

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**DMS NO: **3192****Head Office****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: feb-261

F.R SI NO#

261

Date:

18.02.2021

Zone Name: Cumilla

Engineer Name: Md.Pabel Sarker

Mchanic Name: Sumon Dali

Approved by: Prabir Biswas (Head of Service,Spare Parts & Production)

Customer Name: Romena Begum

Mobile No:

01779269777

Address: Bijoy nagur, B.Baria

Dealer Name:

Modina Motors

Customer Complain:-

Rear shock absorber oil leakage .

CH NO Full #

MD6M14CA0K4KA0015

Present Km

4532

EN NO Full #

AK4KK49A0015

Model #

TVS King Duramax

Sale Date #

6.10.2020

Date of Comp#

16.02.2021

1st PS Date

1st PS Kms

Date of Repair#

17.02.2021**Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

06.11.2020

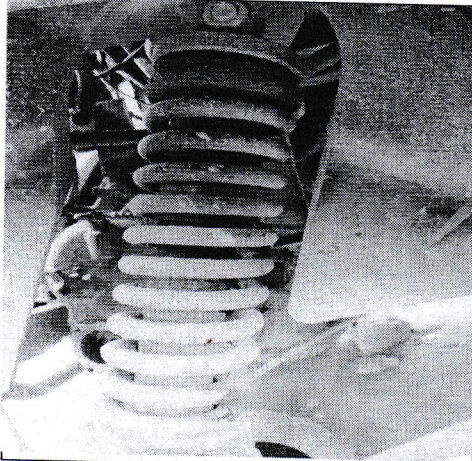
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06.02.2021

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Observation:-**we checked & found that Rear shock absorber oil leakage.****Action Taken:- Require to replace this parts under warranty for approval.****Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	01			
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

20/2/2021

18.2.21

18/02/2021
DMS complete