

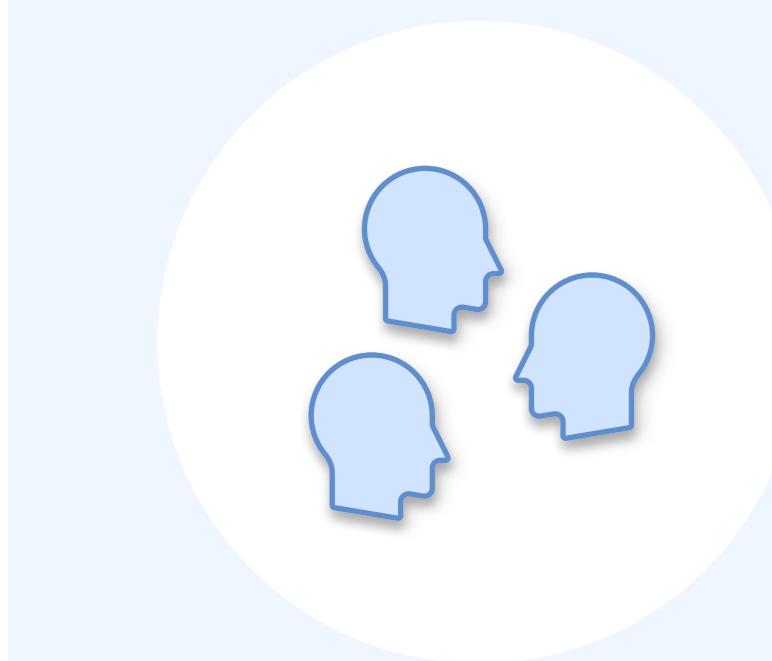
Key Concepts of Conversation Analysis (CA)

An overview of CA's conceptualization of talk-in-interaction

Level of Detail¹

CA Concepts

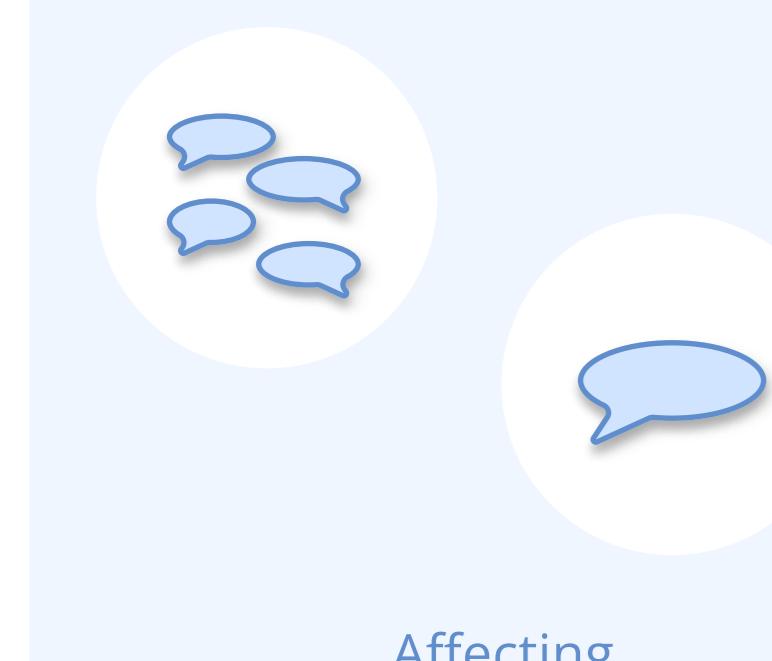
Methods



Conversation
between two or more participants



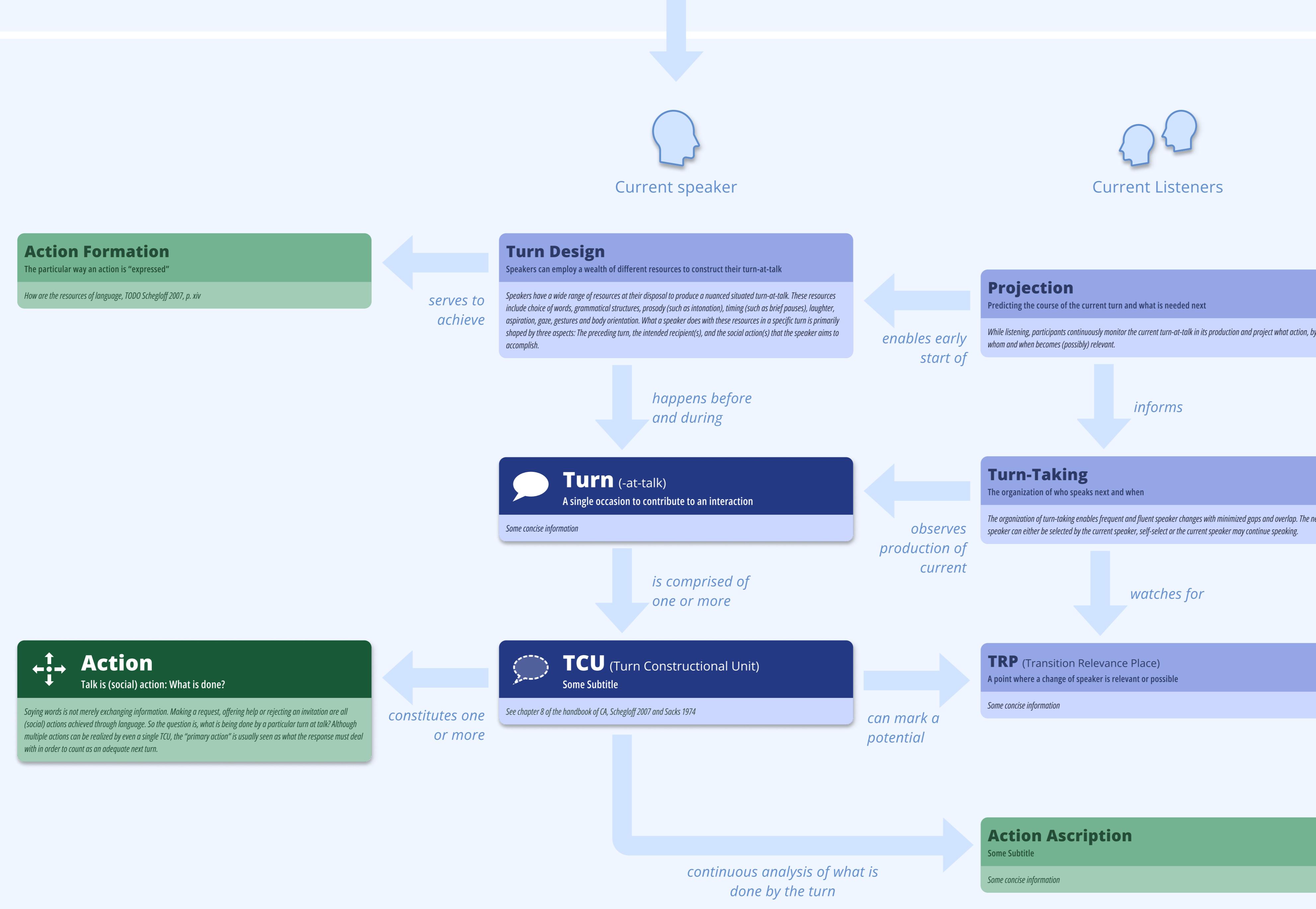
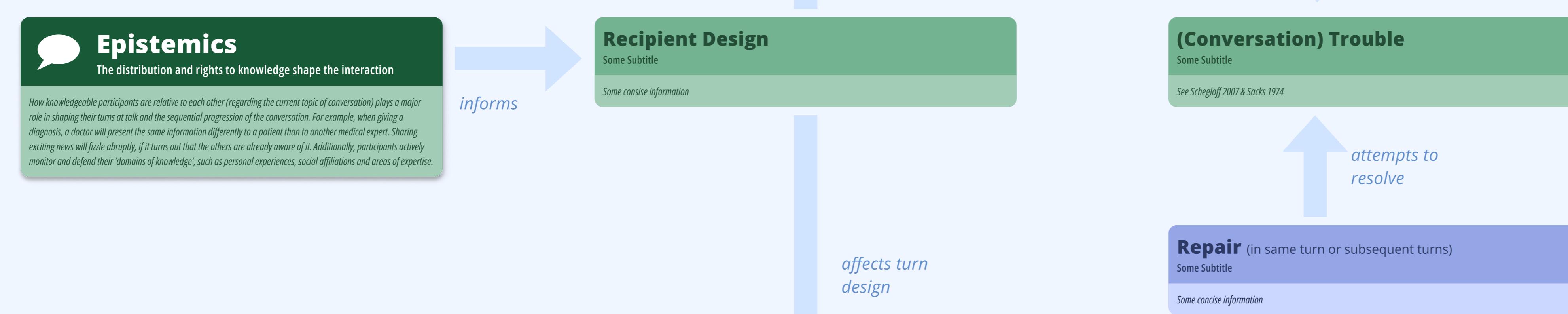
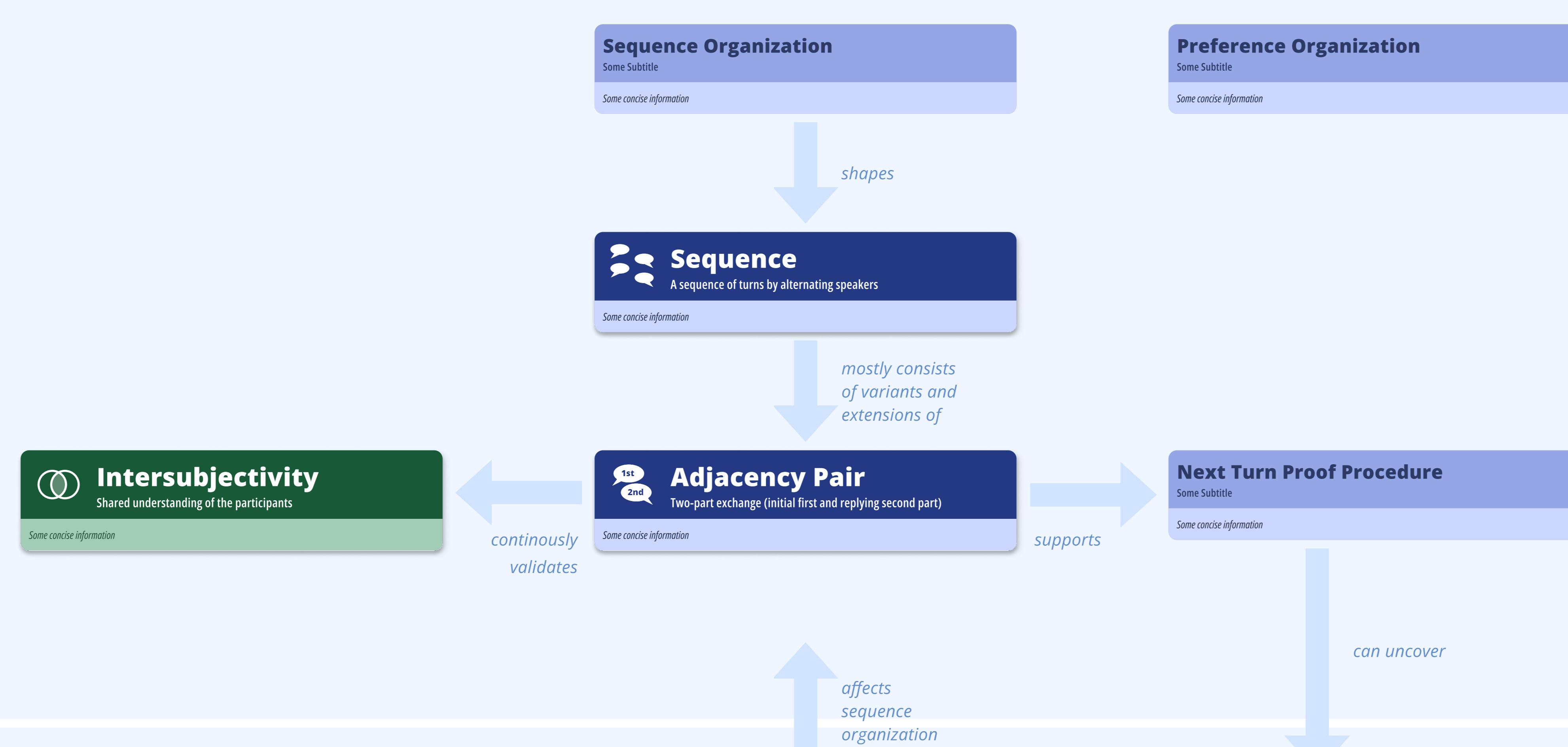
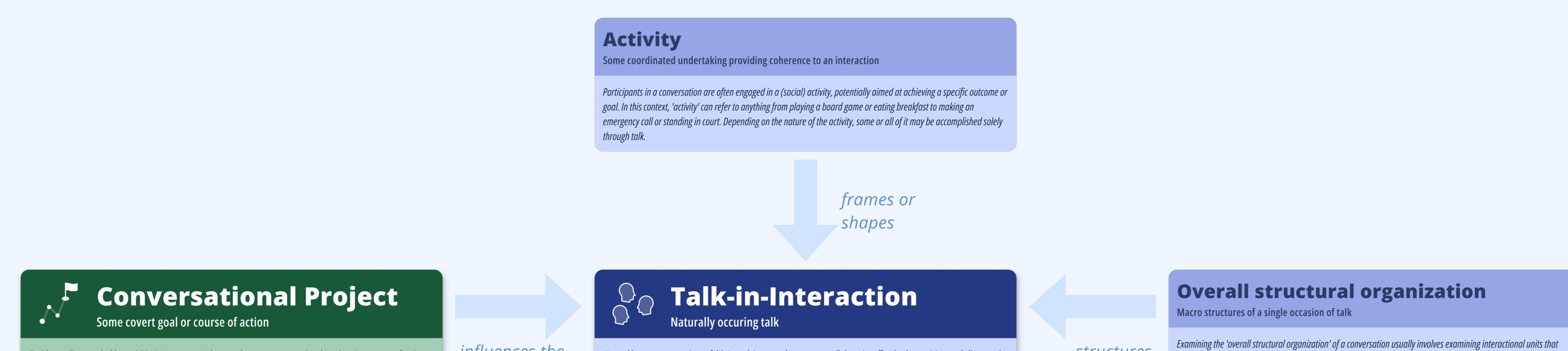
A coherent
String of Utterances²



Affecting
Both levels



A single
Utterance²



Color Legend

Observable	Phenomena, which are directly observable/measurable: The sound produced by the interactants, the words they utter, their gazes, accompanying physical activities, silences etc.
Inferred	Insights based on the careful analysis of observable phenomena. For example, how interactants respond can reveal the (social) action they attribute to the previous turn in the conversation.
Method	The methods and procedures used by researchers in the field of conversation analysis.

Methods

