

TVS**PRODUCT PERFORMANCE FEEDBACK REPORT****IFAD****IFAD MOTORS LTD****Head Office****IFAD TOWER, 07 Tejgaon I/A, Dhaka-1208.****DMS no****DMS JOB NO****2724**

Ref.No:	Habiganj/Oct/326	F.R SI NO#	326	Date:	29.10.2020
Zone Name:	Habiganj Zone	Engineer Name:		Md. Abdullah Al Zayed	
Approved by:	Prabir Biswas (Head of Service & Spare Parts)				

Customer Name:	Mst. Rukshana Begum	Mobile No:	01776047819, 01754951636		
Address:	Olipur, Habiganj	Dealer Name:	Shahjalal Automobile		

Customer Complain:-	CH NO Full #	MD6M14CA7J4A07902	Present Kms #	2430
Front Shock absorber has broken.	EN NO Full #	Ak4AJ4822726	Model #	vs King Deluxe CNG/LPG
	Sale Date #	06.09.2020	15t PS Date	1st PS Kms
	Date of Comp#	28.10.2020		
	Date of Repair #	28.10.2020		

Free service information

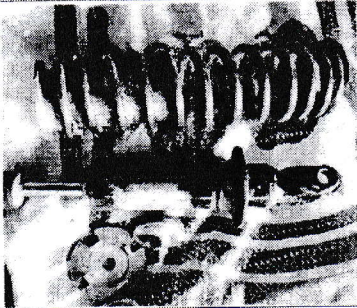
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
30.09.2020	940	28.10.2020	2430		

Observation:- we checked & found that front Shock absorber has broken.

Action Taken:- New one front shock absorber replaced.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	01	Gabrial (60000297)- 03/01/18H		
2						
3						
4						
5						
6						

Failure Parts Photo**For Head Office Use**

Prabir Biswas
9/11/2020

Zahed
29-10-2020
Mohammad Abdullah Al Zahed
Senior Service Engineer
IFAD MOTORS LTD.
Cell: 01701-227974

Md. Mithun Hossain
01/11/2020
Sr. Service Engineer (Trainer)
IFAD Motors Ltd

DMS Complete
Mithun Hossain
01/11/2020