

Classification:

EL11-023

Reference:

ITB11-053

Date:

September 19, 2011

2011 QX56; LOW FUEL WARNING LIGHT COMES ON TOO EARLY

APPLIED VEHICLE(S): 2011 QX56 (Z62)**APPLIED VIN(S) AND DATES:** Refer to charts on pages 2 and 3 for applied VIN and dates

IF YOU CONFIRM

The customer describes the following:

- If customer has concern of "unable to refuel more than 19 gallons of gasoline when the low fuel warning light comes on".

ACTION(S)

Confirm that VIN/date range applies for replacement of Combination Meter and/or Fuel Pump Module with tables on pages 2 and 3.

1. If vehicle was built **before** date shown in table for "Replace Combination Meter and Fuel Pump Module", or **on or before** VIN shown, replace Combination Meter and Fuel Pump Module.
2. If step 1 does not apply:
 - a. Check "Replace Fuel Pump Module" table date and VIN.
 - b. If vehicle was built **before** date shown for "Replace Fuel Pump Module", or **on or before** VIN shown, replace Fuel Pump Module **only**.
3. If vehicle was built **on or after** date **or after** VIN in table for "Fuel Pump Module", this bulletin does not apply.
4. Refer to parts table on next page for correct part number replacement(s) and use appropriate procedures in Service Manual to replace parts.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti dealer to determine if this applies to your vehicle.

PARTS INFORMATION

DESCRIPTION	ORIGINAL PART #	NEW PART #	QUANTITY
Replace Fuel Pump Module	replaces all	17040-1LA0D	1
O-Ring	17342 EA000	17342 EA000	1
Combination Meter	24820-1LA1A ⁽¹⁾	24820 1ZS1A ⁽²⁾	1
Combination Meter	24820-1LA1C ⁽¹⁾	24820 1ZS1C ⁽²⁾	1
Combination Meter (Canada)	24820-1LA0A ⁽¹⁾	24820 1ZS0A ⁽²⁾	1
Combination Meter (Canada)	24820 1LA0C ⁽¹⁾	24820 1ZS0C ⁽²⁾	1

(1) Refer to WIN/FAST or your Infiniti electronic parts catalogue to determine which part applies to the vehicle you are working on.

(2) Order Combination Meter through Model Electronics (www.modelelectronics.com) as part of your normal business practice when replacing odometers, and provide requested information to ensure odometer has correct reading.

CLAIMS INFORMATION

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
R&R/RPL ELECTRIC FUEL PUMP	17040-1LA0D	DG20AA	ZE	32	(1)
R&I COMBINATION METER ASS'Y		RB10AA			(1)

(1) Reference the current Infiniti Warranty Flat Rate Manual and use the indicated flat rate time.

DATE AND VIN CONFIRMATION TABLE FOR VEHICLES WITHOUT DELUXE TOURING PACKAGE

Steering wheel looks like these examples if it **does not have** Deluxe Touring Package.



Model, drive train and passenger seating			Replace Combination Meter and Fuel Pump Module if:	
			Built before:	Up to/including VIN:
Without Deluxe Touring	2WD	8 pass 7 pass	5/17/2011 5/17/2011	JN8AZ2ND(*)B9701617 JN8AZ2NF(*)B9503617
	4WD	8 pass 7 pass	5/17/2011 5/17/2011	JN8AZ2NC(*)B9302907 JN8AZ2NE(*)B9006519
			Replace only Fuel Pump Module if:	
			Built before:	Up to/including VIN:
	2WD	8 pass 7 pass	5/19/2011 5/19/2011	JN8AZ2ND(*)B9701636 JN8AZ2NF(*)B9503666
	4WD	8 pass 7 pass	5/20/2011 5/19/2011	JN8AZ2NC(*)B9302943 JN8AZ2NE(*)B9006604

No Wood trim on
Steering Wheel

DATE AND VIN CONFIRMATION TABLE FOR VEHICLES WITH DELUXE TOURING PACKAGE

Deluxe Touring Package steering wheel looks like these examples, **with wood trim.**



Model, drive train and passenger seating			Replace Combination Meter and Fuel Pump Module if:	
			Built before:	Up to/including VIN:
With Deluxe Touring	2WD	8 pass	6/2/2011	JN8AZ2ND(*)B9701709
		7 pass	5/17/2011	JN8AZ2NF(*)B9503630
	4WD	8 pass	6/1/2011	JN8AZ2NC(*)B9303057
		7 pass	5/17/2011	JN8AZ2NE(*)B9006518
			Replace only Fuel Pump Module if:	
			Built before:	Up to/including VIN:
	2WD	8 pass	Does not apply	
		7 pass	5/19/2011	JN8AZ2NF(*)B9503669
	4WD	8 pass	Does not apply	
		7 pass	5/19/2011	JN8AZ2NE(*)B9006603

Wood trim on Steering Wheel