

**TVS**

## PRODUCT PERFORMANCE FEEDBACK REPORT


**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD****Head Office****7-Tejgoan Industrial Area, Ifad Tower Level-01, Dhaka-1208**

DMS JOB NO

**2803**

Ref.No:	Noakhali- nov- 236	F.R SI NO#	236	Date:	05.11.20
Zone Name:	Feni-Noakhali.	Engineer Name:	Kazi Samiul Hoque		
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				
Customer Name:	Md abdul hafez	Mobile No:	01812846090		
Address:	Kaliyapara, chadpur.	Dealer Name:	Bhuiya motors		
Customer Complain:-	CH NO Full #	MD6M14CA3J4L09166	Present Kms #	7000	
Rear shockabsorber oil leakage	EN NO Full #	AK4LJ4X92221	Model #	Tvs King Deluxe cng	
	Sale Date #	06.07.20	1st PS Date	1st PS Kms	
	Date of Comp#	04.11.20			
	Date of Repair #				
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
12.08.20	2120	21.09.20	4780	04.11.20	7000

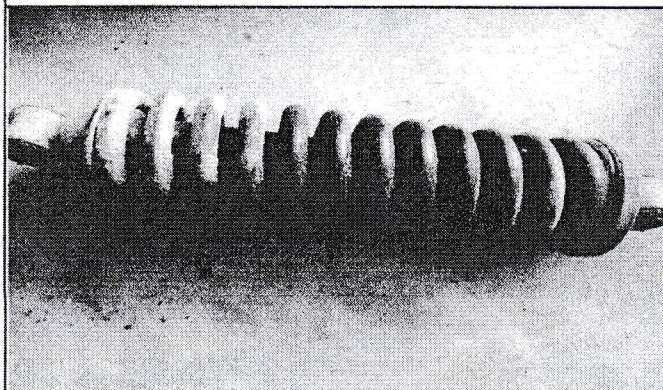
**Obserbation:-** We checked & found that rear shockabsorber oil leakage.

**Action Taken:-** Please Replaced the following parts under warranty

## Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear shockabsorber	1	Gabrial		
2						
3						
4						
5						
6						

## Failure Parts Photo



## For Head Office Use

*Prabir Biswas*  
 11/11/2020

*Samiul*  
 07.11.20

*11/11/2020*

*DMS complete*  
*Mitubaker*  
 11/11/2020