

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office

3268

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Sylhet/Aug/28/310

F.R SI No: 310

Date: 28.08.2021

Zone Name: Sylhet Sadar

Engineer Name: Tisu Barua

Mchanic Name: Md. Delower Hossain

Approved by: Kaushik Sarker, COO-IFAD GROUP.

Customer Name: Sayed Miah

Mobile No: 01723956980

Address: Companygonj, Sylhet.

Dealer Name: Tawsif Motors

Customer Complain:-

CH NO Full #

MD6M14CA8L4N00052

Present Kms #

10655

Oil leakage from front shock absorber

EN NO Full #

AK4NL4204641

Model #

TVS King Deluxe plus

Sale Date #

06.04.2021

Date of Comp#

26.08.2021

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

29.04.2021

1230

26.05.21

3,265

29.06.2021

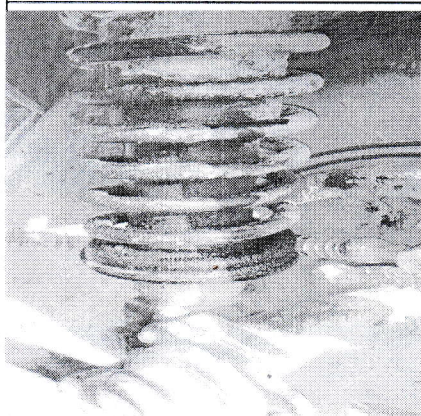
4965

Obserbation:- We checked & found that oil leakage front shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Bad Vee		
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

for
28/08/2021

28/08/2021

Md. Delower Hossain
28/08/2021DMS Complete.