PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO: **Head Office** 3036 IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 F.R SI NO# 250 Date: 23.01.2021 Ref.No: Jan-250 Engineer Name: Md.Pabel Sarker Mchanic Name: Sumon Dali Zone Name: Cumilla Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) 01757792282 Mobile No: **Customer Name: Ahidul Ishlam** Modina motors Akhaora, B.baria **V** Dealer Name: Address: CH NO Full # MD6M14CA1K4A0105 Present Km 3766 **Customer Complain:-**TVS King Deluxe **EN NO Full #** AK4KK47A0105 Engine oil consumption per day Model# Sale Date # 09.07.2020 200ml. Not to be compressoer. Date of Comp# 11.01.2021 1St PS Date 1st PS Kms Date of Repair# | 17.01.2021 Free service information **3rd Free Service** 2nd Free Service **1St Free Service KMs KMs** Date **KMs** Date Date 27.11.2020 980 16.01.2021 3,766 Observation:we checked &found that -oil consumption per 200 ml & piston ring, piston scrap & Valve kit scrap. Action Taken:- Require to replace this parts under warranty for approval. **Failure Particular** SL Part NO. Part Name Qty Vendor code Approved Rejected G4320670 Piston Kit 1st O/S 4S 01 1 **ENGINE VALVE KIT** 01 2 G4320780 3 4 For Head Office Use **Failure Parts Photo Engineer DMS** Head of Service

For Head Office Use

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Engineer

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