Ishaan Patel

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**Summary** 

Creative and adaptable professional with a dedication to exceeding expectations. Proven ability to learn quickly and thrive in a collaborative environment. Seeking an opportunity to leverage strong communication and problem-solving skills in a dynamic role.

Experience

Customer Service Representative, Happy Rentals, Sunnyvale, CA - August 2019 - Present

Provided exceptional customer service through phone, email, and in-person interactions. Resolved customer inquiries efficiently, achieving a 90% satisfaction rating.

Maintained accurate customer records and ensured timely processing of rental agreements.

Sales Associate, TechX, San Jose, CA - June 2017 - July 2019

Achieved consistent sales targets by effectively demonstrating product features and benefits to customers.

Developed strong communication and interpersonal skills through customer interactions.

Education

Bachelor of Arts in Communications, California State University, Long Beach - May 2017

Relevant coursework: Public Speaking, Business Communication, Marketing Principles.

Activities & Interests

Hiking, Photography, Cooking