

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD MOTORS LTD****Head Office**

DMS NO:

2235

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: Habiganj/Dce/335

F.R.SI NO#

335

Date: 20.12.2020

Zone Name: Habiganj Zone

Engineer Name: Md. Abdullah Al Zahed

Mechanic Name: Md Shipon Alam

Approved by: Prabir Biswas (Head of Service, Spare Parts & Production)

Customer Name: Md. Manik Miah

Mobile No: 01740464268

Address: Cunarugat, Habiganj

Dealer Name: Shahjalal Automobile

Customer Complaint:-

Front Shock absorber has been broken.

CH NO Full # MD6M14CA8J4A05936

Present Km 10840

EN NO Full # AK4AJA113727

Model # Tvs King Deluxe

Sale Date # 08.07.2020

CNG/LPG

Date of Comp# 19.12.2020

1st PS Date 1st PS kms

Date of Repair# 19.12.2020

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date KMs

Date KMs

Date KMs

05.08.2020 860

12.10.2020 4,720

19.12.2020 10840

Observation:- We checked & found that front Shock absorber has been broken.

Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	04100180	Front shock absorber	01	G2 10 0010 3711 04 07 18		
2	G2100010					
3						
4						

Failure Parts Photo

For Head Office Use



Head of Service

Engineer

DMS

Prabir Biswas
22/12/2020

21/12/2020

Md. Sahas
21/12/2020

Md. Sahas
20/12/2020
Mohammad Abdullah Al Zahed
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974

DMS Complete