

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Mym-44

F.R SI NO#

44

Date:

20.03.21

Zone Name: Myensingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Md Abdul Kadir

Mobile No:

1626569395

Address: Cecuya , Mymensingh

Dealer Name:

Sadiya Motors

Customer Complain:-

CH NO Full #

MD6M14CL3K4P00126

Present Km

7221

Steering column loose

EN NO Full #

OL4PK4900425

Model #

TVS King Duramax

Sale Date #

28.10.2020

Date of Comp#

15.03.21

1st PS Date

1st PS Kms

Date of Repair#

pending

N/A

N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

26.11.20

909

31.12.20

2,891

03.02.21

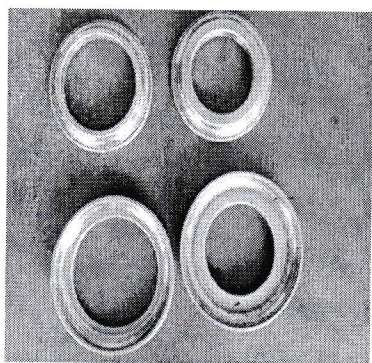
5192

Observation:- we checked and find that the steering column cone kit top &amp; Bottom are slipless .

Action Taken:- Please to be replace the steering column cone kit top &amp; bottom by new one under warranty.

**Failure Particular**

| SL | Part NO. | Part Name                  | Qty | Vendor code | Approved | Rejected |
|----|----------|----------------------------|-----|-------------|----------|----------|
| 1  | G5320510 | Steering column kit top    | 1   |             |          |          |
| 2  | G5320500 | Steering column kit Bottom | 1   |             |          |          |

**Failure Parts Photo**

**For Head Office Use**

Head of Service

Engineer

DMS

Approved from  
Debasish Babu  
Prabir Biswas  
27/3/2021

27/02/2021

DMS  
Complete  
Prabir Biswas  
27/03/2021