

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

2314

Ref.No: Sylhet/Nov/28/290 F.R SI NO# 290 Date: 28.11.2020
Zone Name: Sylhet ,Sadar Engineer Name: Tisu Barua
Approved by: Prabir Biswas, GM -Head of Service & Spare Parts.

Customar Name:	ne: Dulal Ahmed			Mobile No: 01736554901			
Address:	Goyaingha	t, Sylhet.		Dealer Name:	Shahporan Motors		
Customar Complain:-		CH NO Full#	MD6M14CA2K4L00296	\$ /	Present Kms #	10,285	
Oil leakege from Front shock absorber		EN NO Full #	AK4LK4408364	(- Model#	Tvs King Dele	
		Sale Date #	30.07.2020		INIOGEL#	lpg	
		Date of Comp# -	26.11.2020		1St PS Date	1st PS Kms	

No

Obserbation:- We checked & found that oil leakege front shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

Date of Repair # Pending

			Particular		
SL	Part NO	Part Name	处约	Vendor code	Rejected
1	G4100180_	Front shock absorber	(1)	Gabrial	
2	G12100010K		Z/		
3					
4					
5					
6					000

Failure Parts Photo

For Head Office Use

TISU BARUA Service Engineer IFAD MOTORS LID Sylhet Sadar Sylhet. Mob. 01704 113328 11 2020

ShituSahar A. 12, 2020 Drys complete