

(Complete)

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

**Head Office**

3178

**IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**

Ref.No: Sylhet/feb/25/299

F.R SI No: 299

Date: 25.02.2021

Zone Name: Sylhet Sadar

Engineer Name: Tisu Barua

Mchanic Name: Md. Delower Hossain

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Parbin Akter

Mobile No: 01763000305

Address: Companygonj, Sylhet.

Dealer Name: Shaporan Motors

Customer Complain:-

CH NO Full #

MD6M14CA6K4L00141

Present Km

7,954

Oil consumption High

EN NO Full #

AK4LK4X06770

Model #

TVS King Deluxe

Sale Date #

13.09.2020

Date of Comp#

14.02.2021

1st PS Date

1st PS Kms

Date of Repair#

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

10.10.2020

895

12.11.20

2,798

15.12.2020

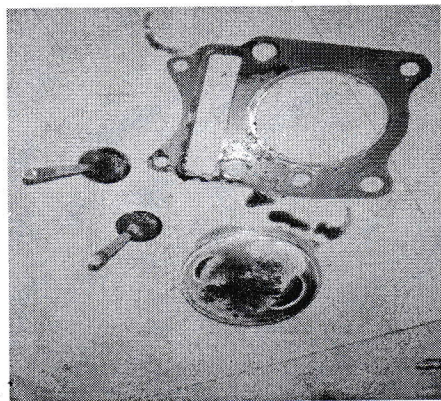
4908

Obserbation:- We checked & found that Piston & pistong ring excessive free play. *What is the consumption (100-150ml)*

Action Taken:- Require to replace this parts under warranty for your approval.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320680	Piston kit 2nd 0/s 4s	1			
2	G4320780	Engine valve kit	1			
3	M7010210	Gasket cyl head	1			
4						

**Failure Parts Photo**

Note: Already replace from Shahporan motors

**For Head Office Use**

Head of Service

Engineer

DMS

*Prabir Biswas*  
*16/3/2021*
*27/02/2021*
*DMS Complete*  
*Md. Delower Hossain*  
*27/02/2021*