

Job Card no: 1812
DMS complete.

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD
MOTORS LIMITED

IFAD MOTORS LTD

Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

Ref.No:	jam-16	F.R SI NO#	jam-16	Date:	10.06.20	
Zone Name:	Mymensingh	Engineer Name:	Md Jahid Hasan			
Approved by:	Prabir Biswas (Head of Service & S/Parts)					
Customer Name:	Arman Ali		Mobile No:	01781506730		
Address:	Jamalpur		Dealer Name:	Madina Auto Center		
Customer Complain:-	CH NO Full #	MD6M14LA0J4D02517				
Shock Absorber oil leakage	EN NO Full #	AK4DJ4613786				
	Sale Date #	26.12.19		Present Kms #	4682+	
	Date of Comp#	09.06.20		Model #	TVS KING Deluxe	
	Date of Repair #	Pending				
	Free Cupon service information					
1St Free Service		2nd Free Service		3rd Free Service		
Date		KMs	Date	KMs	Date	KMs
29.02.20		2603+				
Observation:- Shock-absorber oil leakage ??						
Action Taken:- Need to replace shock absorber						
Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Shock Absorber Assy Rear	1			
2						
3						
4						
5						
6						
Failure Parts Photo				For Head Office Use		

Prabir Biswas
11/6/2020

Beel
10.6.20

Mitu Saha
11/06/2020