GABRIEL BAKER

IT Systems Administrator Manager | IT Infrastructure | Cloud

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Summary

Passionate IT Systems professional with over 7 years of experience managing cloud and on-prem systems. Skilled in digital innovation with a focus on high quality and performance. Successfully led a team to overcome technical challenges impacting organizational goals and operational stability.

Skills

IT Infrastructure, Cloud Computing, Cybersecurity, Network Administration, Systems Design, Leadership

Experience

Cedars-Sinai Medical Center
Los Angeles, CA

IT Systems Administrator Manager
06/2020 - 10/2023

- Led a team of 12 system engineers, achieving a 30% increase in operational efficiency through streamlined processes and automation.
- Implemented robust cloud-based solutions that improved system uptime by 99.9%, resulting in enhanced reliability and user satisfaction.
- Managed the deployment of a new IT infrastructure, facilitating a seamless transition that reduced downtime by 45% over previous metrics.
- Collaborated with external vendors to integrate cutting-edge cybersecurity measures, decreasing security incidents by 40%.
- Revamped the IT strategy, aligning with business objectives and resulting in a 20% reduction in operational costs.
- Developed a talent management program, boosting team skills and career progression opportunities by 35% year over year.

Kaiser Permanente
Pasadena, CA

Senior Systems Administrator
09/2016 - 05/2020

- Coordinated cloud migration projects reducing costs by 15% and increasing system accessibility for remote workforce.
- Directed resolution of technical incidents, improving resolution times by an average of 25% across multiple issue categories.
- Spearheaded implementation of a network security protocol that enhanced data protection compliance by 30%.
- Contributed to strategic planning sessions, assisting in the adoption of innovative technologies improving user experiences.
- Mentored junior team members, fostering an inclusive learning environment that resulted in a 40% performance improvement.

UCLA Health
Los Angeles, CA

Systems Administrator
03/2013 - 08/2016

- Played a critical role in upgrading IT infrastructure, leading to a 20% reduction in incident frequency and enhanced stability.
- Implemented a monitoring system that provided real-time analytics, reducing system issues by 35% through proactive management.
- Collaborated with cross-functional teams to design IT solutions that increased departmental productivity by 25%.
- Facilitated training sessions on new technologies, enhancing team capabilities and adoption of new tools.

Education

University of Southern California
Los Angeles, CA

Master of Science in Information Technology
01/2011 - 01/2013

University of California, Los Angeles
Los Angeles, CA

Bachelor of Science in Computer Science
01/2007 - 01/2011

Projects

Open Source Monitoring Tool Integration

Developed and integrated an open-source monitoring tool for network analytics. GitHub: github.com/gabriel-openmonitoring

Community Health Data Initiative

Contributed to a project to visualize health data trends for community health improvements. GitHub: github.com/gabriel-healthdata

Key Achievements

🏆 **Increased System Uptime by 99.9%**

Implemented cloud-based solutions that dramatically enhanced system reliability and efficiency.

💡 **Reduced Operational Costs by 15%**

Led cloud migration projects resulting in significant cost savings and improved operational performance.

✔️ **Improved Team Productivity by 35%**

Developed a talent management and training program that significantly boosted team capabilities and efficiency.

Interests

Digital Innovation in Healthcare

Exploring the intersection of technology and health to improve patient care through digital solutions.

Open Source Collaborations

Engaging with and contributing to the open source community to foster transparency and innovation.

Mentorship and Team Development

Passionate about coaching IT professionals to develop their skills and drive team success.