

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD MOTORS LTD

Head Office

IFAD TOWER ,07 Tejgaon I/A, Dhaka-1208.

DMS JOB NO

2796

Ref.No:	Sunamgonj/Oct/27/26	F.R SI NO#	28	Date:	27.10.2020
Zone Name:	Sunamgonj	Engineer Name:		Tisu Barua	
Approved by:	Prabir Biswas, GM -Head of Service & Spare Parts.				

Customer Name:	Abdullah Al Mamun		Mobile No:	01745456510	
Address:	Uttar Mollikpur, Sunamgonj.		Dealer Name:	Sohel Enterprise	
Customer Complain:-	CH NO Full #	MD6M14CA4K4L00302		Present Kms #	4,986
oil leakage from front shock absorber	EN NO Full #	AK4LK4608530		Model #	Tvs King Deluxe lpg
	Sale Date #	27.07.2020			
	Date of Comp#	20.10.2020		1st PS Date	1st PS Kms
	Date of Repair #	Pending		no	
	Free service information				
1st Free Service		2nd Free Service		3rd Free Service	
Date	KMs	Date	KMs	Date	KMs
20.08.2020	760	18.09.2020	3210	19.10.2020	4362

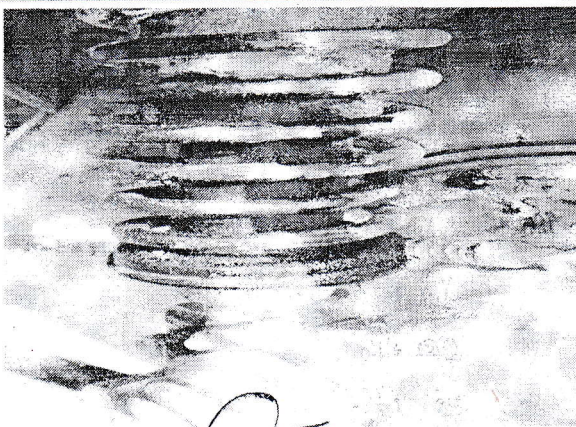
Observation:- We checked & found that oil leakage from front shock absorber .

Action Taken:- Require to replace this parts under warranty for your approval.

Failure Particular

SL	Part NO	Part Name	Qty	Vendor code	Approved	Rejected
1	G4100180	Front shock absorber	1	Gabrial		
2						
3						
4						
5						
6						

Failure Parts Photo



For Head Office Use

Prabir Biswas
10/11/2020

DMS Complete
M. Litusahar
10.11.2020

Tisu Barua
27.10.2020
Service Engineer
IFAD MOTORS LTD
Sylhet Sadar

Prabir Biswas
10/11/2020