PRODUCT PERFORMANCE FEEDBACK REPORT IFAD MOTORS LTD DMS NO: 3368 **Head Office** IFAD Tower, Plot-7(New), Tejgoan Industrial Area, Dhaka-1208 31.08.21 F.R SI NO# 82 Date: Ref.No: Tan-1 Mchanic Name: Md Shafiqul Islam Engineer Name: Md Jahid Hasan Zone Name: Tangail Approved by: Prabir Biswas (Head of Service, Spare Parts & Production) 1747628535 Mobile No: Md Kamrujjaman Khokon Customer Name: M/S Jerin Motors Dealer Name: Madhupur, Tangail Address: Present Km 8362 CH NO Full # MD6M14CL9K4P00163 Customer Complain:-**TVS King Duramax** EN NO Full # OL4PK4700489 **Engnine oil consumpsion** Model# high (per 200 km run engine | Sale Date # 30.12.2020 1St PS Date 1st PS Kms oil short 200-250gm) Date of Comp# 03.08.21 N/A N/A Date of Repair# 31.08.21 Free service information 2nd Free Service **3rd Free Service 1St Free Service KMs** Date KMs **Date KMs** Date 6281 27.04.21 978 06.03.21 3,491 28.01.21 Observation:- we find and checked that this vehicle engine oil consumpsion high(per 200 km run engine oil short 200-250gm) Action Taken:- Please to be replace kit Piston 6625, Engine valve kit by new one under warranty. **Failure Particular** Approved Rejected Vendor code Qty Part Name Part NO. SL 1 kit Piston 6625 G4322970 1 **Engine valve kit** G4320780 2 3 4 For Head Office Use **Failure Parts Photo** Engineer **DMS Head of Service** 100/2028

MIS Complete

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