

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO: 2905

Head Office**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Sylhet/Dec/14/295

F.R SI NO: 295

Date: 14.12.2020

Zone Name: Sylhet Sadar

Engineer Name: Tisu Barua

Mchanic Name: Moin Uddin

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md.Firoj Ali

Mobile No: 01747467813

Address: Dhopagul, Sylhet.

Dealer Name: Tawsif motors

Customer Complain:-

CH NO Full #

MD6M14CA5K4L00244

Present Km

14,196

Oil leakage from front shock absorber

EN NO Full #

AK4LK4208179

Model #

TVS King Deluxe

Sale Date #

28.06.2020

Date of Comp#

13.12.2020

1St PS Date

1st PS Kms

Date of Repair#

Free service information

1St Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

25.07.2020

907

22.08.20

3,865

27.09.20

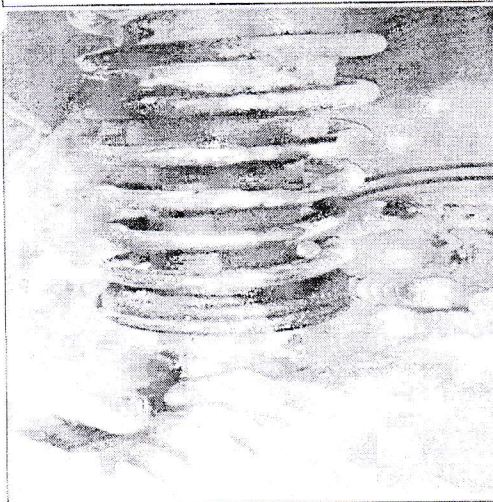
4968

Obserbation:- We checked & found that oil leakage front shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial		
2	G2100010					
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

Prabir Biswas
14/12/2020

14.12.2020

Moin Uddin
14.12.2020

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