

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office

2910

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Sylhet/Dec/13/292

F.R SIN# 293

Date: 13.12.2020

Zone Name: Sylhet Sadar

Engineer Name: Tisu Barua

Mchanic Name: Delower Hosain

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Moin Uddin

Mobile No: 01781993119

Address: Salotikor, Sylhet.

Dealer Name: Tawsif motors

Customer Complain:-

CH NO Full #

MD6M14CA9K4K00468

Present Km 14,863

Oil leakage from front shock absorber

EN NO Full #

AK4KK4909879

Model # TVS King Deluxe

Sale Date #

22.06.2020

Date of Comp#

07.12.2020

1st PS Date 1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

20.07.2020

907

22.08.20

3,659

19.09.20

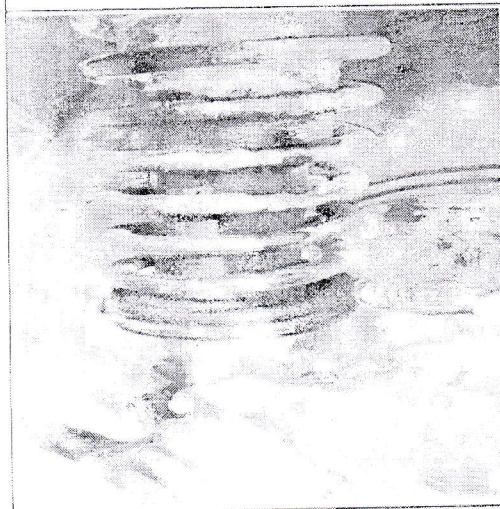
4968

Observation:- We checked & found that oil leakage front shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial		
2	G2100010					
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

Prabir Biswas
14/12/2020

14.12.2020

Prabir Biswas
14.12.2020

DMS completed

60,000 order to process
Milen
Prabir Biswas
14/12/2020