors

Customer Complain:-

CH NO Full #

MD6M14CL1K4NA0034

Present Kms #

340

First stage reduction unit problem.

EN NO Full #

0L4NK4XA0034

Model #

TVS KING  
DURAMAX CNG

Sale Date #

24.08.2020

Date of Comp#

07.09.2020

1st PS Date

1st PS Kms

Date of Repair #

07.09.2020

## Free service information

## 1st Free Service

## 2nd Free Service

## 3rd Free Service

Date

KMs

Date

KMs

Date

KMs

07.09.2020

340

Observation:- We checked &amp; found that the first stage reduction unit measurement of gas shows wrong.

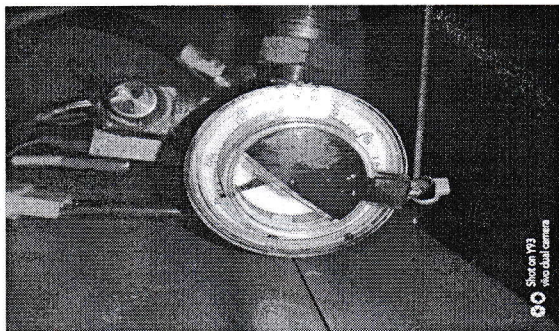
What is the reading????

Action Taken:- New one First stage reduction replaced.

## Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G5140840	First stage reduction unit.	1	A1907		
2						
3						
4						
5						
6						

## Failure Parts Photo



## For Head Office Use

As a spl. request from M. L. B. it is accepted

 Prabir Biswas  
 19/9/2020

 M. L. B. B. B.  
 18.09.2020  
 DMS complete

10/09/2020