



universität  
wien

# BACHELORARBEIT / BACHELOR'S THESIS

Titel der Bachelorarbeit / Title of the Bachelor's Thesis

„Observability and Resiliency in Mircoservices using Istio  
service mesh“

verfasst von / submitted by

Hakob Harutyunyan 01408703

angestrebter akademischer Grad / in partial fulfilment of the requirements for the degree of

Bachelor of Science

Wien, 2021 / Vienna, 2021

Studienkennzahl lt. Studienblatt /  
degree programme code as it appears on  
the student record sheet:

A 033 521

Studienrichtung lt. Studienblatt /  
degree programme as it appears on  
the student record sheet:

Bachelor of Computer Science

Betreut von / Supervisor:

BSc. MSc. Amine El Malki

# Contents

<b>1 Reliable microservice architecture</b>	<b>3</b>
1.1 Resiliency . . . . .	3
1.2 Observability . . . . .	4
<b>2 Cloud-native</b>	<b>5</b>
2.1 The 12-Factor application principles . . . . .	5
<b>3 Service mesh</b>	<b>8</b>
<b>4 Comparison of service mesh implementations[6]</b>	<b>8</b>
4.1 Linkerd . . . . .	8
4.2 Consul . . . . .	8
<b>5 Istio</b>	<b>9</b>
<b>6 Case study</b>	<b>10</b>
6.1 Application based on microservices architecture . . . . .	10
6.2 Technology stack . . . . .	11
6.3 Deployment . . . . .	11
6.4 Installing Istio . . . . .	12
6.5 Ingress gateway . . . . .	13
6.6 Observability . . . . .	16
6.7 Resiliency . . . . .	19
6.7.1 Client-side load balancing . . . . .	19
6.7.2 Fault injection . . . . .	20
6.7.3 Timeout . . . . .	22
6.7.4 Retry . . . . .	24
6.7.5 Circuit breaker . . . . .	26
<b>7 Conclusion</b>	<b>29</b>
<b>8 Future work</b>	<b>29</b>

## **Abstract**

Microservices architecture is an architectural pattern which allows to separate a monolithic application into a set of a loosely coupled, independent, interconnected services, each having its scope of responsibility. A growing base of microservices in a distributed system means a growing amount of interactions between them and increasing requirements. It becomes a challenge to manage the infrastructure across all of the abstractions the microservices are deployed on, as well as the communication between them. Managing the traffic across the infrastructure abstraction layers microservices deployed on, as well as applying security and observability layers on it becomes a big challenge for the developers, especially taking into account that those components have to be implemented on the client side of each microservice.

Service meshes provide a dedicated infrastructure layer for handling service-to-service communication, as well as applying and configuring security and observability patterns. With growing number of businesses adopting cloud-native approach for the development of their distributed systems, service meshes gain a higher relevancy and significance. One of implementations of a service mesh is Istio.

In this paper we will focus on a discussion and case-study demonstration of Istio's features and concepts, the ways it can be used to apply patterns which improve such quality attributes of a microservices architecture as resilience and observability and also discuss cloud-native development.

# 1 Reliable microservice architecture

In the context of microservices architecture resiliency, high availability and observability are among the terms one hears quite often. And that is obvious, since dealing with unexpected, or more specifically identifying bottlenecks or failures in order to apply a fix or recovering from them in order to have zero downtime becomes harder in a microservices based environment. The reason of the increased complexity often resides in the multiple sources of failures: multiple instances of multiple microservices, unreliable network, infrastructure issues.

## 1.1 Resiliency

In a cloud-native distributed environment with numerous microservices and a big load of traffic it should always be assumed that partial failures will certainly occur at some point. The ability of a system or a microservice to recover from the partial failures refers to resiliency. The resiliency of microservice-based applications depends on how well they handle intercommunication over an unreliable network[3].

The patterns belonging to the resiliency area are:

- Load balancing<sup>1</sup> is a core component that can help increase throughput and lower latency. A load balancer can be used to distribute load between instance of a given service and provide better availability and lower latency. There
- Timeout[8] is a pattern which makes client avoid long/unbounded waiting times for a response from a server, i.e. hanging requests that can lead to e.g. unresponsive UI by failing the within the set timeout. The famous "fail fast" paradigm of microservices architecture makes bugs and system vulnerabilities show up faster and timeout is a great pattern consolidating this paradigm. In more sophisticated scenarios in case of a timeout the request is not simply failed, but there is also a fallback request to another service, or a retry operation.
- Retry pattern[2] is useful in cases when there are several instances of a downstream service, but one of them either takes unusually long to process (failed, if timeout is used) the inbound request, or there was an exception in it. After the upstream service becomes aware of the failure, it sends another request to the service and depending on its own client-side retry configuration or load-balancer this request would go to another instance of the service, which has a higher chance of successfully processing the request.

---

<sup>1</sup>quite often load balancing is included in the resilience patterns, however in my opinion it is more fair to say that it improves availability and not resiliency, since load balancing by itself does not act in the processes of recovering from partial failures, but participates in a running distributed system. But since our goal is to demonstrate Istio's capabilities in the case study section, it makes sense to include it.

- Circuit breaker[9] is a pattern resembling an electrical circuit breaker, which trips for some time when encountering a number of failures. For the configured duration each consecutive request fails without invoking the remote calls. After that duration the circuit breaker starts allowing a requests and checks whether they succeeded or failed. If they fail again, then circuit breaker trips again.

## 1.2 Observability

Observability is another key component of a reliable and healthy system. Observability in microservices is a component that enables development teams to easily identify and troubleshoot potential issues, bottlenecks or inspect the behavior within a scope of an individual microservice, as well as a network of microservices as a whole. There are quite a lot of patterns and tools facilitating observability, which allow developers to implement relevant observability patterns. There is no single way to do it, but there is always a need for a certain degree of observability especially if we are working in a production environment with dozens of microservices deployed.

Among others there are such observability patterns as:

- Metrics

Metrics represent quantitative measure about different components not only of any given application, but also of the infrastructure, meaning e.g. container runtime and Kubernetes metrics. Unlike the health check API metrics bring a passive way of observation, whereas health checking is about regular checks whether an application is in a running (up) state or failed (down) state. There are not many qualitative conclusions that can be made of a simple health check and a developer would usually need to investigate further the reasons of a failure by accessing logs, etc. Adding metrics scraping of meaningful data about the system would allow developers and system architects to plan up- or downscaling or decide to split a microservice into separate microservices. Thus metrics are not only helpful for detecting failure sources, but also for improving the system architecture and availability.

- Distributed tracing

Cloud native approach, orchestrator tools' ability of automatic horizontal up and downscaling made the distributed nature of microservices architecture more complex to comprehend for the developers. Thankfully there have been several tools developed in response to the need of observing the requests as they propagate through the distributed environment. We achieve full end-to-end visibility by introducing distributed tracing to the picture. Distributed tracing does not only facilitate observability, but also resilience, since we can easily identify the source of a failed response, instead of going through logs.

- Health check API Health check is a proactive method of testing a deployed running service. A service should expose an health check API endpoint, which gets called by a monitoring service (e.g. Prometheus), load balancer or service registry. The health information can be monitored by or passed to the orchestrator's (Kubernetes) cluster and based on that the orchestrator tool might decide to restart the pod. Kubernetes has liveness and readiness probes that address health check endpoints of services[4].

## 2 Cloud-native

There is no clear definition for the term "cloud-native", since the consensus about the characteristics the cloud-native applications share is still growing in the IT industry[5] and not yet fixed. The terms cloud-native applications and microservices are sometimes mistakenly used interchangeably. Microservices are just one of the architectural patterns that can be used when building cloud-native applications. Cloud-native is a term that encompasses various tools, techniques and methodologies of utilizing cloud services for the dynamic and agile microservice application development. The applications designed with the cloud native focus leverage the advantages of Platform as a Service (PaaS) infrastructure meaning the automation features like scaling, resizing and automated recovery. Cloud makes it easier to implement automation in the infrastructure, as well as those components that sit above it (e.g., firewalls and storage). Although it may seem like an expensive investment, it will pay off in the long run. This and other aspects of planning a cloud native architecture and development need a systematic approach. An industry wide accepted methodology for development of cloud based applications is the Twelve-Factor Application.

### 2.1 The 12-Factor application principles

The set of 12 best practices provides sophisticated and established way of developing a cloud-native application. Some of the factors might be considered obvious and usual best practices, but they altogether form the cloud-native approach. Following is the list of 12 factors[7]:

#### 1. Code base

A cloud-native application is stored in a single code base that, which will be deployed multiple times and is stored in a version control system. There should exist test, staging and production environments.

#### 2. Dependencies

This principle of 12-Factor App states that storing external artifact, such as .jar files together with the source code in the source control systems should be avoided, i.e. they should be isolated from the from the source code. Those artifacts should be referenced in a dependencies manifest. In case of Java there are Gradle and Maven - dependency management tools which are perfect in this case.

### 3. Backing services

Backing resources such as databases should be treated as attached resources. It should be possible to change one database to another with a change in configuration.

### 4. Config

The application might have multiple deployments (test, staging, production) and each of them might require a connection to different systems with different credentials. Important is that the configurations to the systems are externalized into the environments. Common way of doing this is storing the security-sensitive configurations in environment variables.

### 5. Build, release, run

There should be a strict separation between build, release and run phases, meaning that no configuration change is executed in the run phase. Every time a configuration change is needed, a new release is built, released and run.

### 6. Process

The application should consist of one or more stateless processes. Application should not rely on a process being available from one request to another. If a client makes 20 requests, the assumption is that each request is handled by a separate stateless process. The server-side state associated with a client can be stored in an external datastore, in case of a follow up request, there is no impact on the client.

### 7. Port binding

HTTP applications that expose services via port bindings should not rely on being installed into a web container. They should have a HTTP server dependency, that opens a port during startup.

### 8. Concurrency

Application should be able to scale different parts independently if needed. A good example of such situation would be 2 different services running behind separate load balancers. It would be possible to scale up/down each of them without affecting the rest of the services.

### 9. Disposability

The application should be disposable, i.e. the process should quickly start, shut down and cope with termination. This makes sure the application scales out well and provides resiliency for unexpected failures, since the process can be quickly restarted from the last release.

### 10. Dev/prod parity

There should be no difference between development and staging environments. Although it is sometimes hard to achieve, the goal should be to

always try to minimize the difference, since the a good part of problems come up because of those differences. This can be achieved by using the same tools in both deployment contexts, effective collaboration inside of the team, configured CI/CD pipelines with the focus on avoiding the disparities.

#### 11. Logs

Application should write logs in the process output instead of writing to the file system. The execution environment will forward the process output to the final destination for storage and viewing. This is handy in Kubernetes where logs are not stored if the container is destroyed and it is possible to access to obtain logs through Kubernetes, which follow the process output and not the log files.

#### 12. Admin processes

Admin processes should run as one-off processes as part of application deployment. It has to be ensured that the scripts for e.g. database migrations are automated and not executed manually before the release of new application version.

### 3 Service mesh

A service mesh is an infrastructure layer that controls the communication between services in a distributed system. It solves various challenges in the security, traffic control, telemetry functional areas linked with microservice architecture. Those challenges are not news to the IT industry and they used to be and still are successfully implemented in the application code of separate services. However it is not trivial to implement and manage them, since it is more error prone and requires additional effort from the teams to properly test their implementations. Service meshes provide a variety of features that allow you to manage network traffic between your applications. With Istio SREs or developers can extend the routing rules to route traffic based on application versions. This feature can be useful in A/B testing pattern where the endpoint the request will be routed to depends on the client's subnet. The big advantage of applying configurations within a service mesh is that there is no need of redeployment of the services, since the configurations are applied on the go without interfering application code. Thus service mesh allows developer teams to concentrate on the business logic and forget about infrastructure concerns to some extent.

## 4 Comparison of service mesh implementations[6]

### 4.1 Linkerd

Linkerd is a service mesh that is managed by the Cloud Native Computing Foundation. It is one of the first service mesh implementations, developed by two ex-Twitter engineers. It is the second most popular service mesh after Istio. In the second iteration of Linkerd, it has been enhanced to provide more advantages that a service mesh can offer. It still lacks in the feature set compared to Istio, although it has more gentle learning curve and provides more out of the box configurations for its features. It is not Envoy proxy based, but instead uses a more lightweight and simple "micro-proxy" - Linkerd2-proxy. Kubernetes is a prerequisite for using Linkerd, i.e. it does not support VMs.

Advantages	Disadvantages
Very lightweight	No ingress gateway included
Active community base	Lacks delay injection, circuit breaking
Very easy setup	Does not have the same proxy extensibility as Envoy based meshes

Table 1: Consul connect advantages and disadvantages

### 4.2 Consul

Consul connect also uses Envoy proxies on the data plane level. The control plane leverages Consul's KV store (used for dynamic configuration, feature flagging, coordination, leader election, etc.). Like Istio it injects Envoy proxies to

to the application pods' containers. Consul connect provides features like level-seven traffic routing, load balancing, security capably, such as basic mTLS. It is possible to have Consul integrated with Vault (secrets and encryption management tool), which can be used as certificate authority for the cluster.

Advantages	Disadvantages
Support for all kind of virtual machines besides Kubernetes	Poor documentation, mostly redirecting to Envoy proxy documentation
Strong enterprise community	Requires effort to set up observability capabilities: dashboards, metrics.
Extremely lightweight	

Table 2: Consul connect advantages and disadvantages

## 5 Istio

Istio allows developers to manage a distributed network of deployed services with no changes in the source code. A single exception from this rule is the distributed tracing feature of Istio. In order to have working distributed tracing there are few code changes needed, which will be demonstrated in our case study. Istio is platform independent, so it can run in several environments like:

- Kubernetes
- Cloud
- On-premise
- Mesos

Istio service mesh is logically split into two modules:

- Control plane
- Data plane

Istio takes advantage of the Envoy proxies deployed together with each pod and intercepts all inbound and outbound traffic. The set of the Envoy proxies comprise the data plane of Istio. Control plane is comprised of a single binary called Istiod which provides service discovery, configuration and certificate management. The rules that Envoy proxies (data plane) must follow while routing the traffic are injected by the Istiod component (control plane)[1].

Historically the control plane contained several components deployed independently (Galley, Pilot, Mixer and Citadel), thus complying to a microservice architecture. Since version 1.5 release in March 2020 the control plane architecture was consolidated to a single Istiod component forming a monolith architecture. This step simplified the usage of Istio in general improving istioctl CLI tool, integration with CI systems, automated mTLS configuration. The following figure provides a simplified view of the architecture of the latest Istio version.

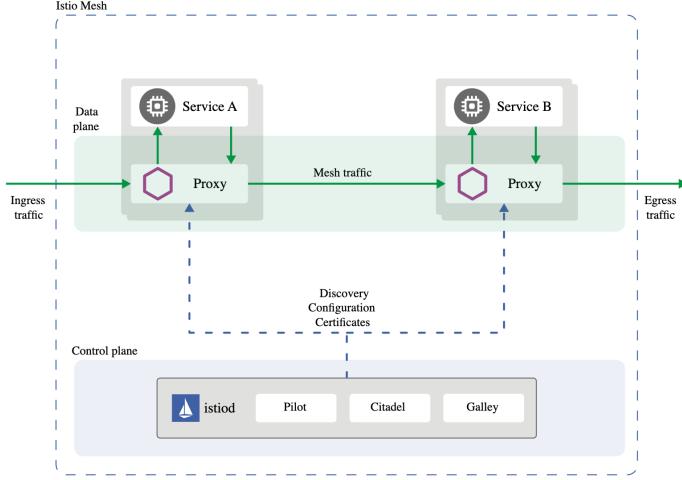


Figure 1: Istio architecture[]

## 6 Case study

### 6.1 Application based on microservices architecture

A simple microservices application was developed for the purpose of demonstrating a set of features of Istio service mesh. The application consists of 5 services:

- Bank client app - simulates a backend of a client app for a mobile banking app
- User validator service - simulates a service which validates a payload of a User registration
- Customer rating service - simulates a service which rates the registered User based on registration details
- Master data service - simulates a service which persist the data in the database
- SMS notification service - simulates a service which sends out an SMS notification to a phone number user has entered during registration

There is a single flow of registration implemented. The communication between the services in case of a successful registration flow is shown on the UML sequence diagram below.

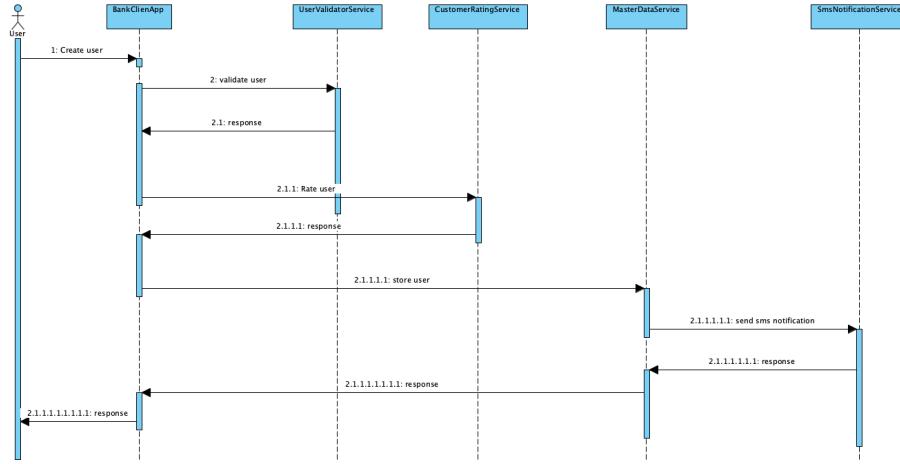


Figure 2: UML sequence diagram of user registration flow

## 6.2 Technology stack

The technology stack used for the application includes:

- Java 11
- Spring Boot
- H2 Embedded database
- Maven
- Docker
- Kubernetes
- Minikube
- Istio

## 6.3 Deployment

The microservices are deployed in a local Kubernetes cluster using Minikube<sup>2</sup> - a cross-platform tool which allows to run lightweight Kubernetes cluster. It creates a VM on the local machine with a single node. Minikube requires a container or virtual machine manager installed for the VM to run and kubectl to interact with the cluster.

Start minikube with:

---

<sup>2</sup><https://minikube.sigs.k8s.io/docs/>

```
1 $ minikube start
```

In the deployments.yaml file there are the deployment and services defined that will be created in the cluster. In the original deployments.yaml file each service's deployment configuration is defined in similar principle: 1 pod per deployment, 1 service per deployment.

```
apiVersion: apps/v1
kind: Deployment
metadata:
  name: bank-client-app
  labels:
    app: bank-client-app
    version: v1
spec:
  replicas: 1
  selector:
    matchLabels:
      app: bank-client-app
      version: v1
  template:
    metadata:
      labels:
        app: bank-client-app
        version: v1
    spec:
      containers:
        - name: SVC
          image: hakob21/bank-client-app:latest
          ports:
            - containerPort: 8080
---
apiVersion: v1
kind: Service
metadata:
  name: bank-client-app
  labels:
    app: bank-client-app
spec:
  ports:
    - port: 80
      targetPort: 8080
      protocol: TCP
  selector:
    app: bank-client-app
```

Figure 3: Snippet from the deployment and service configurations .yaml file

When applied with

```
1 $ kubectl apply -f deployments.yaml
```

and checking afterwards with

```
1 $ kubectl get all
```

it can be confirmed that all the pods and services are up and running

## 6.4 Installing Istio

Istio can be downloaded by

```
1 $ curl -L https://istio.io/downloadIstio | sh -
```

add istioctl to the path

NAME	READY	STATUS	RESTARTS	AGE	
pod/bank-client-app-68f8c59d-59jns	1/1	Running	0	30s	
pod/customer-rating-service-78c989666-t2n99	1/1	Running	0	29s	
pod/master-data-service-958567654-2p8pq	1/1	Running	0	30s	
pod/sms-notification-service-6f869d8646-mfdgj	1/1	Running	0	29s	
pod/user-validator-service-7f7f859b74-t28xh	1/1	Running	0	30s	
NAME	TYPE	CLUSTER-IP	EXTERNAL-IP	PORT(S)	AGE
service/bank-client-app	ClusterIP	10.101.93.69	<none>	80/TCP	30s
service/customer-rating-service	ClusterIP	10.103.1.164	<none>	80/TCP	29s
service/kubernetes	ClusterIP	10.96.0.1	<none>	443/TCP	19d
service/master-data-service	ClusterIP	10.110.106.134	<none>	80/TCP	30s
service/sms-notification-service	ClusterIP	10.101.110.63	<none>	80/TCP	29s
service/user-validator-service	ClusterIP	10.97.161.215	<none>	80/TCP	30s
NAME	READY	UP-TO-DATE	AVAILABLE	AGE	
deployment.apps/bank-client-app	1/1	1	1	30s	
deployment.apps/customer-rating-service	1/1	1	1	29s	
deployment.apps/master-data-service	1/1	1	1	30s	
deployment.apps/sms-notification-service	1/1	1	1	29s	
deployment.apps/user-validator-service	1/1	1	1	30s	
NAME	DESIRED	CURRENT	READY	AGE	
replicaset.apps/bank-client-app-68f8c59d	1	1	1	30s	
replicaset.apps/customer-rating-service-78c989666	1	1	1	29s	
replicaset.apps/master-data-service-958567654	1	1	1	30s	
replicaset.apps/sms-notification-service-6f869d8646	1	1	1	29s	
replicaset.apps/user-validator-service-7f7f859b74	1	1	1	30s	

Figure 4: Running pods and services inside Kubernetes cluster

```
1 $ export PATH=$PWD/bin:$PATH
```

At this point Istio can be applied to the Kubernetes cluster via

```
1 $ istioctl install --set profile=demo -y
```

and with

```
1 $ kubectl label namespace default istio-injection=enabled
```

Istio will be instructed to automatically inject Envoy sidecar proxies for each application deployment.

To check if the setup is active we can delete and reapply the deployments.yaml file

```
1 $ kubectl delete -f deployments.yaml
```

```
1 $ kubectl apply -f deployments.yaml
```

Checking the deployments, pods and services

As we can see the difference in the deployments with and without Istio is that now there are 2 pods running in each container

## 6.5 Ingress gateway

Before moving to the main part of the case study, i.e. demonstrating observability and resiliency features of Istio, we would configure an Istio ingress gateway in order to send HTTP requests to the service APIs via Postman or curl commands. It will allow external traffic into cluster and serve as load balancer.

Although it is possible to configure an Ingress gateway using solely Kubernetes, it is more preferable to have an Istio Ingress gateway, because this gateway is yet another Envoy proxy therefore it can be configured to use Istio's traffic splitting, security or other features. Also it will send out metrics, which can be viewed in the observability tools.

NAME	READY	STATUS	RESTARTS	AGE
pod/bank-client-app-68f8c59d-wx6tf	2/2	Running	0	29s
pod/customer-rating-service-78c989666-zhxqc	2/2	Running	0	28s
pod/master-data-service-958567854-rzd9q	2/2	Running	0	28s
pod/sms-notification-service-67869d8646-mbh2k	2/2	Running	0	28s
pod/user-validator-service-7f7f859b74-rtp6n	2/2	Running	0	29s
NAME	TYPE	CLUSTER-IP	EXTERNAL-IP	PORT(S)
service/bank-client-app	ClusterIP	10.101.108.103	<none>	80/TCP
service/customer-rating-service	ClusterIP	10.106.50.132	<none>	80/TCP
service/kubernetes	ClusterIP	10.96.0.1	<none>	443/TCP
service/master-data-service	ClusterIP	10.102.233.225	<none>	80/TCP
service/sms-notification-service	ClusterIP	10.97.192.151	<none>	80/TCP
service/user-validator-service	ClusterIP	10.102.206.34	<none>	80/TCP
NAME	READY	UP-TO-DATE	AVAILABLE	AGE
deployment.apps/bank-client-app	1/1	1	1	30s
deployment.apps/customer-rating-service	1/1	1	1	29s
deployment.apps/master-data-service	1/1	1	1	29s
deployment.apps/sms-notification-service	1/1	1	1	29s
deployment.apps/user-validator-service	1/1	1	1	30s
NAME	DESIRED	CURRENT	READY	AGE
replicaset.apps/bank-client-app-68f8c59d	1	1	1	30s
replicaset.apps/customer-rating-service-78c989666	1	1	1	29s
replicaset.apps/master-data-service-958567854	1	1	1	29s
replicaset.apps/sms-notification-service-67869d8646	1	1	1	29s
replicaset.apps/user-validator-service-7f7f859b74	1	1	1	30s

Figure 5: Running pods and services inside Kubernetes cluster after installing Istio

By default Istio deploys an `istio-ingressgateway` service, which is of type `LoadBalancer` with a public IP address to the mesh. We have to note it is running inside of a Minikube cluster on our machine, so it will not have an external IP address specified if we check it with the following command:

```
1 $ kubectl get svc istio-ingressgateway -n istio-system
```

NAME	TYPE	CLUSTER-IP	EXTERNAL-IP	PORT(S)
istio-ingressgateway	LoadBalancer	10.99.17.117	<pending>	15021:30820/TCP,80:30437/TCP,443:31269/TCP,31400:31566/TCP,15443:30266/TCP

Figure 6: Ingress gateway external IP is pending

In order to create a route to the gateway from our machine we have to run

```
1 $ minikube tunnel
```

NAME	TYPE	CLUSTER-IP	EXTERNAL-IP	PORT(S)
istio-ingressgateway	LoadBalancer	10.99.17.117	127.0.0.1	15021:30820/TCP,80:30437/TCP,443:31269/TCP,31400:31566/TCP,15443:30266/TCP

Figure 7: Ingress gateway external IP is known

Now that we have the entry point to our cluster, we can try to access it with `curl` command performing a GET request

```
1 $ curl -X GET http://localhost/
```

We receive the following response

The reason of this message is that our gateway does not have any routing rules in place and does not redirect the incoming request to any service.

```
curl: (56) Recv failure: Connection reset by peer
```

Figure 8: Gateway routing failure

We create a gateway resource and a virtual service with the routing rules for the gateway.

```
apiVersion: networking.istio.io/v1alpha3
kind: Gateway
metadata:
  name: ingress-gateway
spec:
  selector:
    istio: ingressgateway
  servers:
  - port:
      number: 80
      name: http
      protocol: HTTP
    hosts:
    - "*"
```

Figure 9: Gateway resource

The routing rules in the virtual service match any host requesting "/users" endpoint to the target bank-client-app Kubernetes service from where it gets caught by our application and the registration flow starts. Eventually we get the JSON response with the created user details.

```
1   $ curl -X POST http://localhost/users -H 'Content-Type: application/json' -d '{"firstName": "FirstName1", "lastName": "LastName1", "phoneNumber": "06601111111", "citizenship": "Citizenship1"}'
```

Now that we are able to make requests to client service API through the Ingress Gateway, it is time dive into the Istio's capabilities for implementing resilience and observability features within our service mesh.

```

apiVersion: networking.istio.io/v1alpha3
kind: VirtualService
metadata:
  name: vs-ingress-gateway
spec:
  hosts:
  - "*"
  gateways:
  - ingress-gateway
  http:
  - match:
    - uri:
        exact: /users
    route:
      destination:
        host: bank-client-app
        port:
          number: 80

```

Figure 10: Virtual service for routing

```

User created:
User{firstName='Hakob', lastName='Harutyunyan', phoneNumber='0666039598', citizenship='Armenia'}

```

Figure 11: Successful response to the POST request

## 6.6 Observability

Istio's generated telemetry types are the following:

- Metrics - a set of metrics based on the four "gold signals" of monitoring (latency, traffic, errors, saturation) are generated by Istio. The metrics for the mesh control plane are also provided[1].  
Metrics can be visualized in Grafana<sup>3</sup> - multi platform analytics and interactive visualization tool.
- Access logs - Istio provides full record of each request flowing into a mesh and into the services through Envoy proxies. They provide an option to monitor and gain understanding about the behaviour from the individual workload perspective.
- Distributed traces - distributed trace spans are generated by each Envoy proxy.

Istio integrates with variety of visualization and scraping tools. The ones will be used in the evaluation are:

- Grafana<sup>4</sup> is a tool that allows to visualize the metrics of services within the mesh on flexible dashboards, set alerts on events, etc. It integrates with Prometheus to visualize the scraped data.

---

<sup>3</sup><https://prometheus.io/>

<sup>4</sup><https://grafana.com/>

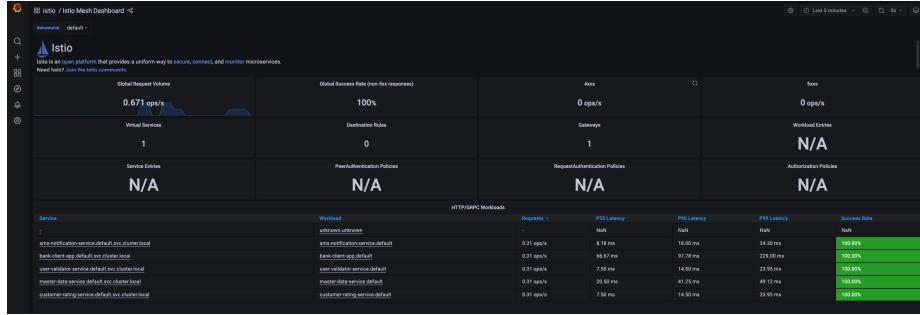


Figure 12: Grafana’s Istio mesh dashboard created by default with Istio installation

- Prometheus<sup>5</sup> is a monitoring system and time series database. Allows to query metrics data about the service mesh.

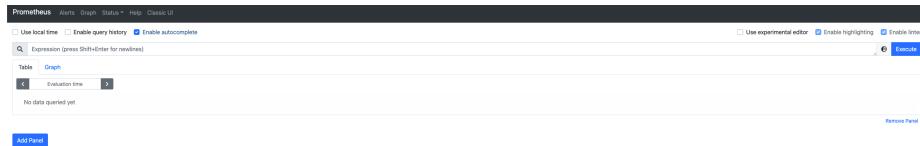


Figure 13: Prometheus main page

- Kiali<sup>6</sup> - visualization tool for service to service communication. Provides detailed metrics and basic Grafana integration

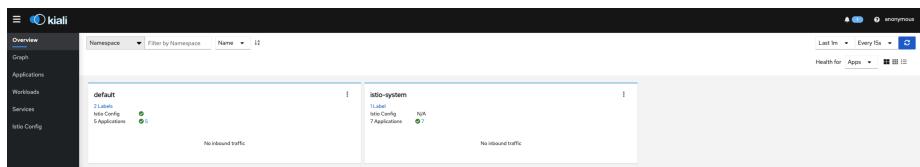


Figure 14: Kiali overview page

The Envoy proxies can automatically send spans to the tracing backend service (e.g. Jaeger), however in order to build meaningful full traces they need a bit fine tuning on the applications’ side. This is the only case where an intervention into application code is needed. Applications need to propagate the following headers from and to any request flowing through them.

<sup>5</sup><https://prometheus.io/>

<sup>6</sup><https://kiali.io/>

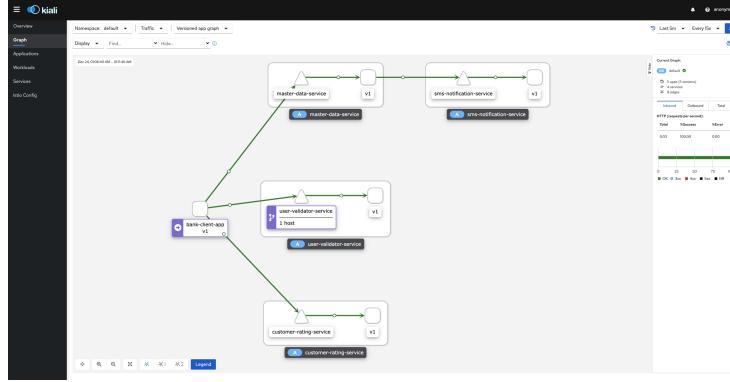


Figure 15: Kiali's visualization of mesh communication

- x-request-id
- x-b3-traceid
- x-b3-spanid
- x-b3-parentspanid
- x-b3-sampled
- x-b3-flags
- x-ot-span-context

By default in the production mode only 1% of traces are recorded, or rather sent to Jaeger, or any other tracing backend service. But since we set demo profile during Istio installation, it will record all of our requests by default. The following figure shows a basic trace view of a request in Jaeger.



Figure 16: Trace of a request in Jaeger UI

## 6.7 Resiliency

### 6.7.1 Client-side load balancing

A straightforward way to implement load balancing capability is to have a centralized load balancing server that all of the clients can use to distribute the load across all of their systems. However, this method can be very costly and can often lead to a bottleneck, as well as become a single point of failure. A good way to improve overall performance and lower latency is by distributing load balancing capabilities to clients. Istio's sidecar proxies provide the following client-side load balancing algorithms out of the box:

- ROUND\_ROBIN Evenly distributes the load in a cyclic manner across all replicas
- RANDOM Evenly distributes the load across all replicas without order
- LEAST\_CONN The least request load balancer uses an  $O(1)$  algorithm which selects two random healthy hosts and picks the host which has fewer active requests.

The load balancing algorithm in Istio's context is set using the Destination-Rule configuration. We will set the LoadBalancer's algorithm to ROUND\_ROBIN and check it using Jaeger's distributed traces, which is already in place. Another prerequisite for executing this scenario is having multiple pods of one of the services. We will configure the Deployment of user-validator-service to have 3 replicas instead of 1 it had before and apply the deployments.yaml file again.

We make 6 consecutive user registration requests in total to the bank-client-app. Ultimately we validate that the requests follow ROUND\_ROBIN algorithm based on the pod IP addresses of the user-validator-service's span in Jager. The results are:

Request 1	172.17.0.15
Request 2	172.17.0.10
Request 3	172.17.0.14
Request 4	172.17.0.15
Request 5	172.17.0.10
Request 6	172.17.0.14

Table 3: Request number and IP address of a pod

Thus, we successfully tested that the ROUND\_ROBIN algorithm is working.

```

apiVersion: apps/v1
kind: Deployment
metadata:
  name: user-validator-service
  labels:
    app: user-validator-service
    version: v1
spec:
  replicas: 3
  selector:
    matchLabels:
      app: user-validator-service
      version: v1
  template:
    metadata:
      labels:
        app: user-validator-service
        version: v1
    spec:
      containers:
        - name: SVC
          image: hakob21/user-validator-service:v1
          ports:
            - containerPort: 8080
          imagePullPolicy: Always

```

Figure 17: Deployment configuration of a service with 3 replicas

```

apiVersion: networking.istio.io/v1alpha3
kind: DestinationRule
metadata:
  name: user-validator-service
spec:
  host: user-validator-service.default.svc.cluster.local
  trafficPolicy:
    loadBalancer:
      simple: ROUND_ROBIN

```

Figure 18: Load balancing configuration in DestinationRule resource

### 6.7.2 Fault injection

The timeout pattern will be applied for the requests flowing from the bank-client-app to master-data-service. But before applying timeout pattern we would need to inject an artificial delay to the communication between services. Istio has a fault injection feature, which is usually used in chaos testing - the process of breaking services on purpose in order to achieve exposed vulnerabilities of the system. Fault injection is performed in a VirtualService resource. In this case we inject a 7 second long delay between master-data-service and sms-notification-service. We also have the option to set the percentage of inbound requests we want the delayed to be applied to (100% in this case).

```
apiVersion: networking.istio.io/v1beta1
kind: VirtualService
metadata:
  name: vs-delay-sms-notification-service
spec:
  hosts:
  - sms-notification-service
  http:
  - fault:
      delay:
        fixedDelay: 7s
        percentage:
          value: 100
  route:
  - destination:
      host: sms-notification-service
```

Figure 19: Istio fault injection configuration

### 6.7.3 Timeout

Having the artificial delay in place, we apply the second VirtualService resource with the timeout configuration.

```
apiVersion: networking.istio.io/v1alpha3
kind: VirtualService
metadata:
  name: vs-timeout-master-data-service
spec:
  hosts:
  - master-data-service
  http:
  - route:
    - destination:
        host: master-data-service
    timeout: 0.5s
```

Figure 20: Timeout configuration

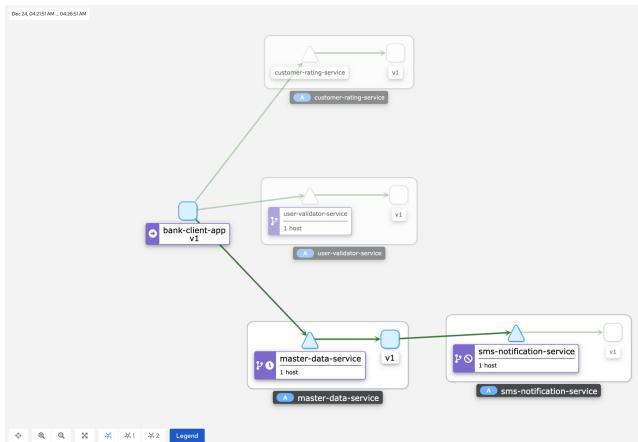


Figure 21: Kiali mesh visualization with timeout and fault injection icons indicated on services

In order to test if the timeout is in place we would POST another user registration request to the BankClientApp API. We know that at some point of execution flow one of the requests hits the master-data-service and then sms-notification-service. Since the request to sms-notification-service is delayed, the sidecar Envoy proxy of master-data-service returns a response with 504 Gateway Timeout status code to the BankClientApp. For the demonstration purposes the bank-client-app is implemented in such that it will simply redirect this response to us. As we see in the lower right corner of Postman the status code is 504, which indicates running timeout configuration.

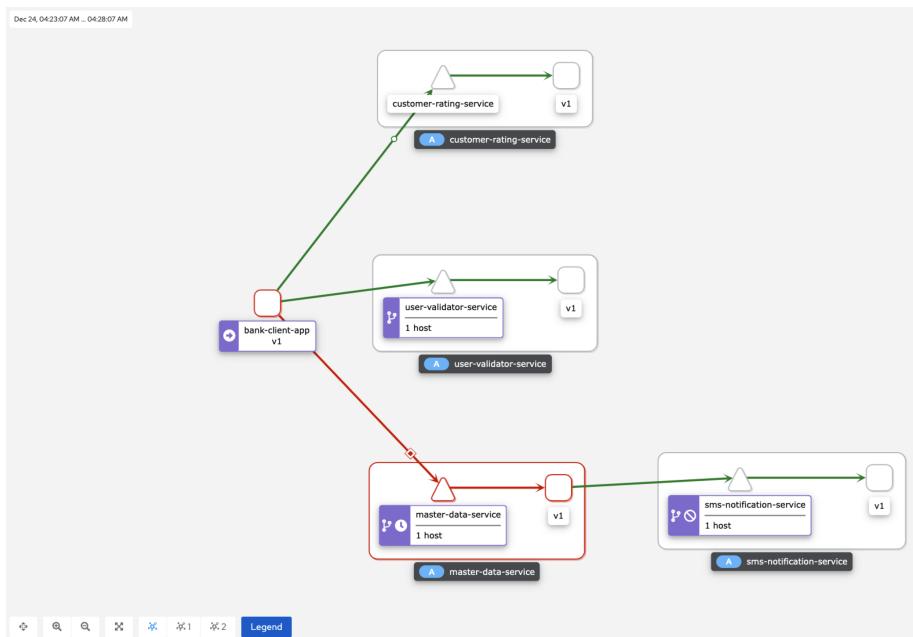


Figure 22: Kiali visualization of failed requests due to timeout



Figure 23: Response from user-validator-service in Postman

#### 6.7.4 Retry

For the user-validator-service we have an exposed endpoint "/validate-possible-bad-gateway" which with 50% chance returns a 502 BAD GATEWAY HTTP response code to the client. The retry has the following configuration. The envoy proxy would make 5 attempts of hitting a successful response if it hits a 502 BAD GATEWAY HTTP response. We have also configured a 1 second timeout tolerance.

```
apiVersion: networking.istio.io/v1alpha3
kind: VirtualService
metadata:
  name: vs-retry-user-validator-service
spec:
  hosts:
    - user-validator-service
  http:
    - route:
        - destination:
            host: user-validator-service
  retries:
    attempts: 5
    perTryTimeout: 1s
    retryOn: gateway-error
```

Figure 24: Retry configuration

The request trace can be checked in Jaeger. As we see there have been 2 additional attempts after the original one has failed and the last attempt was responded by a an HTTP status code 200

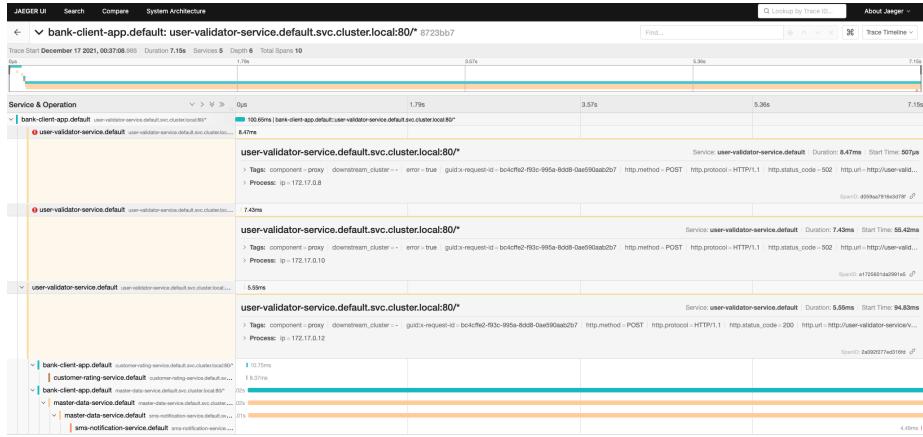


Figure 25: Request traces in Jaeger

### 6.7.5 Circuit breaker

Circuit breaker is configured in a DestinationRule resource of Istio. The rules for the circuit breaker are specified in the trafficPolicy section. There are two configuration components for the circuit breaker DestinationRule - connectionPool and outlierDetection. In ConnectionPool section the maximum number of pending requests, retries and timeouts can be set. The requests exceeding the set threshold will be tripped by the circuit breaker. In outlierDetection we can set a threshold for the number of failed requests. If the threshold is exceeded for a given pod, then that pod is ejected from the connection pool. Also we can set the minimum ejection duration and the percentage of pods we allow to be ejected.

```
apiVersion: networking.istio.io/v1alpha3
kind: DestinationRule
metadata:
  name: dr-user-validator-service
spec:
  host: user-validator-service
  trafficPolicy:
    connectionPool:
      http:
        http1MaxPendingRequests: 1
    outlierDetection:
      consecutive5xxErrors: 3
      interval: 10s
      baseEjectionTime: 15s
      maxEjectionPercent: 100
```

Figure 26: Circuit breaker configuration

In order to test the connectionPool part of the circuit breaker configuration I will first execute two asynchronous requests to an endpoint of user-validator-service exposed for testing purposes with the following combination of curl commands.

```
1   $ curl -I "http://localhost/get-test" & curl -I "http://localhost/get-test"
```

```
~/Documents/BankApp/kuberBank/bankApp/v1/final curl -I "http://localhost/get-test" & curl -I "http://localhost/get-test"
[1] 61981
HTTP/1.1 200 OK
content-length: 0
date: Sat, 18 Dec 2021 18:25:31 GMT
x-envoy-upstream-service-time: 3
server: istio-envoy

[1] + 61981 done      curl -I "http://localhost/get-test"
HTTP/1.1 200 OK
content-length: 0
date: Sat, 18 Dec 2021 18:25:31 GMT
x-envoy-upstream-service-time: 3
server: istio-envoy
```

Figure 27: Request and headers of response from user-validator-service without circuit breaker

We see that both requests received 200 OK responses. Now we will apply the DestinationRule in order to configure the circuitBreaker and run both requests again.

```
1   $ curl -I "http://localhost/get-test" & curl -I "http://localhost/get-test"
```

```
~/Documents/BankApp/kuberBank/bankApp/v1/final curl -I "http://localhost/get-test" & curl -I "http://localhost/get-test"
[1] 62085
HTTP/1.1 503 Service Unavailable
x-envoy-overloaded: true
content-length: 81
content-type: text/plain
date: Sat, 18 Dec 2021 18:29:03 GMT
server: istio-envoy

HTTP/1.1 200 OK
content-length: 0
date: Sat, 18 Dec 2021 18:29:03 GMT
x-envoy-upstream-service-time: 6
server: istio-envoy

[1] + 62085 done      curl -I "http://localhost/get-test"
```

Figure 28: Request and headers of response from user-validator-service with circuit breaker

As we see one of the requests was tripped by the circuit breaker, thus proving that circuit breaker is intact.

To test the outlierDetection part we would make four consecutive requests to the bank-client-app's "/users-bad-gateway" endpoint, which will make bank-client-app send a request to the user-validator-service's "/validate-bad-gateway" endpoint which always responds with 502 BAD GATEWAY error. The

expected behaviour is that after the third consecutive failed (502 bad gateway) response, Istio will eject the single user-validator-service pod, thus making all the consecutive requests fail with 503 SERVICE\_UNAVAILABLE response.

This behaviour can be validated by checking the logs of both services.

```
2021-12-18 19:41:48.658 INFO 1 --- [           main] c.h.b.BankClientAppApplication      : Started BankClientAppApplication in 58,402 seconds (JVM running for 71,431)
2021-12-18 19:42:52.845 INFO 1 --- [nio-8080-exec-1] o.s.web.servlet.DispatcherServlet   : Initializing Servlet 'dispatcherServlet'
2021-12-18 19:42:52.848 INFO 1 --- [nio-8080-exec-1] o.s.web.servlet.DispatcherServlet   : Completed initialization in 1 ms
2021-12-18 19:42:52.849 INFO 1 --- [nio-8080-exec-1] o.s.web.servlet.DispatcherServlet   : Bad gateway counter: 1
2021-12-18 19:42:53.222 INFO 1 --- [nio-8080-exec-1] c.h.b.controller.UserController    : Request in bad-gateway endpoint
2021-12-18 19:42:53.222 INFO 1 --- [nio-8080-exec-1] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service bad gateway endpoint
2021-12-18 19:42:55.569 ERROR 1 --- [nio-8080-exec-1] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 502 BAD_GATEWAY
2021-12-18 19:42:55.574 INFO 1 --- [nio-8080-exec-1] c.h.b.controller.UserController    : Responding to the request with the bad gateway status code
2021-12-18 19:42:57.684 INFO 1 --- [nio-8080-exec-2] c.h.b.controller.UserController    : Bad gateway counter: 2
2021-12-18 19:42:57.684 INFO 1 --- [nio-8080-exec-2] c.h.b.controller.UserController    : Request in bad-gateway endpoint
2021-12-18 19:42:57.684 INFO 1 --- [nio-8080-exec-2] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service bad gateway endpoint
2021-12-18 19:42:57.687 ERROR 1 --- [nio-8080-exec-2] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 502 BAD_GATEWAY
2021-12-18 19:42:57.672 INFO 1 --- [nio-8080-exec-2] c.h.b.controller.UserController    : Responding to the request with the bad gateway status code
2021-12-18 19:42:57.672 INFO 1 --- [nio-8080-exec-3] c.h.b.controller.UserController    : Bad gateway counter: 3
2021-12-18 19:42:59.996 INFO 1 --- [nio-8080-exec-3] c.h.b.controller.UserController    : Request in bad-gateway endpoint
2021-12-18 19:42:59.996 INFO 1 --- [nio-8080-exec-3] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service bad gateway endpoint
2021-12-18 19:43:00.025 ERROR 1 --- [nio-8080-exec-3] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 502 BAD_GATEWAY
2021-12-18 19:43:00.025 INFO 1 --- [nio-8080-exec-3] c.h.b.controller.UserController    : Responding to the request with the bad gateway status code
2021-12-18 19:43:00.025 INFO 1 --- [nio-8080-exec-4] c.h.b.controller.UserController    : Bad gateway counter: 4
2021-12-18 19:43:00.088 INFO 1 --- [nio-8080-exec-4] c.h.b.controller.UserController    : Request in bad-gateway endpoint
2021-12-18 19:43:00.088 INFO 1 --- [nio-8080-exec-4] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service bad gateway endpoint
2021-12-18 19:43:00.076 ERROR 1 --- [nio-8080-exec-4] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 502 BAD_GATEWAY
2021-12-18 19:43:00.077 INFO 1 --- [nio-8080-exec-4] c.h.b.controller.UserController    : Responding to the request with the bad gateway status code
2021-12-18 19:43:00.096 INFO 1 --- [nio-8080-exec-5] c.h.b.controller.UserController    : Bad gateway counter: 5
2021-12-18 19:43:00.097 INFO 1 --- [nio-8080-exec-5] c.h.b.controller.UserController    : Request in bad-gateway endpoint
2021-12-18 19:43:00.097 INFO 1 --- [nio-8080-exec-5] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service bad gateway endpoint
2021-12-18 19:43:01.042 ERROR 1 --- [nio-8080-exec-5] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 503 SERVICE_UNAVAILABLE
2021-12-18 19:43:01.042 INFO 1 --- [nio-8080-exec-5] c.h.b.controller.UserController    : Responding to the request with the bad gateway status code
2021-12-18 19:43:01.131 INFO 1 --- [nio-8080-exec-6] c.h.b.controller.UserController    : Bad gateway counter: 6
2021-12-18 19:43:01.131 INFO 1 --- [nio-8080-exec-6] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service bad gateway endpoint
2021-12-18 19:43:01.132 INFO 1 --- [nio-8080-exec-6] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 503 SERVICE_UNAVAILABLE
2021-12-18 19:43:01.159 ERROR 1 --- [nio-8080-exec-6] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 503 SERVICE_UNAVAILABLE
2021-12-18 19:43:01.159 INFO 1 --- [nio-8080-exec-6] c.h.b.controller.UserController    : Responding to the request with the bad gateway status code
```

Figure 29: Logs of bank-client-app

```
2021-12-18 19:41:56.730 INFO 1 --- [           main] c.h.u.UserValidatorServiceApplication : Started UserValidatorServiceApplication in 25.918 seconds (JVM running for 40.6)
2021-12-18 19:42:54.798 INFO 1 --- [nio-8080-exec-1] o.a.c.c.Tomcat@localhost:[/]   : Initializing Spring DispatcherServlet 'dispatcherServlet'
2021-12-18 19:42:54.799 INFO 1 --- [nio-8080-exec-1] o.s.web.servlet.DispatcherServlet   : Initializing Servlet 'dispatcherServlet'
2021-12-18 19:42:54.799 INFO 1 --- [nio-8080-exec-1] o.s.web.servlet.DispatcherServlet   : Completed initialization in 2 ms
2021-12-18 19:42:55.299 INFO 1 --- [nio-8080-exec-1] c.h.u.controller.UserController    : Request count: 1
2021-12-18 19:42:55.305 INFO 1 --- [nio-8080-exec-1] c.h.u.controller.UserController    : Incoming request in bad gateway endpoint:
{firstName=FirstName, lastName=LastName, phoneNumber=0660111111, citizenship=Citizenship, rating=null}
2021-12-18 19:42:57.619 INFO 1 --- [nio-8080-exec-2] c.h.u.controller.UserController    : Request count: 2
2021-12-18 19:42:57.619 INFO 1 --- [nio-8080-exec-2] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service bad gateway endpoint:
{firstName=FirstName, lastName=LastName, phoneNumber=0660111111, citizenship=Citizenship, rating=null}
2021-12-18 19:43:00.011 INFO 1 --- [nio-8080-exec-3] c.h.u.controller.UserController    : Request count: 3
2021-12-18 19:43:00.011 INFO 1 --- [nio-8080-exec-3] c.h.u.controller.UserController    : Incoming request in bad gateway endpoint:
{firstName=FirstName, lastName=LastName, phoneNumber=0660111111, citizenship=Citizenship, rating=null}
2021-12-18 19:43:00.012 INFO 1 --- [nio-8080-exec-4] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service bad gateway endpoint
2021-12-18 19:43:00.012 INFO 1 --- [nio-8080-exec-4] c.h.u.controller.UserController    : Request count: 4
2021-12-18 19:43:00.013 INFO 1 --- [nio-8080-exec-5] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 503 SERVICE_UNAVAILABLE
2021-12-18 19:43:00.013 INFO 1 --- [nio-8080-exec-5] c.h.u.controller.UserController    : Responding to the request to user-validator-service bad gateway endpoint
2021-12-18 19:43:01.159 ERROR 1 --- [nio-8080-exec-6] com.hakob.bankclientapp.http.HttpClient : Status code received from user-validator-service: 503 SERVICE_UNAVAILABLE
2021-12-18 19:43:01.159 INFO 1 --- [nio-8080-exec-6] c.h.u.controller.UserController    : Responding to the request with the bad gateway status code
```

Figure 30: Logs of user-validator-service

## 7 Conclusion

The concept of a service mesh was introduced and discussed in this bachelor's thesis. The main focus was Istio and its resiliency and observability features, however other competitor service mesh implementations exist in the market, which we compared without giving preference to any of them, since for various scenarios and organizations, there might be more sense in using a solution of another vendor. As discussed in the paper and demonstrated in the case study, the features and gentle learning curve of Istio (at least in the scope of core features for resiliency and observability) provides an attractive option for organizations to modernize, secure, monitor and manage communication for their emerging or existing microservice architecture based applications. Migrating to cloud-native can also be a good reason to start looking toward Istio, since the whole idea of service mesh - taking standard functionality of microservices down to the infrastructure layer, allowing developers to focus on business logic complies with the cloud-native principles quite well. There is no longer a need of integrating, maintaining and developing SDKs for the applications, taking into account different languages.

The future of Istio seems to be bright, based on the rapid pace of innovating, growing ecosystem of projects building on top of Istio and highly active community thriving to make Istio easier to use and as transparent as possible[10].

## 8 Future work

Even though keeping the scope of thesis to resilience and observability features of Istio allowed for a concise, yet detailed enough discussion, it should be noted that these are only a rather small subset of features provided. Specifically the security area has a wide range of policies and interesting scenarios worth analyzing.

The application developed for the case study is a simple application serving only the purpose of evaluation of Istio's features. However an application developed following the 12-Factor application rules could provide a better view on the benefits of cloud-native approach and consequently of Istio.

The architectural details of Istio were also touched in the thesis, however a deeper analysis of Envoy proxies, xDS API could be a nice addition and provide an insight into the "engine" of Istio.

## References

- [1] Istio architecture. <https://istio.io/latest/docs/ops/deployment/architecture/>.
- [2] How to make services resilient in a microservices environment. <https://dzone.com/articles/libraries-for-microservices-development>, 2018 June.
- [3] Building resilient microservices. <https://conferences.oreilly.com/software-architecture/sa-ca-2019/public/schedule/detail/75217.html>, 2019.
- [4] Microservices monitoring with health checks using watchdog. <https://medium.com/aspnetrun/microservices-monitoring-with-health-checks-using-watchdog-6b16fdae0349>, 2020 April.
- [5] Cloud native: A strategy for the future of business. <https://www.cio.com/article/189118/cloud-native-a-strategy-for-the-future-of-business.html>, 2021.
- [6] DURY, G. A kubernetes service mesh comparison. <https://www.toptal.com/kubernetes/service-mesh-comparison>, 2019.
- [7] EMILY JIANG, ANDREW MCCRIGHT, J. A. *Practical Cloud-Native Java Development with MicroProfile*. Packt.
- [8] PERIKOV, I. 5 patterns to make your microservice fault-tolerant. <https://itnext.io/5-patterns-to-make-your-microservice-fault-tolerant-f3a1c73547b3>.
- [9] PUBUDU, N. Design patterns for microservices — circuit breaker pattern. <https://medium.com/nerd-for-tech/design-patterns-for-microservices-circuit-breaker-pattern-ba402a45aac2>.
- [10] SUN, L. Guest view: 5 reasons to be excited about istio's future. <https://sdtimes.com/softwaredev/guest-view-5-reasons-to-be-excited-about-istios-future/>, 2020.