

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO: 3392

**Head Office****IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**

Ref.No: IML/Natore/Oct/25.10.2021/33

F.R SI NO

33

Date:

25.10.2021

Zone Name: Natore

Engineer :Md.Shohanul Islam

Mchanic Name:Ripon mollah

Approved by: Kaushik sarker (Head of Service )

Customer Name: Md.Robiul Islam

Mobile No:

01736044834

Address:

Vill:Udhonpara,Post:Bilmaria,Thana:Lalpur,Dist:Natore.

Dealer Name:

Friends Trading, Natore

Customer Complain:-

There is 5000 grams of engine oil loss per month, the speed is low, the smoke is black.

CH NO Full #

MD6M14CA4L4N00114

Present Kms

9000

EN NO Full #

AK4NL4405360

Model #

Tvs king Deluxe plus

Sale Date #

10.02.2021

Date of Comp#

24.08.2021

1st PS Date

1st PS Kms

Date of Repair#

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

14.06.21

4500

24.08.21

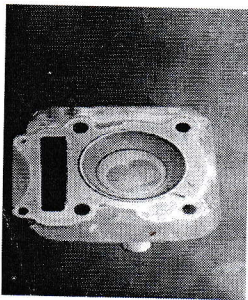
6,580

Observation:- We checked the vehicle and after two months of observation, we realized that the Clyinder block is defective.

Action Taken:- It (Clyinder block) should be replace under warranty.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4322610	KIT CYL BLOCK & PISTON 62	01			
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

  
09/12/21


  
25/10/2021


  
Billal Hossain  
Dy. Manager (Service)  
IFAD MOTORS LTD  
Head Office, Dhaka.

Days Complete.