PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO 333 **Head Office** IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 F.R SI NO# 14.07.21 Ref.No: Mym-73 73 Date: Engineer Name:Md Jahid Hasan Mchanic Name:Md Forhad Mia Zone Name: Mymenshingh Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) 1850220326 Mobile No: **Customer Name:** Bahach Ali Dealer Name: M/S Jerin Motors Barikali, Jamalpur Address: MD6M14CL1K4P00240 Present Km CH NO Full # Customer Complain:-VS King Duramax EN NO Full # OL4PK4400558 Start problem Model# Sale Date # 27.12.2020 Date of Comp# 11.07.21 1St PS Date 1st PS Kms N/A 11.07.2020 Date of Repair# Free service information 2nd Free Service **3rd Free Service 1St Free Service KMs KMs** Date Date **KMs** ∕Date 15.04.2021 5831 29.01.2021 927 Ø4.03.2021 3,394 Observation:- we find and checked that the TCI was weak, Action Taken:- Please to be replace the TCI by new one under warranty. Failure Particular Approved Rejected Part NO. Part Name Vendor code SL Qty G4060400 TCI 1 2 3 4 For Head Office Use **Failure Parts Photo** Engineer DMS **Head of Service** Drip Courber