

TVS**IFAD**
MOTORS LIMITED**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**
Head Office

DMS JOB NO

2105 ✓

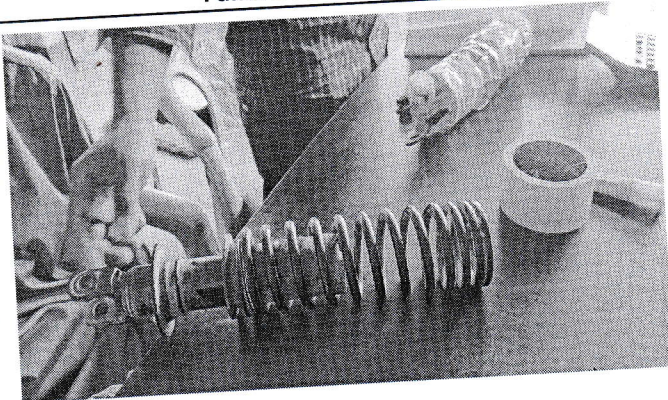
IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.

Ref.No:	Habiganj/July/310	F.R SI NO#	310	Date:	28.07.2020
Zone Name:	Habiganj Zone	Engineer Name:	Md. Abdullah Al Zabed		
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				
Customer Name:	Md. Ishak Miah	Mobile No:	01791222300		
Address:	Madobpur, Habiganj	Dealer Name:	Shahjalal Automobile		
Customer Complain:-	CH NO Full #	MD6M14CA0J4A07949	Present Kms #	2650 ✓	
Front Shock absorber has broken.	EN NO Full #	AK4AJ4722992	Model #	TVS KING DELUXE CNG	
	Sale Date #	07.06.2020	1st PS Date	1st PS Kms	
	Date of Comp#	28.07.2020			
	Date of Repair #	28.07.2020			
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
28.07.2020	2650				

Observation:- we checked & found that Front Shock absorber has broken.Action Taken:- New one Front Shock absorber replaced.

Failure Particular						Approved	Rejected
SL	Part NO	Part Name	Qty	Vendor code			
1	G2100010	Front shock absorber	1	Gabrial (600002			
2							
3							
4							
5							
6							

Failure Parts Photo



For Head Office Use

Prabir Biswas
4/8/2020

04/8/2020

DMS Complete
04.08.2020