PRODUCT PERFORMANCE FEEDBACK REPORT DMS NO: IFAD MOTORS LTD **Head Office** IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 21.03.2021 Date: 270 F.R SI NO# Ref.No: March-270 Mchanic Name: Sumon Dali Engineer Name: Md.Pabel Sarker Zone Name: Cumilla Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) 01302957494 Mobile No: Customer Name: Md.Raju **Arifa Motors** Dealer Name: Muradnagur, Cumilla Address: 250 Present Km MD6M14CL3L4N00011 CH NO Full # Customer Complain:-**TVS King Duramex** 0L4NL4200025 Gas leakage by the filter gas solenoid EN NO Full # Model# 18.03.2021 Sale Date # valve 1st PS Kms 1St PS Date 21.03.2021 Date of Comp# Date of Repair# Free service information **3rd Free Service** 2nd Free Service 1St Free Service **KMs** Date **KMs** Date **KMs** Date Observation:we checked &found that Gas leakage by the filter gas solenoid valve .\ Action Taken:- Require to replace this parts under warranty for approval. Failure Particular Approved Rejected Vendor code Qty Part Name Part NO. SL 01 filter gas solenoid valve G5140500 1 2 3 4

Head of Service

Failure Parts Photo

For Head Office Use

The stand of the stand

Engineer

DMS