



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

IFAD Tower, 7 Tajgoan Industrial Area, Dhaka-1208

DMS JOB NO
2318

ref.no:	IML/Nao/September/5.09.20	F.R SI NO#	40	Date:	5.09.20
Zone Name:	Rajshahi	Engineer Name:	Safayet Hossain		
Approved by:	Probir Bishwas (Head of service)				

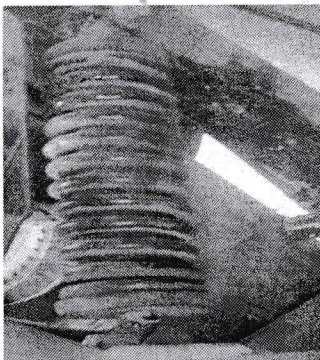
Customer Name:		MD:Sultan		Mobile No:		01775-235436	
Address:		Naogaon		Dealer Name:		Israk Traders	
Customer Complain:- Noise in the back and the car tilts to one side when taking a turn.		CH NO Full #	MD6M14CA4K4K00412 ✓			Present Kms #	4942
		EN NO Full #	AK4KK4108835 ✓			Model #	Tvs King Deluxe CNG/LPG
		Sale Date #	2.06.20 →				
		Date of Comp#	5.09.20			1st PS Date	1st PS Kms
		Date of Repair #					
		Free service information					
		1st Free Service		2nd Free Service		3rd Free Service	
		Date	KMs	Date	KMs	Date	KMs
		5.9.20	4942				

Obserbation:- We observed the car and when it fell on the road, it made a bad noise and it tilted to one side when taking a turn. So it could be reples under Warranty. ✓

Action Taken: Replace the defective parts.

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Shock absorber Rear	1 ✓			
2						
3						
4						
5						

For Head Office Use



Probir Bishwas
6/9/2020

6/9/20

Mit Sahar
DMS complete
6.9.2020