

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office**3318****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Mym-69

F.R SI NO#

69Date: **12.06.21**

Zone Name: Mymenshingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Utpal Chiran

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md Sumon Mia

Mobile No:

1861772106

Address: Mymenshingh

Dealer Name:

M/S Sadiya Motors

Customer Complain:-

CH NO Full #

MD6M14CA3K4L00291

Present Km

9736Vehicle has not active proper speed
(highest speed 35-40kms)

EN NO Full #

AK4LK4X08365

Model #

TVS King Deluxe

Sale Date #

14.09.20

Date of Comp#

09.06.21

1st PS Date

1st PS Kms

Date of Repair#

Pending**N/A****N/A****Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

13.10.20**941****02.12.20****4,219****24.01.20****6429**

Observation:- we find & checked that the engine valve kit damage.

Action Taken:- Please to be replace the Engine valve kit by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320780	Engine valve kit	1			
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

for
22/06/2021

22/06/2021

Hitesh Saha
DMS Done