Harleen Chahal

CONTACT

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New Castle, DE

EDUCATION

B.S. in Computer Science
Focus: Human Centered Computing
Minor: Cognitive Science
University of Delaware, Newark, DE
expected 2024

SKILLS

// PROFESSIONAL

Problem-Solving

Organization

Strategizing

Time Management

Conflict Resolution

Attention-To-Detail

Agile Methodology

// TECHNICAL

Javascript

Typescript

HTML

CSS

Java

C/C++

Python

React.js

SUMMARY

Highly motivated, aspiring software engineer working towards B.S. in Computer Science. With over two years of Customer Service Experience, I possess innovative thinking and a team-oriented mindset . Presently looking to gain professional technical experience within the software industry and enhance the necessary skills to grow as an IT professional.

RELEVANT COURSEWORK/PROJECTS

Acronym Translator
- Implemented a binary search tree to locate and output the translation of the acronym inputted by the user using C++

UX Design
- Building web applications allowing users to drag and drop items and arrange them into predefined layout options
  - Implementation will include sorting and filtering algorithms when displaying items

Software Engineering
University of Delaware
- Follow Agile software development methodology to create an interactive software using Typescript, HTML, and CSS in a React.js environment.
- Collaborate with fellow students using Github and Git version control.

HenHacks
University of Delaware
- **BAC Home Site**
  - Built a web application to calculate blood alcohol content level, connect students to their friends and integrated a safest path GPS system using Typescript, HTML, and CSS in a React.js environment.

Algorhythm Game
- Created an educational music game to teach the concept of building the most optimal algorithm using Typescript, HTML, and CSS in a React.js environment using the Phaser framework.
- 80% of the children, ages 8-12, met the learning goals established by my team

EXPERIENCE

Project Manager   **August 2022 - Present**
University of Delaware
- Leading a team of 6 individual contributors and handling standup meetings, sprint (planning, status) meetings, client meetings, and design meetings

Front End Associate   **July 2022 - Present**
Costco, Newark

- Listen to customers and make informed recommendations based on their individual needs
- Operate Point of Sale cash register system and process all legal forms of tender
- Resolve customer concerns and communicate clearly within store policy and procedure
- Maintain smooth operations during peak customer volume without sacrificing customer experience

Customer Service Associate   **July 2020 - July 2022**
Wawa, New Castle
- Conduct additional duties outside of day-to-day responsibilities to better achieve the company's Mission
- Stay up-to-date on market trends, offerings, and promotions to better serve customers
- Maintain a clean and friendly environment throughout the shift
- Serve as a brand ambassador and advocate for each customer

INVOLVEMENT

Member, **Rewriting The Code**
- A peer-to-peer network for undergraduate, graduate, and early career women in tech that offers engagement with tech companies, personal and professional skill development, and mentorship.