

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT


IFAD
 MOTORS LIMITED
IFAD MOTORS LTD**Head Office****89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.**

Ref.No:	VVM-31	F.R SI NO#	31	Date: 06/11/20
Zone Name:	Pabna	Engineer Name:		Md: Rakibul islam
Approved by:	Probir Biswas (Head of Service ,S/Parts& Production)			

Customer Name:	Md Halim	Mobile No:	01711-824922
Address:	Tebunia, Pabna Sadar, Pabna	Dealer Name:	Vai Vai Motors

Customer Complain:-	CH NO Full #	MD6M14CK2E4A11841				
Engine oil Consumption High. per day 250ml	EN NO Full #	OK4AE1034853				
	Sale Date #	9/22/2020			Present Kms #	2565
	Date of Comp#	11/5/2020			Model #	TVS KING — Deluxe CNG
	Date of Repair #					
	Free Cupon service information					
	1St Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs

Obserbation:- we fill engine oil to maximum level & next day we we measure that engine oil consumption 180ml per day/ 160km. short

Action Taken:- kit cylinder & pistone need to be replaced. under warranty.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4321750	Kit Cylinder & Piston	1			
2						
3						
4						
5						
6						

Failure Parts Photo

For Head Office Use

Imonias as a repl,
16/11/2020 case

Regular customer.
SKAUS22
16/11/2020

Be
16/11/20

TVS AB vehicle.
Mitubhar.