

Note: Radiator Parts Not issue at DMS.

TVS

PRODUCT PERFORMANCE FEEDBACK REPORT

IFAD
MOTORS LIMITED

IFAD MOTORS LTD

DMS NO:

Head Office

33706

IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208

Ref.No: **Tan-1**

F.R SI NO#

84

Date: **01.09.21**

Zone Name: **Tangail**

Engineer Name: Md Jahid Hasan

Mchanic Name: Md Rafiqul Islam

Approved by: **Prabir Biswas (Head of Service, Spare Parts & Production)**

Customer Name: **Ali Akbar**

Mobile No:

1735251411

Address: **Vadra, Nagoorpur, Tangail**

Dealer Name:

Mama vagina engineering

Customer Complain:-

CH NO Full #

MD6M14CL5K4P00158

Present Km

8001

Raiator Fracture with start problem

EN NO Full #

OL4PK4700455

Model #

TVS King Duramax

Sale Date #

11.10.2020

Date of Comp#

28.08.2021

1st PS Date

1st PS Kms

Date of Repair#

01.09.21

N/A

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

23.03.2021

1013

02.05.21

3,872

24.06.21

6203

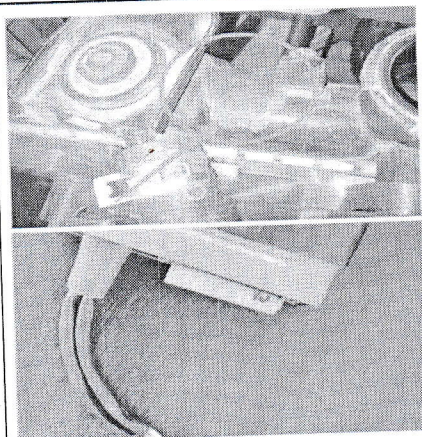
Observation:- we find and checked that the Fan Assy radiator was Fracture and TCI weak.

Action Taken:- Please to be replace the radiator & TCI by new one under warranty.

Failure Particular

SL	Part NO.	Part Name	Qty	Vendor code	Approved	Rejected
1	G4060400	TCI unit	1			
2	G4181080	Radiator	1	✓		
3						
4						

Failure Parts Photo



For Head Office Use

Head of Service

Engineer

DMS

For
02/09/2021

02/09/2021

02/09/2021

Days complete