

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD
MOTORS LIMITED

IFAD MOTORS LTD

Head Office

89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.

Ref.No:	29.06.2020 Khulna	F.R SI NO#		Date:	29.06.2020
Zone Name:	Khulna	Engineer Name:	Shah Md.Mehedi Hasan		
Approved by:	Probir Biswas (Head of Service, S/Parts)				

Customer Name:	Md.Jakir Hossain	Mobile No:	01914141344
Address:	Khulna	Dealer Name:	Miza Motors
Customer Complain:-	CH NO Full #	MD6M14PK4F4A38793	
Engine oil short 300-350ml every day	EN NO Full #	OK4AFA185079	
	Sale Date #	20.12.2019	Present Kms #
	Date of Comp#	29.06.2020	Model #
	Date of Repair #		
	Free Cupon service information		
	1st Free Service	2nd Free Service	3rd Free Service
	Date	KMs	Date
	10.01.2020	1,340 km	20.02.2020
		3,590km	29.06.2020
			12,370km.

We checked & found that cylinder block piston assly and valve kit damage.

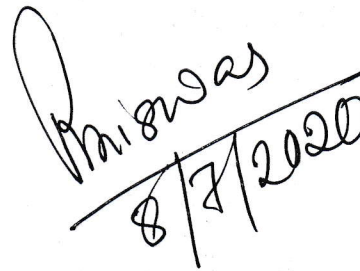
Action Taken:- Please to be replaced the flowing parts by new under warranty

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	M7010270	Vale Intake	1			
2	M7010280	Valve Exhaust	1			
3	G4322610	kit cyl block & piston	1			
4	N4011100	Valve Stem Oil Seal	1set			
5	M7010210	Gasket Chylinder Head	1			
6	G4010070	Gasket Chylinder	1			

Failure Parts Photo

For Head Office Use


Mithu Sarker
09.07.2020

TVS AB vehicle

