



IFAD MOTORS LTD

Head Office

IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

2205

Ref.No:	Sunamgonj/Aug/18/26	F.R SI NO#	26	Date:	18.08.2020
Zone Name:	Sunamgonj	Engineer Name:		Tisu Barua	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Golam Kibria		Mobile No:	01746864230	
Address:	Abtab Nagar, Sunamgonj.		Dealer Name:	Sohel Enterprise	
Customer Complain:- oil leakage from Rear front shock absorber	CH NO Full #	MD6M14CA7K4K00033		Present Kms #	12,920
	EN NO Full #	AK4KK4200381		Model #	Tvs King Deluxe lpg
	Sale Date #	28.02.2020			
	Date of Comp#	05.08.2020		1St PS Date	1st PS Kms
	Date of Repair #	Pending		no	
	Free service information				
1St Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
28.02.2020	820	26.03.2020	3820	30.04.2020	5350

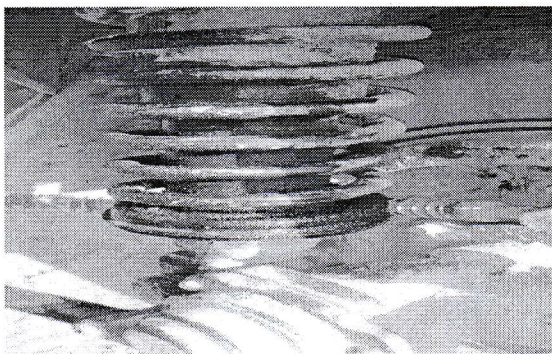
Obserbation:- We checked & found that oil leakage from front shock absorber .

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear shock absorber	1	Gabrial		
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
3/9/2020

Mitabahan
03.09.2020

DMS Complete

25/08/2020