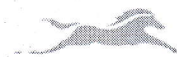




## PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

DMS JC No.

2970

Ref.No:	Dhaka 1/Jan'21/019	F.R SI NO#	19	Date:	04.01.2021
Zone Name:	Dhaka	Engineer/Sr.Mechanic Name:	Yousuf Ali		
Approved by:	Prabir Biswas-GM,Head of Service & Spare Parts-IML.				

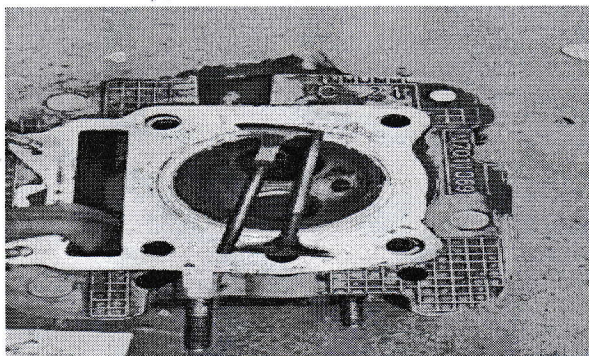
Customer Name:	MD.JAHAN GIR ALAM.	Mobile No:	01681007028
Address:	SIRAJDIKHAN,Munshiganj	Dealer Name:	Mayer Dowa

Customer Complain:-	CH NO Full #	MD6M14CA3J4L09913				
Oil Consumption High.	EN NO Full #	AK4LJ4197038				
	Sale Date #	11.06.2020		Present Kms #	13908	
	Date of Comp#	02.01.2021		Model #	TVS KING Deluxe	
	Date of Repair #					
	Free Cupon service information					
	1st Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	23.07.2020	1030	10.09.2020	2709	27.10.2020	4987

Obserbation:- We checked &amp; found that Valve kit excessive free play.

Action Taken:- Required this parts under warranty replacemant for your kind approval.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320780	ENGINE VALVE KIT	1			
2	N4011100	VALVE STEM OIL SEAL	1			
3	G4011350	GASKET CYL HEAD	1			
4						
5						
6						

Failure Parts Photo	For Head Office Use
	<p>Prabir Biswas</p> <p>6/1/2021</p> <p>Chittur Khan</p> <p>DMS complete</p>

04.01.2021