

DLR Questionnaire

Please circle your opinion on the following questions

1. How comfortable are your journeys

Very uncomfortable

uncomfortable

Comfortable

Very comfortable

2. How good is the timing of the train arrivals?

Very late

late

on time

Early

Very early

3. How quick is your journey?

Very slow

Slow

Normal

Quick

Very Quick

4. How much do construction works bother you?

Bothers a lot

slightly bothers

doesn't bother

never even noticed

5. How good are the conditions of the trains?

Very bad

bad

decent

good

very clean

6. Do the trains get packed?

Very packed

slightly pack

normal

not much onboard

nearly empty

7. How often have you had disruption (e.g. signal failure that causes your journey to be longer than it needs to)?

Almost all the time

a lot

Not much

Rarely

Never

8. Is there any improvement needed to be made?

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