



# PRODUCT PERFORMANCE FEEDBACK REPORT

**IFAD MOTORS LTD**

DMS NO:

**Head Office**

0337

**IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**Ref.No: **Tan-75**

F.R SI NO#

**75**

Date:

**03.08.21**Zone Name: **Tangail**

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Rafiqul Islam

Approved by: **Prabir Biswas (Head of Service, Spare Parts & Production)**Customer Name: **Abu bakkar**

Mobile No:

**1322158346**Address: **Nagar jalfoi, Tangail**

Dealer Name:

**Mama vagina engineering**

Customer Complain:-

CH NO Full #

**MD6M14CL5K4P00046**

Present Km

**8201**

Start problem &amp; Radiator Fracture

EN NO Full #

**OL4PK4000316**

Model #

**TVS King Duramax**

Sale Date #

**18.02.21**

Date of Comp#

**31.07.21**

1st PS Date

1st PS Kms

Date of Repair#

**Pending****N/A****Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

23.03.2021

1013

02.05.21

3,872

24.06.21

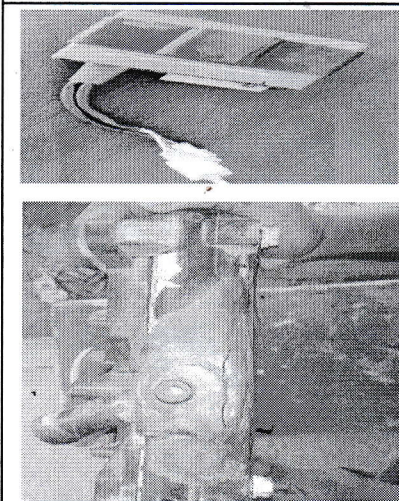
6203

Observation:- we checked and found that the Radiator units Fracture &amp; TCI unit weak .

Action Taken:- Please to be replace this by new one under warranty.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4060400	TCI	1			
2	G4180820	Fan Assy Radiator	1			
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

**For**  
**10/08/2021****10/08/2021****10/08/2021****DMS Complete**