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CASE STUDY

TRANSFORMATION FROM CRM TO CMR

A Case of Yarn Marketing in Tirupur, Tamilnadu

Dr. SANGEETHA NATARAJAN Associate Professor, VIMS

Indian Textile Industry-An Overview The Indian textile industry is one of the largest and oldes sectors in the country and among the most significant in the economy in terms of output, investment and employment. Especially the production of cotton yarn is well above thousand lacs bale mark and embraces a wide range of varieties, with spinning values from 2 counts to 120 counts, a feat no other country can match.

As a result the cotton yarn has emerged as a major foreign exchange earner. Textile industry is a traditional, robust, well-established industry, enjoying considerable demand in the domestic as well as global markets.

India's presence in the international maket is significant in the areas of fabrics and yarn and is relevant from the following statistics¹:

- ◆ India is the largest exporter of yarn in the international market and has a share of 25% in world cotton yarn exports
- ◆ India accounts for 12% of the world's production of textile fibres and yarn
- ◆ In terms of spindleage, the Indian textile industry is ranked second, after China, and accounts for 23% of the world's spindle capacity

^{1.} Emerging SME's of India Textile- SMERA Ltd, Report on Indian Textile Industry, 2010.