## TEAL MOTOAS UMITED

## PRODUCT PERFORMANCE FEEDBACK REPORT





## **Head Office**

DMS NO:

<b>IFAD Tower, Plot-7(</b>	New), Tejgoan Industrial A	rea. Dhaka-1208

Ref.No:	Pab-Jan-01	F.R SI NO#	01	Date:	25.01.2022
Zone Name:	Pabna	Engineer Name:Billal Hossain		Mchanic Nai	me:Md Ripon Mia

Approved by: Kaushik Sarker (Head of Service ) COO TRAD (1200)

Customer Name:	MD.YOUSUF ALI			Mobile No:	01745253080		
Address:	P.O.NAZIRGO	ONJ. P.S.SUJANAGAR. DIST.PABNA			Dealer Name:	Vai vai Motors	
	ustomer Complain:- CH NO Full #		MD6M14LA9M4A00003		Present Kms #8755		
Vehicle speed decr	ease when	EN NO Full #	NO Full # AK4AM4407136				
50 up speed at full	throttle.	Sale Date #	26.05.2021		Model#	TVS King Deluxe	
		Date of Comp#	omp# 25.01-2022		1St PS Date	1st PS Kms	
		Date of Repair#				N/A	N/A
		Free service information					
		1St Free Ser	Service 2nd Free		e Service	3rd Free Service	
		Date	KMs	Date	KMs	Date	KMs
		03-07-21	1240	5070	15-11-21		

Observation:-.we checked & found that cylinder Head seat scratch & Damage.

Action Taken:- Please to be replace cylinder Head assly by new one under warranty.

Failure Particular						
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4010100	Cylinder Head assly	1	TVS		
2	M7010210	Cylinder head Gasket	1	TVS		/ 
3	G4010070	Cylinder Gasket	1	TVS		-
4 .	, ,					,
5						,

<u>Failure Parts Photo</u>	For Head Office Use			
19-11-	Head of Service	Engineer	DMS	
	30/1/27	Appreoned by Mail.	MikSaher 26/01/2022	