

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD

IFAD MOTORS LTD

Head Office

DMS NO:

2968

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Habiganj/Dce/337

F.R SI NO#

337

Date: 24.12.2020

Zone Name: Habiganj Zone

Engineer Name: Md. Abdullah Al Zahed

Mchanic Name: Md. Shipon Alam

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md. Alauddin

Mobile No: 01810529289

Address: Mirpur, Bahubal, Habiganj

Dealer Name: Shahjalal Automobile

Customer Complain:-

CH NO Full #

MD6M14CA0J4A06929

Present Kms #

Front Shock absorber has been broken.

EN NO Full #

AK4AJ4513837

Model #

Tvs King Deluxe

Sale Date #

25.08.2020

CNG/LPG

Date of Comp#

24.12.2020

1st PS Date

1st PS Kms

Date of Repair#

24.12.2020

7,250

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

22.09.2020

935

24.12.2020

7,250

Observation:- We checked & found that front Shock absorber has been broken.

Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	01	60000297		
2	G2100010			G21000		
3				021217		
4						

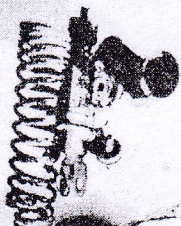
Failure Parts Photo

For Head Office Use

Head of Service

Engineer

DMS



Prabir Biswas
26/12/2020

26.12.2020

DMS Complete

24-12-2020
Mohammad Abdullah Al Zahed
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974

Mituhaha
26.12.2020

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