TVS

PRODUCT PERFORMANCE FEEDBACK REPORT





IFAD MOTORS LTD

DMS NO:

Head Office

3400

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208
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Ref.No:	Mym-89	F.R SI NO# 89		Date:	12.12.21
Zone Name:	Mymensingh	Engineer Name:Md Jahid Hasan		Mchanic Name:Md Forhad Mia	
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Approved by:

Customer Name:	Md Masud Rana			Mobile No:	1727762060			
Address:	Muktagacha,M	Mymensingh			Dealer Name:	Sadiya Motors		
Customer Complain:-		CH NO Full #	MD6M14CL7K4P00226		Present Km	16823		
Engine oil consumpsion (200 ml		EN NO Full #	OL4PK4900188			Model#	TVS King Duramax	
consumpsion per 100 kms run)		Sale Date #	16.11.2020			IVIOUEI #	e e	
		Date of Comp#	08.12.202			1St PS Date	1st PS Kms	
		Date of Repair#	Pending		N/A	N/A		
2 2	Free service information							
a a		1St Free Service 2		2nd Fre	2nd Free Service		3rd Free Service	
		Date	KMs	Date	KMs	Date	KMs	
н и		16.12.20	909	31.02.21	2,891	03.05.21	5192	

Observation:-.we find and checked that this vehicle Engine oil consumpsion (200 ml consumpsion per 100 kms run)

Action Taken:- Please to be replace the cylinder head assy, Valve intake, valve Exhaust, steam valve oil seal, gasket cylinder head, gasket cylinder block, piston by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4011300	Cylinder head assy	1	Tvs		_2
2	G4011380	Valve Exhaust	1	Tvs		
3	G4011370	Valve Intake	1	Tvs		
4	G4011350	Gasket cyl head	1	Tvs		
5	G4011420	Gasket ylinder	1	Tvs		
6	N4011100	Valve steam oil seal	2	Tvs		
7	G4020130	Piston 66.00	1	Tvs		

Failure Parts Photo	For Head Office Use			
	Head of Service	Engineer	DMS	
	51/2/21	Billat Hossair Dy Manager (Servi IFAD MOTORS L' Head Office, Dha	ce) Complete	