



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

DMS NO:

Head Office

3216

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: **Tan-46**

F.R SI NO#

46

Date:

23.03.21

Zone Name: **Tangail**

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Shafiqul Islam

Approved by: **Prabir Biswas (Head of Service, Spare Parts & Production)**

Customer Name: **Salma begum**

Mobile No:

1786441355

Address:

Shakhipur, Tangail

Dealer Name:

Asif Adib Enterprise

Customer Complain:-

CH NO Full #

MD6M14CAXJ4L08726

Present Km

6392

Engine oil consumption

EN NO Full #

Ak4LJ4885374

Model #

TVS King Duramax

Sale Date #

12.07.2020

Date of Comp#

20.03.21

1st PS Date

1st PS Kms

Date of Repair#

22.03.21

N/A

N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

08.08.20

891

21.09.20

2,981

30.10.20

4927

Observation:- we found and checked that Piston ring & valve kit excessive free play.

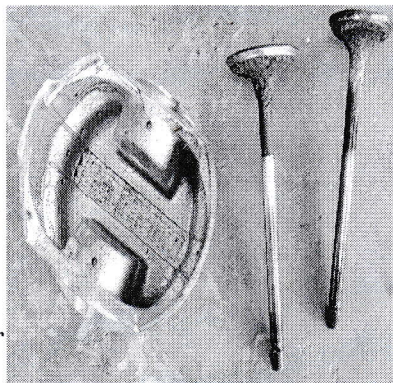
Action Taken:- Please to be replace the Ring piston & Engine valve kit by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4320670	Ring piston	1			
2	G4320780	Engine valve kit	1			
3						
4						

Failure Parts Photo

For Head Office Use



Head of Service

Engineer

DMS

Prabir Biswas
1/4/2021

25/03/21

DMS Complete
27/03/2021