Hector Torres

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Skills

Programming Languages: Swift, HTML, CSS, JavaScript, PHP, SQL, C++. **Databases:** MySQL, SQL Server, CoreData. **Libraries:** jQuery, jQuery Mobile. **Frameworks:** Bootstrap. **Development Software:** Xcode, Sublime, Git, Dreamweaver. **Platforms:** macOS, UNIX/Linux, Windows. **Cloud services:** Amazon Web Services (Route 53, S3), Microsoft Azure. **Functional:** Organized, Independent Learner, Problem Solving, Time Management, Collaboration, Adaptability, Creativity, Critical Thinking. **Languages:** Bilingual; English & Spanish full proficiency.

Education

Rasmussen College

B.S. Computer Science   *Expected graduation: November 2017*

- **Course Highlights:** Enterprise Architecture, Cloud Computing, Distributed Application Architecture, Mobile Application Development, Distributed Database Management, Apple iOS Programming.
- **Honors:** Dean's List.

Experience

Rasmussen College

Computer Science Tutor   *September 2016 - Present*

- Assess basic web and software development problems.
- Facilitate the implementation of solutions to common web and software development issues.
- Promote critical thinking and help students develop their problem-solving skills.

Almanza Villarreal Forwarding, LLC., Hidalgo, TX

Technical Support Specialist   *November 2015 - Present*

- Provide thorough support and resolve issues related to Windows, macOS, network connectivity, as well as problems associated with software and hardware errors.
- Maintain network security by configuring firewall rules, web content filtering, user administrations, malware detection and prevention.
- Install software applications, hardware peripherals and devices, update software and hardware drivers, upgrade computers.
- Perform daily backups of local servers, data recovery.

Certifications

CRLA (College Reading & Learning Association) Level 1 Certified Tutor

Awarded by: Rasmussen College Learning Center Team - April 2017

Completed the Rasmussen College Tutor Excellence Program, including meeting minimum hiring expectations, on boarding, ten hours of specialized training in areas related to tutoring best practices (working with challenging students, avoiding plagiarism, offering tutoring in an online environment, etc.), completed over 25 hours of tutoring directly with clients, and participated in regular performance evaluation process with documented success.