

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

**Head Office**

3250

**IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**

Ref.No:

F.R SI NO#- 325

Date: 18/3/2021

Zone Name: Chittagong-chokoria

Engineer Name: Md Farhad Ho Mchanic Name: Momin

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Received person:- Rofiquel Islam

Customer Name: Amran

Mobile No: 01885763562

Address: Chokoria

Dealer Name: Abu sama Motors

Customer Complain:-

CH NO Full # MD6M14CA2J4D02728

Kms # 850

Noise from Rear side.

EN NO Full # AK4DJ4016848

Model # Tvs King Deluxe

Sale Date # 10-Mar-21

Date of Comp# 18/3/2021

1st PS Date 1st PS Kms

Date of Repair# 18/3/2021

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

Observation:- Rear shockabsorber oil leakage

Action Taken:- New one rear shockabsorber replace

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	SHOCK ABSORBER ASSY REAR	1	vadve		
2						
3						
4						

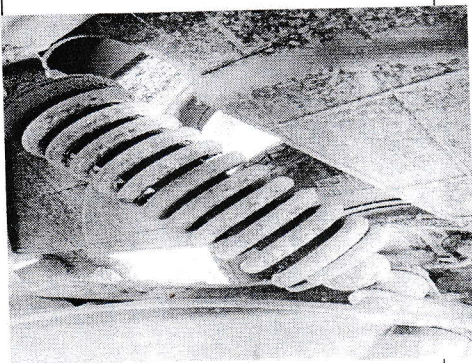
Failure Parts Photo

For Head Office Use

Head of Service

Engineer

DMS



For  
08/05/2021  
DMS

Punched.

BLK  
3-5-21

Mitushakar  
03/05/2021

DMS complete