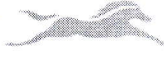
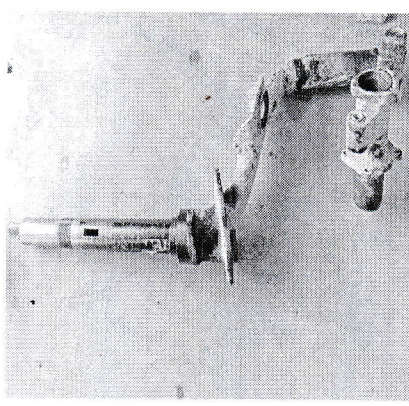
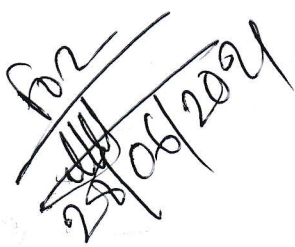
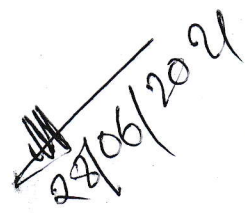
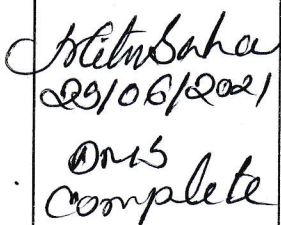


TVS		PRODUCT PERFORMANCE FEEDBACK REPORT					
IFAD MOTORS LIMITED		IFAD MOTORS LTD				DMS NO:	
		Head Office				3321	
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208							
Ref.No:	Mym-65	F.R SI NO#	65	Date:	29.05.21		
Zone Name:	Mymensingh	Engineer Name:	Md Jahid Hasan	Mchanic Name:	Md Forhad Mia		
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)						
Customer Name:	Md Shahidul Islam			Mobile No:	1721781323		
Address:	madargong, Jamalpur			Dealer Name:	Bismillah Motors		
Customer Complain:-	CH NO Full #	MD6M14CL6L4N00097		Present Km	7431		
Steering coloum lose	EN NO Full #	OL4NL4600233		Model #	TVS King Duramax plus		
	Sale Date #	11.02.21					
	Date of Comp#	27.05.21		1St PS Date	1st PS Kms		
	Date of Repair#	Pending		N/A	N/A		
	Free service information						
	1St Free Service		2nd Free Service		3rd Free Service		
	Date	KMs	Date	KMs	Date	KMs	
	02.03.21	1283	05.04.21	3,285	12.05.21	6329	
Observation:-By Mechanic we checked and find that the steering coloum lose.							
Action Taken:- Please to be replace the steering coloum with steerint coloum cone kit top & bottom by new one under warranty.							
Failure Particular							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G2150010	Steering coloum	1				
2	G5320510	Steering coloum cone kit top	1				
3	G5320500	Steering coloum cone kit bottom	1				
4							
Failure Parts Photo		For Head Office Use					
		Head of Service		Engineer		DMS	
		 29/06/2021		 28/06/2021		 29/06/2021 DMS complete	