

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**

IFAD

IFAD MOTORS LTD

DMS NO:

Head Office

0262

IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208

Ref.No: Cox's Bazar /April/25/03

F.R SI NO#

03

Date:

25.04.2021

Zone Name: Cox's Bazar, Sadar

Engineer Name: Kanchan das

Mchanic Name: Al-amin

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Shajan

Mobile No:

01878085001

Address:

Cox's Bazar, sadar

Dealer Name:

Sha Motors

Customer Complain:-

CH NO Full #

MD6M14CA8J4D02832

Present Kms

2,850

Rear Left side shock absorber oil leakage

EN NO Full #

Ak4DJ4617044

Model #

Tvs King Deluxe
lpg

Sale Date #

27/02/2021

Date of Comp#

09.04.2021

1st PS Date

1st PS Kms

Date of Repair#

No

No

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

26.03.2021

985

11.04.2021

1796

Observation:- We checked & found that Rear Left side shock absorber oil leakage.

Action Taken:- replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shock Absorber	1			
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
12/05/2021Bike
17-5-21Office Subee
11/05/2021

DMS Complete