
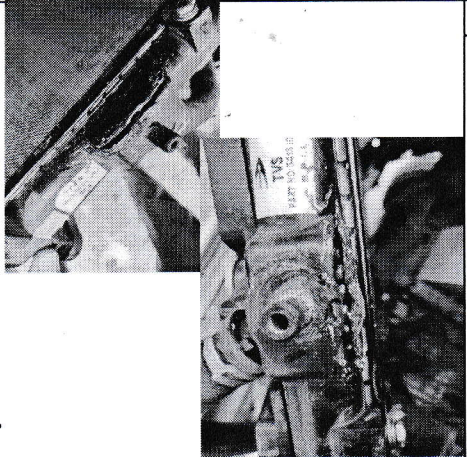
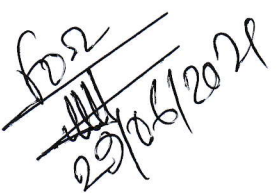

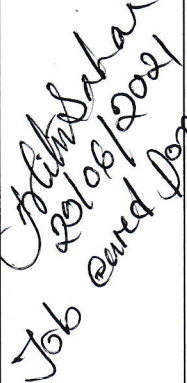


Customer Code: 24336822

<b>TVS</b>		<b>PRODUCT PERFORMANCE FEEDBACK REPORT</b>					
<b>IFAD</b> MOTORS LIMITED		<b>IFAD MOTORS LTD</b>				DMS NO:	
		<b>Head Office</b>				3326	
<b>IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208</b>							
Ref.No: FT-01		F.R SI NO#		42		Date: 6/29/2021	
Zone Name: Pabna		Engineer Name: Md Rakibul Islam		Mchanic Name: Md Ripon Mollah			
Approved by: Prabir Biswas (Head of Service,Spare Parts & Production)							
Customer Name: Md Rajib Hossain				Mobile No:		01730-850842	
Address:		Vill: Shoradangi, POST: Ataikula, Thana: Ataikula Sadar, Dist: P		Dealer Name:		Friends Treding	
Customer Complain:-		CH NO Full #		MD6M14CL8K4P00039 ✓		Present Km 26000 ✓	
Radiator upper plastic part Blasted.		EN NO Full #		0L4PK4200305		Model # Duramax	
		Sale Date #		11/30/2020 ✓			
		Date of Comp#		6/29/2021 ✓		1st PS Date 1st PS Kms	
		Date of Repair#					
		Free service information					
		1St Free Service		2nd Free Service		3rd Free Service	
Date		KMs		Date		KMs	
12/28/2020		3800		2/22/2021		10,000	
Observation:- We observed that Radiator upper plastic part blasted & broken 3 inch of plastic cracked .							
Action Taken:- need to change the Radiator.							
<b>Failure Particular</b>							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G4180820 ✓	Radiator fan assly ✓	1	TVS			
2							
3							
4							
<b>Failure Parts Photo</b>		<b>For Head Office Use</b>					
		Head of Service		Engineer		DMS	
		 29/06/2021		 29-6-21		 29/06/2021 Job Card Done	