

PRODUCT PERFORMANCE FEEDBACK REPORT





IFAD MOTORS LTD Head Office

DMS JOB NO 2118

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

11712 1011211/4 13											
Ref.No: Habiganj/July/308		ulv/308		F.R SI NO#	308	Date:	05.08.2020				
	Habiganj Zone			Engineer Name:		Md. Abdullah Al Zabed					
					-8-						
Approved by: Prabir Biswas (Head of Service & Spare Parts)											
Customar Name:	Md. kazal N	Miah			Mobile No:	01704906372					
Address:	Mirpur bazar, Bahubole				Dealer Name:	Shahjalal Automobile					
			V14CA014A0	7921	Present Kms #	(2490)					
Customar Complain:-						Model #	TVS RING DELUXE				
Front Shock absorber has		EN NO Full #	AK4AJ4522984		CNG						
broken.		Sale Date #	07.06.2020								
		Date of Comp#	27.07.2020			1St PS Date	1st PS Kms				
		Date of Repair #	27.07.2020				n .				
	Free service information										
		1St Free Service 2nd Fr		ee Service	3rd Free Service						
3		Date	KMs		KMs	Date	KMs				
		27.07.2020	2490								

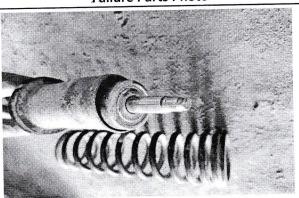
Obserbation:- we checked & found that Front Shock absorber has broken.

Action Taken:- New one Front Shock absorber replaced.

Failure Particular										
SL	Part NO	Part Name	Qŧx	Vendor code	Approved	Rejected				
1	G2100010	Front shock absorbe	1	Gabrial (600002						
2			7	N 11 1 2 2		2"				
3		/	//		-					
4					_					
- 5					4					
6	A 48		L		L					

Failure Parts Photo

For Head Office Use



mignas 5/8/2020

05/02/2020

Lanthine DMS Completed 11: Lor : With Saher 05.08.2020