

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD

IFAD MOTORS LTD

Head Office

89, Bir Uttam C.R Datta road, Nasir Trade center Level-12, Banglamotor, Dhaka.

Ref.No: MM2					F.R SI NO#		36		Date: 04/02/21	
Zone Name: Pabna					Engineer Name: Md: Rakibul islam					
Approved by: Probir Biswas (Head of Service ,S/Parts& Production)										

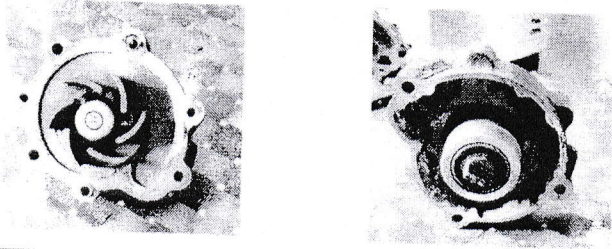
Customer Name:	MD Shipon Mondol	Mobile No:	01753-485494
Address:	Baghulpur, Aminpur, Sujanagar, Pabna	Dealer Name:	Mamun Motors

Customer Complaint:-	CH NO Full #	MD6M14CLOK4P00200			Dealer Name:	Mamun Motors	
Engine coolant Leakage from water pump assy	EN NO Full #	OL4PK4700500					
	Sale Date #	10/25/2020			Present Kms #	3852	
	Date of Comp#	2/4/2021			Model #	Duramex	
	Date of Repair #						
	Free Cupon service information						
	1st Free Service		2nd Free Service		3rd Free Service		
	Date	KMs	Date	KMs	Date	KMs	
12/22/2020	1658						
Observation:-	we observe Engine						

Observation:- we observe Engine coolant leakage from water pump assy.

Action Taken:- Need to change water pump assy

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4181310	Water pump assy	1	TVS		
2						
5						

Failure Parts Photo	For Head Office Use
	<p>Send PPR to Debanish Babu and after confirmation the claim is accepted</p> <p><i>Probas</i> 4/2/2021</p>

Asit Sahen
05/02/2021

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