

without DMS. Entry software problem

24/06/2021

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD
MOTORS LIMITED

IFAD MOTORS LTD

DMS NO:

Head Office

IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208

Ref.No:	Cox's Bazar /June/10/05	F.R SI NO#	05	Date:	10.05.2021
Zone Name:	Cox's Bazar,Sadar	Engineer Name:	Kanchan das	Mchanic Name:	Al-amin
Approved by:	Prabir Biswas (Head of Service,Spare Parts & Production)				

Customer Name:	Md.Alom	Mobile No:	01832215257
Address:	Kanjor Para ,Teknaf	Dealer Name:	Sha Motors

Customer Complain:- The sound is coming from behind	CH NO Full #	MD6M14CA3J4DO2690		Present Kms	5,300	
	EN NO Full #	AK4DJ4216796		Model #	Tvs King Deluxe lpg	
	Sale Date #	1/4/2021				
	Date of Comp#	10.06.2021		1st PS Date	1st PS Kms	
	Date of Repair#			No	No	
	Free service information					
	1st Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	10.06.2021	5,300				

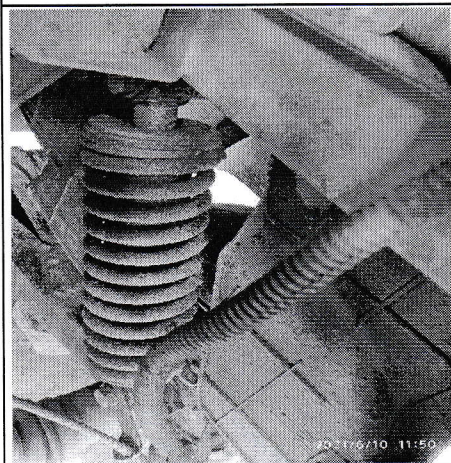
Observation:-We checked & found that Rear Right side shock absorber oil leakage and generating noise

Action Taken:- replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	1			
2						
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service	Engineer	DMS
<p>For 24/06/2021</p>	<p>Blk 24.6.21</p>	<p>Prabir Biswas 24/06/2021</p>