

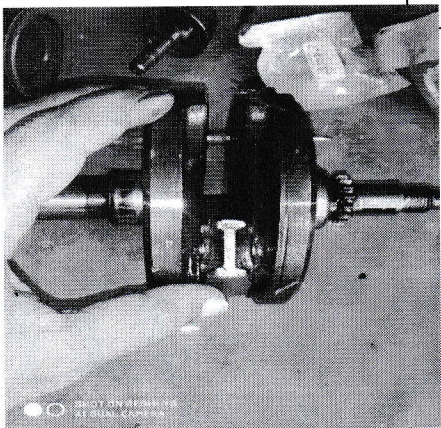


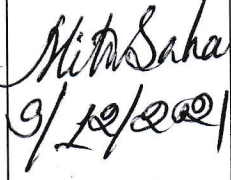
	PRODUCT PERFORMANCE FEEDBACK REPORT					
	IFAD MOTORS LTD Head Office	DMS NO: 3397				
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208						
Ref.No:	October - 295	F.R SI NO#	296	Date:	06.12.2021	
Zone Name:	Cumilla/ B.Baria	Engineer Name:	Md.Pabel Sarker	Mchanic Name:	Sumon Dali	
Approved by:	Prabir Biswas (Head of Service,Spare Parts & Production)					
Customer Name	Sarmin Akhter		Mobile No:	+8801310816663		
Address:	Burichong, Cumilla		Dealer Name:	Bismillah TVS CNG Motors		
Customer Complain:-	CH NO Full #	MD6M14CL3K4P00238		Present Km	20451	
Engine crankcase Broken.	EN NO Full #	0L4PK4200554		Model #	TVS King Duramax	
	Sale Date #	09.12.2020				
	Date of Comp#	23.10.2021		1st PS Date	1st PS Kms	
	Date of Repair#					
	Free service information					
	1st Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	09.01.2021	2561	09.04.2021	7,952	15.07.2021	15210
Observation:- we checked & found that connecting rod , Engine main chamber broken & Cylinder block piston assly scratch .						
Action Taken:- Require to replace those parts under warranty for approval.						
Failure Particular						
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4020180	crankshaft assy	01	FOC		
2	G4322970	piston	02			
3	G4011470	cylinder BLOCK	1			
4	G4011350	gaskit cly. Head	1			
5	G4011420	gaskit cly. Block	2			
6	G4030030	crackcase rh	1			
7	G4030210	crackcase Lh	01			
Failure Parts Photo		For Head Office Use				
		Head of Service	Engineer		DMS	
		 09/12/21	 Billal Hossain Dy. Manager (Service) IFAD MOTORS LTD Head Office, Dhaka.		 09/12/2021 DMS Complete	