



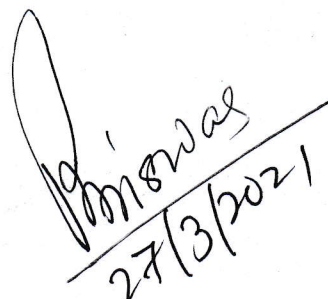

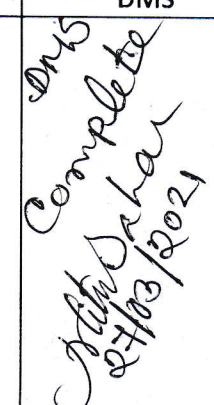


<b>TVS</b>	<b>PRODUCT PERFORMANCE FEEDBACK REPORT</b>					
	<b>IFAD MOTORS LTD</b>				DMS NO:	
	<b>Head Office</b>				<b>3218</b>	
<b>IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208</b>						
Ref.No:	Sylhet/Mar/21/300	F.R SI No	300	Date:	21.03.2021	
Zone Name:	Sylhet Sadar	Engineer Name:	Tisu Barua	Mchanic Name:	Md. Delower Hossain	
Approved by:	Prabir Biswas (Head of Service, Spare Parts & Production)					
Customer Name:	Parbin Begum		Mobile No:	01728987307		
Address:	Companygonj, Sylhet.		Dealer Name:	Shaporan Motors		
Customer Complain:-	CH NO Full #	MD6M14CA6K4L00141	Present Km	14,784		
Oil leakage from rear shock absorber 	EN NO Full #	AK4LK4X06770	Model #	TVS King Deluxe		
	Sale Date #	13.09.2020				
	Date of Comp#	25.02.2021	1st PS Date	1st PS Kms		
	Date of Repair#					
	Free service information					
	1st Free Service		2nd Free Service		3rd Free Service	
	Date	KMs	Date	KMs	Date	
	11.10.2020	965	12.11.20	3,986	09.12.20	
Observation:- We checked & found that oil leakage from left side rear shock absorber.						
Action Taken:- Require to replace this parts under warranty for your approval.						
<b>Failure Particular</b>						
SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	SHOCK ABSORBER ASSY	01	Gabrial		
2						
3						
4						
<b>Failure Parts Photo</b>			<b>For Head Office Use</b>			
			Head of Service	Engineer	DMS	
			 27/3/2021	 27/03/2021	 27/03/2021	