

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT


IFAD
 MOTORS LIMITED
IFAD MOTORS LTD**Head Office****89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.**

Ref.No:	VVM33	F.R SI NO#	33	Date: 24/11/20
Zone Name:	Pabna	Engineer Name:		Md: Rakibul islam
Approved by:	Probir Biswas (Head of Service ,S/Parts& Production)			

Customer Name:	Md Fazlul Seikh	Mobile No:	01728-365194
Address:	Purbo tengri, Ishwardi, Pabna	Dealer Name:	Vai Vai Motors

Customer Complain:-	CH NO Full #	MD6M14CK1A4D01007				
Engine oil Consumption High per day 150ml	EN NO Full #	OK4DA1008501				
	Sale Date #	10/27/2020		Present Kms #	2200	
	Date of Comp#	11/14/2020		Model #	TVS 140 AB	
	Date of Repair #					
	Free Cupon service information					
1St Free Service		2nd Free Service		3rd Free Service		
Date		KMs	Date	KMs	Date	KMs
01-11-2020		800				

Observation:- we top up engine oil & Next we Measure next day. we observe that engine oil consumption High 140ml per day/ 150km

Action Taken:- kit cylinder and Piston need to change.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G 4322610 64321750	Kit Cylinder & Piston	1	TVS		
2						
3						
4						
5						
6						

Failure Parts Photo	For Head Office Use
	 Prabir Biswas 5/12/2020 TNS AB vehicle (Mithu)