

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office

3194

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Mym-41

F.R SI NO#

41Date: **23.02.21**

Zone Name: Tangail

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Rofiqul Islam

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md Shadat Hossain

Mobile No:

1722391321

Address: Tangail sadar

Dealer Name: Mama vagina Engineering

Customer Complain:-

CH NO Full #

MD6M14LA0K4A19844

Present Km

9763+

Front shock absorber oil leakage

EN NO Full #

AK4AK4536232

Model #

TVS King Deluxe

Sale Date #

20.07.2020

Date of Comp#

19.02.21

1st PS Date

1st PS Kms

Date of Repair#

Pending

N/A

N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

23.08.2020

2133

Observation:- By Mechanic we checked and find that the shock absorber fr oil leakage

Action Taken:- Please to be replace the shock absorber fr by new one under warranty.

Failure Particular

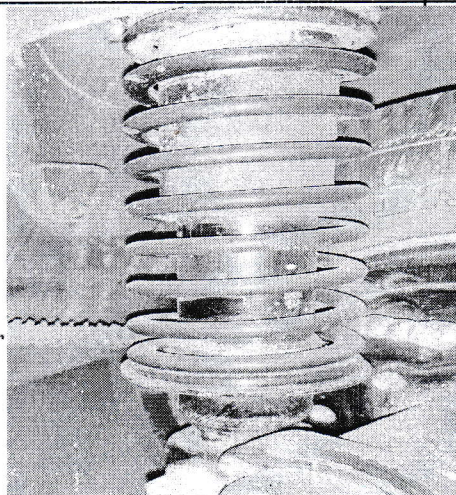
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Shock absorber fr	1			
2	G2100010					
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

*Prabir Biswas**02/03/2021**Md Jahid Hasan*
06/03/2021
DMS complete