

PRODUCT PERFORMANCE FEEDBACK REPORT





IFAD MOTORS LTD **Head Office**

F.R SI NO#

DMS JOB NO

05.08.2020

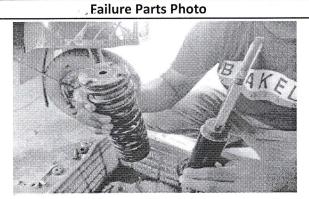
IFAD TOWER,07 Tejgaon I/A, Dhaka-1208.

broken. Sale Date # 28.06.2020	Ref.No:	Habiganj/	August/312		F.R SI NO#	312	Date:	05.08.2020 =	
Customar Name: Rajiya Khatun Mobile No: 01710454835 Address: Bahuble, Habiganj Dealer Name: Shahjalal Automobile Customar Complain:- CH NO Full # MD6M14CA3J4A06861 Present Kms # 1120 Front Shock absorber has broken. EN NO Full # AK4AJ4513626 Model # TVS KING DELUX CNG Date of Comp# 05.08.2020 1St PS Date 1st PS Kms Date of Repair # 05.08.2020 Free service information 1St Free Service 2nd Free Service 3rd Free Service Date KMs Date KMs Date KMs	Zone Name:	Habiganj Zone			Engineer Name:		Md. Abdullah Al Zabed		
Address: Bahuble, Habiganj Dealer Name: Shahjalal Automobile Customar Complain:- CH NO Full # MD6M14CA3J4A06861 Present Kms # 1120 Front Shock absorber has broken. EN NO Full # AK4AJ4513626 Model # TVS KING DELUX CNG Date of Comp# 05.08.2020 1St PS Date 1st PS Kms Date of Repair # 05.08.2020 Free service information 1St Free Service 2nd Free Service 3rd Free Service Date KMs Date KMs Date KMs	Approved by: Prabir Biswas (Head of Service & Spare Parts)							5	
Address: Bahuble, Habiganj Dealer Name: Shahjalal Automobile Customar Complain:- CH NO Full # MD6M14CA3J4A06861 Present Kms # 1120 Front Shock absorber has broken. EN NO Full # AK4AJ4513626 Model # TVS KING DELUX CNG Date of Comp# 05.08.2020 1St PS Date 1st PS Kms Date of Repair # 05.08.2020 Free service information 1St Free Service 2nd Free Service 3rd Free Service Date KMs Date KMs Date KMs									
Customar Complain:- Front Shock absorber has broken. EN NO Full #	Customar Name:	Rajiya Khatun			Mobile No:	01710454835			
Front Shock absorber has broken. EN NO Full # AK4AJ4513626	Address:	Bahuble, Habiganj			Dealer Name:	Shahjalal Automobile			
broken. Sale Date # 28.06.2020	Customar Complain:-		CH NO Full #	MD6M14CA3J4A06861		Present Kms #	1120		
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Date of Repair # 05.08.2020 Free service information 1St Free Service 2nd Free Service 3rd Free Service Date KMs Date KMs Date KMs	broken.		Sale Date #	28.06.2020			CNG		
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1St Free Service 2nd Free Service 3rd Free Service Date KMs Date KMs Date KMs			Date of Repair #	05.08.2020					
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05 08 2020 1120			Date	KMs	Date	KMs	Date	KMs	
05.08.2020 1120			05.08.2020	1120	//				

Obserbation:- we checked & found that Front Shock absorber has broken.

Action Taken:- New one Front Shock absorber replaced.

Failure Particular										
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected				
1	G2100010	Front shock absorbe	(1)	Gabrial (600002						
2		7		4 1 2	517					
3										
4						-				
5						п				
6	- Ar			3						



For Head Office Use