PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD

Head Office

DMS NO:

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: jan-252 F.R SI NO# 252 30.01.2021 Date: Engineer Name: Md.Pabel Sarker Mchanic Name: Sumon Dali Zone Name: Cumilla

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name:	S.Alam		o laboration of the			Mobile No:	01783388969	
Address:	Akhaora, B.Baria			Dealer Name:		Modina Motors		
Customer Complain:-			CH NO Full #	MD6M14LA3K4K00580		Present Km	4321 1	
Front shock absorber oil leakage .			EN NO Full #	AK4KK4713745 06.09.2020 ~			Model#	TVS King Duramax
. 00.66		Sale Date #	iviodel #				02700058# 11	
			Date of Comp#	25.01.2021			1St PS Date	1st PS Kms
			Date of Repair#	1-11034		JAMHOH TEXTERS ON	38 MAG	26000000 100
				- 400000	on	0.1084-28-280		
		1St Free Service		2nd Free Service		3rd Free Service		
			Date	KMs	Date	KMs	Date	KMs
		00.821.0	07.10.2020	1021	07.01.2021	3,899	inth witcons	ocapseso Re

Observation:-

we checked &found that front shock absorber oil lekage.

Action Taken: Require to replace this parts under warranty for approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180		01	W WARE SINGLESS SUIT	KSPAR8	28-001149 BE
2		The state of the s		SHOP	1 5XA88	PREULTED TE
3	and the second			The same of the sa		
4	349 1 00.05 00.064	The second			E THE ROLL OF THE	NATIONAL DE LA COMPANION DE LA

Failure Parts Photo

For Head Office Use

Head of Service Engineer Subsect of Suckey.

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