

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office**

DMS NO:

3026

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Habiganj/Jan/339

F.R SI NO#

339

Date: 17.01.2021

Zone Name: Habiganj Zone

Engineer Name: Md. Abdullah Al
Zabed

Mechanic Name: Md. Shipon Alam

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Mahmudul Hasan

Mobile No: 01741158021

Address: Alom Bazar, Shubedpur, Habiganj

Dealer Name: Shahjalal Automobile

Customer Complain:

Front Shock absorber has been broken.

CH NO Full # MD6M14CA814A07696

Present Km 3,220

EN NO Full # AK4AJ4319259

Model # Tvs King Deluxe
CNG/LPG

Sale Date # 17.11.2020

Date of Comp# 16.01.2021

1st PS Date 1st PS Kms

Date of Repair# 16.01.2021

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

15.12.2020

890

16.01.2021

3,220

Observation:- We checked & found that front Shock absorber has been broken.

Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180 G2100010	Front shock absorber	01	Gabriel 60000297 G2100010 26.12.17 H		
2						
3						
4						

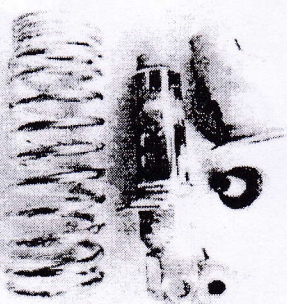
Failure Parts Photo

For Head Office Use

Head of Service

Engineer

DMS



Prabir Biswas
19/1/2021

Shipon Alam
19.01.2021

17/01/2021

Mohammad Abdullah Al Zahed
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974