
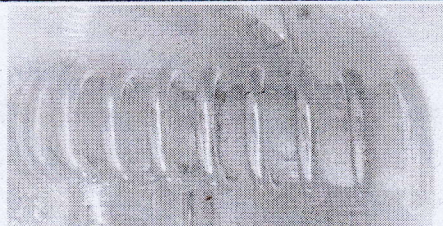
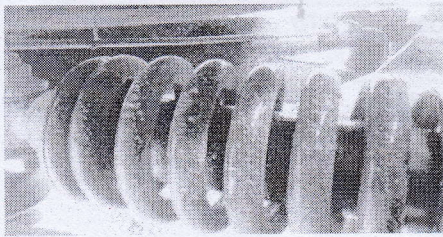
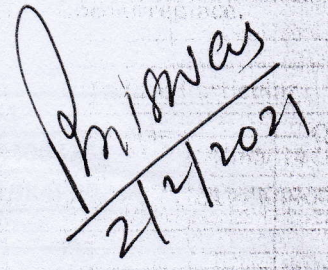
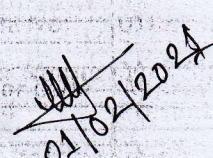
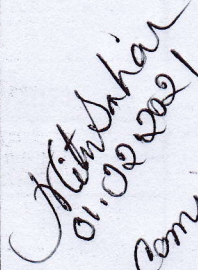


Ex: 20908743

TVS		PRODUCT PERFORMANCE FEEDBACK REPORT					
IFAD MOTORS LIMITED		IFAD MOTORS LTD				DMS NO:	
		Head Office				3079	
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208							
Ref.No:		F.R SI NO#- 317		Date:		1/30/2021	
Zone Name: Chittagong		Engineer Name: Md Farha		Mchanic Name: Faruk			
Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)							
Customer Name: Selim Mia				Mobile No:		01885336776	
Address: Kagracori, Chittagong				Dealer Name: M/S Shatata Enterprise			
Customer Complain:-		CH NO Full #		MD6M14CL9K4P00244		Present Kms # 202560	
Oil Leakage from rear and front shockabsorber		EN NO Full #		OL4PK4400426		Model #	
		Sale Date #		11/30/2020		TVS KING DURAMAX	
		Date of Comp#		1/29/2021		1st PS Date	
		Date of Repair#		1/29/2021		1st PS Kms	
		Free service information					
		1st Free Service		2nd Free Service		3rd Free Service	
		Date		KMs		Date	
		12/27/2020		954		26.12	
				2565			
Observation:- Rear and Front shockabsorber oil leakage.							
Action Taken:- New one Front and Rear shockabsorber replace.							
Failure Particular							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	SHOCK ABSORBER ASSY REAR	G2090100	1				
2	SHOCK ABSORBER ASSY FR	G2100010	1				
3							
4							
Failure Parts Photo		For Head Office Use					
 		Head of Service		Engineer		DMS	
		 21/2/2021		 01/02/2021		 01/02/2021 DMS complete	