HUSSEIN MAJED

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EDUCATION

Computer Programming Diploma   2023 - 2025
Algonquin College, Ottawa, ON
- GPA: 3.96/4.0.

Master of Business Administration   2019 - 2022
Lebanese International University, Beirut, Lebanon

Bachelor of Information Technology   2007 - 2011
Arab Open University, Beirut, Lebanon

PROGRAM RELATED SKILLS:
- Programming Languages: Good understanding and practice of Java, JavaScript HTML, CSS.
- Database Management: Knowledge of database concepts and experience with SQL database systems such as Oracle, PostgreSQL, MySQL, Microsoft SQL.
- Software Development: Understanding of software development lifecycle (SDLC), including requirements analysis, design, coding, testing, and maintenance.
- Version Control: hands-on version control systems (Git) for code management and collaboration.
- Software Testing: Knowledge of software testing techniques and testing frameworks such as JUnit.
- Agile Methodologies: Familiarity with Agile development methodologies like Scrum or Kanban.
- IDEs and Development Tools: Proficiency in using integrated development environments (IDEs) such as Eclipse, IntelliJ IDEA, or Visual Studio Code.

ACADEMIC PROJECTS

Car Registration System
Object-Oriented Programming in Java
- Developed a Java application to manage car registrations, determine customer eligibility for car purchases, and calculate car prices based on user preferences.
- Utilized object-oriented programming principles, including inheritance and method overriding, for efficient code organization and extensibility.
- Implemented user-friendly input/output handling and ensured data integrity through input validation and error handling.

High School Application
Database System
- Designed Entity-Relationship and physical Diagrams for a high-school database system.
- Executed creation of tables using SQL scripts, incorporating multiple views and triggers for precise data manipulation.
- Developed a user-friendly interface with the Microsoft Access front end, ensuring a seamless and efficient user experience.

- Compiled comprehensive user manuals and installation documentation tailored to stakeholder requirements.

ADDITIONAL QUALIFICATIONS

- Ability to clearly communicate with team members and supervisors in a professional environment.
- highly cooperative and excels in a team environment as demonstrated during 10+ years of experience.
- Ability to take initiative, skilled at guiding and motivating teams to meet set goals.
- Effective time management skills to prioritize tasks.
- Languages: Fluent In English and Arabic, Intermediate French.

EXPERIENCE

Process Guide   Nov 2022 - Present
AMAZON, Ottawa, ON
- Oversee operational processes on the AR floor, ensuring adherence to safety protocols and performance metrics.
- Train and mentor new team members on AR systems and procedures.
- Analyze performance data to identify areas for process improvement and implement solutions.
- Collaborate with management to report incidents and implement operational enhancements.

Supply Planning Specialist   Mar 2021 - Oct 2022
AZADEA Group, Beirut, Lebanon
- Led procurement and supply chain operations for 60 stores, 5 malls, and 3 warehouses.
- Implemented various IT solutions to improve reporting and automation.
- Analyzed KPIs and provided data-driven insights for 60 retail stores.
- Reduced operating costs by 15% through process optimization.

IT Field Support Officer   Sep 2013 - Feb 2021
AZADEA Group, Beirut, Lebanon
- Managed IT infrastructure projects and end-user support for 90 retail stores.
- Authored and presented 10+ IT Training and provided user manuals.
- Provided technical expertise in network design and implementation for +20 projects.
- developed an application to track IT equipment inventory, reduced the operational cost by 15%.
- Ensured 24/7 critical incident response and system up-time.

CERTIFICATIONS

- Google Data Analytics Professional Certificate.
- Advanced Project Management, York University.
- Project Management Professional (PMP), PMI (Ongoing).
- Training: MCITP, CCNA.

REFRENCES AVAILABLE UPON REQUEST.