



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

DMS NO: 3196

Head Office

IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208

Ref.No: Mym-36

F.R SI NO#

36

Date:

23.02.21

Zone Name: Mymensingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Riyajul Islam

Mobile No:

01302522017

Address: cecuya, Mymensingh

Dealer Name:

Sasdiya Motors

Customer Complain:-

CH NO Full #

MD6M14CL3K4P00160

Present Kms # 8765

Steering coloum lose

EN NO Full #

OL4PK4100492

Model #

TVS King Duramax

Sale Date #

14.10.2020

Date of Comp#

20.02.2021

1st PS Date

1st PS Kms

Date of Repair#

N/A

N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

12.11.20

904

20.12.2020

2,654

28.1.21

5289

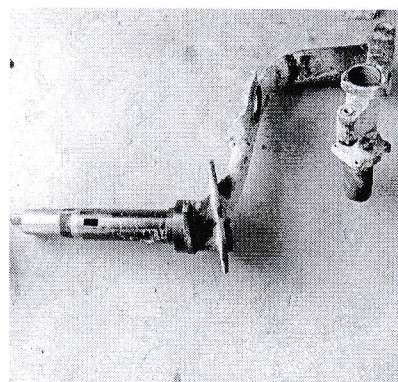
Observation:- We checked and found that the steering coloum lose .

Action Taken:- Please to be replace the steering coloum with steerint coloum cone kit top & bottom by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2150010	Steering coloum	1			
2	G5320510	Steering coloum cone kit top	1			
3	G5320500	Steering coloum cone kit bottom	1			
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

Prabir Biswas
7/3/2021

Already approved by Debashis Babu over phone

07/02/2021

Md Jahid Hasan
07/02/2021
DMS complete