

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD**

DMS NO:

**Head Office****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: IML/Raj/March/08.03.2021

F.R SI N

**March-01**Date: **08.03.21**

Zone Name: Rajshahi

Engineer Name: Safayet Hossain

Mechanic Name: Ujjal Hosen

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Masud

Mobile No:

01726-215664

Address: Chapainawabganj

Dealer Name:

Mohanonda Enterprise

Customer Complain:-

CH NO Full #

MDCM14CA8KA0201

Present Km

13390

Lube oil costs more. Engine compression  
leaks and the Vehicle has trouble  
starting.

EN NO Full #

AK4KK46A0201

Model #

King Deluxe

Sale Date #

10.11.20

Date of Comp#

08.03.21

1st PS Date

1st PS Kms

Date of Repair#

**Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

24.1.21

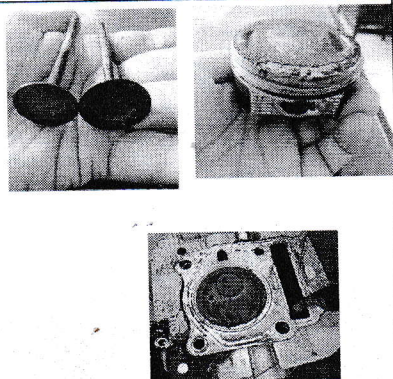
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Observation:- We observed the vehicle and saw that the piston and cylinder of the car's engine had decayed and the valve seat had collapsed. So it should be replaced under warranty.

Action Taken:- Replace the defective parts.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Piston kit 4S O/S	1			
2	G4320780	Engine valve kit	1			
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

  
 22/3/2021


  
 22-3-21


  
 22/3/21