belinery order, deto: 09/05/2026 PRODUCT PERFORMANCE FEEDBACK REPORT TVS IFAD MOTORS LTD DMS NO: Head Office 3422 IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 Ref.No: April-299 F.R SI NO 299 Date: 23.04. 2022 Engineer Name: Md.Pabel Sarl Mchanic Name: Shimul Hossain Zone Name: Cumilla/ B.Baria Approved by: Koushik Sarkar-COO (IFAD GROUP) **Customer Name:** Panna Mobile No: +8801405204341 Address: Moynamonti , Dealer Name: **Bismillah TVS CNG Motors Customer Complain:-**CH NO Full # MD6M14CA9M4B00022 Present Km 14320 Engine oil consumption highly. EN NO Full # AK4BM4901360 **TVS King Deluxe** Model# Sale Date # 23.05.2021 Date of Comp# 21.04.2022 1St PS Date 1st PS Kms Date of Repair# Free service information 1St Free Service 2nd Free Service **3rd Free Service** Date **KMs** Date **KMs** Date **KMs** 24.06.2021 1008 0.09.202 4,532 12.01.2022 11532 Observation:we checked &found piston ring group borken & low Compressor. Action Taken:- Require to replace this parts under warranty for approval. Failure Particular SL Part NO. Part Name Qty Vendor code Approved Rejected 1/ G4320670 Piston Kit 1st O/S 4S 01 2/ G4320780 Engine valve kit 01 3 4 Failure Parts Photo For Head Office Use **Head of Service** Engineer **DMS**