



PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD
Head Office

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

Customer Code
23826486

DMS JOB NO

3366

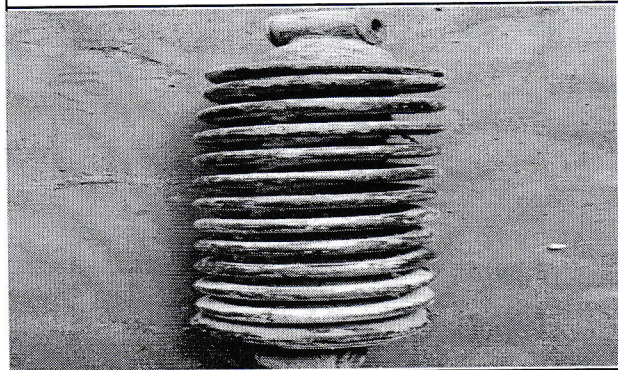
Ref.No:	Chokoria/august/03	F.R SI NO#	03	Date:	08/28/21
Zone Name:	Chokoriya/ Bashkhali	Engineer Name:	Md.Ruhul Amin Suman		
Approved by:	S M Robbani, DGM -Head of Service & Spare Parts. <i>Nichanor (Momin)</i>				
Customer Name:	Imran	Mobile No:	01885763562		
Address:	Jidda bazar, <i>Chokoria</i>	Dealer Name:	Abu Sama Motors		
Customer Complain:-	CH NO Full #	MD6M14CA8K4K00137	Present Kms #		
Shockabsorber oil leakage.	EN NO Full #	AK4KK4303288	Model #	Tvs King DURAMAX	
	Sale Date #	11/04/2021	1st PS Date	1st PS Kms	
	Date of Comp#	22/08/2021	No	No	
	Date of Repair #				
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
09/05/2021	1107	27/06/2021	5209	04/08/2021	9589

Observation:- We checked & found that the rear shockabsorber need to be change.

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular						
SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G2090100	Rear Shockabsorber Assy	2			
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

for
21/8/2021
Bilal
29/8/21
Stit Sahar
29/08/2021
DMS Complete