

**TVS****PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD**DMS NO. *3372***Head Office****IFAD Tower, Plot-7(New), Teigoan Industrial Area, Dhaka-1208**

Ref.No:

F.R SI NO# 05

Date:

**9/8/2021**

Zone Name: Rangpur

Engineer Name: Md: Hosan Ali

Mechanic Name: Bipul

Approved by: Md: Billal Hossain (Deputy manager Service)

Customer Name: Ainal

Mobile No:

01757-862674

Address:

Jaldhaka, Nilphamari

Dealer Name:

Habib Enterprise

Customer Complain:-

CH NO Full #

MD6M14LA8L4N00004 ✓

Present Kms # 15211 ✓

There is noise inside the engine

EN NO Full #

AK4NL4503759 ✓

Model #

TVS KING Deluxe plus

Sale Date #

23.03.21 ✓

Date of Comp#

07.09.21

1st PS Date

1st PS Kms

Date of Repair#

08.09.21

**Free service information**

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

25.04.21

980

07.07.21

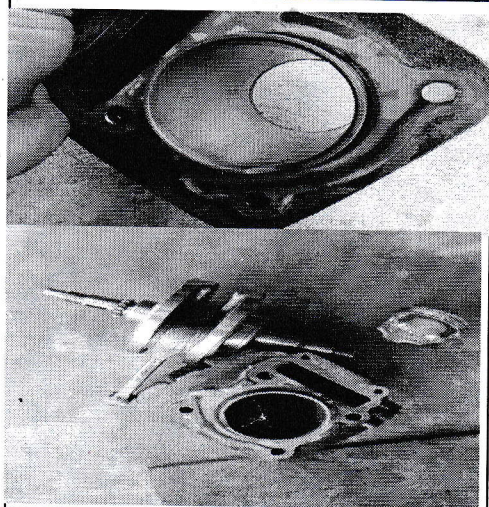
6,780

07.09.21

15211

**Observation:- There is noise inside the engine****Action Taken:- The engine is poen and Crankshaft connecting loose and cylinder block have scratch .****Failure Particular**

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4322610	Kit cylinder block Piston	01			
2	G1020010	Crankshaft Comp	01			
3						
4						

**Failure Parts Photo****For Head Office Use**

Head of Service

Engineer

DMS

*For*  
*Billal*  
*09/09/2021*
*Billal*  
*09/09/21*
*Mitul Sahar*  
*09/09/2021*  
*Days complete.*