

**TVS**

## PRODUCT PERFORMANCE FEEDBACK REPORT


**IFAD**  
 MOTORS LIMITED

 DMS System Problem  
**IFAD MOTORS LTD**

DMS NO: 3409

**Head Office****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: IML/Chapi/-02/01/22

F.R SI NO

Jan-01

Date: 02.01.22

Zone Name: Rajshahi

Engineer Name: Safayet Hossain

Mchanic Name: Ujjal Hosen

Approved by: Prabin Biswas (Head of Service, Spare Parts &amp; Production) Kaushik Sankere (COO IFAD GROUP)

Customer Name: Nobin

Mobile No:

01601-342402

Address:

Chapainawabganj

Dealer Name:

Friend Trading

Customer Complain:-

CH NO Full #

MD6M14CL3K4P00157

Present Km

15925

Radiator leakage causes coolant to leak out, causing the engine to overheat.

EN NO Full #

0L4PK4X00450

Model #

TVS King Duramax Plus

Sale Date #

9/10/2020

Date of Comp#

1/2/2022

1st PS Date

1st PS Kms

Date of Repair#

## Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

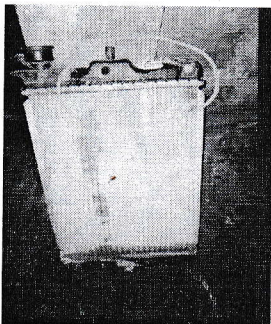
Observation: We observed that there was a tube leak in the radiator of the vehicle and the coolant was coming out. The engine is overheating. So it should be replaced under warranty.

Action Taken:- Replace the defective parts.

## Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4181080	Radiator	1			
2						
3						
4						

## Failure Parts Photo



## For Head Office Use

Head of Service

Engineer

DMS

11/1/22

 Approved by  
 Mail

 Only Job card  
 Pinch  
 Mit Sahar  
 03/01/2022  
 DMS  
 Complete