**CISC 3140 - Design and Implementation**

**Professor: Katherine Chuang**

**Student Name: Hiu Wing, Lam**

**Emplid: 23626630**

**Assignment 2 – Writing Assignment**

**Part 1 – Writing a bug ticket**

**Pick a situation or bug for some software you’ve used. Write a ticket request to a software engineer describing the bug you encountered. Try to propose a solution.**

|  |  |
| --- | --- |
| **Title** | **New song title field inactive** |
| **Environment** | * EasyWorship 2009 1.9「HP ProBook 450 G3」的圖片搜尋結果**Device: HP ProBook 450 G3** * **OS: Windows 10 Pro** * **Account used: Administrator account** * **Testing App Version: Easy Worship 2009 Build 1.9** * **Reproducibility Rate: 100%** |
| **Steps to reproduce** | 1. **Launch the application** 2. **Go to “Songs”** 3. **From the drop-down menu, select “New Song”** 4. **A new window will pop up** |
| **Expected Result** | **The title field should be editable.** |
| **Actual Result** | **The title field is inactive and cannot be edited.** |
| **Visual Proof** | **Title field inactive**  **C:\Users\Probook i7\Pictures\Screenshots\New songTitle field inactive.png** |
| **Severity/ Priority** | **Severity: High (Impacts the usability of the app)**  **Priority: High** |