# TVS

## PRODUCT PERFORMANCE FEEDBACK REPORT



### IFAD MOTORS LTD

DMS NO:

### **Head Office**

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

		1171D TOWER TOWN	1.0.11				_
	Ref.No:	March-262	F.R SI NO#	262	Date:	07.03.2021	
1	Zone Name:	Cumilla	Engineer Name: M	d.Pabel Sarker	Mchanic Name: Sumon Dali		
	Annroyed by:	Prabir Biswas (Head of Service.	Spare Parts & Production)				

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name:	omer Name: Saddam			Mobile No:		0164712313	
Address:	Address: Burora, Cumilla			Dealer Name:		Adunik Motors	
Customer Complain:-		CH NO Full #	MD6M14CL4K4P00037		Present Km	1286	
steering cone kit jam.		EN NO Full #	OL4PK4400309		Model #	TVS King Duramax	
		Sale Date #	17.12.2020			•	
		Date of Comp#	06.03.2021		1St PS Date	1st PS Kms	
		Date of Repair#	· ·				A. (1)
		Free service information					
		1St Free Service 2n		d Free Service	3rd Free Service		
		Date	KMs	Date	KMs	Date	KMs
		17.01.2021	1021				,

#### Observation:-

we checked &found that Steering cone kit scrap.

Action Taken:- Require to replace this parts under warranty for approval.

#### Failure Particular

SL	Part NO.	Part Name	Qty		Approved	Rejected
1	G53205 <b>0</b> 0	STEERING CONE KIT BOT	01	Gabrial WOOETT		
2		ING CONE KIT TOP (Mod				
3	672150620	Kitsteering		Low-er7	4	
4	92150080	kit steering	1	Lowell	2	

Failure Parts Photo	Fc	For Head Office Use				
	Head of Service	Engineer	DMS			
98	13/2/2021	Billen J.3.21	Stronto			