



PRODUCT PERFORMANCE FEEDBACK REPORT



IFAD MOTORS LTD

Head Office

DMS JOB NO

2342

Holding No:07, 1st Floor, IFAD Tower, Tejgaon Industrial Area,Dhaka-1208.

Ref.No: Faridpur /August-2021 /

F.R SI NO#

Date: 8/10/2021

Zone Name: Faridpur

Engineer/Mechanic Name: Tomal

Approved by: Prabir Biswas, Head of Service & Spare Parts

Customer Name:	kalam chowkider	Mobile No:	01729360975		
Address:	Damudya,Shariatpur.	Dealer Name:	Howlader Motors		
Customer Complain:-	CH NO Full #	MD6M14LL5L4N00026	Present Kms #	5638	
Water Pump fan brocken & pump leakage.	EN NO Full #	OL4NL4600188	Model #	Tvs King Duramax plus -225 LPG	
	Sale Date #	24.05.2021			
	Date of Comp#	10.08.2021	1st PS Date	1st PS Kms	
	Date of Repair #				
Free service information					
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
15.06.2021	1020	16.07.2021	3017	10.08.2021	5638

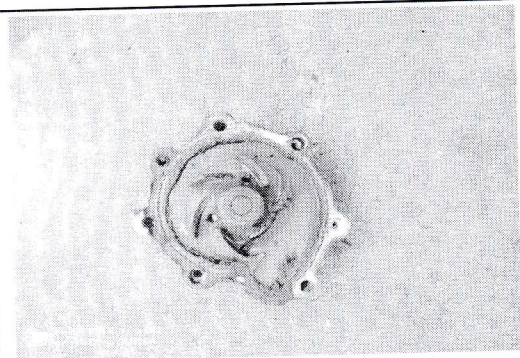
Engineer Comment : We check & found that water pump leakage and pump fan brocken .

Action Taken:- Required this parts replcement under Warranty.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4181310	WATER PUMP ASSY	1			
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

11/08/2021

Hity Sahar
11/08/2021
DMS Complete