

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

2106 ✓

Ref.No: Habiganj/July/309

F.R SI NO#

309

Date:

28.07.2020

Zone Name: Habiganj Zone

Engineer Name:

Md. Abdullah Al Zabed

Approved by: Prabir Biswas (Head of Service & Spare Parts)

Customer Name: Mst. Jamila Khatun

Mobile No:

01738055013

Address: Suraboi, Habiganj Shadar

Dealer Name:

Shahjalal Automobile

Customer Complain:-

CH NO Full #

MD6M14CA2J4A06883

Present Kms #

1050

Front Shock absorber has broken.

EN NO Full #

AK4AJ4613609

Model #

TVS KING DELUXE CNG

Sale Date #

07.07.2020

Date of Comp#

28.07.2020

1st PS Date

1st PS Kms

Date of Repair #

28.07.2020

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

28.07.2020

1050

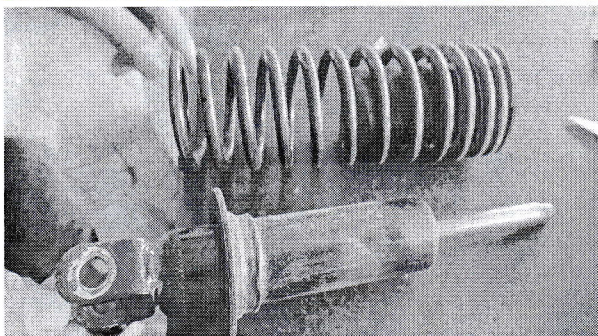
Obserbation:- we checked & found that Front Shock absorber has broken.

Action Taken:- New one Front Shock absorber replaced.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2100010	Front shock absorbe	1	Gabrial (600002		
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
4/8/2020

04/08/2020

DMS complete
Mitun Kumar
04.08.2020