

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

**Head Office**

294

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Dec-244

F.R SI NO#

244

Date:

12.12.2020

Zone Name: Cumilla

Engineer Name: Md.Pabel Sarker

Mchanic Name: Sumon Dali

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Younos

Mobile No:

01856101079

Address:

Burora, Cumilla

Dealer Name:

Adunik Motors

Customer Complain:-

CH NO Full #

MD6M14CA8K4L00111

Present Km

7231

Rear shock absorber has right oil leakage and nose. noise.

EN NO Full #

AK4LK4806106

Model #

TVS King Deluxe

Sale Date #

05.07.2020

Date of Comp#

12.12.2020

1st PS Date

1st PS Kms

Date of Repair#

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

05.08.2020

941

06.10.2020

4321

12.12.2020

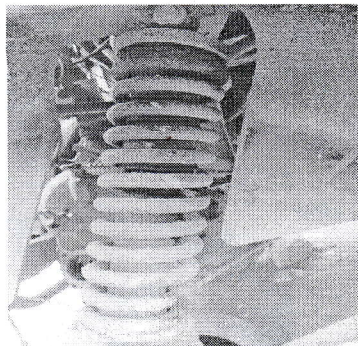
7231

**Observation:-**

we checked &amp; found that Rear Shock Absorber has right oil leakage.

**Action Taken:-** Require to replace this parts under warranty for approval.**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	01			
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

  
14/12/2020


  
14.12.2020.


  
14.12.2020

DMS Complete