

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

Ref.No:	IML/Mymensingh 017	F.R SI NO#	17	Date:	17.08.20
Zone Name:	Mymensingh	Engineer Name: Md Jahid Hasan			
Approved by:	Probir Biswas (Head of Service & Spare Parts)				

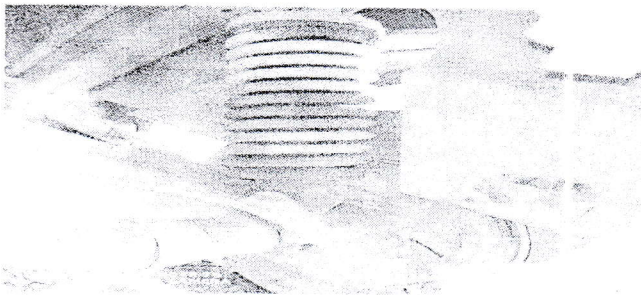
Customer Name:		Eusuf Ali		Mobile No:		01713-151660	
Address:		Madhupur		Dealer Name:		Jerin Motors	
Customer Complain:-		CH NO Full #	MD6MI4CA6K4K00203				
Back shock absorber oil		EN NO Full #	AK4KK4703673				
likage.		Sale Date #	04.06.20 ✓			Present Kms #	2739+
		Date of Comp#	17.08.20				TVS KING
		Date of Repair #	17.08.20				Deluxe
Free Cupon service information							
		1St Free Service		2nd Free Service		3rd Free Service	
		Date	KMs	Date	KMs	Date	KMs
		7.07.20	2739+				

Objection : Back shock absorber open and see the both Back shock absorber oil likage.

Action Taken:-Both Back shock absorber replace.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Back shock absorber	2 ✓			
2						
3						
4						
5						
6						

Failure Parts Photo**For Head Office Use**

Probas
16/9/2020.

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