



பெரியார் பல்கலைக்கழகம்
PERIYAR UNIVERSITY



(Established by the Government of Tamil Nadu in 1997; Recognized by UGC under 2(f) and 12(b) of UGC Act;
Member, Association of Indian Universities and Association of Commonwealth Universities)



FACULTY OF ARTS

The Syndicate of the **PERIYAR UNIVERSITY** hereby makes known that
DAVID RAJESH R ✓ has been admitted to the

Degree of **DOCTOR OF PHILOSOPHY** in **MANAGEMENT** ✓
having been certified by the duly appointed Examiners to be qualified to receive the
same on **October 26, 2018** ✓ for the thesis entitled,

**A STUDY ON LINKAGE BETWEEN SERVICE QUALITY, SERVICE FAIRNESS AND
SERVICE LOYALTY IN HOSPITALS IN MADURAI, TAMIL NADU, INDIA**

This degree is awarded in accordance with the UGC Regulations on Minimum
Standards and Procedure 2009.



Given under the seal of the University

Dated : 27-11-2018
Salem - 636011
Tamil Nadu, India.

Controller of Examinations i/c

Registrar i/c

Vice-Chancellor

South West (India)

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ARUN KUMAR



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ARUN KUMAR
Sub Divisional Magistrate (HQ)
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(Convention de La Haye du 5 octobre 1961)
INDIA

This public document of the type
CERTIFICATE

is issued to DAVID RAJESH R

has been signed by ARUN KUMAR

with the seal / stamp of SDM, KAPASHERA, NEW DELHI

Section Officer (OI) MINISTRY OF EXTERNAL AFFAIRS
on 04-Dec-2018 at NEW DELHI, INDIA

with reference no. DENDRO/3838418

Seal / Stamp

(विजयल पॉल)
(DEVIJAYAL PAUL)
अनुपम आचार्य (ओ.आई.)
Section Officer (O.I.)
ए.ए.सी. प्रभाग / C.S.V. Division
मंत्रालय of External Affairs
New Delhi

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