## PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO: 2022 **Head Office** IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 F.R SI NO 12.12.2020 243 Date: Ref.No: Dec-243 Mchanic Name: Sumon Dali Engineer Name: Md.Pabel Sarker Zone Name: Cumilla Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) Mobile No: 01760182607 **Modina Motors** Customer Name: Dealer Name: **Modina Motors** Kuti-Chowmoni, kosba, B.Baria Address: MD6M14CA9K4KA0028 Present Km 10 CH NO Full # Customer Complain:-**TVS King Deluxe** AK4KK48A0028 The flexible hose CNG is blasted **EN NO Full #** Model# Sale Date # Unsold when the vehicle starts. 1St PS Date 1st PS Kms Date of Comp# 08.12.2020 Date of Repair# Free service information 2nd Free Service **3rd Free Service 1St Free Service KMs** KMs **KMs** Date Date **Date** Observation:-We are observing this problem, We opened the first stage reduction unit to see three holes here, but there should be a Action Taken:- Require to replace this parts under warranty for approval. Failure Particular Approved Rejected Part Name Qty Vendor code SL Part NO. **FLEXIBLE HOSE CNG** 01 G4140560. 1 **1ST STG REDUCTION UN** 01 2 G5140450 3 4 For Head Office Use Failure Parts Photo Engineer **DMS Head of Service** m82/2020