

Re PPR (2nd time problem)

13/10/21



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

DMS NO:

Head Office

3380

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Moulvibazar/Sep/371 F.R SI NO# 3710 Date: 25.09.2021

Zone Name: Habiganj Zone Engineer Name: Md. Abdullah Al Zayed Mchanic Name: Abdul Kader

Approved by: Mr.Kaushik Sakar (COO)

Customer Name:	SOPON NAYEK		Mobile No:	017683-44778		
Address:	Sreemangal , Moulvibazar		Dealer Name:	Shahjalal Automobile		
Customer Complain:- Waters in the Radiator decreases rapidly and the start is stopped.	CH NO Full #	MD6M14CL3K4NA0004		Present Kms	9056	
	EN NO Full #	OL4NK41A0004		Model #	Tvs King Duramax CNG	
	Sale Date #	22-03-2021				
	Date of Comp#	22.09.2021		1st PS Date	1st PS Kms	
	Date of Repair#	22.09.2021				
	Free service information					
	1St Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	KMs
	20.04.2021	977	15.06.2021	4,252	22.09.2021	9056

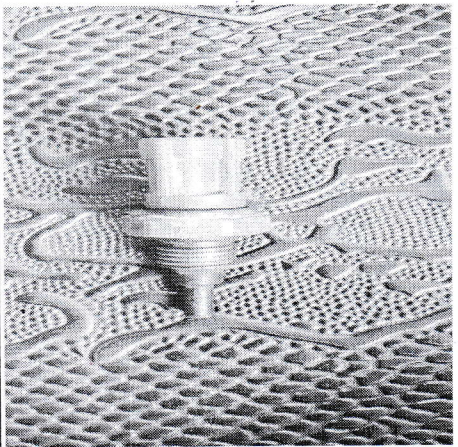
Observation:- We checked & found that Temperature Sensor Engine failure.

Action Taken:- One new Temperature Sensor Engine has been replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	N7060120	Temperature Sensor Engine	01			
2						
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service	Engineer	DMS
	<p>17/10/2021</p>	<p>17/10/2021</p>

DMS Complete.