



## CAREER PROFILE

I'm technical professional with passion for learning and years of experience in solving real world problems. My main focus is in web development, but lower level programming especially with memory safe Rust is extremely close to my heart. Last few years I have been working as a freelancer remotely, but looking currently more stable position.



## EXPERIENCES

### Sales Specialist

Feb 2019 - Sep 2019

Site123, Remote

I worked remotely as a sales specialist for free website builder. Sales were generated through Intercom chat and emails to customers, who had visited the upgrade page.

### System specialist / Service Desk Expert

Sep 2017 - May 2018

Fujitsu TS, Lisbon

Analyzed Point of Sale system related tickets and adviced on-site technicians to fix devices efficiently minimizing amount of hardware replacements.

### Technical Support Agent

Jan 2017 - Aug 2017

arvato Bertelsmann, Cluj-Napoca

Troubleshooted and solved issues over remote desktop connection and assisted with first time setups of Windows 10 OS and Office 365.

### Technical Support Agent

Aug 2016 - Dec 2016

Adecco, Lisbon

Provided technical and after-sale support for Xbox gaming platform.

### Service Desk Consultant

Jan 2016 - Aug 2016

CGI, Lisbon

Incident, change and request management as part of ITSM team to Finnish companies and government.

### English teacher

June 2014 - Oct 2014

Children's Palace, Guangzhou

Worked as an English teacher for primary school children.



## PROJECTS

**Trustroots** - An open-source hospitality network for travellers to meet and host each other.

**Hitchwiki** - A collaborative project to build a free guide for hitchhikers.

**OpenPlotter** - The open-source sailing platform for ARM computers.

**GrapheneOS** - I'm contributing for hardened version of Android Operating System.



## SKILLS & PROFICIENCY

HTML5 & CSS



Javascript & jQuery



React



Python



Java



Rust



# Tommi Niemi

Full Stack Developer

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tomminiemi

hitchhooker

## EDUCATION

### MSc in Computer Science

University of Turku

2012 - 2017

### Abitur

Kupittaa ICT High School

2007 - 2010

## LANGUAGES

English (Native)

Finnish (Native)

Swedish (Professional)

## INTERESTS

Sailing

Hitchhiking

Free software

Infosec

Machine learning