

**TVS****IFAD**  
MOTORS LIMITED**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office****IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.**

DMS JOB NO

2143 ✓

Ref.No: Habiganj/August/314

F.R SI NO#

314

Date: 10.08.2020

Zone Name: Habiganj Zone

Engineer Name:

Md. Abdullah Al Zayed

Approved by: Prabir Biswas (Head of Service &amp; Spare Parts)

Customer Name: Md. Wab Miah

Mobile No: 01704901179

Dealer Name: Shahjalal Automobile

Address: Baniachong, Habiganj

Present Kms # 2695 ✓

Customer Complain:-

CH NO Full #

MD6M14CA3J4A06830

EN NO Full #

AK4AJ4913559

Sale Date #

22.06.2020 ✓

Date of Comp#

10.08.2020

Date of Repair #

10.08.2020

Model #

TVS KING DELUXE  
CNG

1st PS Date

1st PS Kms

Front Shock absorber has broken.

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

18.07.2020

970 ✓

10.08.2020

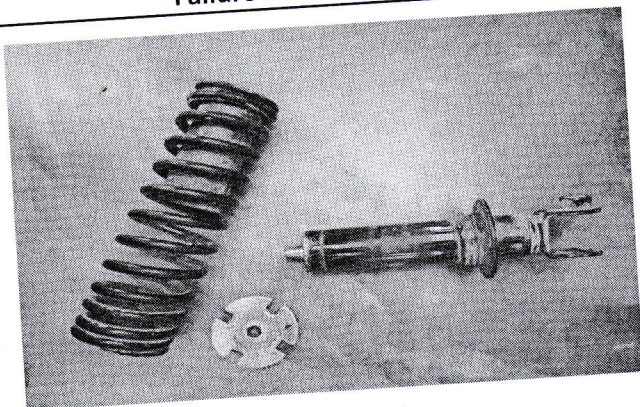
2695

Obserbation:- we checked &amp; found that Front Shock absorber has broken.

Action Taken:- New one Front Shock absorber replaced.

**Failure Particular**

| SL | Part NO  | Part Name           | Qty | Vendor code                         | Approved | Rejected |
|----|----------|---------------------|-----|-------------------------------------|----------|----------|
| 1  | G2100010 | Front shock absorbe | 1   | Gabrial<br>(60000297)<br>02.02.17 H |          |          |
| 2  |          |                     |     |                                     |          |          |
| 3  |          |                     |     |                                     |          |          |
| 4  |          |                     |     |                                     |          |          |

**Failure Parts Photo****For Head Office Use**~~No Wait~~Prabir Biswas  
13/8/2020Mishra  
13.08.2020

DMS complete

13/08/2020