

MIA

PRODUCT PERFORMANCE FEEDBACK REPORT

3365



IFAD MOTORS LTD

Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

3365

Ref.No:	Chokoria/august/02	F.R SI NO#	01	Date:	08/28/21
Zone Name:	Chokoriya/ Bashkhali	Engineer Name:	Md.Ruhul Amin Suman		
Approved by:	S M Robbani, DGM -Head of Service & Spare Parts. (Momen Akbar)				
Customer Name:	Imran	Mobile No:	01885763562		
Address:	Jidda bazar	Dealer Name:	Abu Sama Motors		
Customer Complain:-	CH NO Full #	MD6M14CAXJ4D01956	Present Kms #		
Shockabsorber oil leakage.	EN NO Full #	AK4DJ4414534	Model #	Tvs King-DURAMAX	
	Sale Date #	10/03/2021		DELUXE lpg	
	Date of Comp#	22/08/2021	1st PS Date	1st PS Kms	
	Date of Repair #		No	No	
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
21/04/2021	1022	15/06/2021	5209	29/07/2021	9589

Observation:- We checked & found that the front and rear shockabsorber need to be change.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shockabsorber Assy	1			
2	G2100010	Front Shockabsorber Assy	1			
3	64100180					
4						
5						
6						

Failure Parts Photo	For Head Office Use
	<p>for</p> <p>21/8/2021</p> <p>Hit Sahar</p> <p>20/08/2021</p> <p>AKS complete</p> <p>20/8/21</p>