## PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO: **Head Office** 308 X IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 F.R SI NO# 249 23.01.2021 Date: Ref.No: Jan-249 Engineer Name: Md.Pabel Sarker Mchanic Name: Sumon Dali Zone Name: Cumilla Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) 01831558643 Mobile No: Customer Name: Sha Alam Dealer Name: **Arifa Motors** Address: Debidwar, cumilla MD6M14CL4K4P00104 Present Km 3766 CH NO Full # **Customer Complain:-**TVS King Deluxe Vehicle is not started. **EN NO Full#** OL4PK4400445 Model# 27.10.2020 Sale Date # 16.01.2021 1St PS Date 1st PS Kms Date of Comp# Date of Repair# | 16.01.2021 Free service information 2nd Free Service **3rd Free Service** 1St Free Service KMs Date **KMs** Date Date **KMs** 138 16.01.2021 3,766 27.11.2020 980 Observation:- we checked &found that Tci unit shorts. Action Taken:- Require to replace this parts under warranty for approval. Failure Particular Vendor code Part NO. Part Name Approved Rejected SL Qty 1 G4060270 **Tci Unit Petrol** 01 2 3 4 For Head Office Use **Failure Parts Photo** ✓ Engineer **DMS Head of Service** State of late :05 Shriver

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