

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT**
IFAD
 MOTORS LIMITED
IFAD MOTORS LTD

DMS NO:

Head Office

3415

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Dhaka Metro/Jan/12/01

F.R SIN 01

Date: 12.01.2022

Zone Name: Dhaka Metro

Engineer Name: MD. Usuf

Mchanic Name: MD. Usuf

Approved by: Kaushik Sarkar (COO IFAD GROUP)

MILON Hossain

Customer Name: Ripon Miah

Mobile No: 01715565321

Address: Mirpur 10, Dhaka.

Dealer Name: Satata as Enterprise

Customer Complain:-

CH NO Full # MD6M14CA0J4L09531 ✓

Present Kms # 12365

Oil leakage from front shock absorber

EN NO Full # AK4LJ4794115 ✓

Model # TVS King Deluxe

Sale Date # 29.04.2021

Date of Comp# 05.07.2021

1st PS Date

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

21.05.2021

1230

26.06.21

3,261

24.07.2021

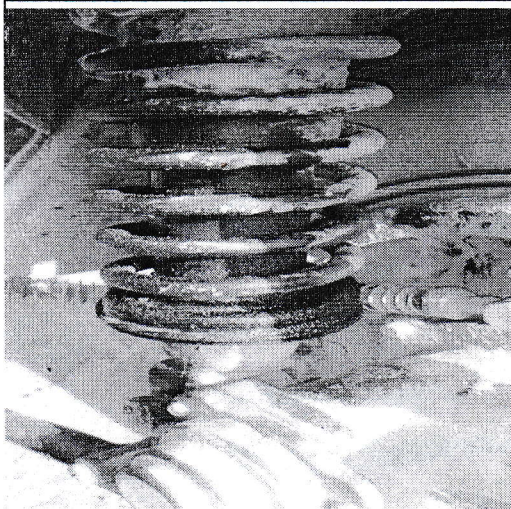
4965

Obserbation:- We checked & found that oil leakage front shock absorber.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial		
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

22/1/22

 Approved by
mail

 Mitr Saha
 16/01/2022
 DMS
 Complete