TVS PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS-NO: **Head Office** 3334 IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 Ref.No: Noakhali- july- 252 F.R SI NO 252 Date: 15.07.21 Zone Name: Feni-Noakhli Engineer Name: Kazi Samiul H Mchanic Name: Sakib hossain Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) **Customer Name:** Manik chandra Mobile No: 01815384383 Address: Begumgonj, Noakhali. Chadni enterprise Dealer Name: **Customer Complain:-**CH NO Full # MD6M14CL7K4P00128 Present Km Vehicle not start EN NO Full # 0L4PK4200422 Tvs king duramax Model# Sale Date # 22.11.20 Date of Comp# 13.07.21 1St PS Date 1st PS Kms Date of Repair# Free service information **1St Free Service** 2nd Free Service **3rd Free Service** Date **KMs** Date **KMs** Date **KMs** 22.12.20 1800 09.01.21 3000 31.01.21 3890 Observation:- We checked & found that Ring gear es teeth broken, Action Taken:- Please Replaced the following parts under warranty Failure Particular, SL Part NO. Part Name Qty Vendor code Approved Rejected 1 G4060280 Magnet assy 3 2

<u>Failure Parts Photo</u>	For Head Office Use		
	Head of Service	Engineer	DMS
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