

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**
IFAD
 MOTORS LIMITED
IFAD MOTORS LTD**Head Office**


DMS JOB NO

2308

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

| | | | | | |
|--------------|--|----------------|-----------|-------|------------|
| Ref.No: | ctg-Aug-20 | F.R SI NO# | 201-2020 | Date: | 17-08-2020 |
| Zone Name: | Chittagong | Engineer Name: | SUMON DAS | | |
| Approved by: | Prabir Biswas, GM (Head of Service ,S/Parts) | | | | |

| | | | |
|----------------|----------------------|--------------|-----------------|
| Customer Name: | Hamid Hosan | Mobile No: | 01874200992 |
| Address: | Ali Kadam, Bandarban | Dealer Name: | Abu Sama Motors |

| | | | | | | |
|--|--------------------------------|--------------|-------------------|------------|------------------|------------------------|
| Address: | 7th Road | CH NO Full # | MD6M14CA0J4L09593 | | | |
| Remarks: Rear shock Absorber oil leakage (RH & LH)  | EN NO Full # | AK4LJ4095128 | | | | |
| | Sale Date # | 17/11/2019 | | | Present Kms # | 17987 |
| | Date of Comp# | 17.08.2020 | | | Model # | TVS KING DELUXE CNG |
| | Date of Repair # | 17.08.2020 | | | | |
| | Free Cupon service information | | | | | |
| | 1st Free Service | | 2nd Free Service | | 3rd Free Service | |
| Date | KMs | Date | KMs | Date | KMs | |
| 17.10.2019 | 1590 | 13.12.19 | 2689 | 23.01.2020 | 5467 | |

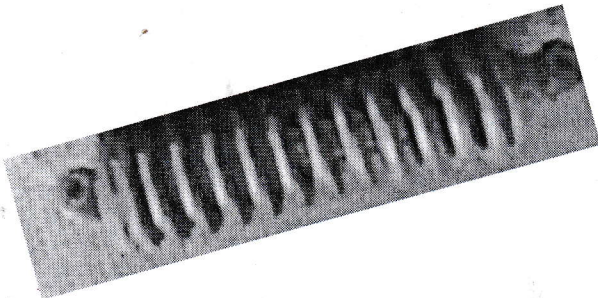
 TVS KING
 DELUXE CNG

Obserbation:- We checked & found that, This rear Shock Absorber oil leakage. (RH & LH)

Action Taken:- Those spare parts will have be replaced by warranty purposs.

Failure Particular

| SL | Part NO | Part Name | Qty | Vendor code | Approved | Rejected |
|----|----------|---------------------|------|-------------|----------|----------|
| 1 | G2090100 | REAR shock absorber | 2 pc | 03/09/2020 | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |
| 5 | | | | | | |
| 6 | | | | | | |

Failure Parts Photo**For Head Office Use**

Vendor code reqd. ???

 Biswas
 3/9/2020

 Mitu Saha
 03.9.2020

DMS Complete

Note: AS a special case, Due to lockdown.