

Confirmation and Information

Thank You - We have received your application.

Before you start receiving benefits, you'll have to serve a 1-week waiting period for which no benefits will be paid.

Confirmation Number: 139615674

Name: Swetaben Patel

Date Received (Atlantic Time): 14/01/2022 15:25

If you have additional information or changes to make **DO NOT** complete another application online; call 1-800-206-7218 or contact us in writing.

Documents or Information required

No further documents are required at this time.

If necessary, mail any documents or additional information to:

Service Canada Centre
Western Canada & Territories Region
PO Box 245
Edmonton AB
T5J2J1

Or deliver them in person to the Service Canada Centre **where you live**
<http://www.servicecanada.gc.ca/tb-sc-fsco/sc-srchpc.jsp?lang=eng&pc=R7A5B9>

Electronic forms if required

Download and print a blank copy of:

- **Medical certificate** <https://catalogue.servicecanada.gc.ca/content/EForms/en/Detail.html?Form=INS5140>

or obtain one from a Service Canada Centre or call 1-800-206-7218.

Additional Notes

If you submitted any other documents while completing your application, you can view them in My Service Canada Account. Keep the original documents for 6 years in case we need them.

To prove your eligibility and receive any payment you may be entitled to, you are required to complete bi-weekly reports. Failure to do so may result in a loss of entitlement and payment.

You must obtain a medical certificate signed by your doctor or medical practitioner that confirms your illness or incapacity. You do not have to provide your medical certificate to Service Canada at this time, but for verification purposes you must keep your medical certificate for six (6) years as you may be asked to provide it at a later date. When you have recovered, you must declare on your reports if you are capable and available for work, or if you have returned to work. Failure to provide your medical certificate upon request or to declare accurately on your reports may result in loss or repayment of benefits and/or penalties.

If your medical condition is expected to be long term and prevents you from doing any type of work on a regular basis, you may be eligible for **Canada Pension Plan (CPP) Disability Benefits**
<https://www.canada.ca/en/services/benefits/publicpensions/cpp/cpp-disability-benefit.html> 1-800-277-9914.

What's next?

- We will mail you a **Benefit statement** indicating your **Access Code**. Access the Instructions on how to complete your reports with our **Internet Reporting Service** or our **Telephone Reporting Service**.
- If you had an EI claim within the last month, you will not receive a new Access Code in the mail. You can use the same Access Code that you previously used to complete your bi-weekly reports and access your EI claim information.
- After you apply for EI benefits, you must start completing bi-weekly reports using the Internet or Telephone Reporting Service as soon as you receive your Access Code in the mail. If you are eligible for benefits, no payments can be issued to you until you have submitted bi-weekly reports.

Benefit statement

<https://www.canada.ca/en/employment-social-development/programs/ei/ei-list/benefit-statement.html>

Access Code

<https://www.canada.ca/en/employment-social-development/services/my-account/find-pac.html>

Internet Reporting Service

<https://www.canada.ca/en/services/benefits/ei/ei-internet-reporting.html>

Telephone Reporting Service

<https://www.canada.ca/en/services/benefits/ei/ei-telephone-reporting.html>

My Service Canada Account

<https://www.canada.ca/en/employment-social-development/services/my-account.html>

My Service Canada Account (MSCA)

To obtain information on your claim, access your T4E, or to update your mailing address and/or direct deposit information, consult My Service Canada Account or call our Telephone Information Service at 1-800-206-7218.

Register for MSCA <https://www.canada.ca/en/employment-social-development/services/my-account.html>