

## PRODUCT PERFORMANCE FEEDBACK REPORT



## IFAD MOTORS LTD

## **Head Office**

DMS NO: 3300

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Noakhali/Cumilla- Dec - 254 F.R SI NO 254 09.12.21 Date: Zone Name: Feni-Noakhli Engineer Name: Kazi Samiul H Mchanic Name: Sumon dali

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

|                    | T                   |                 |            |          |                 |                |                  |
|--------------------|---------------------|-----------------|------------|----------|-----------------|----------------|------------------|
| Customer Name:     | Saddam Hossain      |                 |            |          | Mobile No:      | 018789907      | 738              |
| Address:           | Paduar bazar bissho | road,Cumilla    | ad,Cumilla |          |                 | Adhunik Motors |                  |
| Customer Compla    |                     | CH NO Full #    | MD6N       | /14CL4K4 | P00037          | Present Kn     | ns#              |
| Radiator top pille | r neck damage.      | EN NO Full #    | 0L4PK      | 4400309  |                 |                | Tvs king duramax |
|                    |                     | Sale Date #     | 24.12.     | 20       |                 | Model#         |                  |
|                    |                     | Date of Comp#   | 04.12.     | 21       | VII.            | 1St PS Date    | 1st PS Kms       |
|                    |                     | Date of Repair# |            |          |                 |                |                  |
|                    | ٧                   |                 |            | Free     | service informa | ation          |                  |
| ¥²                 |                     | 1St Free Serv   | ice        | 2nd I    | Free Service    | 3rd            | Free Service     |
|                    |                     | Date            | KMs        | Date     | KMs             | Date           | KMs              |
|                    |                     |                 |            |          |                 |                |                  |

Observation:- We checked & found that Radiator damage

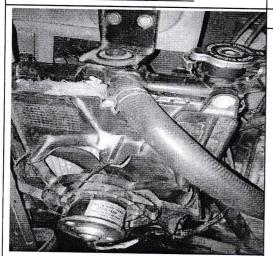
Action Taken:- Please Replaced the following parts under warranty

|     |       | _       |      |
|-----|-------|---------|------|
| -31 | IIIro | Particu | 1124 |
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| SL | Part NO. | Part Name | Qty | Vendor code  | Approved | Rejected | 7. |
|----|----------|-----------|-----|--------------|----------|----------|----|
| 1  | G4181080 | Radiator  | 1   |              | Approved | Rejected |    |
| 2  |          |           |     |              |          |          |    |
| 3  |          |           | -   | <del> </del> |          |          | •  |
| 4  |          |           |     |              |          | -        |    |
|    |          |           | 1   | 1            |          | 1        |    |

| F 21 | IIIro | Darte | Photo |
|------|-------|-------|-------|
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For Head Office Use



**Head of Service** 

**Engineer** 

04.12.21

**DMS** 

23000