

TVS**IFAD**
MOTORS LIMITED**PRODUCT PERFORMANCE FEEDBACK REPORT**

DMS JOB CARD NO.

IFAD MOTORS LTD**Head Office****IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

1892

Ref.No:	June-233	F.R SI NO#	233	Date:	08.07.2020
Zone Name:	Cumilla	Engineer Name:		Md.Pabel Sarker	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

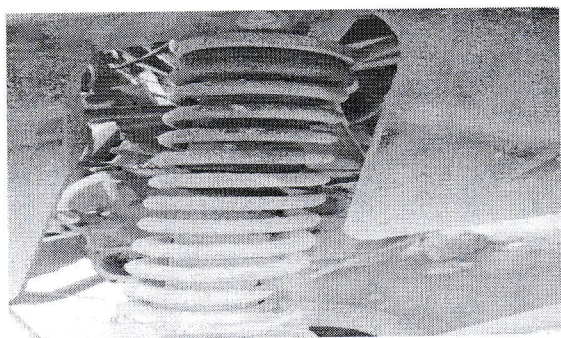
Customer Name:	Monir Hosen		Mobile No:	01817926261	
Address:	Kuti-Chowhmoni, Kosba, B. Baria.		Dealer Name:	Modina Motors	
Customer Complain:-	CH NO Full #	MD6M14CA8KA0022		Present Kms #	2,500
Rear shock absorber has right oil leakage and nose.	EN NO Full #	AK4KK45A0022		Model #	Tvs King Deluxe lpg
	Sale Date #	17.05.2020			
	Date of Comp#	07.07.2020		1st PS Date	1st PS Kms
	Date of Repair #	07.07.2020			
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
17.06.2020	1100	07.07.2020	2500		

Obserbation:- we checked & found that Rear Shock Absorber has right oil leakage & nose.

Action Taken:- Require to replace this parts under warranty for approval.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	01	Gabrial		
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
11/7/2020

11/07/2020

Prabir Biswas
11/07/2020
DMS complete