



Sultanate of Oman
Ministry of Manpower
SHINAS COLLEGE OF TECHNOLOGY

ShCT MANAGEMENT SEMINAR

"ECONOMIC GROWTH IN OMAN AMIDST OIL CRISIS: A DIVERSIFIED STRATEGIC APPROACH"

Certificate of Appreciation

is awarded to

Sudeer Kumar

Nizwa College of Technology

for having presented a paper entitled

"A Study on Service Quality of Commercial Banks in Oman"

during the ShCT Management Seminar on May 17, 2017

conducted by the Department of Business Studies

at Shinas College of Technology (ShCT), Sultanate of Oman.

Khadija Ahmed Ali Al-Isaei

SMS Director, HoD BSD



Khalid Zayed Al-Muharrami, PhD.

College Dean, ShCT



ShCT MANAGEMENT SEMINAR

"ECONOMIC GROWTH IN OMAN AMIDST OIL CRISIS: A DIVERSIFIED STRATEGIC APPROACH"