

Note: Parts Note issued DMS.

Ex. cus. 23 82 3871

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office**3324****IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**

Ref.No: Mym-64

F.R SI NO#

64Date: **24.05.21**

Zone Name: Mymenshingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md Mofijul Islam

Mobile No: 1765532692

Address: Cecuya, Mymenshingh

Dealer Name: M/S Sadiya Motors

Customer Complain:-

CH NO Full # MD6M14CL6L4N00066

Present Km 2421

Front shock absorber oil likage

EN NO Full # OL4NL4X00230

Model # TVS King Duramax Plus

Sale Date # 06.04.21

Date of Comp# 19.02.21

1st PS Date 1st PS Kms

Date of Repair# Pending

N/A N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

11.05.21

1129

Observation:- By Mechanic we checked and find that the shock absorber fr oil likage.

Action Taken:- Please to be replace the shock absorber fr by new one under warranty.

Failure Particular

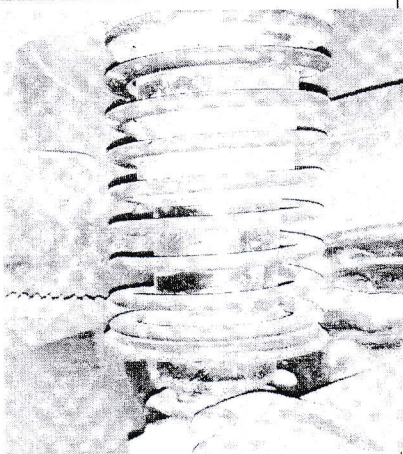
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Shock absorber fr	1			
2						
3						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
29/06/2021

29/06/2021

29/06/21
Just only
Job card
done.