

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD**IFAD MOTORS LTD****Head Office****IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.**

DMS
DMS JOB NO
2677

| | | | | | |
|--------------|---|----------------|-----|-----------------------|------------|
| Ref.No: | Habiganj/Oct/370 | F.R SI NO# | 370 | Date: | 19.10.2020 |
| Zone Name: | Habiganj Zone | Engineer Name: | | Md. Abdullah Al Zabed | |
| Approved by: | Prabir Biswas (Head of Service & Spare Parts) | | | | |

| | | | |
|----------------|----------------------|--------------|----------------|
| Customer Name: | Sarmin Akhter | Mobile No: | 01736571027 |
| Address: | Kulaura, Moulvibazar | Dealer Name: | Kaderia Motors |

| | | | | | | | | |
|---|--------------------------|-------------------|------------------|-------------|------------------|------|--|-----|
| Customer Complain:- | CH NO Full # | MD6M14CL9K4NA0038 | Present Kms # | 2993 | | | | |
| When the vehicles is running, the pickup becomes weak and the start stops | EN NO Full # | 0L4NK41A0038 | Model # | TVS KING | | | | |
| | Sale Date # | 05.09.2020 | | DURAMAX CNG | | | | |
| | Date of Comp# | 18.10.2020 | 1st PS Date | 1st PS Kms | | | | |
| | Date of Repair # | 18.10.2020 | | | | | | |
| | Free service information | | | | | | | |
| | 1st Free Service | | 2nd Free Service | | 3rd Free Service | | | |
| Date | | KMs | Date | | KMs | Date | | KMs |
| 29.09.2020 | | 965 | 18.10.2020 | | 2993 | | | |

Observation:- We checked & found that TCI unit was weak.

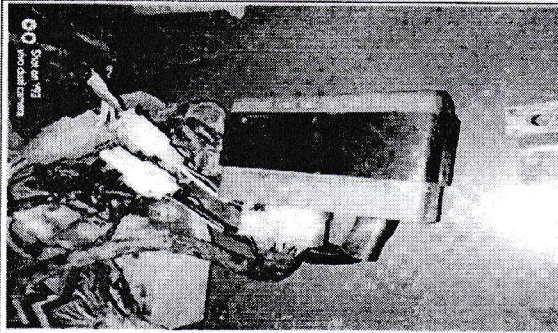
Reading???

Action Taken:- One new TCI has been replaced.

Failure Particular

| SL | Part NO | Part Name | Qty | Vendor code | Approved | Rejected |
|----|----------|-----------|-----|-------------|----------|----------|
| 1 | G4060400 | TCI UNIT | 1 | 020120 | | |
| 2 | | | | | | |
| 3 | | | | | | |
| 4 | | | | | | |
| 5 | | | | | | |
| 6 | | | | | | |

Failure Parts Photo



For Head Office Use

Prabir Biswas
9/11/2020

DMS complete

Mohammad Abdullah Al Zahed
19/10/2020
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974

Mritu Saha
22/10/2020
22/10/2020

Note: 13.142