

10/8/1031



PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD

DMS NO:

Head Office

2231

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Sunamgonj/July/14/36

F.R SI NO

36

Date:

14.07.2021

Zone Name: Sylhet Sadar

Engineer Name: Tisu Barua

Mchanic Name: Moin Uddin

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Abdullah Al Manun

Mobile No: 01745456510

Address: Uttar Mollikpur, Sunamgonj.

Dealer Name: Soheli Enterprise

Customer Complain:-

Oil consumption high & starting problem

CH NO Full #

MD6M14CL6K4P00072

Present Km

17,126

EN NO Full #

0L4PK400388

Model #

TVS KING DURAMAX

Sale Date #

27.10.2020

Date of Comp#

06.07.2021

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

25.11.2021

1265

06.01.21

3,965

23.02.21

6326

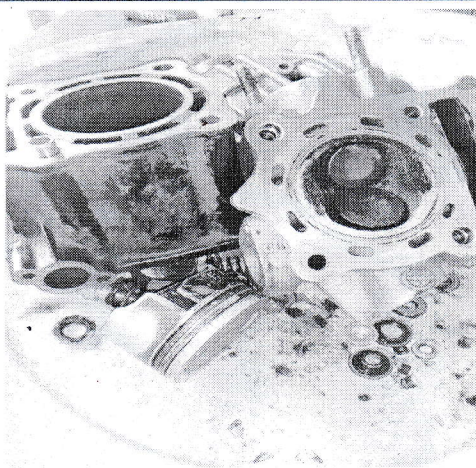
Obserbation:- We checked & found that the engine oil consumption high.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011370	Valve Intake	1			
2	G4011380	Valve Exhaust	1			
3	G4011100	Valve Stem Oil Seal	2			
4	G4011470	CYLINDER	1			
5	G4010070	GASKET CYLINDER	1			
6	G4011350	GASKET CYL HEAD	1			

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

for
15/07/2021

15/07/2021

 Moin Uddin
 15/07/2021
 DMS complete