

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD
MOTORS LIMITED

IFAD MOTORS LTD

DMS NO:

Head Office

3089

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No:	Feb-255	F.R SI NO#	255	Date:	02.02.2021
Zone Name:	Cumilla	Engineer Name:	Md.Pabel Sarker	Mchanic Name:	Sumon Dali
Approved by:	Prabir Biswas (Head of Service,Spare Parts & Production)				

Customer Name:		Ayob Ali		Mobile No:		01931591861					
Address:		B.para, Cumilla		Dealer Name:		Bismillah Tvs CnG motors					
Customer Complain:- Rear shock absorber oil leakage .		CH NO Full #		MD6M14LA2K4K00070		Present Km		5012			
		EN NO Full #		AK4KK4501011		Model #		TVS King Duramax			
		Sale Date #		10.08.2020							
		Date of Comp#		01.02.2021		1st PS Date		1st PS Kms			
		Date of Repair#		MOTORS LTD							
		Free service information									
		1st Free Service		2nd Free Service		3rd Free Service					
Date		KMs		Date		KMs		Date		KMs	
15.09.2020		988		15.12.2020		4,111					

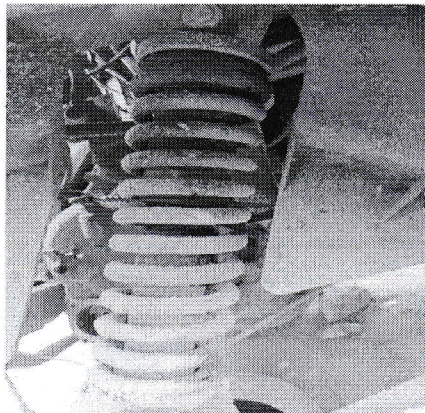
Observation:-

we checked & found that Rear shock absorber oil leakage.

Action Taken:- Require to replace this parts under warranty for approval.

Failure Particular				Mobile No:	01931591861	
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	01			
2						
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service	Engineer	DMS
Prabir Biswas 9/2/2021	Md. Pabel Sarker 02/01/2021	Md. Pabel Sarker 08.02.2021 DMS done