The Hong Kong University of Science and Technology

Student Feedback Questionnaire

Instructor - Section Report

FALL 2017-18 Survey period: 27 October 2017 - 30 November 2017 CHUNG, Kai Lun Peter

COMP-3511-LA3 Operating Systems

13 student(s) have evaluated the course.

25 student(s) have not evaluated the course.

Percentage of enrolled students responding: 34.2% (13/38)

Adjusted percentage ^ of enrolled students responding: 28.9% (11/38)

About the laboratory section

Q1. Overall, how do you find the laboratory section?

| | | Weight | Count | | Percentage |
|----|----------------|--------|-------|--------|------------|
| A | Excellent | 100.0 | 3 | 23.1% | |
| В | Good | 75.0 | 4 | 30.8% | |
| С | Acceptable | 50.0 | 5 | 38.5% | |
| D | Poor | 25.0 | 0 | 0.0% | |
| Е | Very poor | 0.0 | 0 | 0.0% | |
| NA | Not applicable | | 1 | 7.7% | |
| | Total | | 13 | 100.0% | |

| | Regu | lar | Adjusted ^ | | |
|------------|------|------|------------|------|--|
| Statistics | Mean | SD | Mean | SD | |
| Survey | 70.8 | 20.9 | 70.0 | 19.7 | |
| Section | 70.8 | 20.9 | - | - | |
| Course | 62.9 | 26.7 | - | - | |

About Teaching Assistant

Q2. How well did the TA prepare for laboratory sections in general?

| | | Weight | Count | | Percentage |
|----|---------------------|--------|-------|--------|------------|
| Α | Very well | 100.0 | 4 | 30.8% | |
| В | Well | 75.0 | 1 | 7.7% | |
| С | Acceptable | 50.0 | 2 | 15.4% | |
| D | Not well | 25.0 | 0 | 0.0% | |
| Е | Poorly | 0.0 | 0 | 0.0% | |
| NA | Not sure/applicable | | 0 | 0.0% | |
| | Unanswered | | 6 | 46.2% | |
| | Total | | 13 | 100.0% | |

| | Regu | lar | Adjusted ^ | | |
|------------|------|------|------------|------|--|
| Statistics | Mean | SD | Mean | SD | |
| Survey | 82.1 | 23.8 | 85.0 | 22.4 | |
| Section | 77.6 | 23.4 | - | | |
| Course | 70.6 | 27.3 | | | |

Q3. How well did the TA explain things to you?

| | Weight | Count | Percentage |
|---------------------|--|---|---|
| Very well | 100.0 | 3 | 23.1% |
| Well | 75.0 | 1 | 7.7% |
| Acceptable | 50.0 | 2 | 15.4% |
| Not well | 25.0 | 0 | 0.0% |
| Poorly | 0.0 | 0 | 0.0% |
| Not sure/applicable | | 0 | 0.0% |
| Unanswered | | 7 | 53.8% |
| Total | | 13 | 100.0% |
| | Well Acceptable Not well Poorly Not sure/applicable Unanswered | Very well 100.0 Well 75.0 Acceptable 50.0 Not well 25.0 Poorly 0.0 Not sure/applicable Unanswered | Well 75.0 1 Acceptable 50.0 2 Not well 25.0 0 Poorly 0.0 0 Not sure/applicable 0 Unanswered 7 |

| | Regu | lar | Adjusted ^ | |
|------------|------|------|------------|------|
| Statistics | Mean | SD | Mean | SD |
| Survey | 79.2 | 24.6 | 81.3 | 23.9 |
| Section | 76.4 | 23.4 | - | |
| Course | 71.2 | 29.1 | - | _ |

Q4. Do you think the TA has a solid knowledge of the subject matter of this course?

| | | Weight | Count | | Percentage |
|----|---------------------|--------|-------|--------|------------|
| Α | Yes | 100.0 | 6 | 46.2% | |
| В | Only partially | 50.0 | 1 | 7.7% | |
| С | No | 0.0 | 0 | 0.0% | |
| NA | Not sure/applicable | | 0 | 0.0% | |
| | Unanswered | | 6 | 46.2% | |
| | Total | | 13 | 100.0% | |

| | Regu | lar | Adjusted ^ | | |
|------------|------|------|------------|-----|--|
| Statistics | Mean | SD | Mean | SD | |
| Survey | 92.9 | 18.9 | 100.0 | 0.0 | |
| Section | 97.4 | 11.5 | - | | |
| Course | 80.6 | 35.3 | - | _ | |

Q5. How often was the TA able to help you when you had a question in your lab work?

| | | Weight | Count | | Percentage |
|----|---------------------|--------|-------|--------|------------|
| Α | Most of the times | 100.0 | 4 | 30.8% | |
| В | Sometimes | 66.0 | 2 | 15.4% | |
| С | Seldom or rarely | 33.0 | 0 | 0.0% | |
| D | Never | 0.0 | 0 | 0.0% | |
| NA | Not sure/applicable | | 1 | 7.7% | |
| | Unanswered | | 6 | 46.2% | |
| | Total | | 13 | 100.0% | |

| | Regular | | Adjusted ^ | | |
|------------|---------|------|------------|------|--|
| Statistics | Mean | SD | Mean | SD | |
| Survey | 88.7 | 17.6 | 91.5 | 17.0 | |
| Section | 85.5 | 21.8 | - | _ | |
| Course | 71.5 | 30.7 | - | - | |

Q6. How easy was it to reach the TA outside of class?

| | | Weight | Count | Percentage |
|----|----------------|--------|-------|------------|
| Α | Very easy | 100.0 | 3 | 23.1% |
| В | Easy | 75.0 | 1 | 7.7% |
| С | Acceptable | 50.0 | 1 | 7.7% |
| D | Difficult | 25.0 | 0 | 0.0% |
| Е | Very difficult | 0.0 | 0 | 0.0% |
| NA | Not applicable | | 2 | 15.4% |
| | Unanswered | | 6 | 46.2% |
| | Total | | 13 | 100.0% |

| | Regu | lar | Adjusted ^ | | |
|------------|------|------|------------|------|--|
| Statistics | Mean | SD | Mean | SD | |
| Survey | 85.0 | 22.4 | 91.7 | 14.4 | |
| Section | 89.6 | 19.8 | - | _ | |
| Course | 71.7 | 31.0 | - | _ | |

Q7. How efficient was the TA in responding to the questions you posted online (email or online forums)?

| | | Weight | Count | Percentage |
|----|------------------|--------|-------|------------|
| Α | Very efficient | 100.0 | 3 | 23.1% |
| В | Efficient | 75.0 | 2 | 15.4% |
| С | Acceptable | 50.0 | 0 | 0.0% |
| D | Inefficient | 25.0 | 0 | 0.0% |
| Е | Very inefficient | 0.0 | 0 | 0.0% |
| NA | Not applicable | | 2 | 15.4% |
| | Unanswered | | 6 | 46.2% |
| | Total | | 13 | 100.0% |

| | Regu | lar | Adjusted ^ | | |
|------------|------|------|------------|------|--|
| Statistics | Mean | SD | Mean | SD | |
| Survey | 90.0 | 13.7 | 91.7 | 14.4 | |
| Section | 93.2 | 11.7 | - | _ | |
| Course | 72.4 | 29.0 | | | |

Q8. How often was the TA able to give you back the graded assignments/tests/reports in time?

| | | Weight | Count | | Percentage |
|----|---------------------|--------|-------|--------|------------|
| Α | Most of the times | 100.0 | 4 | 30.8% | |
| В | Sometimes | 66.0 | 1 | 7.7% | |
| С | Seldom or rarely | 33.0 | 0 | 0.0% | |
| D | Never | 0.0 | 0 | 0.0% | |
| NA | Not sure/applicable | | 2 | 15.4% | |
| | Unanswered | | 6 | 46.2% | |
| | Total | | 13 | 100.0% | |

| | Regu | lar | Adjuste | ed^ |
|------------|------|------|---------|-----|
| Statistics | Mean | SD | Mean | SD |
| Survey | 93.2 | 15.2 | 100.0 | 0.0 |
| Section | 93.8 | 13.8 | - | - |
| Course | 73.8 | 31.6 | - | |

Q9. Is the feedback given by the TA about your assignments/tests/reports useful in general?

| | | Weight | Count | | Percentage |
|---|-----------------|--------|-------|-------|------------|
| Α | Very useful | 100.0 | 4 | 30.8% | |
| В | Useful | 75.0 | 1 | 7.7% | |
| С | Somewhat useful | 50.0 | 0 | 0.0% | |
| D | Not useful | 25.0 | 0 | 0.0% | |
| | | | | | |

| | Regu | lar | Adjusted ^ | | |
|------------|------|------|------------|-----|--|
| Statistics | Mean | SD | Mean | SD | |
| Survey | 95.0 | 11.2 | 100.0 | 0.0 | |
| Section | 97.7 | 7.5 | - | | |
| Course | 74.8 | 29.5 | - | | |

| Е | Totally useless | 0.0 | 0 | 0.0% | |
|----|---------------------|-----|----|--------|--|
| NA | Not sure/applicable | | 2 | 15.4% | |
| | Unanswered | | 6 | 46.2% | |
| | Total | | 13 | 100.0% | |

Q10. Is the TA helpful in general?

| | | Weight | Count | | Percentage |
|----|---------------------|--------|-------|--------|------------|
| Α | Very helpful | 100.0 | 4 | 30.8% | |
| В | Helpful | 75.0 | 1 | 7.7% | |
| С | Somewhat helpful | 50.0 | 2 | 15.4% | |
| D | Not helpful | 25.0 | 0 | 0.0% | |
| Е | Totally unhelpful | 0.0 | 0 | 0.0% | |
| NA | Not sure/applicable | | 0 | 0.0% | |
| | Unanswered | | 6 | 46.2% | |
| | Total | | 13 | 100.0% | |

| | Regular | | Adjusted ^ | |
|------------|---------|------|------------|------|
| Statistics | Mean | SD | Mean | SD |
| Survey | 82.1 | 23.8 | 85.0 | 22.4 |
| Section | 77.6 | 23.4 | - | _ |
| Course | 71.8 | 27.6 | - | - |

Q11. How often the TA reminded you of possible hazards and the importance of laboratory safety?

| | | Weight | Count | | Percentage |
|----|---------------------|--------|-------|--------|------------|
| Α | Frequently | 100.0 | 4 | 30.8% | |
| В | Sometimes | 50.0 | 1 | 7.7% | |
| С | Rarely or never | 0.0 | 0 | 0.0% | |
| NA | Not sure/applicable | | 2 | 15.4% | |
| | Unanswered | | 6 | 46.2% | |
| | Total | | 13 | 100.0% | |

| | Regu | lar | Adjusted ^ | | |
|------------|------|------|------------|-----|--|
| Statistics | Mean | SD | Mean | SD | |
| Survey | 90.0 | 22.4 | 100.0 | 0.0 | |
| Section | 90.9 | 20.2 | - | _ | |
| Course | 65.9 | 39.5 | - | _ | |

Q12. What was good about the TA?

- 1. He try to explain what we have asked in easy way
- 2. The concept is very clear in the tutorial section. He will answer questions outsides the tutorial.

Q13. How might the TA improve?

- 1.
- 2. The speed could be a bit faster.

Note: Please note that the aggregate statistics for department, school and university will be subjected to an updating and finalized on 25 January 2018

- ^ Explanatory notes on adjusted percentage, mean and SD (collectively referred to as "adjusted statistics" below):
- 1. Adjusted statistics are calculated to provide a reference with extreme responses being excluded.
- 2. If a survey recorded 3 or more responses, the top 1.5% AND bottom 1.5% responses will be discarded. The number of discarded response(s) of each end is rounded UP to the nearest integer. The resultant data set will then be used to calculate adjusted statistics in this report.
- 3. Adjusted statistics will be provided up to course level if and only if they meet the following conditions:

| Level of adjusted statistics | Conditions |
|------------------------------|--|
| Survey level | The survey receives 3 or more responses. |
| Section level | (1) All surveys receive 3 or more responses; AND |
| | (2) This section is taught by One teaching staff only (instructor / TA). |
| Course level | (1) All surveys receive 3 or more responses; AND |
| | (2) This course is taught by One teaching staff only (instructor / TA). |

If no adjusted statistics is provided, it will be marked as "-" in this report.

Report prepared by OIR 18 December 2017