

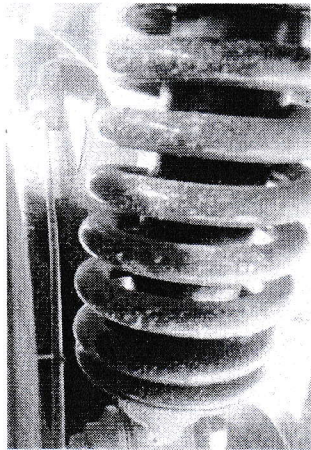
		PRODUCT PERFORMANCE FEEDBACK REPORT					
		IFAD MOTORS LTD				DMS NO:	
		Head Office				3192	
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208							
Ref.No:		F.R SI NO#- 318		Date:		2/13/2021	
Zone Name: Chittagong (Kagracori)		Engineer Name: Md Farhad Hossen		Mchanic Name: Faruk			
Approved by: Prabir Biswas (Head of Service,Spare Parts & Production)							
Customer Name: Saifur Rahaman		Mobile No:		01890857328			
Address: Panchari		Dealer Name:		Ekota Motors			
Customer Complain:-		CH NO Full #		MD6M14LA5K4P00157 ✓		Present Kms # 8592 ✓	
Noise from rear shockabsorber		EN NO Full #		AK4PK4900163		Model #	
		Sale Date #		14-Oct-20 ✓		Tvs King Deluxe	
		Date of Comp#		13/2/2021 ✓		1st PS Date	
		Date of Repair#		13/2/2021		1st PS Kms	
		Free service information					
		1st Free Service		2nd Free Service		3rd Free Service	
		Date		KMs		Date	
		20/11/20		1025 ✓		25/12/20	
				4,540 ✓			
Observation:- Rear shockabsorber oil leakage.							
Action Taken:- New one Rear shockabsorber replace.							
Failure Particular							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	SHOCK ABSORBER ASSY REAR	G2090100 ✓	1	Badve			
2							
3							
4							
Failure Parts Photo		For Head Office Use					
		Head of Service		Engineer		DMS	
		