

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD

DMS NO:

Head Office

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: IML/Natore/May/23.05.21/32

F.R SI NO 32

Date: 23.05.2021

Zone Name: Natore

Engineer Name: Md. Shohanul Mchanic Name: Ripon mollah

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Mst. Mafiya Khatun

Mobile No: 01720464943

Address: Boraigran, Natore

Dealer Name: Friends Trading, Natore

Customer Complain:-

CH NO Full #

MD6M14CA6L4N00079

Present Km

6200

The starter motor doesn't work. The vehicle is off, I can't start.

EN NO Full #

AK4NL4505151

Model #

Tvs king Deluxe plus

Sale Date #

15.02.2021

Date of Comp#

23.05.21

1st PS Date

1st PS Kms

Date of Repair#

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

11.03.21

2200

Observation:- We checked the vehicle and found that starter motor's magnet and bendix drive assy is burn.

Action Taken:- It (Starter motor) should be replace under warranty.

Failure Particular

Sl	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	64060170	Starter motor-NEW	01			
2						
3						
4						

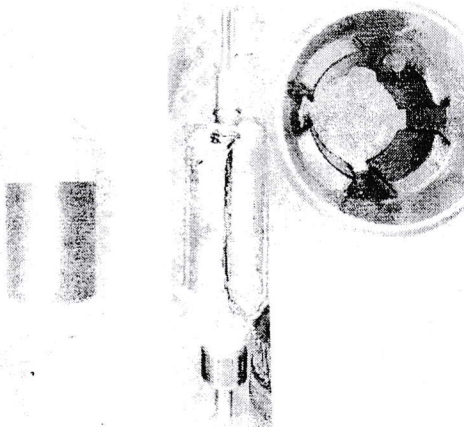
Failure Parts Photo

For Head Office Use

Head of Service

Engineer

DMS



For
26/05/2021
Please attached Debarish sir
Approval copy
25-5-21

Debarish Sir
25/05/2021