

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office

B 223

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208Ref.No: **Mym-81**

F.R SI NO#

81

Date:

03.08.21Zone Name: **Mymensingh**

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: **Prabir Biswas (Head of Service, Spare Parts & Production)**

Customer Name:	Md Salim Mia		Mobile No:	1875007339	
Address:	Cecuya ,Mymensingh		Dealer Name:	M/S Sadiya Motors	
Customer Complain:-	CH NO Full #	MD6M14CL5K4P00080		Present Km	8429
Engine has bad sound	EN NO Full #	OL4PK4600374		Model #	TVS King Deluxe plus
	Sale Date #	25.11.2020		1st PS Date	1st PS Kms
	Date of Comp#	17.07.21		N/A	N/A
	Date of Repair#	pending			
	Free service information				
	1st Free Service		2nd Free Service		3rd Free Service
	Date	KMs	Date	KMs	Date KMs
	28.12.20	984	02.02.21	3,284	21.03.21 5173

Observation:- we find and checked that engine seized .

Action Taken:- Please to be replace Cylinder, Piston 66.00, Crankshaft Assy, Ball Bearing 30*62*16, Ball Bearing 35*72*17 Normal, Gasket cylinder head, Gasket cylinder, Kit Major Gasket Engine, Engine valve kit by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011470	Cylinder	1			
2	G4020130	Piston 66.00	1			
3	G4020180	Crankshaft Assy	1			
4	G2200760	Ball Bearing 30*62*16	1			
5	M7200530	Ball Bearing 35*72*17 Normal	1			
6	G4320780	Engine valve kit	1			

Failure Parts Photo**For Head Office Use**

Head of Service	Engineer	DMS
 10/08/2021	 10/08/2021	 10/08/2021

DMS complete