

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT***DMS DONE***IFAD**
MOTORS LIMITED**IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.***Dec 19*

DMS JOB NO

(1309)

Ref.No:	Cumilla-December-206	F.R SI NO#	212	Date:	22.12.2019
Zone Name:	Cumilla	Engineer Name:		Md.Pabel Sarker	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Ratan Miah	Mobile No:	01685677583
Address:	kuti-Chowmohni, B.Baria.	Dealer Name:	Modina Motors

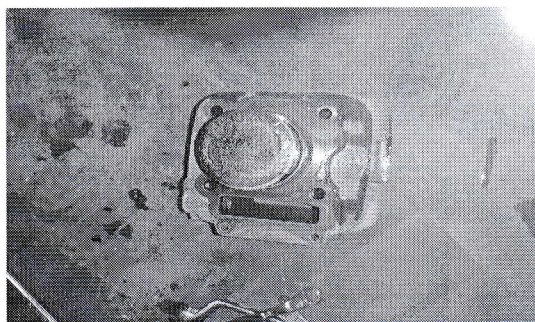
Customer Complain:-	CH NO Full #	MD6M14CA5J4L10027		Present Kms #	8766
Engine oil consumption.	EN NO Full #	AK4LJ4297583		Model #	Tvs King Deluxe CNG/LPG
	Sale Date #	21.04.2019			
	Date of Comp#	15.12.2019		1st PS Date	1st PS Kms
	Date of Repair #	22.12.2019			
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
22.05.2019	1175	25.08.2019	4450	22.11.2019	7433

Obserbation:- we checked & found that Engine oil consumption and piston ring group crake then we Change piston by the lath after 2 days Engine oil consumption again.

Action Taken:-- Yet to be replace kit cly. Block & piston by new one under warranty.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4322610	Kit cly block & piston	01			
2	G4011350	GASKET CYL HEAD	01			
3						
4						
5						
6						

Failure Parts Photo**For Head Office Use**

Prabir Biswas
8/7/2020

Dealer replaced on 22/12/19
but we replace supplied parts

on 8/7/2020.

08/07/2020

Mitun Sarker
08/07/2020