




Customer Code: 9738739  
DMS System Problem

 	<b>PRODUCT PERFORMANCE FEEDBACK REPORT</b>			
	<b>IFAD MOTORS LTD</b>			DMS NO:
	<b>Head Office</b>			

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No:		F.R SI NO# 07	Date:	12/19/2021
Zone Name:	Rangpur	Engineer Name:Md:Hosan Ali	Mchanic Name: Bipul	
Approved by:	Kaushik Sarker			

Customer Name:	Nayon	Mobile No:	01776-810869/01795-839869	
Address:	Nilphmari	Dealer Name:	Habib Enterprise	
Customer Complain:-	CH NO Full #	MD6M14LL9M4D00013		Present Kms # 8498
1.Rear Shockabsorber oil leakage	EN NO Full #	OL4DM4300140		Model #
	Sale Date #	22.08.21		
	Date of Comp#	19.12.21	1st PS Date	1st PS Kms
	Date of Repair#	19.12.21		
	Free service information			
	1st Free Service		2nd Free Service	
Date	KMs	Date	KMs	Date
25.09.21	1042	19.12.21	8,498	

Observation:- Rear right side Shockabsorber oil Leakage .

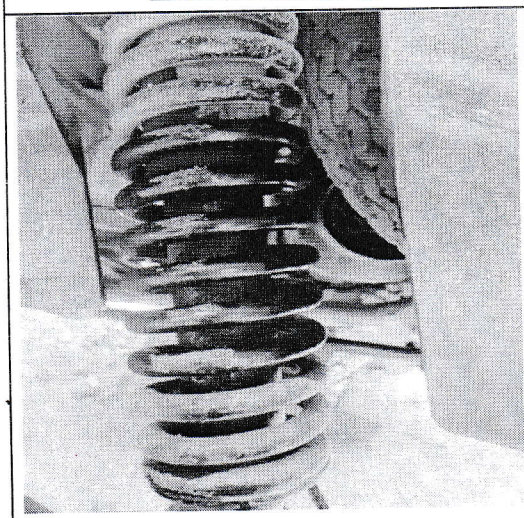
Action Taken:-We did the tast Right side rear shockabsorber oil leakage.




**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Skockabsorber	01	Gabrial		
2						
3						
4						

**Failure Parts Photo**

**For Head Office Use**



Head of Service	Engineer	DMS
	 Approved by Mail	 20/12/2021