

# PRODUCT PERFORMANCE FEEDBACK REPORT

**TVS**

IFAD MOTORS LTD

Head Office

Holding No:07, 1st Floor, IFAD Tower, Tejgaon Industrial Area, Dhaka-1208.

DMS JOB NO

3077

Ref.No: Faridpur /JANUARY-2021/06

F.R SI NO#

06

Date: 24/01/2021

Zone Name: Faridpur

Engineer/Mechanic Name: Tomal

Approved by: Prabir Biswas, Head of Service & Spare Parts

Customer Name: MD IMAN UDDIN TALUKDER

Mobile No:

01747879065

Address:

SADARPUR, FARIDPUR

Dealer Name:

Hello Bike

Customer Complain:-

CH NO Full #

MD6M14LA8K4K00493

Present Kms #

8966

SHOCK ABSORBER BROKEN.

EN NO Full #

AK4KK4412749

Model #

Tvs King Deluxe LPG

Sale Date #

17/08/2020

Date of Comp#

23/01/2021

1st PS Date

2nd PS Kms

Date of Repair #

23/01/2021

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

Engineer Comment: We check & found that Front SHOCK ABSORBER BROKEN.

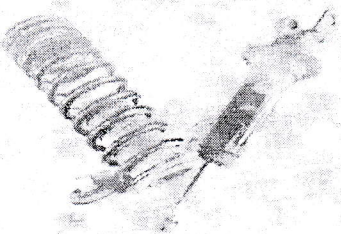
Action Taken:- Required this parts replacement under Warranty.

Failure Particular

Part NO	Part Name	Qty	Vendor code	Approved	Rejected
G2100010	Front Shock Absorber	01 Pc			

Failure Parts Photo

For Head Office Use



Prabir Biswas  
31/01/2021

31/01/2021

Chaitan Saha  
31.01.2021  
DMS complete