

Overview & Expertise



Hitesh N.Panchal

Business Owner – Reboot Technologic (December 1993 – Present)

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Birth : November,1970.

Tech-driven. Solution-focused. Always learning.

Combining technical expertise with creative problem-solving to design smart, practical technology solutions for businesses.

Experience

Experienced IT professional and entrepreneur with over 30 years of expertise in computer systems, networking, and customer support. Adept at providing comprehensive technology solutions tailored to diverse industries, including hospitality, architecture, healthcare, and small-to-medium enterprises. Strong problem-solving skills, hands-on technical proficiency, and a commitment to delivering reliable, cost-effective solutions.

Employment history

Reboot Technologic — Proprietor December 1993 – Present

- Provide end-to-end IT solutions, from consultation to implementation and support, for clients across multiple industries.
- Sell, install, and maintain computers, servers, and networking equipment.
- Install and configure Microsoft Server environments — including domains, users, and basic security policies.
- Skilled in VMWare and VirtualBox for server simulation and testing environments.
- Implement CCTV solutions (Hikvision Analog/IP systems) for small and medium offices.
- Design and deploy small-scale networks with switches, routers, and firewalls.
- Install and support user applications (MS Office, Tally, Busy, Adobe Creative Suite, AutoCAD, CorelDRAW).
- Create custom tools such as Win-PE boot CDs, bootable drives, and fast-restore disk images.
- Offer NAS and backup solutions tailored to client needs.
- Known for understanding client requirements and offering practical, cost-effective, and innovative solutions.

HCL Ltd. — Customer Support Engineer 1990 – 1993

- Supported desktops and Reprographic (Photocopiers) product lines (Toshiba/HCL/HP).
- Performed chip-level testing and repairs on communication devices, including EPABX, fax and telex systems.
- Developed technical expertise in computer and office automation service and repair.

Education Summary

Technical Education

- Diploma in Computers – VJTI, Mumbai (HCL Training Program)
- CCIE (Written Exam, Cisco) – 97%
- C Programming – Rajesh Patkar's Institute
- CS50: Introduction to Programming with Python – Harvard University
- CS50: Understanding Technology – Harvard University
- CS50: Introduction to Programming with Scratch – Harvard University
- Python Core, JavaScript, and CSS – SoloLearn

Formal Education

HSC (Science) – Mumbai

Technical Proficiency

System Software

- Microsoft DOS to Windows 11, Server OS installation, configuration, deployment.
- Linux Ubuntu, CentOS, Mint.
- Security SonicWall, Kaspersky, Quickheal.

Application Software

- Office Tools Microsoft Word/Excel, Acrobat Pro, Nitro PDF, Abbyy
- Graphics Photoshop (Intermediate–Professional), Illustrator (Beginner–Intermediate), AutoCAD, BricsCAD, ZWCAD
- eBook Restoration Abbyy, Calibre, Sigil — Creating ePUB, Mobi, and Kindle formats
- Markup HTML, CSS (for eBooks), Markdown
- Programming Python, RegEx

Soft Skills

- Strong communication and interpersonal skills developed through long-term client engagement.
- Excellent problem-solving and troubleshooting ability.
- Creative and cost-effective solution design.
- Skilled in vendor and client relationship management.
- Team coordination and mentoring experience.

Certifications

Harvard

- CS50-Understanding Technology
- CS50-Introduction to Programming with Scratch
- CS50-Introduction to Programming with Python

SoloLearn

- Python Core
- Javascript
- CSS

CompTIA

- Introduction to Linux & the Command Line

Certifications

- Technology and software development
- Photoshop (Colorization, Compositing, Book cover design)
- Python and Web Development
- Restoration and conversion of vintage books into eBook formats
- Reading (Thrillers, Non-Fiction, Technical works)

Languages

Gujarati, Marathi, Hindi, English (Proficient in both spoken and written)

References

Available upon request (clients, vendors, and colleagues)