

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office

3273

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Dhaka/May/24

F.R SI NO# 24

Date: 16.05.2021

Zone Name: Dhaka 1

Engineer Name: Milon Hossain

Mchanic Name: Md.Yousuf

Approved by: Prabir Biswas (Head of Service,Spare Parts & Production)

Customer Name: Guljar Hossain

Mobile No: 01782-370721

Address: Sirajdikhan ,Munshiganj

Dealer Name: Mayer Dowa TVS Center

Customer Complain:-

CH NO Full # MD6M14CA6J4L09369

Present Kms 4087

Front Shockabsorber Oil Leakage

EN NO Full # AK4LJ4092280

Model # TVS King Deluxe

Sale Date # 23.01.2021

Date of Comp# 06.05.2021

1st PS Date 1st PS Kms

Date of Repair#

Free service information

1St Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

20.02.201

1120

25.03.2021

2,890

Observation:-

we checked & found that front Shockabsorber oil Leakage.

Action Taken:- Require to replace this parts under warranty for your kind approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	SHOCK ABSORBER FRONT	1			
2						
3						
4						
5						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

For
23/05/2021

23/05/2021

DMS
Complete
23/05/2021