



IFAD MOTORS LTD

Head Office

DMS JOB NO

7-Tejgoan Industrial Area, Ifad Tower, Level-01, Dhaka-1208.

Ref.No: Noakhali- Dec- 239

F.R SI NO#

239

Date:

01.12.20

Zone Name: Feni-Noakhali.

Engineer Name:

Kazi Samiul Hoque

Approved by: Prabir Biswas, GM -Head of Service &amp; Spare Parts.

Customer Name: Saleha begum

Mobile No:

01884124074

Address: Kaliyapara, chadpur.

Dealer Name:

Bhuiya motors

Customer Complain:-

CH NO Full #

MD6M14CAXK4L00191

Present Kms #

1820

Front & Rear shockabsorber  
oil leakage

EN NO Full #

AK4LK4706873

Model #

Tvs King Deluxe  
cng

Sale Date #

10.09.20

Date of Comp#

29.11.20

1st PS Date

1st PS Kms

Date of Repair #

29.11.20

Free service information

1st Free Service

2nd Free Service

3rd Free Service

Date

KMs

Date

KMs

Date

KMs

02.10.20

988

29.11.20

1820

Observation:- We checked &amp; found that front &amp; rear shockabsorber oil leakage.

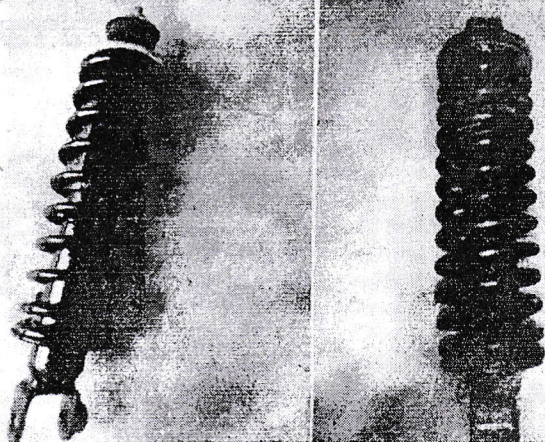
Action Taken:- Please Replaced the following parts under warranty

## Failure Particular

| SL | Part NO  | Part Name           | Qty | Vendor code | Approved | Rejected |
|----|----------|---------------------|-----|-------------|----------|----------|
| 1  | G2090100 | Rear shockabsorber  | 1   | Gabrial     |          |          |
| 2  | G4100180 | Front shockabsorber | 1   | Gabrial     |          |          |
| 5  | G2150010 |                     |     |             |          |          |
| 6  |          |                     |     |             |          |          |

## Failure Parts Photo

## For Head Office Use



oil leakage

Prabir Biswas

6/12/2020

Samiul

01.12.2020

Prabir Biswas

6/12/2020