



IFAD MOTORS LTD

Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

2390

Ref.No:	Habiganj/sap/320	F.R SI NO#	320	Date:	15.09.2020
Zone Name:	Habiganj Zone	Engineer Name:		Md. Abdullah Al Zabed	
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				

Customer Name:	MD. ABDUL GANI	Mobile No:	01317435232
Address:	Bahuble, Habiganj	Dealer Name:	Shahjalal Automobile

Customer Complain:-	CH NO Full #	MD6M14CA2J4A06916	Present Kms #	2130
Front Shock absorber has broken.	EN NO Full #	AK4AJ4413835	Model #	Tvs King Deluxe CNG/LPG
	Sale Date #	18.07.2020		
	Date of Comp#	15.09.2020	1st PS Date	1st PS Kms
	Date of Repair #	15.09.2020		
	Free service information			
	1st Free Service		2nd Free Service	
	Date	KMs	Date	KMs
	12.08.2020	860	15.09.2020	2130
			3rd Free Service	
	Date	KMs	Date	KMs

Obserbation:- we checked & found that front Shock absorber has broken.

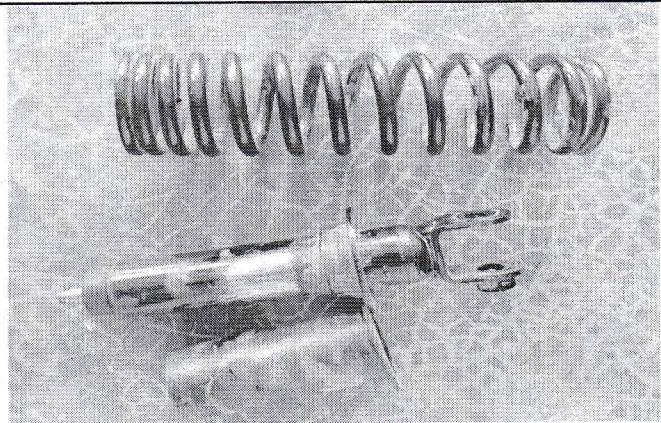
Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Front shock absorbe	1 pc	Gabrial (60000297) 27.11.17 H		
2						
3						
4						

Failure Parts Photo

For Head Office Use



Prabir Biswas
16/9/2020

16/09/2020

Mr. Sahar
16.09.2020
DMS complete