



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

DMS JC No.

2856

Ref.No:	Dhaka 1/Nov'20/016	F.R SI NO#	16	Date:	21.11.2020
Zone Name:	Dhaka	Engineer/Sr.Mechanic Name:	Yousuf Ali		
Approved by:	Prabir Biswas-GM,Head of Service & Spare Parts-IML.				

Customer Name:	Md.Nazrul Islam	Mobile No:	01902-343482
Address:	SIRAJDIKHAN,Munshiganj	Dealer Name:	Mayer Dowa

Customer Complain:-	CH NO Full #	MD6M14CA5J4L09511				
Customer Complain: Oil Consumption High.	EN NO Full #	AK4LJ4694170				
	Sale Date #	23.03.2020			Present Kms #	12087
	Date of Comp#	07.11.2020			Model #	TVS KING Deluxe
	Date of Repair #					
	Free Cupon service information					
1St Free Service		2nd Free Service			3rd Free Service	
Date	KMs	Date	KMs	Date	KMs	
14.04.20	746	21.06.2020	2209	05.08.2020	4688	

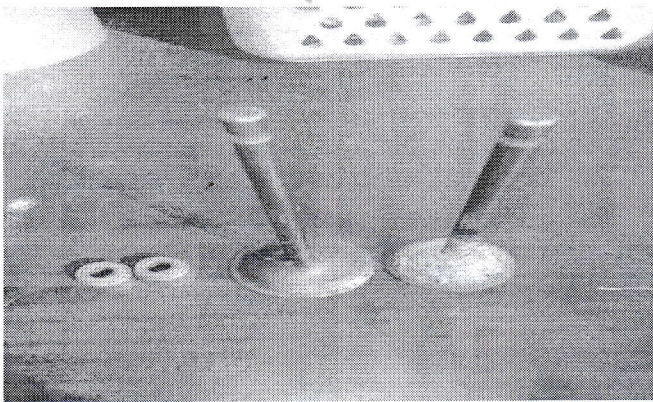
Obserbation:- We checked & found that Valve Kit excessive Clearance.

Action Taken:- Required to replcae parts under warranty replacemant for your approval

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	M7010270	Valve Intake	1			
2	M7010280	Valve Exhaust	1			
3	N4011100	Valve Oil Seal	2			
4						

Note:Gasket bear by Customer

Failure Parts Photo



For Head Office Use

Prabir Biswas
26/11/2020

DMS complete
Prabir Biswas
25.11.2020

24/11/2020