

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT


IFAD
 MOTORS LIMITED
IFAD MOTORS LTD**Head Office**

JC-1997

89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.

Ref.No:	IML/lal/June /2020/07/23	F.R SI NO#		Date:	23/07/2020
Zone Name:	Nilphamari.	Engineer Name:	Md.Kayem Uddin		
Approved by:	Probir Biswas (Head of Service ,S/Parts& Production)				

Customer Name:	Md.Akramul Haque	Mobile No:	01722239276
Address:	Nilphamari	Dealer Name:	Habib Enterprise.

Customer Complain:-	CH NO Full #	MD6M14LA8K4K00610				
Shockabzorber Assy Front is damage.	EN NO Full #	AK4KK4X00386				
	Sale Date #	15/07/2020			Present Kms #	340
	Date of Comp#	20/07/2020			Model #	TVS KING Deluxe
	Date of Repair #					
	Free Cupon service information					
1St Free Service		2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs	

Obserbation:- We checked the vehicles and found that front Shockabzorber is damage. Because of, hydrolic system is not strong. Its part is defective. *What is the damage. whether soft or hard or struck*
 already repair it. So It patrs is change under warranty.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Shockabzorber Assy front	1	TVS		
2						
3						
4						
5						
6						

Failure Parts Photo

For Head Office Use

Probas
4/8/2020

Mitubakar
25.07.2020
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