

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

**Head Office**

3248

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Dhaka/April/23

F.R SI NO#

23

Date:

08.05.2021

Zone Name: Dhaka 1

Engineer Name: Milon Hossain

Mchanic Name: Md.Yousuf

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Md.Faisal

Mobile No:

01610-498798

Address:

Uttara, Dhaka

Dealer Name:

Satat As Center

Customer Complain:-

CH NO Full #

MD6M14CAJ4L09540

Present Kms

4309

Steering Column Broken

EN NO Full #

AK4LJ4994138

Model #

TVS King Deluxe

Sale Date #

02.01.2021

Date of Comp#

07.05.2021

1st PS Date

1st PS Kms

Date of Repair#

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

05.03.2021

906

04.04.2021

2,608

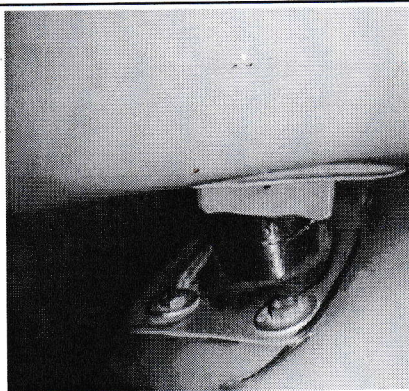
**Observation:-**

we checked &amp; found that Steering Column Broken .

Action Taken:- Require to replace this parts under warranty for approval.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2150010	STEERING COLUMN	1			
2	G5320470	PIVOT PIN FRONT KIT	1			
3						
4						
5						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

For  
08/05/2021

08/05/2021

DMS  
Complete  
08/05/2021