

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office

3255

IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208

Ref.No:		F.R SI NO#- 328	Date:	11/4/2021
Zone Name:	Chittagong (Chakoria)	Engr Name:Farhad Hossen	Mchanic Name: Mumin	
Approved by:	Prabir Biswas (Head of Service,Spare Parts & Production)			

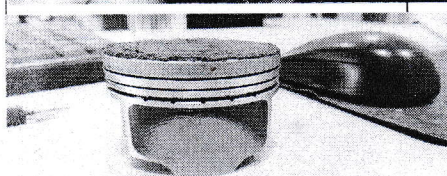
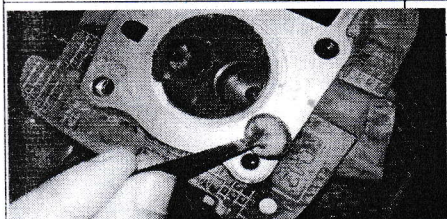
Customer Name:	Md Nurul Hakim	Mobile No:	01875388456	
Address:	Alikodom,Chakoria	Dealer Name:	Abu Sama Motors	
Customer Complain:-	CH NO Full #	MD6M14CA9J4K08262	Present Kms #	3050 ✓
Engine oil High Consumption	EN NO Full #	AK4KJ4681357	Model #	Tvs King Deluxe
	Sale Date #	5-Dec-20 ✓		
	Date of Comp#	11.4.2021	1st PS Date	1st PS Kms
	Date of Repair#	11.4.2021		
	Free service information			
	1st Free Service		2nd Free Service	
	Date	KMs	Date	KMs
	15.01/2020	1050	25.02.2021	2,750
	3rd Free Service		Date	KMs

Observation:- Engine oil high consumption

Action Taken:- Engine minor overhauling and piston,gasket, valve kit change.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Piston Kit 1st O/S 4S ✓	1 ✓			
2	M7010210	GASKET CYLINDER HEAD ✓	1 ✓			
3	G4010070	GASKET CYLINDER ✓	1 ✓			
	M7010270	VALVE INTAKE ✓	1 ✓			
4	M7010280	VALVE EXHAUST ✓	1 ✓			

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
08/05/2021
DMS Done
Ble
27-4-21

Mitushakar
2/05/2021

DMS Complete