

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office**

DMS NO:

2269

IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208

Ref.No: Dhaka/May/28

F.R SI NO#

28

Date: 19.05.2021

Zone Name: Dhaka 1

Engineer Name: Milon Hossain

Mchanic Name: Md.Yousuf

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md.Faisal Ahmed

Mobile No:

01928-429612

Address: Mirpur, Dhaka

Dealer Name:

Satata As Center

Customer Complain:-

CH NO Full #

MD6M14CA1J4L09540

Present Kms

7540

Front Shockabsorber Oil Leakage

EN NO Full #

AK4LJ4994138

Model #

TVS King Deluxe

Sale Date #

28.12.2020

Date of Comp#

18.05.2021

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

04.02.2021

987

28.03.2021

2,890

28.04.2021

4798

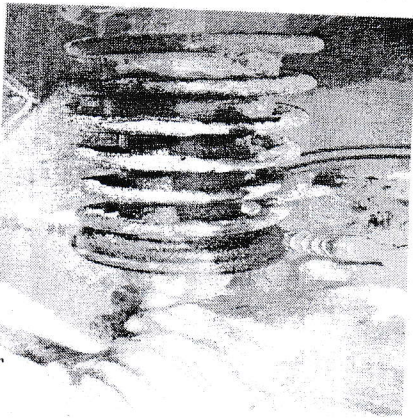
Observation:-

we checked & found that front Shockabsorber oil Leakage.

Action Taken:- Require to replace this parts under warranty for your kind approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	SHOCK ABSORBER FRONT	1			
2						
3						
4						
5						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
23/05/2021

23/05/2021

DMS
Complete
O. Hossain
23/05/2021