PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO: 3330 **Head Office** IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 F.R SI NO 14.07.21 Ref.No: Noakhali- july- 251 251 Date: Engineer Name: Kazi Samiul H Mchanic Name: Sakib hossain Zone Name: Feni-Noakhli Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) Mobile No: 01815384383 **Customer Name:** Manik chandra Chadni enterprise Begumgonj, Noakhali. Dealer Name: Address: MD6M14CL7K4P00128 Present Km 15000 CH NO Full # **Customer Complain:-**Tvs king duramax Vehicle not start EN NO Full # 0L4PK4200422 Model# Sale Date # 22.11.20 Date of Comp# 13.07.21 1St PS Date 1st PS Kms Date of Repair# 13.07.21 Free service information 2nd Free Service **3rd Free Service 1St Free Service KMs** Date KMs **Date** KMs Date 22.12.20 1800 Ø9.01,21 3000 31.01.21 3890 Observation:- We checked & found that TCI unit & ignition coil out of work. Action Taken:- Please Replaced the following parts under warranty Failure Particular SL Part NO. Part Name /Qty Vendor code Approved Rejected G4060400 TCI UNIT LPG / CNG 1 G4060370 Ignition coil 2 1 3 4 For Head Office Use **Failure Parts Photo Head of Service Engineer DMS**