

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**
IFAD
 MOTORS LIMITED
IFAD MOTORS LTD**Head Office****7-Tejgoan Industrial Area, Ifad Tower Level-01, Dhaka-1208**

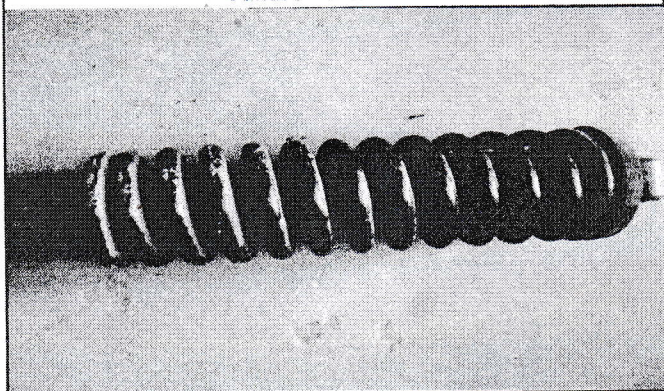
DMS JOB NO

2804

| | | | | | |
|--------------------------------|---|-------------------|-------------------|---------------------|------------------|
| Ref.No: | Noakhali- nov- 235 | F.R SI NO# | 235 | Date: | 05.11.20 |
| Zone Name: | Feni-Noakhali. | Engineer Name: | Kazi Samiul Hoque | | |
| Approved by: | Prabir Biswas, GM -Head of Service & Spare Parts. | | | | |
| Customer Name: | Rashida begum | Mobile No: | 01887898270 | | |
| Address: | Kaliyapara, chadpur. | Dealer Name: | Bhuiya motors | | |
| Customer Complain:- | CH NO Full # | MD6M14CA8K4K00056 | Present Kms # | 4500 | |
| Rear shockabsorber oil leakage | EN NO Full # | AK4KK4602922 | Model # | Tvs King-Deluxe cng | |
| | Sale Date # | 16.08.20 | 1St PS Date | 1st PS Kms | |
| | Date of Comp# | 04.11.20 | | | |
| | Date of Repair # | 04.11.20 | | | |
| | Free service information | | | | |
| | 1St Free Service | | 2nd Free Service | | 3rd Free Service |
| | Date | KMs | Date | KMs | Date |
| | 12.10.20 | 3500 | 04.11.20 | 4500 | |

Obserbation:- We checked & found that rear shockabsorber oil leakage.**Action Taken:- Please Replaced the following parts under warranty****Failure Particular**

| SL | Part NO | Part Name | Qty | Vendor code | Approved | Rejected |
|----|----------|--------------------|-----|-------------|----------|----------|
| 1 | G2090100 | Rear shockabsorber | 1 | Gabrial | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |
| 5 | | | | | | |
| 6 | | | | | | |

Failure Parts Photo**For Head Office Use**

Prabir Biswas
 11/11/2020

Samiul
 07.11.20

Mitabhar
 11/11/2020

DMS Complete
Mitabhar
 11/11/2020