

DMS DONE

**TVS**

## PRODUCT PERFORMANCE FEEDBACK REPORT

**IFAD**  
MOTORS LTD**IFAD MOTORS LTD****Head Office****89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.**

Ref.No:	Kus-Jan-20	F.R SI NO#	137	Date:	14.01.2020
Zone Name:	Kushtia	Engineer Name:	Md:Hosan Ali (Jony)		
Approved by:	Prabir Biswas (Head of Service ,S/Parts& Production)				
Customer Name:	Abdul Mannan	Mobile No:	01739-131413		
Address:	Kumarkhali, Kushtia	Dealer Name:	Anis Auto		
Customer Complain:-	CH NO Full #	MD6M14CAXJ4D02606			
1.Low Pick up	EN NO Full #	AK4DJ4716471			
	Sale Date #	25.05.19	Present Kms #	14596	
	Date of Comp#	24.12.19	Model #	TVS KING	
	Date of Repair #		Deluxe CNG		
	Free Cupon service information				
	1st Free Service		2nd Free Service		3rd Free Service
	Date	KMs	Date	KMs	Date
	15.06.19	1023	10.10.19	8463	24.12.19
					14596

Obserbation:- Low pickup, Engine Cylinder head compressor low Olrady One time valve change & head polish done

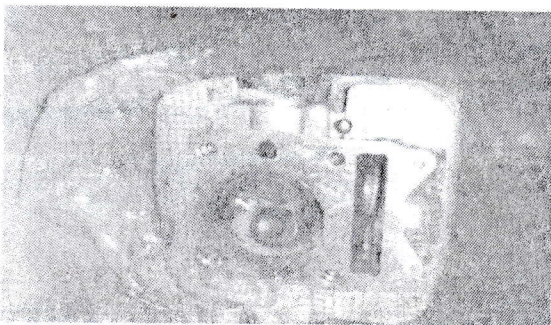
Action Taken:- Ollredi has been done one time head police . Ifad Service Mechnie Name Sabuz Ali-01796-771217

## Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G-4010100	Cylinder head assy	01 Pc		✓	
2						
6						

## Failure Parts Photo

## For Head Office Use



*Prabir Biswas*  
15/1/2020

*Prabir Biswas*  
8/7/2020

the material was not available on 15/01/2020 and not today

material is available from LC container (LC 8) and so today on 8th July warranty is process.

*Mitu Saha*  
05.07.2020

Billal Hossain  
Deputy Manager (Service)  
IFAD Motors Ltd