

CAREER PROFILE

I tend to travel a lot and do not feel too fitting in office environments, so I am currently looking position in IT field that allows me to work remotely. I am massive computer geek always looking to improve safety, quality and efficiency.

EXPERIENCES

System specialist / Service Desk Expert


Sep 2017 - May 2018

Fujitsu TS, Lisbon 

Analyzed Point of Sale system related tickets and advised on-site technicians to fix devices efficiently minimizing amount of hardware replacements.

Technical Support Agent

Jan 2017 - Aug 2017

arvato Bertelsmann, Cluj-Napoca 

Troubleshooted and solved issues over remote desktop connection and assisted with first time setups of Windows 10 OS and Office 365.

Technical Support Agent

Aug 2016 - Dec 2016

Adecco, Lisbon 

Provided technical and after-sale support for Xbox gaming platform.

Service Desk Consultant

Jan 2017 - Aug 2017

CGI, Lisbon 

Incident, change and request management as part of ITSM team to Finnish companies and government.

Logistics Manager

Nov 2010 - May 2015

Ekoweb Ltd, Turku 

Worked part-time aside of studies in different tasks; logistics, distribution and quality control of diagnostic devices.

English teacher

June 2014 - Oct 2014

Children's Palace, Guangzhou 

Worked as an English teacher for primary school children.

PROJECTS

Trustroots - An open-source hospitality network for travellers to meet and host each other.

Hitchwiki - A collaborative project to build a free guide for hitchhikers.

OpenPlotter - The open-source sailing platform for ARM computers.

SKILLS & PROFICIENCY

HTML5 & CSS



Javascript & jQuery



React



Python



Java



Rust



Tommi Niemi

Full Stack Developer

 tommi@niemi.lol

 +358 40 442 32 67

 niemi.lol

 tommi-niemi

 hitchhooker

 hitchhooker

EDUCATION

MSc in Computer Science

University of Turku
2012 - 2017

Abitur

Kupittaa ICT High School
2007 - 2010

LANGUAGES

English (Native)

Finnish (Native)

Swedish (Professional)

INTERESTS

Sailing

Hitchhiking

Free software

Infosec

AI research

Bitcoin