



# PRODUCT PERFORMANCE FEEDBACK REPORT



**IFAD MOTORS LTD**

**Head Office**

**IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

2629

Ref.No:	Habiganj/Oct/322	F.R SI NO#	322	Date:	05.10.2020
Zone Name:	Habiganj Zone	Engineer Name:	Md. Abdullah Al Zayed		
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				

Customer Name:	Mst. Sufiya katun	Mobile No:	01776224183					
Address:	Mirpur bazar, Bahuble, Habiganj	Dealer Name:	Shahjalal Automobile					
Customer Complain:-	CH NO Full #	MD6M14CA7J4A06796	Present Kms #	7430				
Front Shock absorber has broken.	EN NO Full #	AK4AJ4613489	Model #	Tvs King Deluxe CNG/LPG				
	Sale Date #	14.07.2020						
	Date of Comp#	04.10.2020	1st PS Date	1st PS Kms				
	Date of Repair #	04.10.2020						
	Free service information							
	1St Free Service		2nd Free Service		3rd Free Service			
Date		KMs	Date		KMs	Date		KMs
09.08.2020		890	17.09.2020		3140	04.10.2020		7430

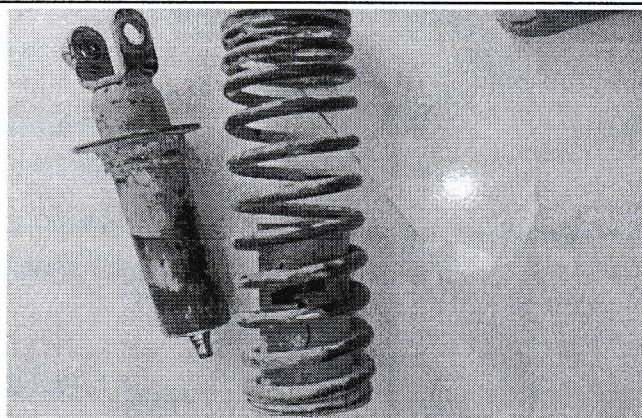
Obserbation:- we checked & found that front Shock absorber has broken.

Action Taken:- New one front shock absorber replaced.

## Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	<del>G2100010</del>	Front shock absorber	01	Gabrial (60000297) 27.11.17 H		
2	G 4100180					
3						
4						

## Failure Parts Photo



## For Head Office Use

*Prabir Biswas*  
14/10/2020

*13/10/2020*

*Nitish Kumar*  
13.10.2020  
DMS complete