

(C/W) FORM - Code: 75841391

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD**
MOTORS LIMITED**IFAD MOTORS LTD**

DMS NO:

Head Office**8105****IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208**

Ref.No: Barishal/2021/005 F.R SI NO: 005 Date: 11.02.2021

Zone Name: Dhaka - Barisal Engineer/Mechanic Name: Polash Chandra

Approved by: Prabir Biswas-GM, Head of Service & Spare Parts-IML.

Customer Name: SAHERA BEGUM

Mobile No: 01754521044

Address: Sadar, Barisal

Dealer Name: M R Motors

Customer Complain:-

CH NO Full # MD6M14LA9K4A20040

Present Km 1407

Wheel Rim Broken (LH)

EN NO Full # AK4AK4236855

Model # Tvs king duramax

Sale Date # 25.12.2020

Date of Comp# 27.01.2021

1st PS Date 1st PS Kms

Date of Repair# 17.01.21

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMS

Date

KMS

Date

KMS

22.01.2021

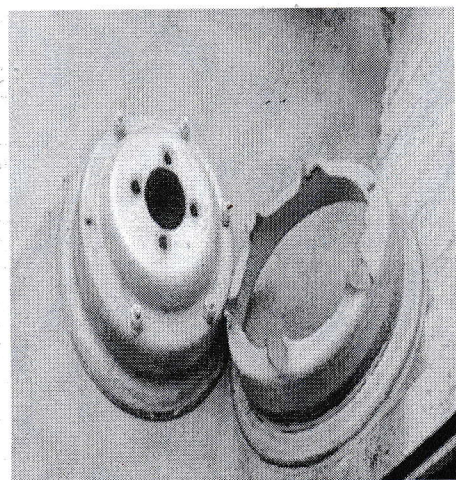
1254

Observation:- We checked & found that Wheel Rim Broken

Action Taken:- Please Replaced the following parts under warranty

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2111090	RIM ASSY	1	1019K4A20040	Present	
2				236855		
3				25.12.2020		
4				27.01.2021		

Failure Parts Photo**For Head Office Use**

Head of Service

Engineer

DMS

13/2/2021

11/02/2021

11/02/2021
DMS complete