

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

1998

| | | | | | |
|--------------|---|---------------------------------|-----|-------|-----------|
| Ref.No: | Chittagong metro-312 | F.R SI NO# | 312 | Date: | 21.7-2020 |
| Zone Name: | Chittagong | Engineer Name: Md Farhad Hossen | | | |
| Approved by: | Prabir Biswas, GM -Head of Service & Spare Parts. | | | | |

| | | | |
|---------------------|-------------------|-------------------|---------------|
| Customer Name: | Abdul Hamid | Mobile No: | 01828877556 |
| Address: | Pancori,Kagracori | Dealer Name: | EKOTHA MOTORS |
| Customer Complain:- | CH NO Full # | MD6M14CA2J4L08932 | Present Kms # |
| Self Start Problem. | EN NO Full # | AK4LJ4689818 | Model # |
| | Sale Date # | 19-7-20 | 1st PS Date |
| | Date of Comp# | 19-7-20 | 1st PS Kms |
| | Date of Repair # | | |

Free service information

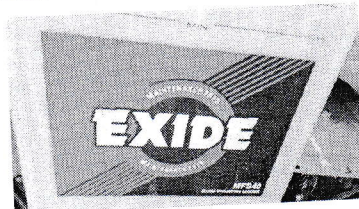
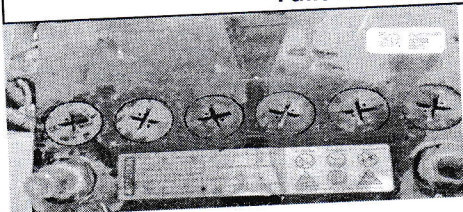
| 1St Free Service | | 2nd Free Service | | 3rd Free Service | |
|------------------|-----|------------------|-----|------------------|-----|
| Date | KMs | Date | KMs | Date | KMs |
| | | | | | |

Obserbation:- We checked & found that Battery damage.

Action Taken:- New one battery replacement under warranty.

Failure Particular

| SL | Part NO | Part Name | Qty | Vendor | Approved | Rejected |
|----|----------|-------------------------|-----|--------|----------|----------|
| 2 | G5160920 | BATTERY UNCHARGED 32 AH | 01 | Exide | | |
| 3 | | | | | | |
| 4 | | | | | | |
| 5 | | | | | | |
| 6 | | | | | | |
| 7 | | | | | | |

Failure Parts Photo**For Head Office Use**

Approved from Debasish
Babu on dated 25/7/2020
attached.

Approved *Prabir Biswas*
25/7/2020

25/07/2020

Mitabahan
25.07.2020
DMS complete