

TVS**IFAD**
MOTORS LIMITED**PRODUCT PERFORMANCE FEEDBACK REPORT***DMS DONE***IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

1875

Ref.No:	June-231	F.R SI NO#	231	Date:	23.06.2020
Zone Name:	Cumilla	Engineer Name:		Md.Pabel Sarker	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

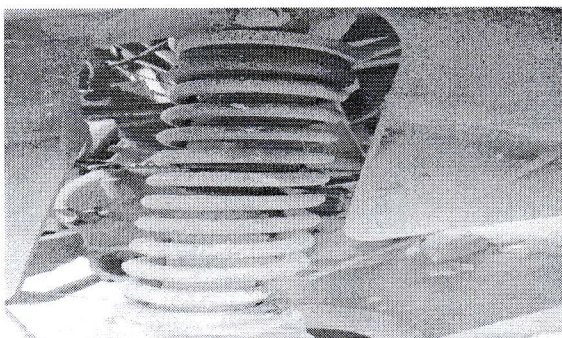
Customar Name:	Abdul Gufor		Mobile No:	01319271651			
Address:	Kuti-Chowhmoni, Kosba, B. Baria.		Dealer Name:	Modina Motors			
Customer Complain:-	CH NO Full #	MD6M14CA5K4K00452		Present Kms #	3,450		
Rear shock absorber has right oil leakage and nose.	EN NO Full #	AK4KK4809549		Model #	Tvs King Deluxe lpg		
	Sale Date #	16.02.2020					
	Date of Comp#	25.03.2020		1st PS Date	1st PS Kms		
	Date of Repair #	25.03.2020					
	Free service information						
	1st Free Service		2nd Free Service		3rd Free Service		
Date		KMs	Date		KMs	Date	KMs
25.03.2020		1100	23.06.2020		3450		

Obserbation:- we checked & found that Rear Shock Absorber has right oil leakage & nose .

Action Taken:- Require to replace this parts under warranty for approval.

Failure Particular

SL	Part-NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	01	Gabrial		
2						
3						
4						
5						
6						

Failure Parts Photo**For Head Office Use**

B. Biswas
8/7/2020

08/07/2020

Md. Sarker
08.07.2020