



## PRODUCT PERFORMANCE FEEDBACK REPORT

TVS

IFAD MOTORS LTD

Head Office

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

Ref.No:	Kulaura/Sep/30/01	F.R SI NO#	001	Date:	30.09.2020
Zone Name:	Sylhet/Kulaura	Engineer Name:		Ruhul Amin	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Tajul Islam			Mobile No:	01715-310312	
Address:	Shorip pur, Kulaura			Dealer Name:	AJ MOTORS	
Customar Complain:-	CH NO Full #	MD6M14CK3H4A13988			Present Kms #	6,254
Oil leakage from Front shock absorber.	EN NO Full #	OK4AH4675030			Model #	Tvs King Deluxe 1pg
	Sale Date #	25-06-2020				
	Date of Comp#	23-09-2020			1st PS Date	1st PS Kms
	Date of Repair #	26-09-2020			No	No
	Free service information					
1st Free Service		2nd Free Service		3rd Free Service		
Date	KMs	Date	KMs	Date	KMs	
15.07.20	960	18.08.20	5614			

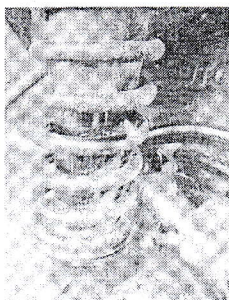
Observation:- We checked &amp; found that front shock absorber Oil leakage.

Action Taken:- Require to replace this parts under warranty for your approval.

## Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Front shock absorber	1	Gabrial	Anyone 08/11/2020	
2	071.G14100180		01			
3						
4						
5						
6						

## Failure Parts Photo



## For Head Office Use

Prabir Biswas  
8/10/2020

SI.No 2  
approved  
9/11/2020

Tvs AB Vehicle

M. K. Saha  
8/10/2020

04/10/2020