

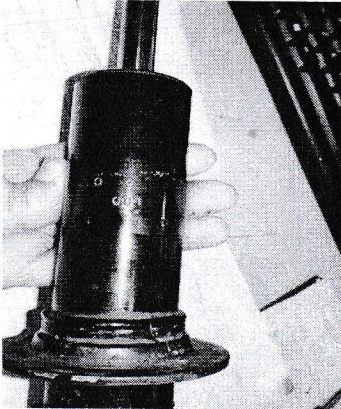
		<b>PRODUCT PERFORMANCE FEEDBACK REPORT</b>					
		<b>IFAD MOTORS LTD</b>				DMS NO: <b>3188</b>	
		<b>Head Office</b>					
<b>IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208</b>							
Ref.No:		F.R SI NO#- 321		Date:		25/2/2021	
Zone Name: Chittagong (Chandrogon)		Engineer Name: Md Farhad Hossen		Mchanic Name: Rahman			
Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)							
Received person: Eshan -01713150355							
Customer Name: Rokeya Begum		Mobile No:		01818225591			
Address: Ranghuniya		Dealer Name:		IML Lichubagan			
Customer Complain:-		CH NO Full #		MD6M14CA6K4K00136		Present Kms # 8040	
Noise from Front shockabsorber		EN NO Full #		AK4KK4703311		Model #	
		Sale Date #		10-Aug-20			
		Date of Comp#		24-2-21		1st PS Date	
		Date of Repair#		25-2-21		1st PS Kms	
		Free service information					
1st Free Service		2nd Free Service		3rd Free Service			
Date		KMs		Date		KMs	
21/10/2020		1120		2/12/2021		4,704	
				10/2/2021		7560	
<b>Observation:-</b> Front shockabsorber oil leakage and very hard.							
<b>Action Taken:-</b> New one Front shockabsorber replace.							
<b>Failure Particular</b>							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G2100010	SHOCK ABSORBER ASSY FR	1	Badve			
2							
3							
4							
<b>Failure Parts Photo</b>		<b>For Head Office Use</b>					
		<b>Head of Service</b>		<b>Engineer</b>		<b>DMS</b>	
		Prabir Biswas 16/3/2021		Bik 16/3/21		DMS completed Md Farhad Hossen 25/02/2021	