



IFAD MOTORS LTD

Head Office

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

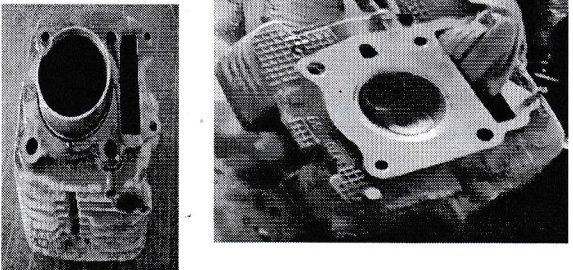
Ref.No:	Chokoria/May/01	F.R SI NO#	01	Date:	05/31/21
Zone Name:	Chokoriya/ Bashkhali	Engineer Name:		Md.Ruhul Amin Suman	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Nurul Hakim			Mobile No:	01301013440	
Address:	Ali kodom			Dealer Name:	Abu Sama Motors	
Customer Complain:-	CH NO Full #	MD6M14CA9J4K08262		Present Kms #	12,300	
Engine Oil Consumption High,	EN NO Full #	AK4KJ4681357		Model #	TVS Deluxe	
	Sale Date #	05/12/2020				
	Date of Comp#	15/05/2021		1st PS Date	1st PS Kms	
	Date of Repair #			No	No	
	Free service information					
1St Free Service		2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs	
29/12/2021	1022	15/02/2021	5209	29/03/2021	9589	

Obserbation:- We checked & found that the engine head and cylinder wall scratch need to be change. 1st time replaced piston but problem not solve,Yet to be replaced cylinder block piston assly & cylinder head assly by new under warranty.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4322610	Kit Cylinder Block and Piston	1			
2	G4010100	Cylinder Head Assy	1			
3						
4						
5						
6						

Failure Parts Photo	For Head Office Use
	<p>For 06/06/2021</p> <p>Belin 5-6-21</p> <p>Chitra Saha 05/06/2021</p>