

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD
MOTORS LTD**IFAD MOTORS LTD**

DMS NO:

Head Office

2208

IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208

Ref.No: Habiganj/Mra/347

F.R SI NO#

347

Date: 08.03.2021

Zone Name: Habiganj Zone

Engineer Name: Md. Abdullah
Al Zayed

Mchanic Name: Md. Shipon Alom

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Mst: Peyara Khatun

Mobile No: 01707133370

Address: Bahubole, Habiganj

Dealer Name: Shahjalal Automobile

Customer Complain:-

Front Shock absorber has been broken.

CH NO Full #

MD6M14CA9J4A07948

Present Km

5250

EN NO Full #

AK4AJ4823087

Model #

Tvs King Deluxe
CNG/LPG

Sale Date #

14.12.2020

Date of Comp#

04.03.2021

1st PS Date

1st PS Kms

Date of Repair#

04.03.2021

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

25.01.2021

1210

04.03.2021

5,250

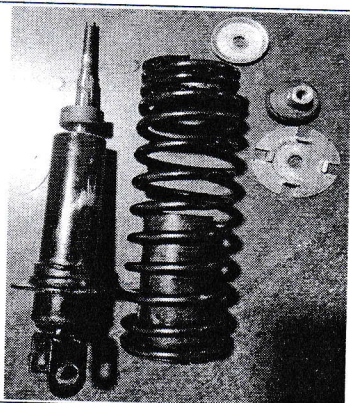
Observation:- We checked & found that front Shock absorber has been broken.

Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	01	G0000297 G2100010 02/2/17H		
2	G2100010 - Army One					
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

Prabir Biswas
16/3/2021

16/3/2021

Shipon Alom
16/03/2021