

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**  
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

**Head Office**

3306

**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Moulvibazar/Jun/360

F.R SI NO# 360

Date: 6.7.2021

Zone Name: Moulvibazar Zone

Engineer Name: Md.  
Abdullah Al Zayed

Mchanic Name: Md. Jamal Hussen

Approved by: Prabir Biswas (Head of Service, Spare Parts &amp; Production)

Customer Name: Jalal Uddin

Mobile No: 01749-226139

Address: Zuri, Moulvibazar

Dealer Name: A J Motors

Customer Complain:-

CH NO Full # MD6M14CL1K4NA0051

Present Km 10,695

Engine oil consumption high.

EN NO Full # OL4NK49A0051

Model # TVS KING DURAMAX  
3W CNG

Sale Date # 22.10.2020

Date of Comp# 05.07.2021

1st PS Date 1st PS Kms

Date of Repair# 05.07.2021

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

26.11.2020

940

11.01.2021

2,670

17.03.2021

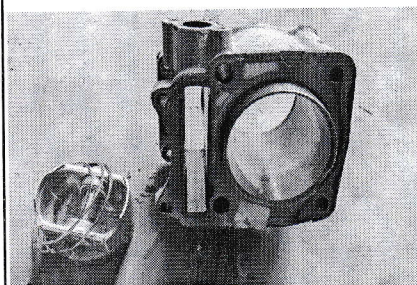
8550

Observation:- We checked &amp; found that vehicle oil consumption high.

Action Taken:- One new Cyliner block &amp; Piston Assmly has been replaced.

**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor cod	Approved	Rejected
1	G4011470	Cylinder Block Comp	01			
2	G4020130	Piston Kit STD LC	01			
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

For  
07/06/2021

07/06/2021

M. Saha  
07/06/2021  
DMS complete