

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**

Customer Code: 22075098

**IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

**Head Office****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: IML/Raj/April/07.04.2021

F.R SIN

April-02

Date: 07.04.21

Zone Name: Rajshahi

Engineer Name: Safayet Hossain

Mchanic Name: Ujjal Aksh

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Esrak Traders

Mobile No:

01720-380557

Address: Bodolgasi, Naogaon

Dealer Name:

Esrak Traders

Customer Complain:-

Problem with starter motor relay.  
Doesn't start on the car shelf.

CH NO Full #

MD6M14CLXL4N00085

Present Km

0

EN NO Full #

0L4NL4000247

Model #

TVS King Duramax  
Plus

Sale Date #

Unsold

Date of Comp#

06.04.21

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

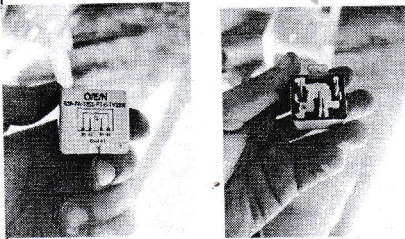
KMs

Observation: We observed the car and saw that the starter motor of the car did not work and when the starter relay was opened from another car, the motor worked and there was a problem with the car relay. So it should be replace under

Action Taken:- Replace the defective parts.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	N9161840	Starter Relay	1			
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

Prabir Biswas  
8/4/2021

Bilal  
8/4/21

Mitasha  
08/04/2021