

**TVS**

**IFAD**  
MOTORS LIMITED



**PRODUCT PERFORMANCE FEEDBACK REPORT**

**IFAD MOTORS LTD**

DMS NO:

**Head Office**

**3408**

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Noakhali/Cumilla- Dec - 256 F.R SI No: 256 Date: 26.12.21

Zone Name: Feni-Noakhali- Cumilla Engineer: Kazi Samiul Hoque Mchanic Name: Sumon dali

Approved by: Kaushik Sharkar, COO- IFAD GROUP

Customer Name:	Jasmin Akter	Mobile No:	01839356437
Address:	Bolakhal,hajigonj,chadpur	Dealer Name:	<b>Shikder Enterprise</b>
Customer Complain:-	CH NO Full #	MD6M14CLOK4P00049	Present Km
Engine oil consumption	EN NO Full #	OL4PK4100322	Model #
	Sale Date #	09.11.20	
	Date of Comp#	23.12.21	1st PS Date
	Date of Repair#	25.12.21	1st PS Kms
	Free service information		
	1st Free Service	2nd Free Service	3rd Free Service
Date	KMs	Date	KMs
16.03.21	8000	21.07.21	15000

Observation:- We checked & found that Piston ring (kit) decay.

Action Taken:- Please Replaced the following parts under warranty

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4020130	PISTON 66.00	1			
2	G4011350	Gasket Cyl Head	1			
3						
4						

**Failure Parts Photo**

**For Head Office Use**

Head of Service

Engineer

DMS

*[Signature]*  
29/12/21

Approved  
by *[Signature]*

*Mitru Saha*  
28/12/2021  
DMS  
Complete  
Only Job -  
Cored punch

*Duramax*

