## PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO: **Head Office** IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 Ref.No: Habiganj/Feb/344 F.R SI NO# 344 Date: 14.02.2021 Engineer Name: Md. Abdullah Al Zone Name: Habiganj Zone Mchanic Name: Md. Shipon Alom Zabed Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) Customer Name: Md. Dilawr Miah Mobile No: 01723575916 Address: Nobiganj, Habiganj Dealer Name: Shahjalal Automobile Customer Complain:-CH NO Full # MD6M14CA8J4A07942 Present Km Front Shock absorber has been broken. EN NO Full # Ak4AJ4023078 Tvs King Deluxe Model# Sale Date # 11.07.2020 CNG/LPG Date of Comp# 09.02.2021 1St PS Date 1st PS Kms Date of Repair# 09.02.2021 Free service information 1St Free Service 2nd Free Service **3rd Free Service** Date **KMs** Date KMs Date **KMs** 12.08.2020 860 10.10.2020 3,150 09.02.2021 8661 Observation:- We checked & found that front Shock absorber has been broken.. Action Taken:- New one front shock absorber replaced.

Failure Particular								
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected		
1	G4100180	Front shock absorber		6000297				
			01	G2100010		-		
2	G 210010			26.12.17 H				
3	0 01 2 1000 10	` /	Amy	one				
4			1					
-			20	<b>W</b> -)				

<u>Failure Parts Photo</u>	For Head Office Use			
*、加入信仰自然的强烈。从下,	Head of Service	Engineer	DMS	
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