

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

**Head Office**

3276

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Mym-61

F.R SI NO#

61

Date: 24.05.21

Zone Name: Mymensingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Bissojit Kumar Datt

Mobile No:

1715769020

Address: Muktagacha, Mymensingh

Dealer Name: M/S Jerin Motors

Customer Complain:-

CH NO Full #

MD6M14CLXK4P00124

Present Km

4927

Steering coloum lose

EN NO Full #

OL4PK4600449

Model #

TVS King Duramax

Sale Date #

10.02.21

Date of Comp#

23.05.21

1St PS Date

1st PS Kms

Date of Repair#

Pending

N/A

N/A

**Free service information**

1St Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

07.03.21

939

23.04.21

3,287

Observation:- By Mechanic we checked and find that the steering coloum lose.

Action Taken:- Please to be replace the steering coloum with steerint coloum cone kit top &amp; bottom by new one under warranty.

**Failure Particular**

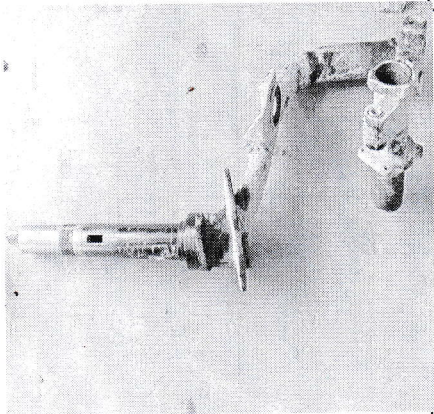
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2150010	Steering coloum	1			
2	G5320510	Steering coloum cone kit top	1			
3	G5320500	Steering coloum cone kit bottom	1			
4						

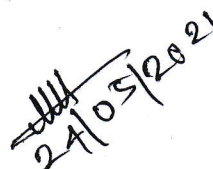
**Failure Parts Photo****For Head Office Use**

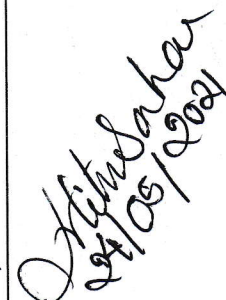
Head of Service

Engineer

DMS


  
 For  
 24/05/2021


  
 24/05/2021


  
 24/05/2021