

# **HIRUN RATTANANIMIT**

#### Contact

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#### About me

At 29 years old, motivated and detailoriented professional. with experience in the e-commerce and hospitality industry. Skilled at managing tasks under pressure, prioritizing effectively, and collaborative with the team setting. Adaptable to challenges with a growth mindset, focused on self-development to enhance my skills and contributions.

# Education

**Bachelor of Business Administration** Major:

Hospitality and Tourism Management Assumption University | 2022

# Certification

- Google Data Analytics (2024)
- Google UX Design (2024)

# **Experience**

### E-Commerce Operation

#### 168 Gadget CO.,LTD

July - October 2022

- Managing operational processes on the marketplace platforms including Shopee, Lazada, and Nocnoc.
- Overseeing order management, shipping, returns, and new products launching.
- Managing inventory levels and ordering with suppliers based on market demand.
- Entering daily sales data into the database to calculate daily stock balances.
- Creating sales forecasts by using the Moving Average method to predict inventory needs and optimize purchasing strategies.
- · Coordinating with the warehouse team, customer service, suppliers, and partners.

#### **Front Office Internship**

#### **Avani Sukhumvit Bangkok Hotel**

April - July 2022

- Coordinating with colleagues to manage check-ins, check-outs, and guest services efficiently.
- · Handle data recording, organizing, and updating guest arrival and departure lists.
- Communicating with customers to provide information and services to meet their satisfaction.

# Skills

# **Soft Skills:**

- Analytical Thinking
- Problem-solving & Decision Making
- Time Management
- Adaptability & Active Learning

#### **Hard Skills:**

- SQL
- Python
- Tableau
- Microsoft Excel
- Google Sheet