

Ref.No:	Dhaka 1/Nov'20/018	F.R SI NO#	18	Date:	22.11.2020
Zone Name:	Dhaka	Engineer/Sr.Mechanic Name:	Yousuf Ali		
Approved by:	Prabir Biswas-GM,Head of Service & Spare Parts-IML.				

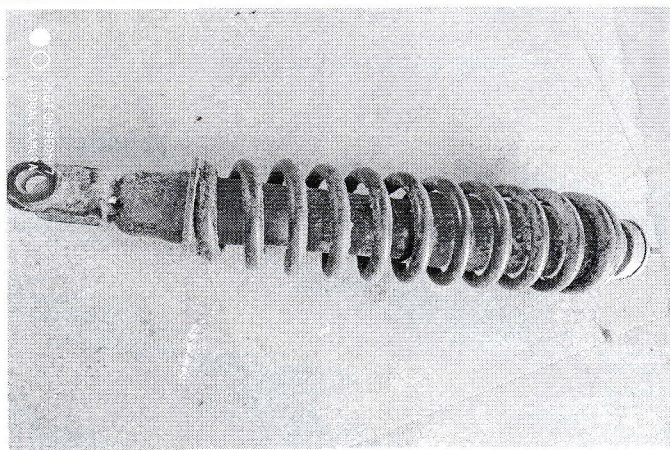
Customer Name:	SADDAM HOSSAIN.	Mobile No:	01912166355
Address:	SIRAJDIKHAN,Munshiganj	Dealer Name:	Mayer Dowa

Customer Complain:-	CH NO Full #	MD6M14CA9J4L09382			
Front Shock absorber problem.	EN NO Full #	AK4LJ4893523			
	Sale Date #	18.09.2020		Present Kms #	3099
	Date of Comp#	22.11.2020		Model #	TVS KING Deluxe
	Date of Repair #				
	Free Cupon service information				
1St Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
12.10.2020	967	22.11.2020	3099		

Obserbation:- We checked & found that front shock absorber oil leakage.

Action Taken:- New one Front shockabsorber under warranty replacemant

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front Shockabsorber	1			
2	Prinipus					
3	PART numbers					
4						
5						
6						

Failure Parts Photo	For Head Office Use
	<p>Prinipus</p> <p>26/11/2020</p> <p>DMS Complete</p> <p>Prinipus</p> <p>25.11.2020</p>

22/11/2020