HITESH CHITALIA

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PROFILE

Accomplished IT solution architect with experience designing innovative applications and optimizing platform architectures. Successfully managed global development teams to execute programs and projects efficiently and predictably. Effectively communicated with executive teams to provide data-driven reporting, cost reduction opportunities and validation of expenses for future initiatives.

EXPERIENCE

Greenwich Associates, VP Solutions Delivery, 04/15 - 09/16

- Evaluated legacy data processing applications to design new solutions that remediate data quality issues and comply with data governance standards for CRM and data reporting platforms.
- Partnered with product management and marketing teams to analyze customer patterns and market opportunities to create a demand pipeline for application development.
- Leveraged integration between web content and CRM platforms to monitor usage, profile clients and identify cross-sell opportunities.
- Managed application development team comprised of eight direct reports onshore and over twenty offshore team members.
- Coached technical and business teams on Agile Scrum practices.
- Effectively negotiated contracts with external partners to develop applications that comply with budget and quality metrics.

S&P Global, Director Application Architect, 04/03 – 04/15

- Applied Enterprise Architecture principles to uncover redundant capabilities, identify significant cost savings and design scalable, secure, and highly-available architectures.
- Architected information discovery and data mining prototype applications using AWS, Hadoop, text analytics and contextual linking for two unique use cases involving three business units.
- Successfully used negotiation skills to establish common frameworks for document search, text analytics and mobile application development across multiple business units, each having their own requirements serving free and paid subscribers
- Mobile platforms and applications:
  - Created a unique "app factory" platform with re-usable components for authentication, data APIs and social media integration to reduce development and market testing effort.
  - Developed and deployed news, data, alerting and photo gallery applications for iOS and Android across three business units leveraging "app factory" platform to reduce time to market.

- o Partnered with product management teams to identify revenue strategies based on advertising and subscriptions.
- o Solely responsible for iOS and Google Play App Store accounts and relationship with Apple solutions architect.
- Active membership of firm's Enterprise Architecture Council which included representation from S&P, McGraw-Hill Education, Platts and others.
- Conducted due diligence reviews for new technology platforms using Gartner and Forrester reports.

PREVIOUS ROLES

Columbia House Company, Software Developer, 12/99 – 07/02
Deutsche Bank, Software Developer, 12/98 – 12/99
Digital Equipment Corporation, Software Engineer, 06/96 – 12/98

CERTIFICATIONS

AWS Certified Solutions Architect – Associate Level, 01/17
AWS Certified Developer – Associate Level, 01/17
AWS SysOps Administrator – Associate Level, 02/17

EDUCATION

MS Electrical and Computer Engineering, Rutgers University, 10/98
BS Electrical and Computer Engineering, Rutgers University, 05/94