

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**
IFAD
 MOTORS LIMITED
IFAD MOTORS LTD**Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

2313

Ref.No:	Sunamgonj/Aug/18/27	F.R SI NO#	27	Date:	18.08.2020
Zone Name:	Sunamgonj	Engineer Name:		Tisu Barua	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Sohel Enterprise		Mobile No:	01717929784		
Address:	Uttar Mollikpur, Sunamgonj.		Dealer Name:	Sohel Enterprise		
Customer Complain:-	CH NO Full #	MD6M14CA7K4L00214		Present Kms #	45	
Oil rises in the plug	EN NO Full #	AK4LK4307086		Model #	Tvs King Deluxe lpg	
	Sale Date #	Unsold				
	Date of Comp#	15.08.2020		1st PS Date	1st PS Kms	
	Date of Repair #	17.08.2020				
	Free service information					
1st Free Service		2nd Free Service		3rd Free Service		
Date		KMs	Date	KMs	Date	KMs

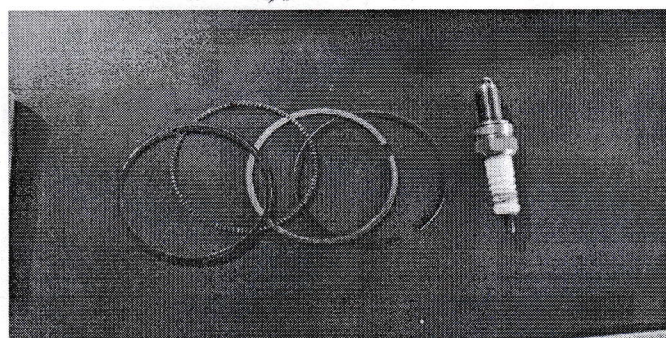
Obserbation:- We checked & found that oil leakage for piston ring & spark plug damage.

Is spark plug comes under warrenty ???

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part.NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320650	Piston Ring Set 1st O/S 4S	1set			
2	G4011310	SPARK PLUG 4S With Ferrul	1			
3						
4						
5						
6						

Failure Parts Photo

Note: All ready replace from Soheli Enterprise.

For Head Office Use

Prabir Biswas
14/9/2020

03/09/2020

Prabir Biswas
09.09.2020
DMS complete

Last Time 15/09/2020