

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD**IFAD MOTORS LTD****Head Office****IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

2755

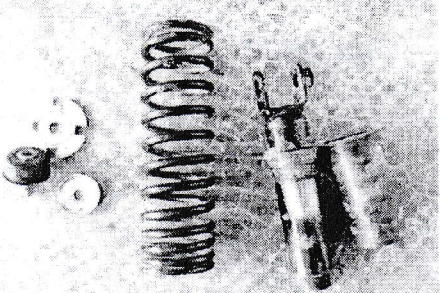
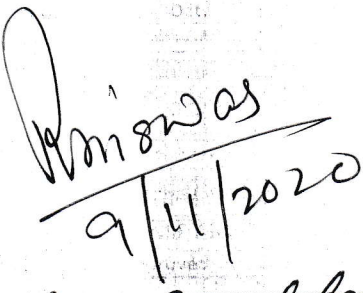
Ref.No:	Habiganj/Nov/328	F.R SI NO#	328	Date:	05.11.2020
Zone Name:	Habiganj Zone	Engineer Name:	Md. Abdullah Al Zayed		
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				

Customer Name:		Md. Mohadis Miah		Mobile No:		01781140088	
Address:		Daragaw , Roshidpur, Habiganj		Dealer Name:		Shahjalal Automobile	
Customer Complain:-		CH NO Full #	MD6M14CA5J4A07901		Present Kms #		920
Front Shock absorber has broken.		EN NO Full #	Ak4AJ4322712		Model #		Tvs King-Deluxe CNG/LPG
		Sale Date #	10.10.2020				
		Date of Comp#	05.11.2020		1st PS Date		1st PS Kms
		Date of Repair #	05.11.2020				
Free service information							
1st Free Service				2nd Free Service		3rd Free Service	
Date		KMs		Date		KMs	
05.11.2020		920					

Observation:- we checked & found that front Shock absorber has broken.

Action Taken:- New one front shock absorber replaced.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	01	Gabrial (60000297)-030118H		
2						
3						
4						
5						
6						

Failure Parts Photo	For Head Office Use
	

Mohammad Abdullah Al Zayed
 05/11/2020
Mohammad Abdullah Al Zayed
 Senior Service Engineer
 IFAD MOTORS LTD.
 Cell: 01701-227974

Prabir Biswas
 9/11/2020
DMS Complete
Mohammad Saher
 07.11.2020