

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO: 3406

Head Office**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Sunamgonj/Dec/27/39

F.R SI NO: 39

Date: 27.12.2021

Zone Name: Sunamgonj

Engineer Name: Tisu Barua

Mchanic Name: Md. Moin Uddin

Approved by: Kaushhik Sarkar-COO(IFAD GROUP)

Customer Name: Afiya Begum

Mobile No: 01737-857904

Address: Sunamgonj Sador, Sunamgonj.

Dealer Name: M/S Sohel Enterprise

Customer Complain:-

CH NO Full #

MD6M14CA7M4B00035

Present Kms # 8231

Oil leakage from front shock absorber

EN NO Full #

AK4BM4401613

Sale Date #

12.09.2021

Model #

TVS King Deluxe plus

Date of Comp#

12.12.2021

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

28.09.2021

1012

25.10.21

3,423

27.11.2021

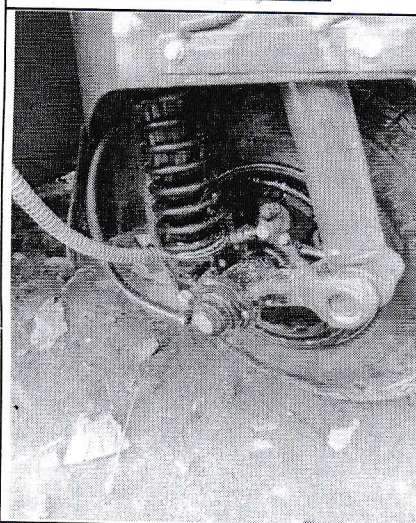
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Obserbation:- We checked & found that oil leakage front shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial		
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

29/12/21

Approved by

28/12/2021

DMS Complete