

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT**
**IFAD**  
 MOTORS LIMITED
**IFAD MOTORS LTD**

DMS NO:

**Head Office****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: feb-254

F.R SI NO#

**254**Date: **02.02.2021**

Zone Name: Cumilla

Engineer Name: Md.Pabel Sarker Mchanic Name: Sumon Dali

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Akash

Mobile No: 01835837452

Address: B.para, Cumilla

Dealer Name: Bismillah Tvs CnG motors

Customer Complain:-

CH NO Full #

MD6M14CA2K4L00444

Present Km

4500

Front shock absorber oil leakage .

EN NO Full #

AK4LK4709823

Model #

TVS King Duramax

Sale Date #

15.09.2020

Date of Comp#

01.02.2021

1st PS Date

1st PS Kms

Date of Repair#

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

15.10.2020

988

15.01.2020

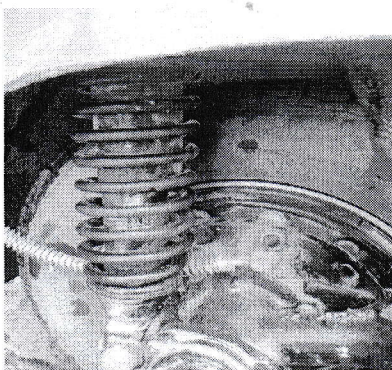
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**Observation:-**

we checked &amp; found that front shock absorber oil leakage.

**Action Taken:-** Require to replace this parts under warranty for approval.**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Front Shock Absorber	01	Gabrial	Present	
2						
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

 P. Biswas  
 9/2/2021

08/04/2021

08-02-2021