

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**

DMS NO:

Head Office**3271****IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**

Ref.No:	Dhaka/May/27	F.R SI NO#	27	Date:	19.05.2021
Zone Name:	Dhaka 1	Engineer Name:	Milon Hossain	Mchanic Name:	Md.Yousuf
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)				

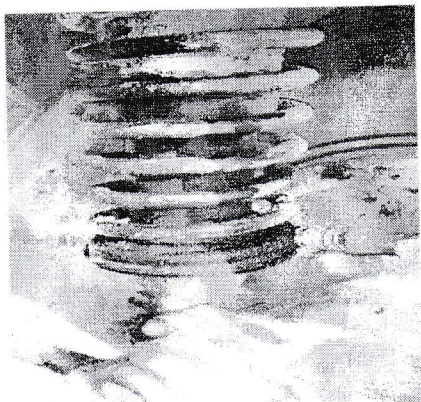
Customer Name:	Md.Syed ahmed Rasel	Mobile No:	01610-498798			
Address:	Mirpur,Dhaka	Dealer Name:	Satata As Center			
Customer Complain:- Front & Rear Shockabsorber Oil Leakage	CH NO Full #	MD6M14CA1J4L09506		Present Kms	5754	
	EN NO Full #	AK4LJ4694132		Model #	TVS King Deluxe	
	Sale Date #	05.01.2021				
	Date of Comp#	17.05.2021		1st PS Date	1st PS Kms	
	Date of Repair#					
	Free service information					
	1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs	
19.02.2021	987	28.03.2021	2,890	28.04.2021	4798	

Observation:-

we checked & found that front & Rear Shockabsorber oil Leakage ..

Action Taken:- Require to replace this parts under warranty for your kind approval.**Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	SHOCK ABSORBER FRONT	1			
2	G2090100	SHOCK ABSORBER ASSY REAR	1			
3						
4						
5						

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

 For
 23/05/2021

23/05/2021

 DMS
 Complete
 23/05/2021