TVS

PRODUCT PERFORMANCE FEEDBACK REPORT





IFAD MOTORS LTD

DMS NO:

Head Office

3305

IFAD Tower, Plot-7	(New), Teigoan	Industrial Ar	ea. Dhaka-1208
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Ref.No:	ppfr/04/Dcm	F.R SI NO	01	Date:	06.12.21
Zone Name:	Chokoriya/Bashkhali	Engineer Na	Engineer Name: Md.Ruhul		e: Abdul Momin

Approved by: S M ROBBANI (Head of Service, Spare Parts & Production)

Customer Nam	imran				Mobile No:	01885763562		
Address:	Jidda bazar, Cho	koriya			Dealer Name:	Abu sama Motors		
Customer Com	plain:-	CH NO Full #	MD6M14CA4J4D02049		Present Kms #12500			
Engine Oil Con	sumption high.	EN NO Full #	AK4DJ4314679		Delu Model #	Deluxe		
		Sale Date #	10/03/2021			Wiodei #	-	
		Date of Comp#	25/11/2	2021		1St PS Date	1st PS Kms	
		Date of Repair#			7			
1St Free		Free service information						
		1St Free Serv	vice 2nd Free Service		3rd Free Service		4	
		Date	KMs	Date	KMs	Date	KMs	
		29/04/2021	1025	,25/7/21	5,834			

Obserbation:- We checked & found that the Cylinder Block and valve assly cratch,

Action Taken:-Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G4322610	Cylinder Block	1				
	G4320780	Engine Valve Kit	1				
3							
4							

Failure Parts Photo	For Head Office Use				
4.	Head of Service	Engineer	DMS		
	09/12/2/	Billal Hossain Dy. Manager (Service) IFAD MOTORS LTD Head Office, Dhaka.	Alily Space, DMS Complete		