

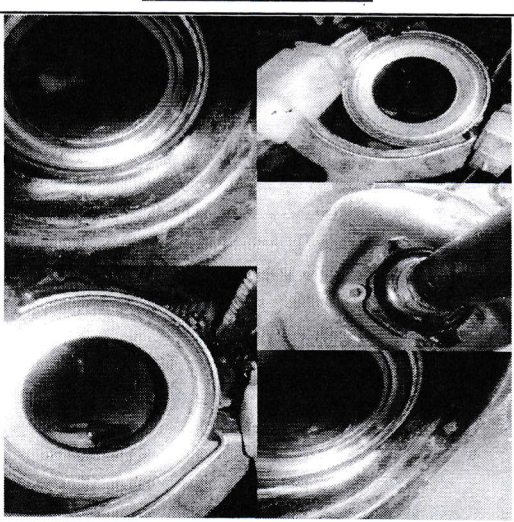


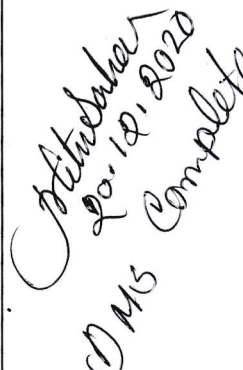
		PRODUCT PERFORMANCE FEEDBACK REPORT					
		IFAD MOTORS LTD				DMS NO:	
		Head Office				2930	
IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208							
Ref.No:	Mym-25	F.R SI No	25	Date:	19.12.20		
Zone Name:	Mymensingh	Engineer Name: Md Jahid Hossain		Mchanic Name: Md Rofiqul Islam			
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)						
Customer Name:	Md Forhad			Mobile No:	01740845815		
Address:	Cecuya, Mymensingh			Dealer Name:	Jerin Motors		
Customer Complain:-	CH NO Full #	MD6M14CL5K4P00127		Present Km	5619 ✓		
Steering coloum lose	EN NO Full #	OL4PK4800423 ✓		Model #	TVS King Duramax ✓		
	Sale Date #	27.10.20 ✓					
	Date of Comp#	15.12.20 ✓		1st PS Date	1st PS Kms		
	Date of Repair#	Pending		N/A	N/A		
	Free service information						
	1st Free Service		2nd Free Service		3rd Free Service		
	Date	KMs	Date	KMs	Date	KMs	
	24-11-20		3184				
Observation:- By Mechanic we checked and find that the steering coloum lose & recer set are damage.							
Action Taken:- Please to be replace the recer top & bottom by new one under warranty.							
Failure Particular							
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected	
1	G5320510	Steering cone kit bot	1				
2	G5320500	Steering cone kit Top	1				
3							
4							
Failure Parts Photo		For Head Office Use					
		Head of Service		Engineer		DMS	
		 20/12/2020 Spl. Care		 20/12/20		 20.12.2020 DMS Complete	