

Ex. Cusfo. 23838288

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD****IFAD MOTORS LTD**

DMS JOB NO

**Head Office****IFAD Tower, 7 Tajgoan Industrial Area, Dhaka-1208**

ref.no:	IML / Natore/April /05/05/2021/31	F.R SI NO#	31	Date:	05.05.2021
Zone Name:	Natore	Engineer Name:	Md.Shohanul Islam		
Approved by:	Prabir Biswas( General Manager)				

Customer Name:		Md.Abul Kalam		Mobile No:		01725873135		
Address:		Ramaigashi, Natore sadar		Dealer Name:		Friends Trading, Natore		
Customer Complain:- It does not go up and down properly.		CH NO Full #	MD6M14CAXL4N00120			Present Kms #	9200	
		EN NO Full #	AK4NL4005457			Model #		Deluxe plus
		Sale Date #	20.02.2021					
		Date of Comp#	05.05.2021			1st PS Date	1st PS Kms	
		Date of Repair #						
		Free service information						
1st Free Service		2nd Free Service		3rd Free Service				
Date	KMs	Date	KMs	Date	KMs			
05.03.2021	4500							

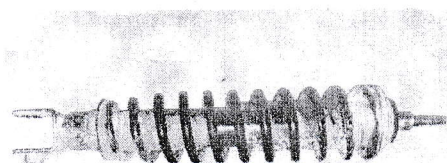
Observation:- We checked the Vehicle and found that Shock Absorber Fr. has oil leakage .

Action Taken : It should be replace undre warranty.

## Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Shock Absorber assy Fr	01			
2						
3						
4						
5						

For Head Office Use



For  
17/05/2021

Mitru Sahar  
17/05/2021

3521