

PRODUCT PERFORMANCE FEEDBACK R

TVS

IFAD MOTORS LTD
Head Office

DMS JC

3244

Ref.No:	Narsingdi-March-2021/51	F.R SI NO#	51	Date: 07.04.2021
Zone Name:	Narsingdi	Engineer/Sr.Mechanic Name:	Sujon Mia	
Approved by:	Prabir Biswas-Head of Service & Spare Parts.			

Customer Name:	Md. Zakir Hossain		Mobile No:	01306-977886		
Address:	Bajitpur,Kisheorganj		Dealer Name:	S.M Enterprise		
Oil Leakage From Front Shockabsorber	CH NO Full #	MD6M14CA2K4L00203				
	EN NO Full #	AK4LK4606430				
	Sale Date #	01.11.2020			Present Km	6674
	Date of Comp#	04.04.2021			Model #	TVs king
	Date of Repair #					Deluxe CNG
Free Cupon service information						
1St Free Service		2nd Free Service		3rd Free Service		
Date	KMS	Date	KMS	Date	KMS	
907	14.12.2020	2890	15.01.2021	4507	10.02.2021	

Obserbation & Analysis: We checked & found that Front Shockabsorber oil leakage.

Action Taken:- Yet to be replace front Shockabsorber by new one under warranty.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	SHOCK ABSORBER FRONT	1			
2						
3						

Failure Parts Photo	For Head Office Use
	For 05/05/2021

Mit Saher
05/05/2021
DMS complete