

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD

DMS NO:

Head Office

3035

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No:	jan-251	F.R SI NO#	251	Date:	23.01.2021
Zone Name:	Cumilla	Engineer Name:	Md.Pabel Sarker	Mchanic Name:	Sumon Dali
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)				

Customer Name:	Rasel Miah	Mobile No:	017685512832			
Address:	B. para, Cumilla		Dealer Name:	Bismillah Tvs CnG moto		
Customer Complain:- Front shock absorber oil leakage .	CH NO Full #	MD6M14CAXK4L00319		Present Km	4510	
	EN NO Full #	AK4LK4909285		Model #	TVS King Duramax	
	Sale Date #	23.08.2020				
	Date of Comp#	18.01.2021		1st PS Date	1st PS Kms	
	Date of Repair#	18.01.2021				
	Free service information					
	1st Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	23.09.2020	1021	24.12.2020	3,909		

Observation:-

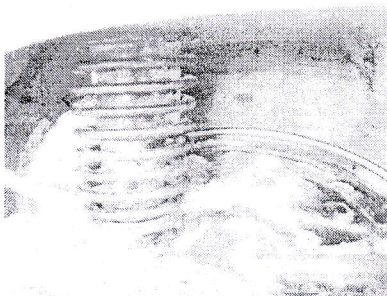
e checked & found that front shock absorber oil leakage.

Action Taken:- Require to replace this parts under warranty for approval.

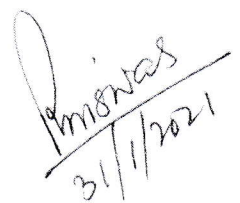
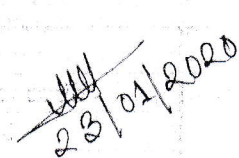
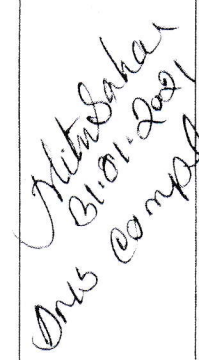
Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Front Shock Absorber	01	Gabrial		
2	Ref G41001806					
3	G2100010					
4						

Failure Parts Photo



For Head Office Use

Head of Service	Engineer	DMS
 31/1/2021	 23/01/2021	 31.01.2021 DMS complete