Rishu Chowdhary

10th Oct 1997, India

PROFILE

I have worked as an Operation Consultant for over

2yrs and I have gained a lot of skills to improve myself.

Growing Technology helped me to choose my career
as a developer. I taught myself and learn programming
languages like Java, JavaScript, Python, TypeScript, etc.
I always looking for a good opportunity to learn more
and improved my skill as well as get prior working
experience.

• EXPERIENCE

Uber India Pvt Ltd, Kolkata

— Operation Consultant

24th April 2017 - 5th September 2019

Key Responsibilities:

 Gave Support from Kolkata hub to the Driver's and Partner's for solving their Day to Day issues as a Customer Support Representative (Greeenlight Expert).

Uber Care (Project):

- Worked as a Lead for the project Uber care with
 Vendor members in the team and followed up the
 data with the central team.
- Worked closely with the Product Vendor for taking feedback and helped to improve the data for Kolkata City. Built a chain to share the vendor's data with the central team for providing helpful feedback.
- Made some creativity regarding the Uber Care to awareness for the Driver-Partner.

Address: 95, Picnic Garden Road, Kolkata,

700039, West Bengal

Mobile : +91 7980145172, 9836110678

Email Id: hi.10rishu@gmail.com

Website: https://rishuchowdhary.vercel.app/

Github: https://github.com/hirishu10

PERSONAL DETAILS

Father's Name: Ablesh Chowdhary

Marital Status: Single

Gender: Male

Nationality: Indian

Hobby & Language: Making Software, Web App,

Photo and Video Editing, Playing Outdoor Cricket, Mobile and PC Games.

Hindi, English, Nepali, Bengali

O SKILLS

+ Java, + Python, + Node.js, + Express.js, + highlightjs

+ Bootstrap, + Firebase, + My SQL, + Mongo DB,

+ SQL Lite, + HTML, + CSS, + JavaScript,

+ React Native, + React, + TypeScript, + SASS,

+Nextjs, + J-Query, + Redux, + JWT, + JSON

+ Basic XML using (Android Studio), etc.

Others:

+ Back Office Operation, + Knowledge of G-Suite (Sheets, Docs etc.), + Canva, + CSR (Customer Support Representative), + Project Coordinator, + Excel Macro, + Tally, + VBA (Visual Basic Application), etc.

AWARDS & RECOGNITION

- → Performer of the Month for January 2018.
- → Recognition in India SA Greenlight Monthly expert newsletter for 2018 .
- → Employee of the Month for July and November 2018.
- → CSAT (Customer Satisfaction) star Employee for the Month of August 2018.

PROJECTS

> hirishu10/github-readme-design (Link):

Topics Covered:

react, redux, svg, API, nextjs, cookies, scss, vercel, etc.

Prerequisite 🖋

- Valid Github Username
- Valid Github Repository Name

About:

- Github-Readme-Design provide some design which you can you use to customize the look and feel for the Github Profile.
- We provide designs like Banner's, Pinned
 Repository, Metric Card or Statistics, Most Language
 used card etc.
- We have API as well as GUI to get understand better. All the details listed on https://github.com/hirishu10

> hirishu10/instant-markdown-previewer (Link):

Topics Covered:

react-redux, express server, scss, highlight js, animatecss, herokuapp, markdown, j-query, full-stack development, etc.

Prerequisite

Knowledge of Markdown Language

About:

- Simple but instantly preview available for markdown language. We are also working for improving this for now enjoy thank you.
- You can write your markdown and download as txt file to use it later.
- We have Added new clear button and Light/Dark mode to use this better. All the details listed on https://github.com/hirishu10

DECLARATION

I hereby declare that all the information furnished above is true to the best of my knowledge and belief.

> hirishu10/reactnative-login-registerui-with-ChatApp-Functionality (Link):

Topics Covered:

firebase, ui, react-native, firebase-auth, chatapp, firebase-database, splashscreen, expo, apk, android, react-native-customized-box, etc.

Prerequisite 🖋

 Expo App for Scan QR Code Or Download the APK from <u>Github</u>

About:

- Simple reactnative-login-register-ui and ChatApp Functionality with the help of Firebase, React Native, Javascript, Expo, react-native-customized-box, etc.
- Login, Register, Create New Chat all activities implemented. Learned and added many other features all the details listed on https://github.com/hirishu10

See All the projects at https://rishuchowdhary.vercel.app/

© EDUCATION

Subharti University

-- B.B.A (Bachelor of Business Administration from Distance Education)

Grade: 1st Year: "B", 2nd Year: "A", 3rd Year: "A"

Kalimpong Himalayan Edu-Care Institution

-- D.C. A (Diploma in Computer Application) *Grade: "A"*

Indo Tibetan Higher Secondary School

-- W.B.C.H.S.E (Higher Secondary Education)

Grade: "B"

Indo Tibetan High School

-- W.B.B.S.E (Secondary Education)

Grade: "B+"

Certification:

View all Certification

https://rishuchowdhary.vercel.app/certification

DATE:__/__/ PLACE:____

(RISHU CHOWDHARY)