

TVS**IFAD**
MOTORS LIMITED

PRODUCT PERFORMANCE FEEDBACK REPORT

Customer Code: 20742446

IFAD MOTORS LTD

DMS NO:

Head Office

3114

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Mym-32

F.R SI NO#

32

Date:

15.02.2021

Zone Name: Mymensingh

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Forhad Mia

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Ifad Motors Ltd(Jerin Motors)

Mobile No: 01714766147

Address: cecuya ,Mymensingh

Dealer Name: Jerin Motors

Customer Complain:-

Steering coloum thred broken

CH NO Full #

MD6M14CAXL4F00007

Present Km

18893

EN NO Full #

AK4FL4202346

Model #

TVS King Duramax

Sale Date #

00.00.00

Date of Comp#

15.02.2021

1st PS Date

1st PS Kms

Date of Repair#

Pending

N/A

N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

21.11.20

1679

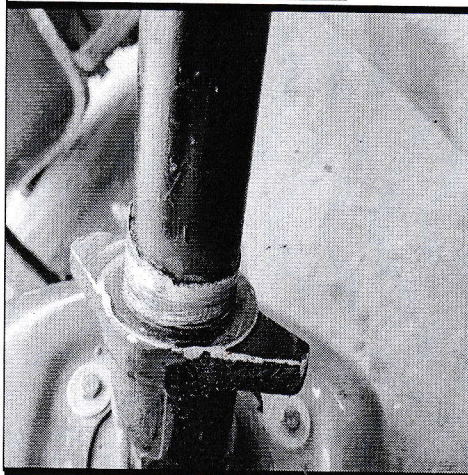
Observation:- By Mechanic we checked and find that the steering coloum thred broken.

Action Taken:- Please to be replace the Steering coloum with steering coloum cone kit top & Bottom by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2150010	Steering coloum	1			
2	G5320510	Steering cone top	1			
3	G5320500	Steering cone bottom	1			
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

15/2/2021

16/02/2021

16/02/2021