

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office

3171

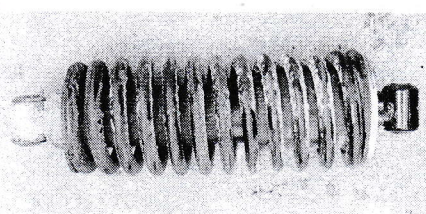

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No:	F.R SI NO#- 320		Date:	25/2/2021	
Zone Name:	Chittagong (Kagratori)	Engineer Name:	Md Farhad H	Mchanic Name: Faruk	
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)				
Received person :- Mosarof Hossen -01701204633					
Customer Name:	Abdul Hamid	Mobile No:	01828877556		
Address:	Khagrachori	Dealer Name:	Ekota Motors		
Customer Complain:-	CH NO Full #	MD6M14CA2J4L08932	Present Kms # 9024		
Noise from rear shockabsorber	EN NO Full #	AK4LJ4689818	Model #	Tvs King Deluxe	
	Sale Date #	20-Jul-20			
	Date of Comp#	24/2/2021	1st PS Date	1st PS Kms	
	Date of Repair#	25/2/2021			
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
2/8/2020	1045	25/9/21	4,240	10/12/2021	8670

Observation:- Rear shockabsorber oil leakage.**Action Taken:-** New one Rear shockabsorber replace.**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	Shockabsorber Assy Rear	G2090100	1	Badve		
2						
3						
4						

Failure Parts Photo**For Head Office Use**

	Head of Service	Engineer	DMS
	 <i>Prabir Biswas</i> 16/3/2021	 27/2/21	DMS Complete Mithu Sahar 27/02/2021