

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office**IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Mym-27

F.R SI NO: 27

Date: 31.12.20

Zone Name: Mymensingh

Engineer Name: Md Jahid Hasan Mchanic Name: Utpal Chiran

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Msud Rana

Mobile No: 01727762060

Address: Cecuya, Mymensingh

Dealer Name: Jerin Motors

Customer Complain:-

CH NO Full #

MD6M14CL2K4P00182

Present Km 5884

Steering coloum lose every week

EN NO Full #

OL4PK4500485

Model # TVS King Duramax

Sale Date #

28.10.20

Date of Comp#

17.12.20

1st PS Date 1st PS Kms

Date of Repair#

Pending

N/A

N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

28.11.20

1204

30.12.20

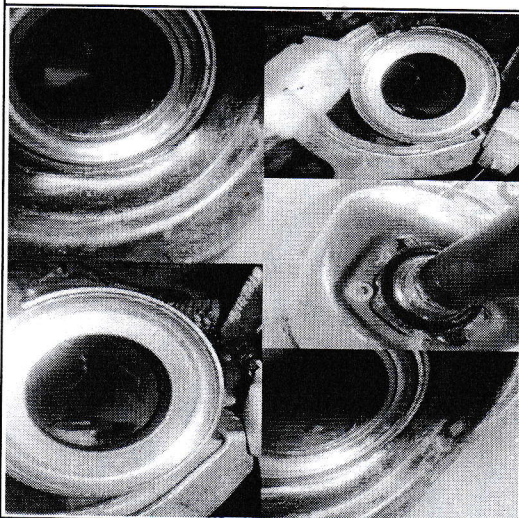
5,884

Observation: we checked and found that the steering coloum Jam nut lose & Steering column thread are damage.

Action Taken:- Please to be replace the steering column by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2150010	Steering column	1			
2						
3						
4						

Failure Parts Photo**For Head Office Use**

Head of Service	Engineer	DMS
<p>Why steering column need to replaced check nut issue is there??</p> <p><i>Prabir Biswas</i> 6/1/2021</p>	<p><i>Ree</i> 26.1.21</p>	<p><i>M. Khatun Sahar</i> 06.01.21</p>