

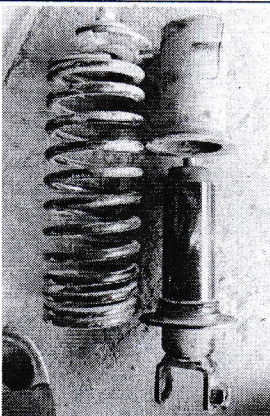


TVS		PRODUCT PERFORMANCE FEEDBACK REPORT					
		IFAD MOTORS LTD				DMS NO: 346	
		Head Office					
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208							
Ref.No:	Habiganj/Feb/345			F.R SI NO#	345	Date:	18.02.2021
Zone Name:	Habiganj Zone			Engineer Name: Md. Abdullah Al Zayed	Mchanic Name: Md. Shipon Alom		
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)						
Customer Name:	Md. Anam Miah			Mobile No:	01737409155, 01781477431		
Address:	Lakhai, Habiganj			Dealer Name:	Shahjalal Automobile		
Customer Complain:-	CH NO Full #	MD6M14CA0J4A07899			Present Km	6055	
Front Shock absorber has been broken.	EN NO Full #	AK4AJ4022717			Model #	Tvs King Deluxe CNG/LPG	
	Sale Date #	01.11.2020			1st PS Date	1st PS Kms	
	Date of Comp#	17.02.2021					
	Date of Repair#	17.02.2021					
	Free service information						
	1st Free Service		2nd Free Service		3rd Free Service		
	Date	KMs	Date	KMs	Date	KMs	
	05.12.2020	870	19.01.2021	3,830	17.02.2021	6055	
Observation:- We checked & found that front Shock absorber has been broken..							
Action Taken:- New one front shock absorber replaced.							
Failure Particular							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G4100180	Front shock absorber	01	60000297 G2100010 26/12/17H			
2	G2100010	Any one					
3							
4							
Failure Parts Photo		For Head Office Use					
		Head of Service		Engineer		DMS	
		