

## PRODUCT PERFORMANCE FEEDBACK REPORT





## IFAD MOTORS LTD Head Office

DMS JOB NO

23074

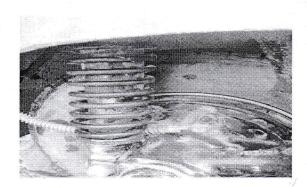
IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

Ref.No:	Sep -237			F.R SI NO#	237	Date:	02.09.2020	
Zone Name: Cumilla			Engineer Name:		Md.Pabel Sarker			
Approved by:	Prabir Bis	was, GM -Head of	Service & S	Spare Parts.		A 1 = 1 =	•	
Customar Name:	: Md. Hasan Miah			Mobile No:	01734807207			
Address:	Kosba, B.b	aria.	Dealer Name:			Modina motors		
Customar Complain:-		CH NO Full #	MD6M14CA5K4KA0088			Present Kms #	3,120	
Front shock Absorber oil		EN NO Full #	AK4KK44A0088			Model#	Tvs King Deluxe	
leakage.		Sale Date #	04.07.202	1.07.2020			lpg	
		Date of Comp#	01.09.2020			1St PS Date	1st PS Kms	
		Date of Repair #	01.09.2020					
			Free service information					
* .		1St Free Service		2nd Fr	ee Service	3rd Free Service		
* .		Date	KMs	Date	KMs	Date	KMs	
,		04.08.2020	1145		/			
Obserbation:- we	checked &	found that Front S	hock Abso	rber has oil l	eakage.		in g	

Action Taken:--require to replace front shock absorber by new one under warranty.

Failure Particular									
SL Part NO		Part Name	Qty	Vendor code	Approved	Rejected			
1	G2100010	Front Shock Absorber	(01)	Gabrial					
2		×							
3		/			1	27			
4	7.00			287.63					
5				8,					
6					1				

Failure Parts Photo For Head Office Use



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DNS complete

3/0/2020.