

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office**

DMS NO:

3222

IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208

Ref.No: Habiganj/Mar/352

F.R SI NO#

352

Date: 28.03.2021

Engineer Name: Md. Abdullah Al
Zabed

Mchanic Name: Md. Shipon Alam

Zone Name: Habiganj Zone

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md. Asik Ullah Mir

Mobile No: 01913735056, 01902530980

Dealer Name: Shahjalal Automobile

Address: Lakhai, Habiganj

Present Kms # 7950

Model # Tvs King Deluxe
CNG

Customer Complain:-

Front Shock absorber has been
broken.

CH NO Full # MD6M14CA8J4A07911

EN NO Full # AK4AJ4022288

Sale Date # 18.10.2020

Date of Comp# 28.03.2021

Date of Repair# 28.03.2021

1st PS Date 1st PS Kms

Free service information

3rd Free Service

1st Free Service

2nd Free Service

Date Kms

Date Kms

Date Kms

Kms

26.11.2020 980

06.01.2021

3,220

28.03.2021

7950

Observation:- We checked & found that front Shock absorber has been broken..

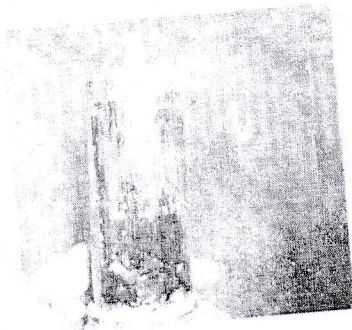
Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	01	60000297 G2100010 26 12 17 H		
2						
3						
4						

For Head Office Use

Failure Parts Photo



Head of Service

Prabir Biswas
12/4/2021

Engineer

29/3/2021

DMS

DMS
Complete
Atul Sahas
01/04/2021