

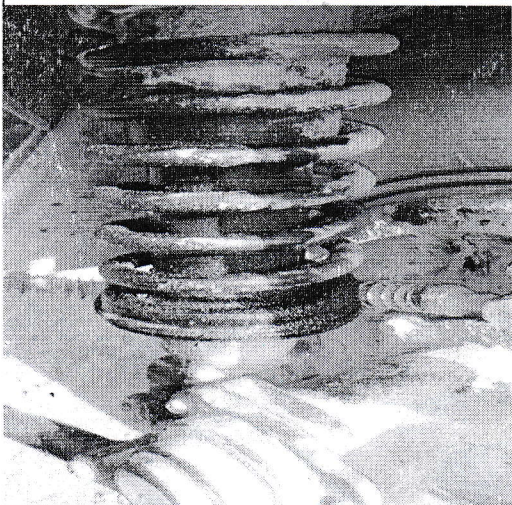

		<b>PRODUCT PERFORMANCE FEEDBACK REPORT</b>					
		<b>IFAD MOTORS LTD</b>				DMS NO:	
		<b>Head Office</b>				3414	
<b>IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208</b>							
Ref.No:	Dhaka Metro/Jan/12/04		F.R SI NO	04		Date:	12.01.2022
Zone Name:	Dhaka Metro		Engineer Name:	MD. Usuf		Mchanic Name: MD. Usuf	
Approved by:	Kaushik Sarkar (COO IFAD GROUP)		MILON HOSSAIN				
Customer Name:	Jahangir Ferdus			Mobile No:	01716413873		
Address:	Keranigonj, Dhaka.			Dealer Name:	Satata as Enterprise		
Customer Complain:-	CH NO Full #	MD6M14CA19J4L09494		Present Kms #	14103		
Oil leakage from front shock absorber	EN NO Full #	AK4LJ4094146		Model #	TVS King Deluxe		
	Sale Date #	12.02.2021		1st PS Date			
	Date of Comp#	19.06.2021		Date of Repair#			
	Free service information						
	1st Free Service	2nd Free Service	3rd Free Service				
	Date	KMs	Date	KMs	Date	KMs	
	28.01.2021	1203	25.02.21	3,212	20.03.2021	4985	
<b>Obserbation:-</b> We checked & found that oil leakage front shock absorber.							
<b>Action Taken:-</b> Require to replace this parts under warranty for your approval.							
<b>Failure Particular</b>							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G4100180	Front shock absorber	1	Gabrial			
2							
3							
4							
<b>Failure Parts Photo</b>		<b>For Head Office Use</b>					
		Head of Service  22/1/22	Engineer Approved by Mail.	DMS Mitu Saha 16/01/2022 DMS Complete.			