

TVS		PRODUCT PERFORMANCE FEEDBACK REPORT				
IFAD MOTORS LTD		Head Office		DMS NO: 3403		
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208						
Ref.No:	Tan-90	F.R SI NO#	90	Date:	18.12.21	
Zone Name:	Mymensingh	Engineer Name:	Md Jahid Hasan	Mchanic Name:	Md Rofiquel Islam	
Approved by:	Kaushik Sarker (Head of Service -IML)					
Customer Name:	Md Ripon Mia	Mobile No:	01775577211			
Address:	Tangail sadar	Dealer Name:	Mama vagina Engineering			
Customer Complain:-	CH NO Full #	MD6M14C/L8J4H00091	Present Kms #	15493		
Engine oil consumption (200 ml per 100 kms run)	EN NO Full #	0L4GJ4100152	Model #	TVS King Duramax225cc		
	Sale Date #	17.03.21	1st PS Date	1st PS Kms		
	Date of Comp#	15.12.21	N/A	N/A		
	Date of Repair#	Pending	N/A	N/A		
Free service information						
1st Free Service		2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs	
17.04.20	1005	30.06.21	2,892	04.09.21	5191	
Observation:- we checked & found that this vehicle Cylinder head & cylinder block piston assly scratch & damage.						
Action Taken:- Please to be replace the cylinder head assly , Gasket cylinder head, gasket cylinder block, piston by new one under warranty.						
Failure Particular						
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011300	Cylinder head assly	1	TVS	No Entry	
2	G4011350	Gasket cyl. head	1	TVS	✓	
3	G4011420	Gasket Cylinder	1	TVS	✓	
4	G4322980	kit Piston 6650	1	TVS	✓	
Failure Parts Photo		For Head Office Use				
		Head of Service	Engineer	DMS		
			 Billal Hossain Dy. Manager (Service) IFAD MOTORS LTD Head Office, Dhaka.	 20/12/21 DMS Complete		