

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT


IFAD
 MOTORS LIMITED

IFAD MOTORS LTD
Head Office
Job CARD: 2134
DMS complete
89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.

Ref.No:	IML/lal/June /2020/08/06	F.R SI NO#		Date:	6/8/2020
Zone Name:	Nilphamari.	Engineer Name:	Md.Kayem Uddin		
Approved by:	Probir Biswas (Head of Service ,S/Parts& Production)				

Customer Name:	Md.Nazrul Islam ✓	Mobile No:	01732888818 ✓
Address:	Nilphamari ✓	Dealer Name:	Habib Enterprise.

Customer Complain:-	CH NO Full #	MD6M14CA9K4K00079 ✓			
Shockabzorber Assy Front is damage. ✓	EN NO Full #	AK4KK4200377 ✓			
	Sale Date #	24/03/2020 ✓		Present Kms #	✓ 7,643
	Date of Comp#	28/7/2020 ✓		Model #	TVS KING Deluxe ✓
	Date of Repair #				
	Free Cupon service information				
1St Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
6/6/2020	4,006 ✓				

Obserbation:- We checked the vehicles and found that front Shockabzorber is damage. Because of, hydrolic system is not strong. Its part is defective. ✓

pump Ineffective.

So It patrs is change under warranty. ✓

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Shockabzorber Assy front	1	TVS ✓		
2						
3						
4						
5						
6						

Failure Parts Photo

For Head Office Use

Probiswas
8/8/2020

Mitn Sahu
08.08.2020

Billy
8/8/20