

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office**3348****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Sylhet/Aug/12/308

F.R SI NO

308Date: **12.08.2021**

Zone Name: Sylhet Sadar

Engineer Name: Tisu Barua

Mchanic Name: Delower Hosain

Approved by: Koushik Sarkar (COO)

Customer Name: Md. Abdul Mothin

Mobile No: **01732981548**

Address: Jogonnathpur, Sylhet.

Dealer Name: M/S Shahporan Motors

Customer Complain:-

CH NO Full # MD6M14CL7K4P00081

Present Km **15,965**

Oil leakage from rear shock absorber

EN NO Full # **0L4PK4300379**Model # **TVS King Duramax**Sale Date # **04.02.2021**Date of Comp# **29.07.2021**

1st PS Date 1st PS Kms

Date of Repair#

Free service information**1st Free Service****2nd Free Service****3rd Free Service**

Date

KMs

Date

KMs

Date

KMs

29.02.2021

1130

07.04.21

3,659

15.05.2021

7659

Obserbation:- We checked & found that oil leakage rear shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	SHOCK ABSORBER ASSY	01			
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

R2
14/08/2021

14/08/2021

Hetm Sahar
14/08/2021

DMS Complete.