

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD**

DMS NO:

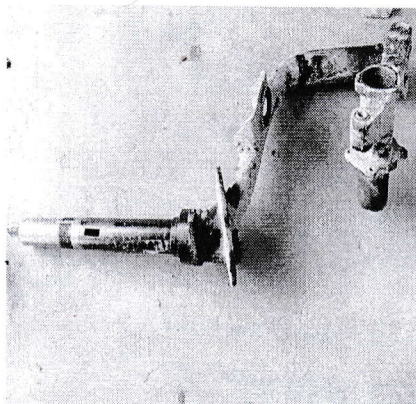
**Head Office****3105****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No:	Mym-35	F.R SI NO#	35	Date:	23.02.21
Zone Name:	Mymensingh	Engineer Name:	Md Jahid Hasan	Mchanic Name:	Md Forhad Mia
Approved by:	Prabir Biswas (Head of Service,Spare Parts & Production)				

Customer Name:	Md Forhad	Mobile No:	01740845815
Address:	cecuya,Mymensingh	Dealer Name:	Jerin Motors
Customer Complain:-	CH NO Full #	MD6M14CL5K4P00127	Present Kms # 6945
Steering coloum lose	EN NO Full #	OL4PK4800423	Model #
	Sale Date #	27.10.2020	TVS King Duramax
	Date of Comp#	20.02.2021	1st PS Date
	Date of Repair#		1st PS Kms
		N/A	N/A
	Free service information		
	1st Free Service	2nd Free Service	3rd Free Service
	Date	KMs	Date
	21.11.20	1079	26.12.20
			2,876
			24.01.21
			5098

**Observation:- We checked and found that the steering coloum lose .**
**Action Taken:- Please to be replace the steering coloum with steering coloum cone kit top & bottom by new one under warranty.**
**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2150010	Steering coloum	1			
2	G5320510	Steering coloum cone kit top	1			
3	G5320500	Steering coloum cone kit bottom	1			
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

Approved by Debarati  
Babu  
7/3/2021

06/03/2021

Md Forhad  
07/03/2021  
DMS complete