

**TVS****IFAD**  
MOTORS LIMITED

## PRODUCT PERFORMANCE FEEDBACK REPORT



DMS NO:

DMS JOB NO

2727

**IFAD MOTORS LTD****Head Office****IFAD Tower, 7 Tajgan Industrial Area, Dhaka-1208**

ref.no:	IML/Chapi/Oct-17.10.2010	F.R SI NO#	41	Date:	17.10.2020
Zone Name:	Rajshahi	Engineer Name:	Safayet Hossain		
Approved by:	Probir Bishwas (Head of service)				

Customer Name:	Raju	Mobile No:	01793-788709
Address:	Chapainawabganj	Dealer Name:	Koria Transport Agency

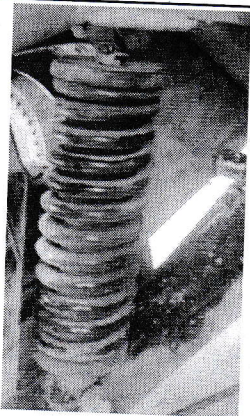
Customer Complain:-	CH NO Full #		MD6M14CA8K4L00187		Dealer Name: Korla Transport Agency	
Noise in the back and the car tilts to one side when taking a turn.	EN NO Full #		AK4LK4805776		Present Kms #	2500
	Sale Date #		17.08.2020		Model #	Tvs King Deluxe CNG/LPG
	Date of Comp#		17.10.1020			
	Date of Repair #				1st PS Date	1st PS Kms
Free service information						
1st Free Service			2nd Free Service		3rd Free Service	
Date		KMs	Date		Date	
20.09.20		1045			KMs	
Observation:- We observed the car and when it is						

Observation:- We observed the car and when it fell on the road, it made a bad noise and it tilted to one side when taking a turn. So it could be replied under Warranty.

Action Taken: Replace the defective parts.

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Shock absorber Rear	1			
2						
3						
4						
5						

For Head Office Use



Probir Bishwas  
9/11/2020

DMS Complete

Probir Bishwas  
01/11/2020