

|              | customer | membership | car | maintainance | branch | staff | rental rate | promotion | payment | insurance | feedback | order |
|--------------|----------|------------|-----|--------------|--------|-------|-------------|-----------|---------|-----------|----------|-------|
| customer     |          | 1:0-1      |     |              |        |       |             |           |         |           | 1:0-N    | 1:N   |
| membership   | 1:1      |            |     |              |        |       |             |           |         |           |          |       |
| car          |          |            |     | 1:0-N        |        |       | 1:1         |           |         |           |          | 1:N   |
| maintainance |          |            | 1:1 |              |        |       |             |           |         |           |          |       |
| branch       |          |            |     |              |        | 1:N   |             |           |         |           |          | 1:N   |
| staff        |          |            |     |              | 1:1    |       |             |           |         |           |          | 1:N   |
| rental rate  |          |            | 1:N |              |        |       |             |           |         |           |          | 1:N   |
| promotion    |          |            |     |              |        |       |             |           |         |           |          | 1:N   |
| payment      |          |            |     |              |        |       |             |           |         |           |          | 1:1   |
| insurance    | 1:1      |            | 1:1 |              |        |       |             |           |         |           |          | 1:1   |
| feedback     | 1:1      |            |     |              |        |       |             |           |         |           |          | 1:1   |
| order        | 1:1      |            | 1:1 |              | 1:1    | 1:1   | 1:1         | 1:0-1     | 1:1     | 1:0-1     | 1:0-1    |       |