Broadening Focus: Spillovers, Complementarities, and Specialization in the Hospital Industry

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April 30, 2025

# Before Proceeding



# Theory of Focus

- Less complexity, uncertainty and more expertise
- ► Law of factory focus (Schmenner and Swink, 1998), Adam Smith's specialization

#### Theory of Broadening

- Spillovers
- Complementarities

So far, the answer is **Related Diversification**: different focused operating units (OU) doing *related* business

- ➤ Spillover: Benefit from an activity increases the level of the focal activity (e.g., sharing the facilities)
- Complementarities: benefit from an activity increases the marginal benefit of increasing the focus on focal activity (e.g., general clinicians offer new insights, increasing the benefits of more focus)

### Contribution

- ► Context: Cardiovascular care in a hospital
- Assess effects of specialization within operating units

# Why Cardiovascular care?

- 1. Hospitals have different areas
- 2. Data on each patient (estimate focus)
- 3. Clear measure
- 4. Specialization is relevant

### Results

- ► Focus: increase quality performance
- ► Spillovers and complementarities
- ► Robust

Hypothesis

Conclusion



Quality of output  $q_f$  is a function of focus on the focal service  $x_f$ , focus on related services  $x_r$ , and other variables Z.

$$q_f = g(x_f, x_r, Z)$$

- Hyp 1: ↑ Unit's specialization leads to ↑ quality performance in that segment
- Hyp 2: ↑ Unit's specialization in related business leads to ↑ quality performance in the focal business segment (spillover)
- Hyp 3: ↑ Unit's specialization in related business leads to ↑ marginal benefit of specialization in the focal business segment (complement)

$$\frac{\partial q_f}{\partial x_f} > 0$$

Hypothesis 2

$$\frac{\partial q_f}{\partial x_r} > 0$$

Hypothesis 3

$$\frac{\partial^2 q_f}{\partial x_f x_r} > 0$$

#### Data

#### Coronary Artery Bypass Graft (CABG) surgery patients

- In-hospital mortality as quality measure
- Nationwide Inpatient Sample (NIS) from Agency for Healthcare Research and Quality. 1000 US hospitals
- ➤ State-level hospital discharge databases, 20% stratified random sample of acute-care hospitals.
- All patients adimtted are included
- Data on A, B, C...
- ► Y1995-2004.
- ▶ 661,910 CABG surgery discharges at 774 hospitals
- ► (Don't have other quality measures)



# Dependent Variables

 $MORT_{ijt} = 1$  if patient *i* in hospital *j* in year *t* died.

$$In\left(\frac{pr(MORT_{ijt} = 1|x_i)}{1 - pr(MORT_{ijt} = 1|x_i)}\right) = \alpha + \beta X_i$$

 $X_i$  vector of patient-level risk factors (demographics)

$$ln\left(\frac{p_{ijt}}{1-p_{ijt}}\right) = \alpha + \beta X_i$$

$$p_{ijt} = rac{e^{lpha + eta X_i}}{1 - e^{lpha + eta X_i}}$$

Predicted Mortality Rate = 
$$PMR_{jt} = \sum_{i} \frac{p_{ijt}}{n}$$

$$RAMR_{jt} = \frac{OMR_{jt}}{PMR_{jt}}AMR$$

- Risk-adjusted mortality rate RAMR<sub>jt</sub>
- Observed mortality rate AMR (across all hospitals)
- ► Predicted mortality rate PMR<sub>it</sub>

$$FOCUS_{jt} = \frac{\sum_{i=1}^{n_{jt}} CARDIO_{ijt}}{n_{jt}}$$

- ►  $FOCUS_{jt}$  = percentage of patients in cardiovascular disease area
- ►  $CARDIO_{ijt} = 1$  if patient *i* discharged from hospital *j* in year *t*

$$RELATED_{jt} = \frac{\sum_{i=1}^{n_{jt}} RELATED_{ijt}}{n_{jt}}$$

- ▶  $RELATED_{ijt} = 1$  if primary diagnosis for i discharged from j in year t is in an area related to cardiovascular care.
- n<sub>jt</sub> = total number of patients discharged from hospital j in year t.
- ightharpoonup RELATED<sub>jt</sub> = proportion of focus on (cardio-)related areas

$$RAMR_{jt} = \alpha_j + \gamma_t + \beta_1 RELATED2_{jt-1} + \beta_2 RELATED3_{jt-1}$$

$$+ \beta_3 \ln(FOCUS_{jt-1}) \times RELATED1_{jt-1}$$

$$+ \beta_4 \ln(FOCUS_{jt-1}) \times RELATED2_{jt-1}$$

$$+ \beta_5 \ln(FOCUS_{jt-1}) \times RELATED3_{jt-1}$$

$$+ \beta_6 \ln(VOLUME_{it-1}) + \beta_7 X_{it} + \varepsilon_{it}$$

#### Table 2 Summary Statistics and Correlations

(N = 807)	Mean	SD	Min	Max	RAMR	Focus	Volume	Related
RAMR	0.028	0.018	0.000	0.244	1			
Focus	0.197	0.088	0.067	0.884	-0.092	1		
Volume	19,125	10,255	2,490	68,464	0.007	-0.168	1	
Related	0.220	0.043	0.073	0.387	-0.038	-0.003	-0.172	1

Table 3 Regressions Testing the Effect of Focus and Relatedness on Mortality Rates

	RAMR								
Coefficient	(1)	(2)	(3)	(4)	(5)	(6)			
In(VOLUME)	-0.0041 (0.0035)	-0.0043 (0.0035)	-0.0039 (0.0034)	-0.0040 (0.0033)	-0.0042 (0.0034)	0.0168 (0.0150)			
In(FOCUS)	-0.0116** (0.00411)	-0.0115** (0.0044)	-0.0136** (0.0050)						
In(RELATED)		-0.0046 (0.0036)	-0.0011 (0.0042)						
$\ln(FOCUS) \times \ln(RELATED)$			-0.0145* (0.0072)						
RELATED(AboveMedian)				0.0010 (0.0015)					
$ln(FOCUS) \times RELATED(BelowMedian)$				-0.0056† (0.0030)					
$In(FOCUS) \times RELATED(AboveMedian)$				-0.0245** (0.0085)					
RELATED2					0.0002 (0.0015)	-0.0012 (0.0026)			
RELATED3					-0.0015 (0.0021)	-0.0011 (0.0041)			
In(FOCUS) × RELATED1					-0.0042 (0.0032)	-0.0065 (0.0126)			
In(FOCUS) × RELATED2					-0.0200* (0.0086)	-0.0158 (0.0147)			
In(FOCUS) × RELATED3					-0.0210** (0.0071)	-0.0536* (0.0240)			
Categories of related	None	None	None	Halves	Thirds	Thirds			
Method	Random effects	Random effects	Random effects	Random effects	Random effects	Fixed effects			
Observations Number of hospitals R-squared	807 382 0.051	807 382 0.054	807 382 0.055	807 382 0.056	807 382 0.066	400 103 0.130			

Notes. Robust standard errors are clustered by hospital. Regressions include hospital random or fixed effects and year fixed effects. Random effects models also include indicators for the following hospital characteristics: urban location, teaching status, and geographic region. Standard errors are in parentheses.

<sup>\*\*</sup>p < 0.01; \*p < 0.05; †p < 0.10.

#### Results:

- R.1 : *More focus* in cardiovascular care  $\Rightarrow$  **lower** RAMR. 1  $\sigma$  increase in focus  $\Rightarrow$  0.4 pp mortality reduction.
  - ► **Hypothesis 2**: *Spillovers* from related services (e.g., endocrinology) not statistically significant on their own.
  - ► Hypothesis 3: Evidence of complementarities. For high-relatedness hospitals, 1 SD increase in focus ⇒ 0.7 mortality reduction.

Hypothesis

Conclusion

### My Take

- ► Product Space
- Complexity of the problem of multiobjective optimization

### Possible Issues

- Specification and endogeneity
- ► Too narrow situation and focus
- Don't consider costs
- Consider operation, not innovation

### Conclusion

- ► Positive effects of focus and breadth through complementarity but not of spillovers
- Related diversification positive effects not only across operating units but also within operating units

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