

TVS

IFAD
MOTORS LIMITED

PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

25185

Ref.No:	Sep-239	F.R SI NO#	239	Date:	22.09.2020
Zone Name:	Cumilla	Engineer Name:	Md.Pabel Sarker		
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

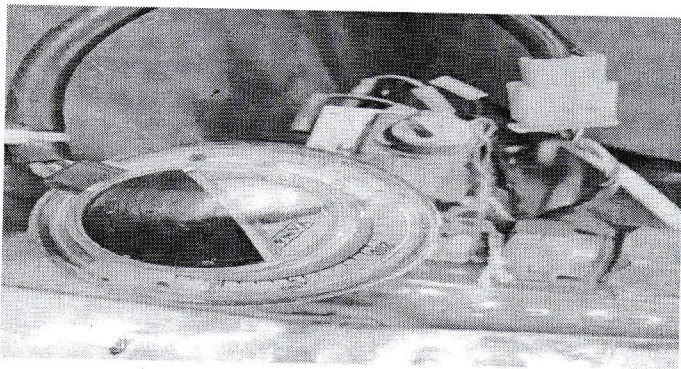
Customer Name:		Joydul		Mobile No:		01715947383	
Address:		Murathnagar, Cumilla.		Dealer Name:		Arifa motors	
Customer Complain:-		CH NO Full #	MD6M14LA6K4K00217			Present Kms #	150 ✓
First Stage Reduction unit Short .	EN NO Full #		AK4KK4702167			Model #	Tvs King Deluxe lpg
	Sale Date #		17.09.2020				
	Date of Comp#		17.09.2020			1st PS Date	1st PS Kms
	Date of Repair #						
	Free service information						
	1st Free Service		2nd Free Service		3rd Free Service		
Date		KMs	Date	KMs	Date	KMs	

Obserbation:- we checked & found that First Stage Reduction unit Circuit is Short.

Action Taken:--require to replace First Stage Reduction unit by new one under warranty.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G5140450	First Stage Reduction unit	01			
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Approval required
from Debeshis Babu
TVSM
Approved received
Prabir Biswas
28/9/2020

28/09/2020

Prabir Biswas
28-09-2020
DMS Complete