

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

**Head Office****3275****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Mym-62

F.R SI NO#

**62**

Date:

**24.05.21**

Zone Name: Mymensingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Abdul Kader

Mobile No:

**1626569395**

Address: Muktagacha, Mymensingh

Dealer Name:

**Sadiya Motors**

Customer Complain:-

Steering coloum lose

CH NO Full #

**MD6M14CL3K4P00126**

Present Km

**10815**

EN NO Full #

**OL4PK4900425**

Model #

**TVS King Duramax**

Sale Date #

**28.10.2020**

Date of Comp#

**23.05.21**

1st PS Date

1st PS Kms

Date of Repair#

**Pending**

N/A

N/A

**Free service information****1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

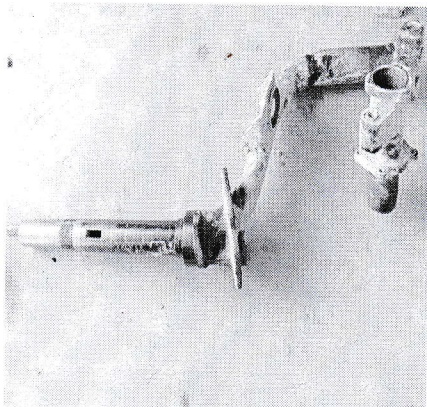
**26.11.20****909****31.12.20****2,891****03.02.21****5192**

Observation:- By Mechanic we checked and find that the steering coloum lose.

Action Taken:- Please to be replace the steering coloum with steerint coloum cone kit top &amp; bottom by new one under warranty.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2150010	Steering coloum	1			
2	<del>G5320510</del>	Steering coloum cone kit top	<del>1</del>	Only best steering coloum under warranty 24/05/2021		
3	<del>G5320500</del>	Steering coloum cone kit bottom	<del>1</del>			
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

For  
24/05/2021

24/05/2021

Oktin Saha  
24/05/2021