**Casual Use Case Specification: UC 02 - Maintain Customer Order**

**Brief Description:** This use case enables the Cashier to add new customer’s order or change current customer’s order in the POS as required.

# Section 1: Business Rule(s):

BR 01: Items must have a properly formatted SKU

BR 02: Conflict with customers in order must be handled by a supervisor

BR 03: Invoice emailed to customer must be in the company’s preset customer format

# Section 2: Scenarios (HD):

**Scenario 1: AddItemsList**

# Preconditions: An item is being purchased by a customer.

| **Step#** | **Actor (Cashier)** | **System** | **Data Used** |
| --- | --- | --- | --- |
| 1 | Login in to POS system with Employee login credentials. | Login screen opens.  Enter credentials.  Loggged In | Employee Number/Username.  User password. |
| 2 | Add item in the list | Scan Barcode.  Show Item SKU and Price | Scanned Items. |
| 3 | Enter remaining data. | System waits for customer to make payment. |  |

**Successful Post-Conditions: Customer Purchase/Order list has been generated.**

**Scenario 2: UpdateItem.**

# Preconditions: Customer changes his/her order list.

| **Step#** | **Actor (Cashier)** | **System** | **Data Used** |
| --- | --- | --- | --- |
| 1 | Request to update item in the list. | Change Item in the list. | New item scanned.  Quantity updated. |
| 2 | Select update option | Load update interface  Display item IDs and options |  |
| 3 | Apply changes | System waits |  |
| 4 | Complete the process | Validate data  Updated order list.  Display confirmation message. |  |

**Successful Post-Conditions:** Information of certain customer order updated.