

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD****Head Office**

DMS NO:

B405

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: 66

F.R SI NO#

66

Date:

12/26/2021

Zone Name: Pabna

Engineer Name: Md Rakibul Islam

Mchanic Name: Md Ripon Mollah

Approved by: ~~MD RAHIM~~ KAUSHIK SARKAR - COO (IFAD GROUP)

Customer Name: MD RAFIQUUL ISLAM

Address:

VILL.GOPALPUR. P.O.EKDONTO. P.S.ATGHORIYA. DIST.PABNA

Mobile No:

01717-492445

Customer Complain:-

Vehicle Not starting. Engine coolant going inside the engine.

CH NO Full #

MD6M14CLXK4P00172

EN NO Full #

0L4PK4000512

Sale Date #

02/12/2020

Date of Comp#

12/26/2021

Date of Repair#

Present Kms

42055

Model #

Duramax

1st PS Date

1st PS Kms

9/13/2021

28000

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

1/12/2021

2800

3/22/2021

8,600

7/12/2021

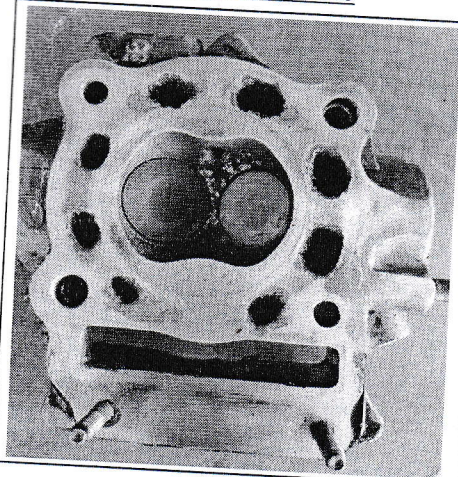
23000

Observation:- Internal coolant leak duo to cylinder head coolant passage hole corroded. The way head gasket seal leak coolant into cylinder and into the crankcase. already Two time head gasket replaced for the coolant leak.

Action Taken:- Need to change Cylinder Head.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011300	Cyl Head Assy	1	TVS	NO ENTRY	DMS System Problem
2	G4011350	Gasket Cyl head	1	TVS	OK	
3	G4011420	Gasket cyl Block	1	TVS	OK	
4	G4020130	Piston kit STD LC	1	TVS	OK	

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

  
 29/12/21

 Approved by  
 Mail.

 Mithu Saha  
 26/12/2021  
 DMS  
 Complete.