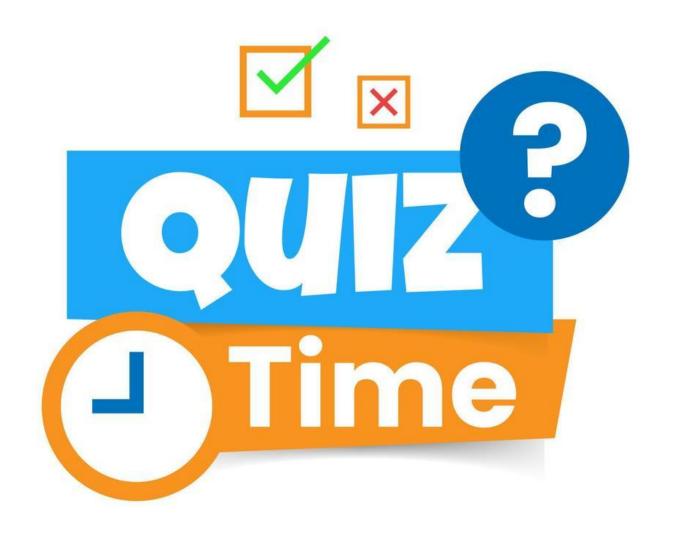


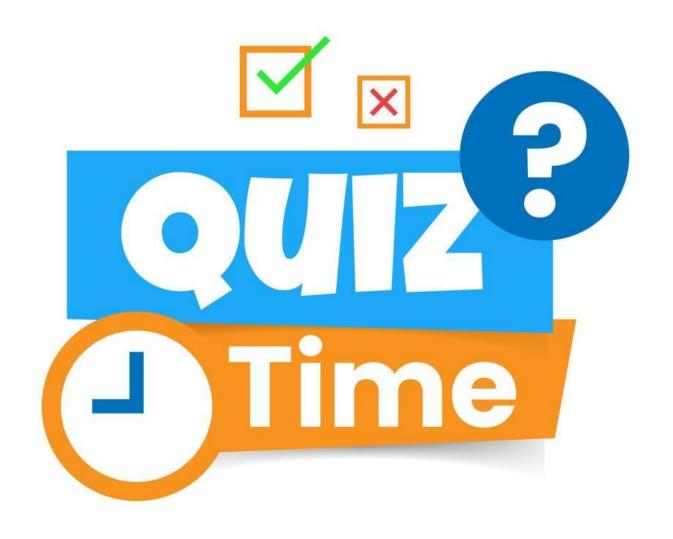
Part II -Prompt Engineering





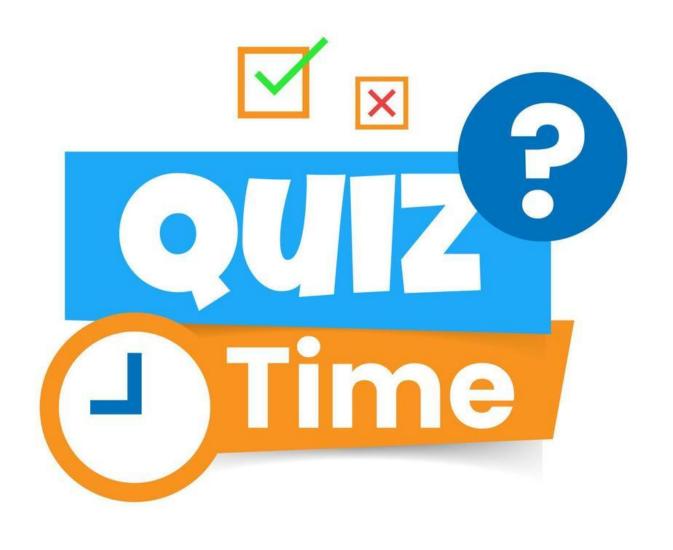
InnovateTech Solutions is developing an Al-driven platform to revolutionize content creation for digital marketing campaigns. The company aims to generate creative and personalized content to enhance user engagement. As the Chief Data Scientist, you are leading the team in selecting the most suitable ML model for this task. Which of the following key ML models is pivotal for InnovateTech Solutions for generating new and personalized content for digital marketing campaigns?

A	Descriptive Model
В	Generative Model



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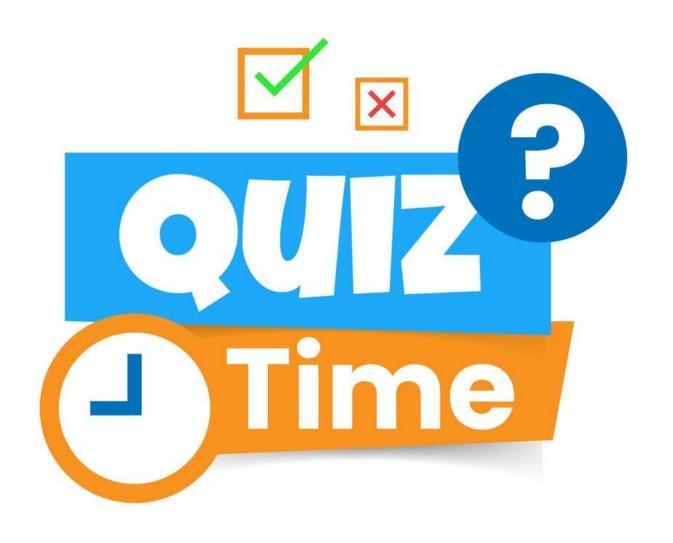
As the Chief Technology Officer (CTO) of TechSolutions Ltd., a leading IT organization specializing in digital transformation, you are tasked with enhancing the user experience and operational efficiency of your company's internal knowledge base. Considering the utilization of Azure Cognitive Services, which of the following use cases would be most impactful for the organization using Azure's Al capabilities?

A	Implementing Azure Computer Vision to automatically tag and categorize internal scanned images of the document based on their content, facilitating streamlined document management and retrieval
В	Deploying Azure Text Analytics on technical manuals to automatically extract key insights and terminologies, aiding in the creation of a comprehensive knowledge base for IT support
С	Utilizing Azure Personalizer to customize the user interface of the organization's internal applications based on individual employee preferences and usage patterns
D	Implementing Azure QnA Maker to develop an intelligent IT support chatbot, capable of answering employees' queries and providing solutions to common technical issues



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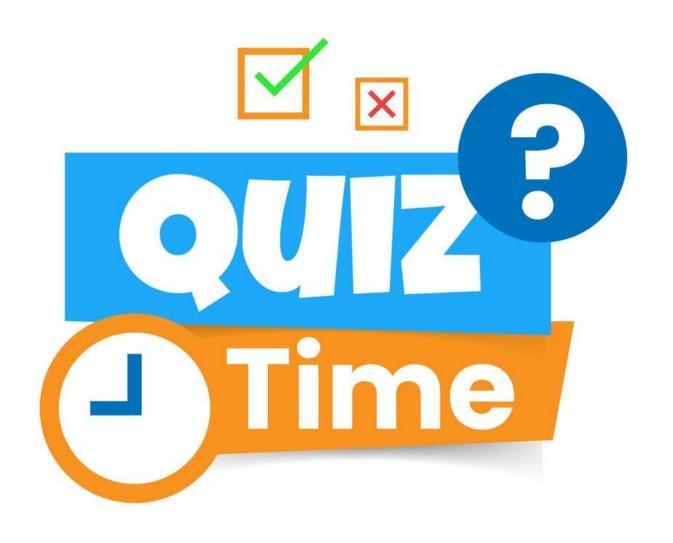
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DataSolutions Tech (a leading IT organization focused on data-driven solutions) aims to boost its software development process by leveraging the best features of Generative AI. As the CIO, you want to explore how Generative AI can contribute to the innovation and efficiency of the organization's coding practices.

Which of the following best describes a key benefit or feature of Generative AI for an IT organization in the context of software development?

A	Utilizing Generative AI to automate routine IT tasks and administrative processes within the organization
В	Integrating Generative AI to analyze and optimize network performance, ensuring seamless connectivity for all employees
С	Applying Generative AI for cybersecurity measures, automatically identifying and mitigating potential threats to the IT infrastructure
D	Incorporating Generative AI to dynamically generate code snippets and assist developers in rapid prototyping and software development



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Agenda

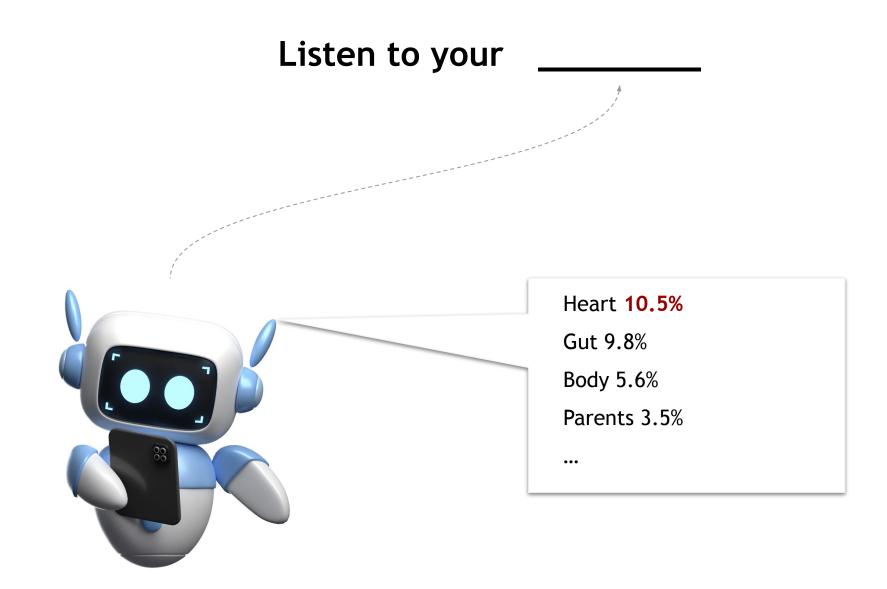
- Recap of LLMs
 - Understanding Prompt Design
 - Context, Examples, & Tuning Prompt Parameters
 - Prompt Design Best Practices

What is a Language Model?

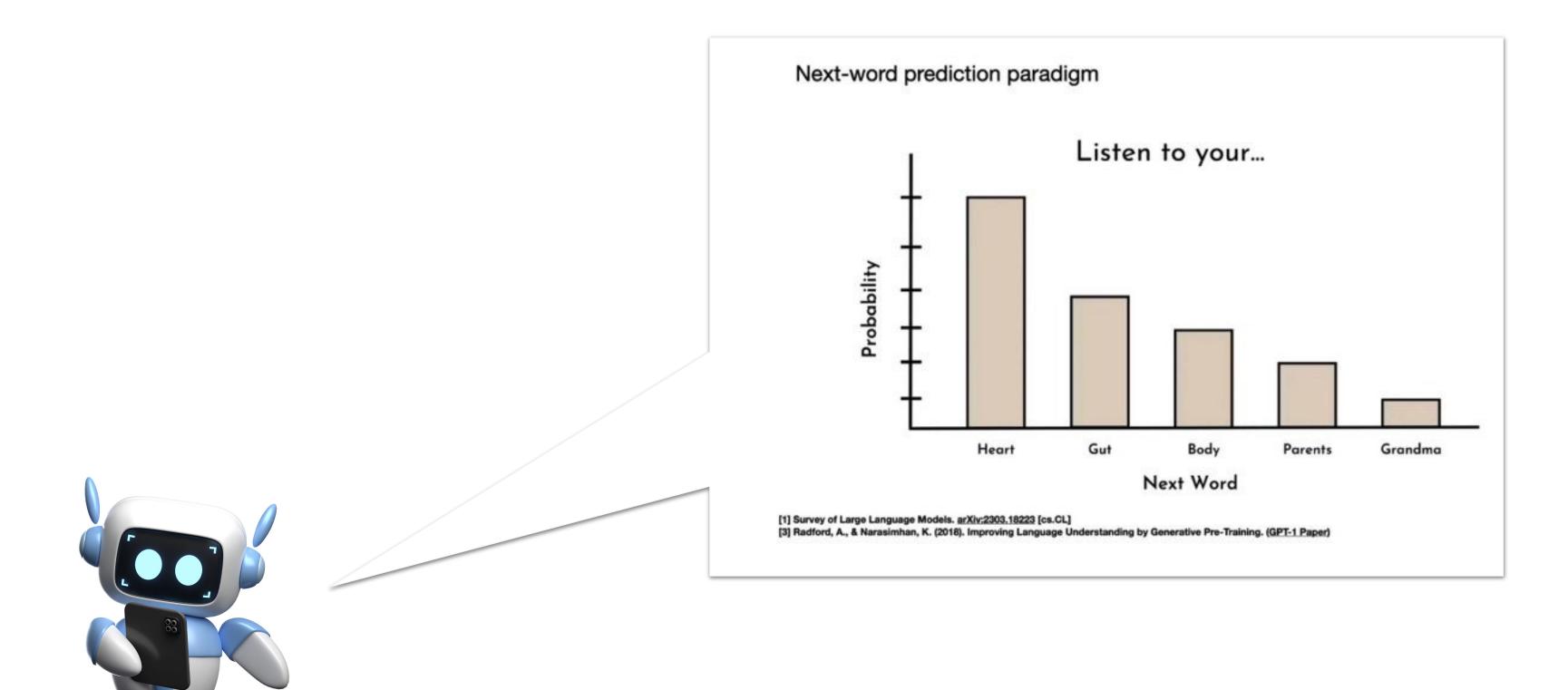


A language model is like a *smart machine that helps you finish sentences*. It's trained to predict and complete

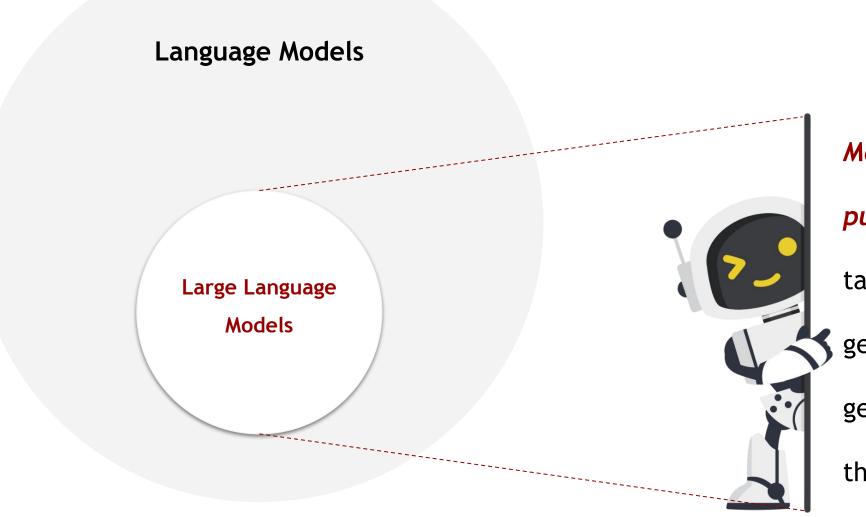
sentences, making it a super useful tool when you're typing or texting



What is a Language Model?



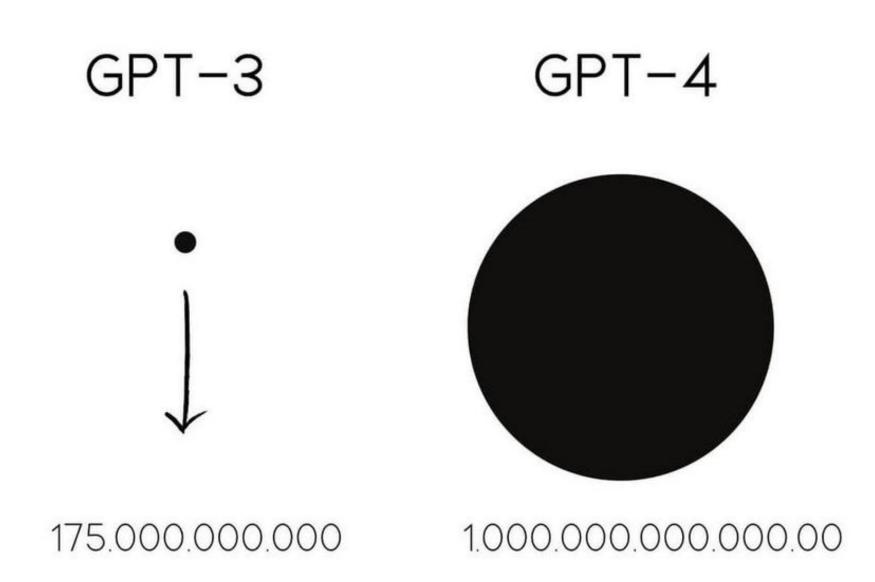
What are Large Language Models?



Models trained on large amounts of all type of publicly-available data that can perform a wide variety of tasks, including text/image/document summarization, generation, and categorization. These models can perform generative tasks like text/image/document generation and so there is some overlap between LLMs and Generative Al.

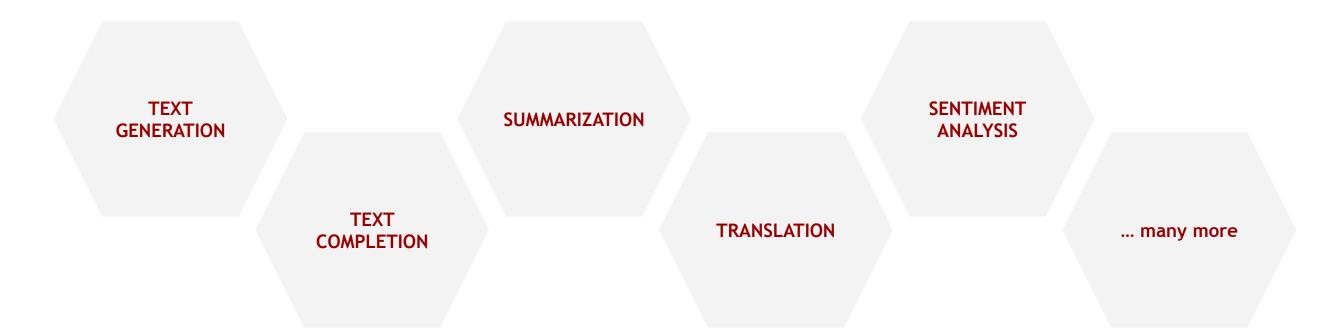
What is "Large" in Large Language Models?

- The term "large" refers to the size of the model in terms of its parameters and the volume of the training data
- Parameters are a part of the model that learns from historical training data
- They help in predicting the next word in a sequence
- One Trillion Parameters have been used in GPT 4



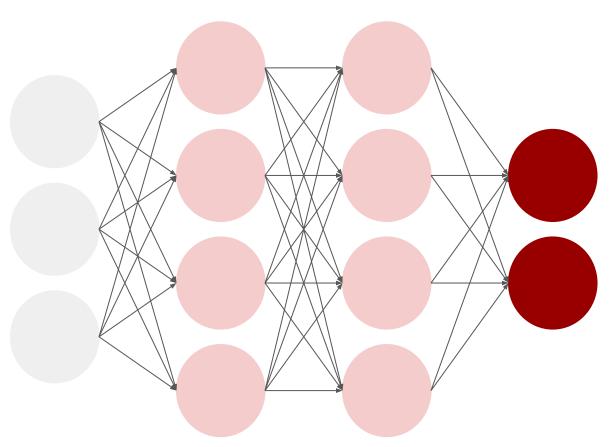
What is "Language" in Large Language Models?

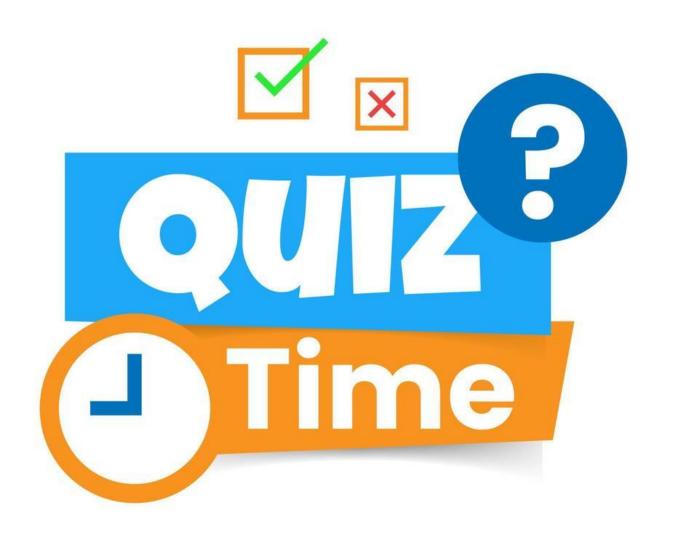
- Human-understandable languages like English
- The models learn statistical patterns of the data
 - Example: Probability of "the" preceding the noun "cat" are very high
- These models can generate new text, mimicking Humans
- Applications:-



What is a "Model" in Large Language Models?

- A model refers to a mathematical representation of a real-world process
- It is essentially a program or an algorithm
 - Trained on a dataset to recognize patterns
 - Uses these patterns to make predictions or decisions without being explicitly programmed to perform the task
- ChatGPT uses GPT3 or GPT4 models





In the field of natural language processing, how are Large Language Models (LLMs) commonly applied?

A	Generating human-like text in various languages
В	Analyzing complex mathematical equations
С	Designing computer hardware components
D	Controlling robotic movements in manufacturing

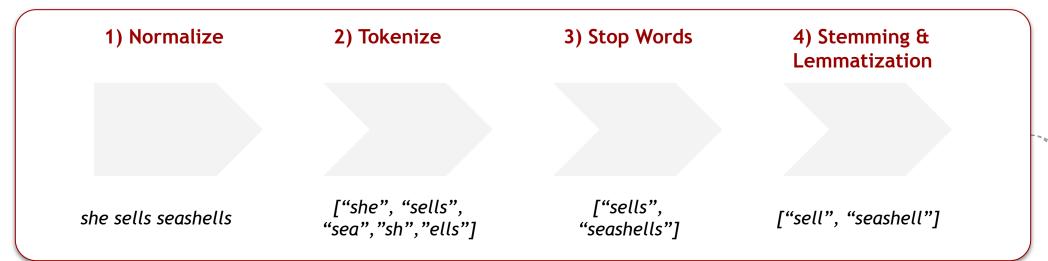


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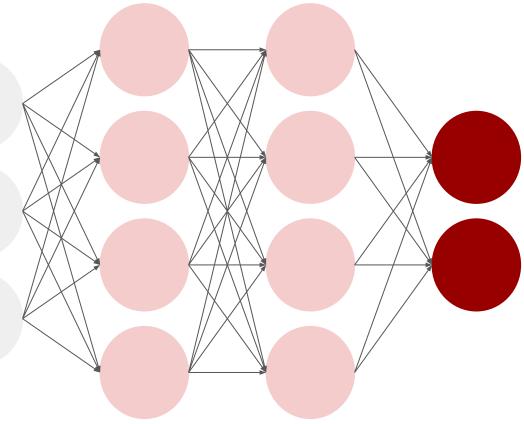
How a Large Language Model Works?

PRE-PROCESSING (Example Text: She Sells Seashells)



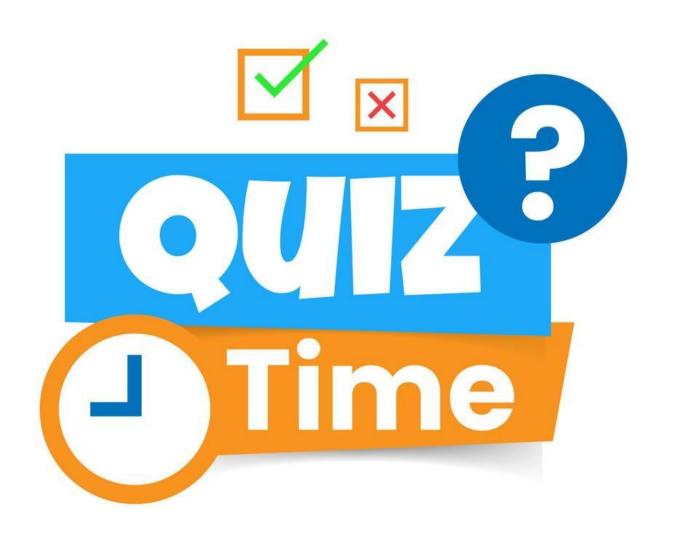
- Text Normalization is the process of converting text to a standard format, such as to lowercase, removing special characters, and converting numbers to their written form
- Tokenization is the process of breaking down text into individual units, such as words or phrases. This is an important step in preparing text data for NLP tasks
- Stop Words are common words that are usually removed during text processing, as they do not carry much meaning and can introduce noise or affect the results of NLP tasks. Examples of stop words include "the," "a," "an," "in," and "is"
- Stemming and Lemmatization are techniques used to reduce words to their base form. This helps reduce the dimensionality of the data and improve the performance of models

- LLMs are trained using a process called unsupervised
 learning
- This involves feeding the model massive amounts of text data, such as books, articles, and websites, and having the model learn the patterns and relationships between words and phrases in the text
- The model is then *fine-tuned on a specific task*, such as language translation or text summarization



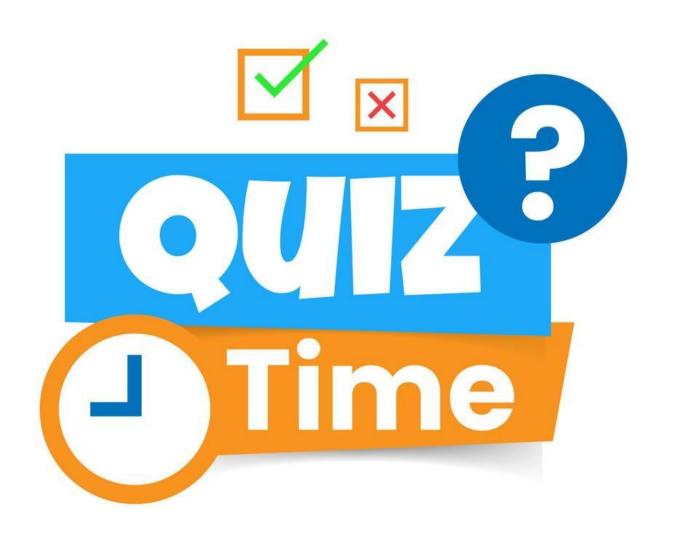
Challenges with Large Language Model

- One of the main challenges with LLMs is the **potential for offensive language**, as the models learn from the patterns found in the training data
- Unethical considerations, such as gender and racial biases
- Amount of computational resources needed to train and run LLMs, which can be expensive and energy-intensive
- Making up things which are not even facts
- While large language models have shown impressive performance on a variety of NLP tasks, they may not perform as well on specific tasks, such as those that require a deeper understanding of the underlying context



When Generative AI systems just make something up that isn't true, it is called what?

Α	A lie
В	A hallucination
С	A bug
D	It is not possible for that to happen



When Generative AI systems just make something up that isn't true, it is called what?

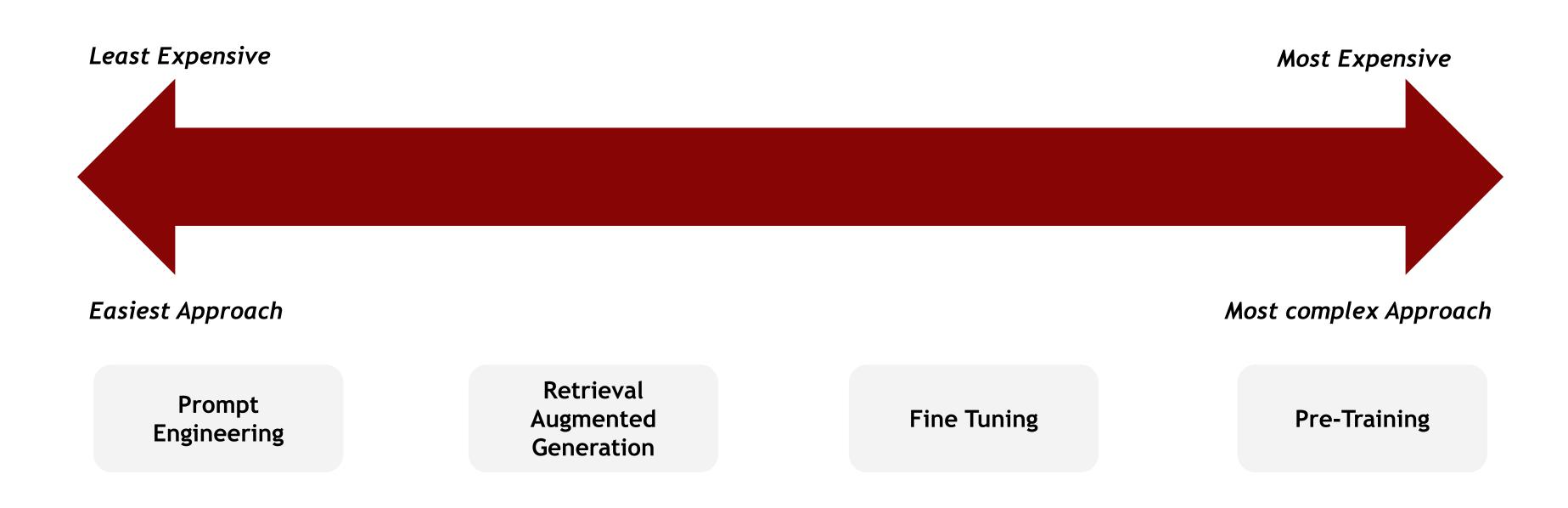
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Agenda

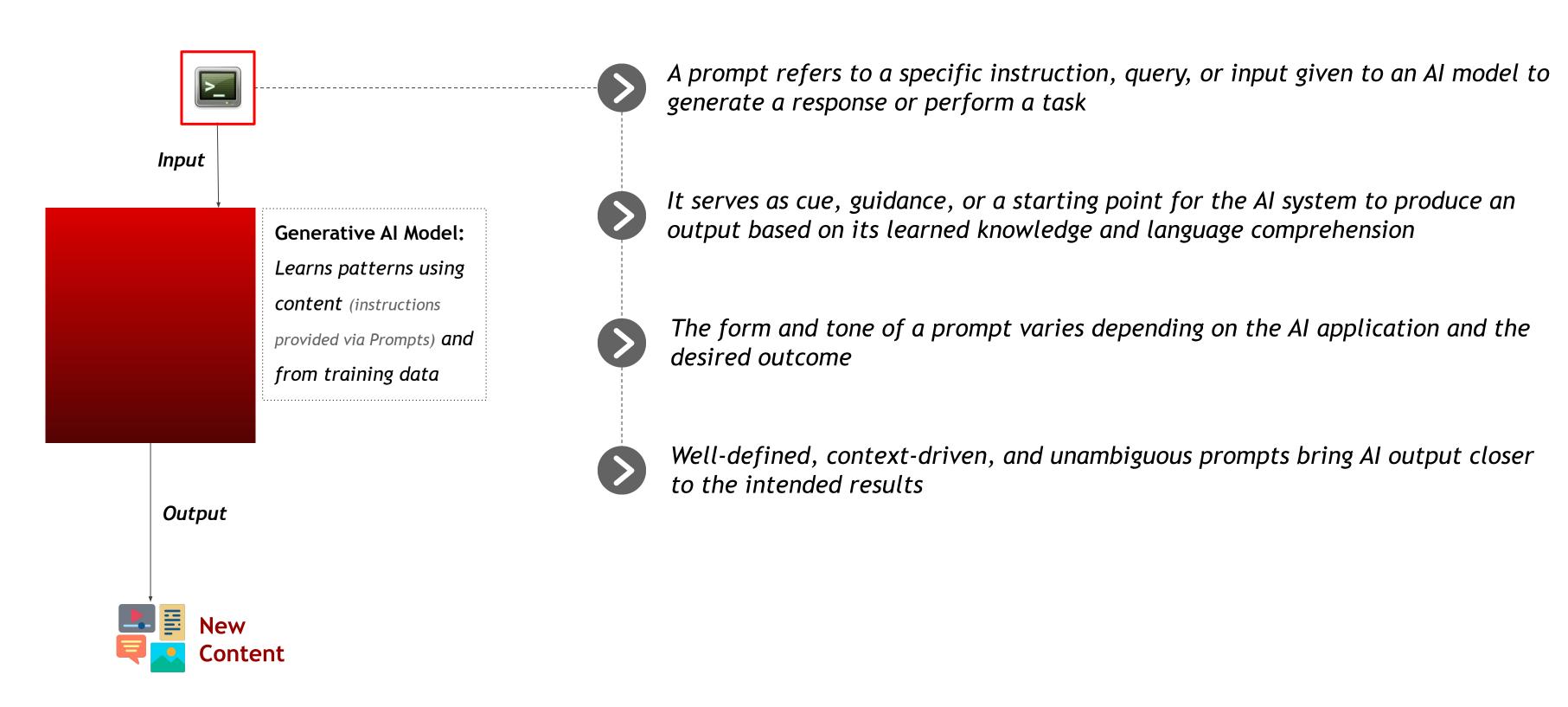
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Ways to customize Large Language Models

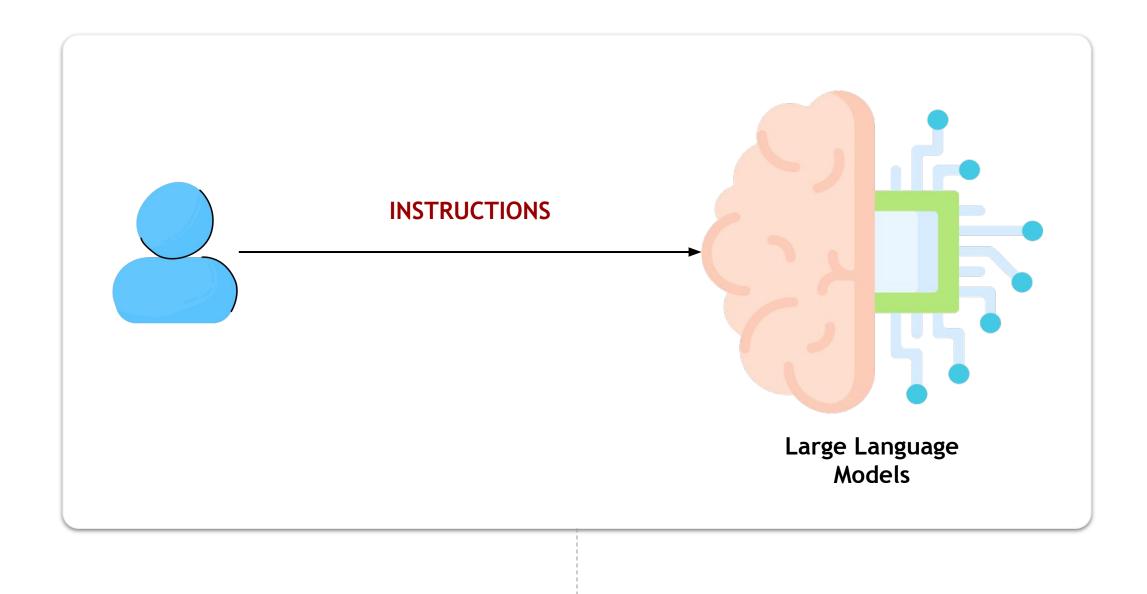
Accuracy Requirements, Skillset, Compute Resources, & Data Availability influence the choice of approach



What is a Prompt?



What is Prompt Engineering?



Prompt Engineering is an art of asking the right question to get the best response from an LLM

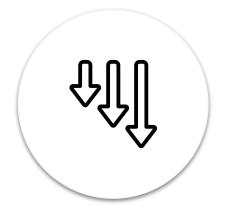
Why is Prompt Engineering Important?



Improve the Accuracy



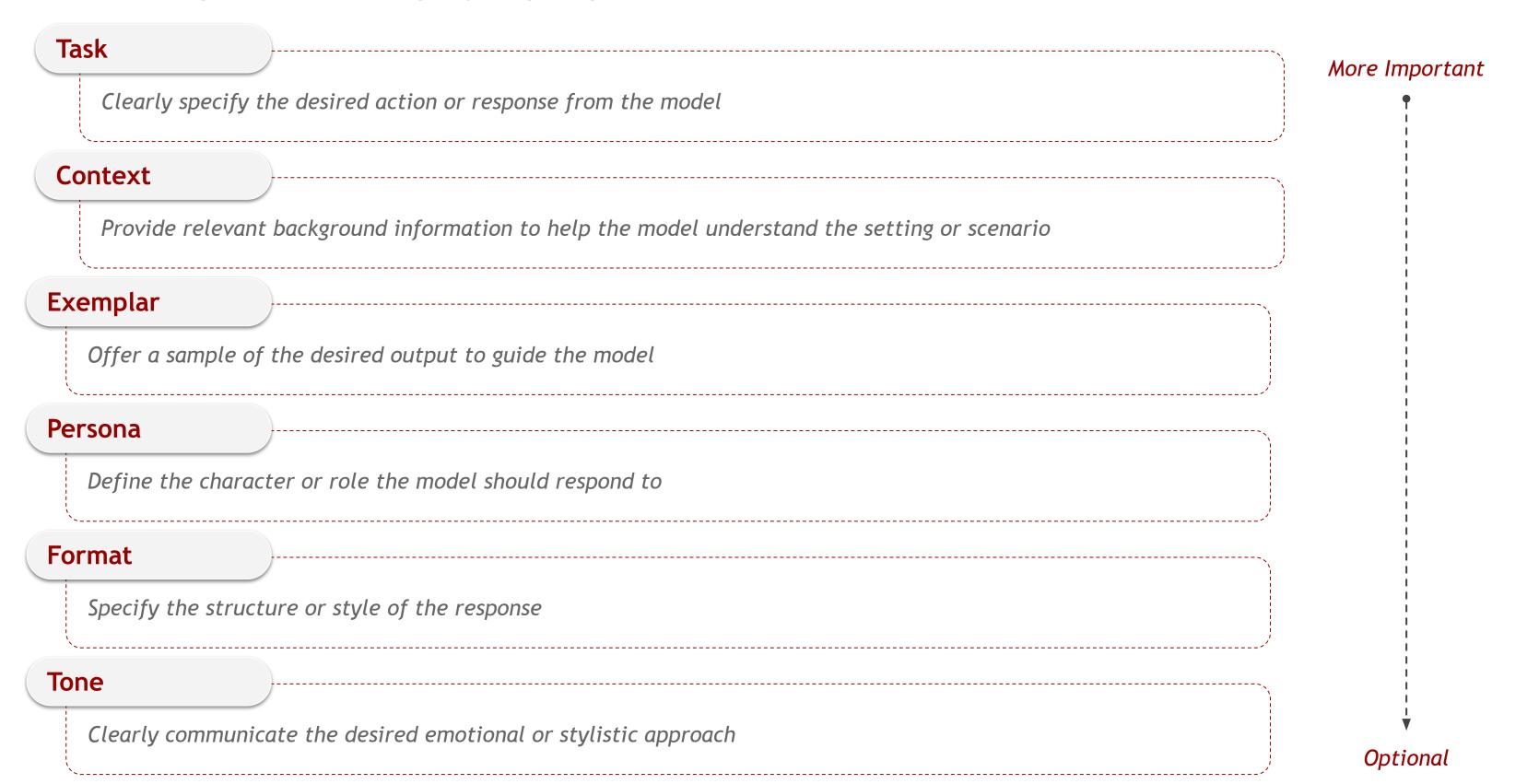
Improve the usefulness of AI generated content



Reduce the risk of generating harmful and biased content

Key elements of a Prompt

Let's look at aspects that make up a good prompt:

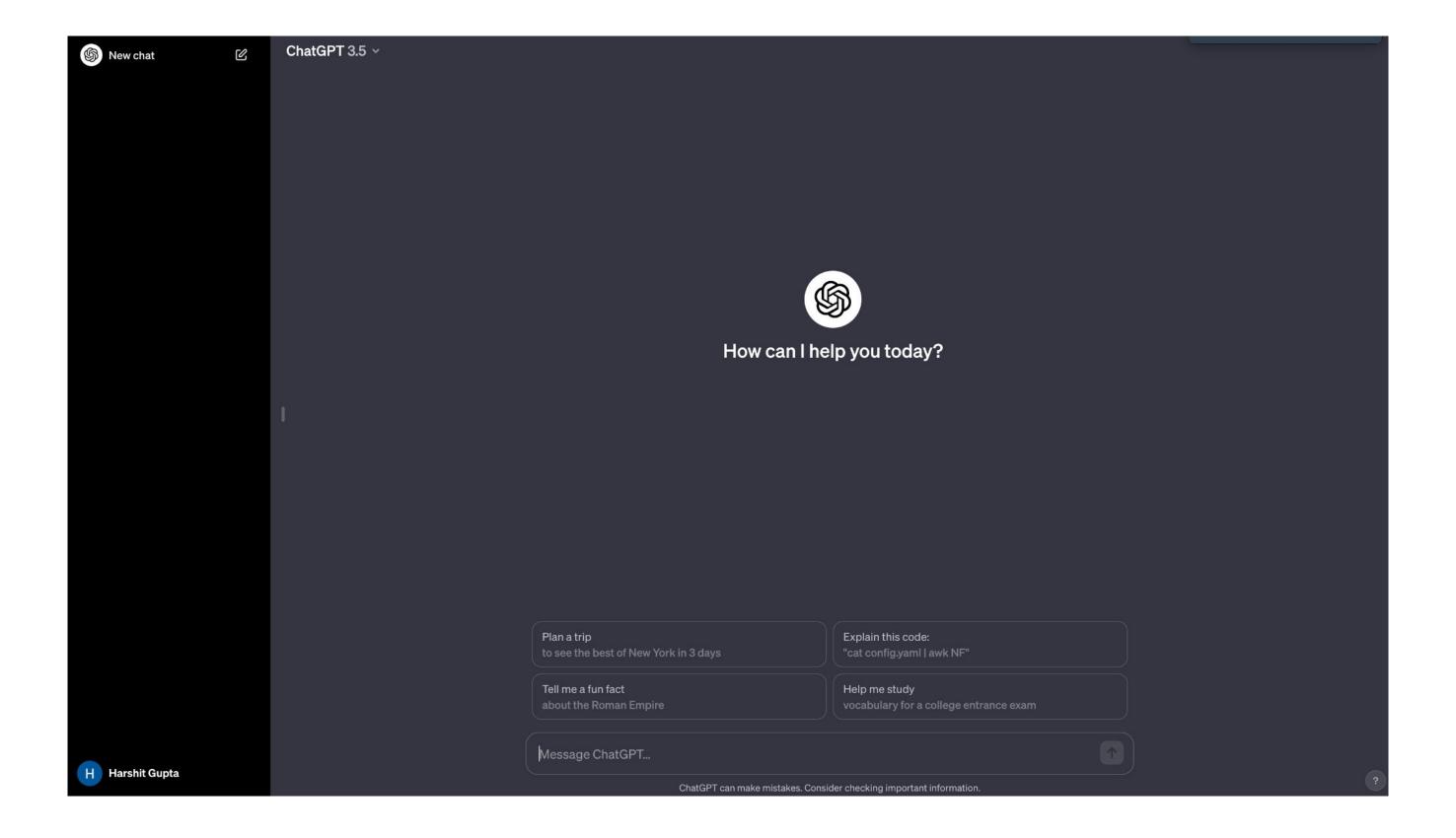


Good Prompts vs. Bad Prompts

The quality of the prompt significantly influences the output generated by the model. Here are the traits of Good & Bad Prompts:



ChatGPT UI



Write Clear Instructions



Tell me something about Generative Al

Change your prompt as per following to make it clearer:

- Include details in your query to get more relevant answers
- Ask the model to adopt a persona
- Use delimiters to clearly indicate distinct parts of the input
- Specify the steps required to complete a task
- Provide examples
- Specify the desired length of the output



Act as an AI Engineer working for a multinational Consumer Packaged Goods (CPG) organization. One of the CXOs have asked you to explain about "What is Generative AI?" through a concise article, just to keep up with the latest trends in the market. Now provide me with an explanation of Generative AI using following instructions:

- 1. It should be easy to understand and must be tweaked as per CPG Industry
- 2. Overall length of article should not be more than 500 words
- 3. Add relevant examples and some cases with the source links

Ask to provide reference text when required



Share some case studies related to the adoption of Generative AI in consumer packaged goods field.



Share some case studies related to the adoption of Generative AI in consumer packaged goods domain. You can take references from websites like gartner.com, mckinsey.com, forbes.com

Also add proper source links for the case studies shared in the response.

Change your prompt like this to make it clearer:

- Instruct the model to answer using a reference text/website
- Instruct the model to answer with citations from a reference text

Split a complex task into simpler subtasks



In order to propel our Consumer Packaged Goods (CPG) company into the next era of operational excellence, we are seeking a comprehensive strategy to evolve from a Data-Driven Organization to an AI-Driven Organization. Please provide a detailed plan

Use the following tactics to improve the prompt:

- Use intent classification to identify the most relevant instructions for a user query
- For dialog-driven applications that require very long conversations, summarize or filter previous dialog(s)
- Summarize long documents piecemeal and construct a complete summary, recursively



To propel our CPG organization towards an AI-driven future, we seek a detailed strategy for transitioning from a Data-Driven to an AI-Driven Organization. Key focus areas include:

- Data Integration and Enrichment:
 - Propose methods for enhanced data integration, ensuring seamless interoperability and enrichment from external sources
- Advanced Analytics Capabilities:
 - Specify tools to extract actionable insights, surpassing traditional analytics, and gaining predictive capabilities
- Machine Learning Applications:
 - Identify use cases for machine learning in decision-making, supply chain management, and demand forecasting, with a scalable implementation plan
- Automation and Process Enhancement:
 - Propose AI-driven automation solutions to streamline tasks, enhance efficiency, and address integration challenges
- Cultural Shift and Skill Development:
 - Devise a plan for fostering AI adoption culture, promoting awareness, enthusiasm, and workforce skill development
- Performance Monitoring and Iterative Improvement:
 - Establish KPIs for measuring AI initiative success, implement a monitoring framework, and detail a feedback loop for continuous improvement

Provide a comprehensive, phased roadmap aligning with organizational goals, emphasizing smooth transition and sustained evolution. The plan should prioritize data integration, advanced analytics, machine learning, automation, cultural adaptation, and iterative improvement for a successful shift to an AI-Driven Organization

Test changes systematically. Playground is a nice way to test for Developers

Evaluate model outputs with reference to gold-standard answers



You will be provided with text delimited by triple quotes that is supposed to be the answer to a question. Check if the following pieces of information are directly contained in the answer:

- Neil Armstrong was the first person to walk on the moon.
- The date Neil Armstrong first walked on the moon was July 21, 1969.

For each of these points perform the following steps:

- 1 Restate the point.
- 2 Provide a citation from the answer which is closest to this point.
- 3 Consider if someone reading the citation who doesn't know the topic could directly infer the point. Explain why or why not before making up your mind.
- 4 Write "yes" if the answer to 3 was yes, otherwise write "no".

Finally, provide a count of how many "yes" answers there are. Provide this count as {"count": <insert count here>}.

"""Neil Armstrong is famous for being the first human to set foot on the Moon. This historic event took place on July 21, 1969, during the Apollo 11 mission."""

Techniques in Prompt Engineering

Here, we see more intricate strategies that require a deeper understanding of the model's behavior

ZERO-SHOT PROMPTING

This technique involves providing the model with a task it hasn't seen during its training. It tests the model's ability to generalize and produce relevant outputs without relying on prior examples

Classify the text into neutral, negative or positive.

Text: I think the vacation was okay.

Sentiment:

Neutral

Techniques in Prompt Engineering

Here, we see more intricate strategies that require a deeper understanding of the model's behavior

FEW-SHOT PROMPTING

Here, the model is given a few examples (shots) to guide its response. By providing exemplars, the model can better understand and generate the desired output. For example, showing a model several examples of translated sentences before asking it to translate a new one

Craft a compelling tagline for social media introducing our upcoming product, a sustainable packaging initiative for our soft-drink line. Highlight the eco-friendly features and emphasize the positive impact on the environment.

Example1: Every sip is a step towards a greener future

Example2: Good for you, great for the Earth

Example3: Because flavor shouldn't cost the Earth. Share the taste, share the planet

Sip sustainably, savor responsibly

Techniques in Prompt Engineering

Here, we see more intricate strategies that require a deeper understanding of the model's behavior

CHAIN OF THOUGHTS (COT)

It involves guiding the model through a series of reasoning steps. By breaking down a complex task into intermediate steps or a "chains of reasoning," the model can achieve better language understanding and more accurate outcomes

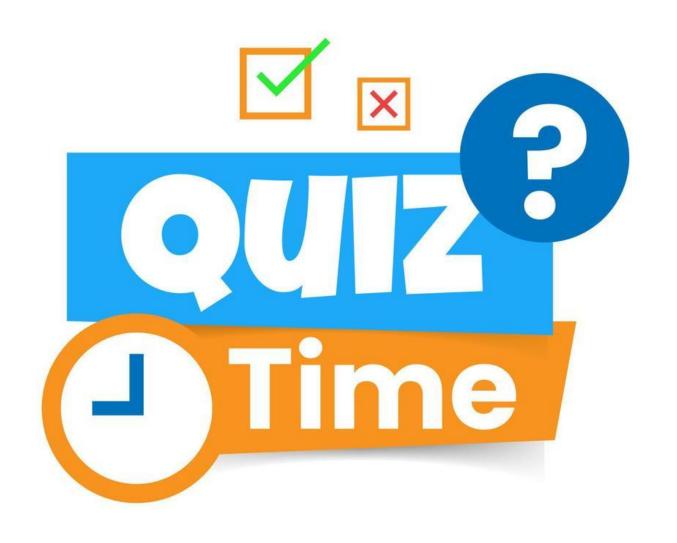
Process the problem step-by-step and answer the question asked:

Q: Roger has 5 tennis balls. He buys 2 more cans of tennis balls. Each can has 3 tennis balls. How many tennis balls does he have now?

A: Roger started with 5 balls. 2 cans of 3 tennis balls each is 6 tennis balls. 5 + 6 = 11. The answer is 11.

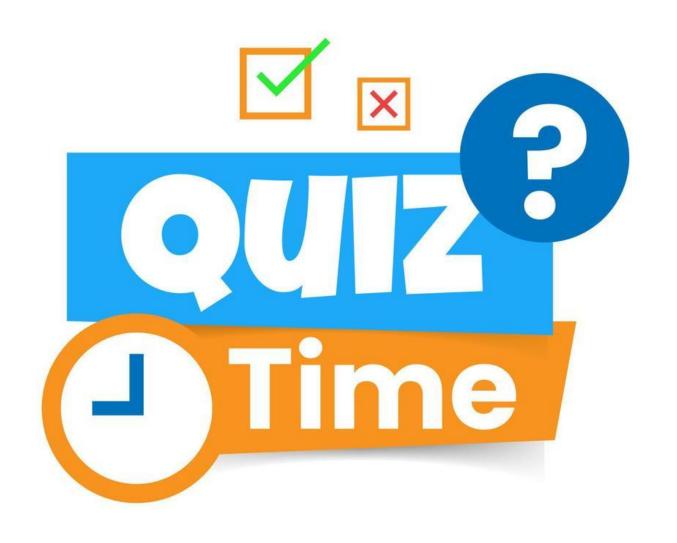
Q: The cafeteria had 23 apples. If they used 20 to make lunch and bought 6 more, how many apples do they have?

A: The cafeteria had 23 apples originally. They used 20 to make lunch. So they had 23 - 20 = 3. They bought 6 more apples, so they have 3 + 6 = 9. The answer is 9



If you want the model to write in your style what should you do?

Α	Use clear language
В	Add examples
С	Add context
D	Add purpose



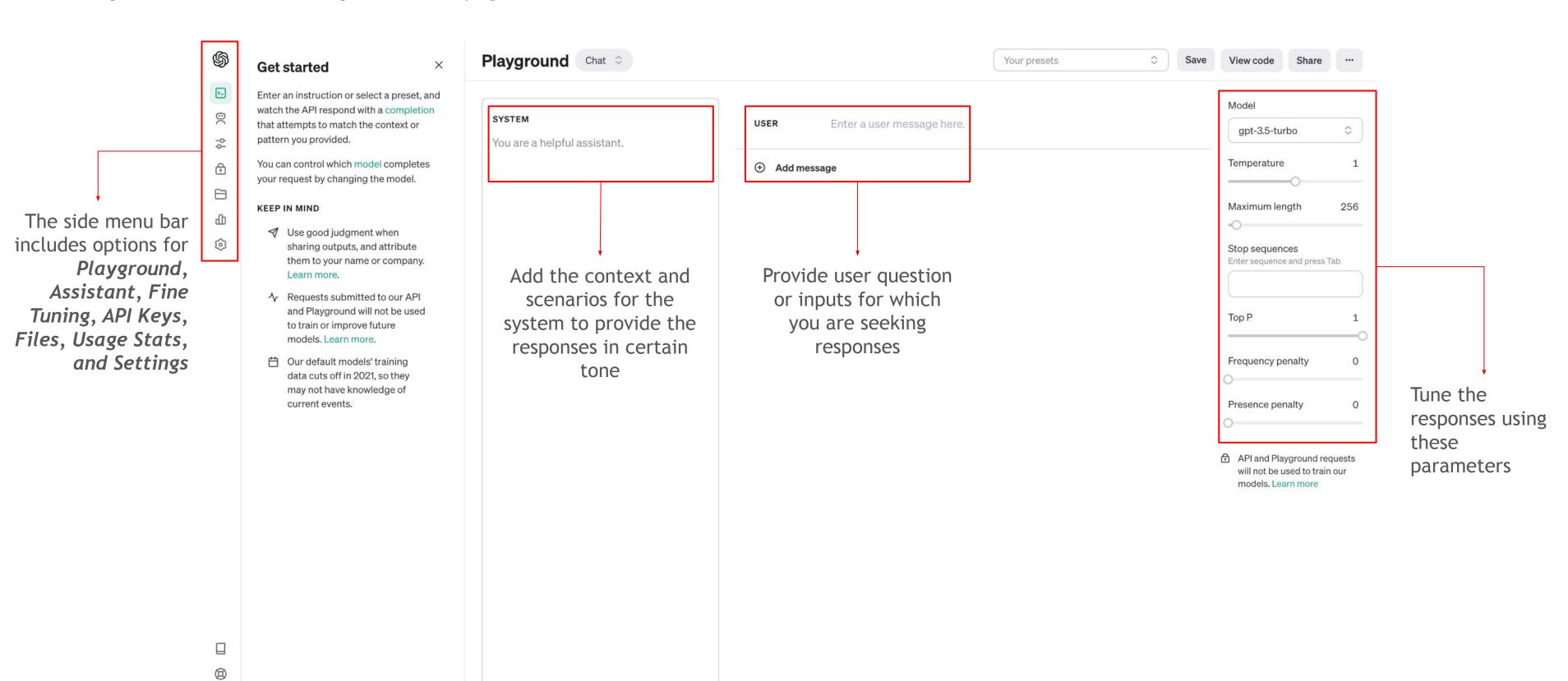
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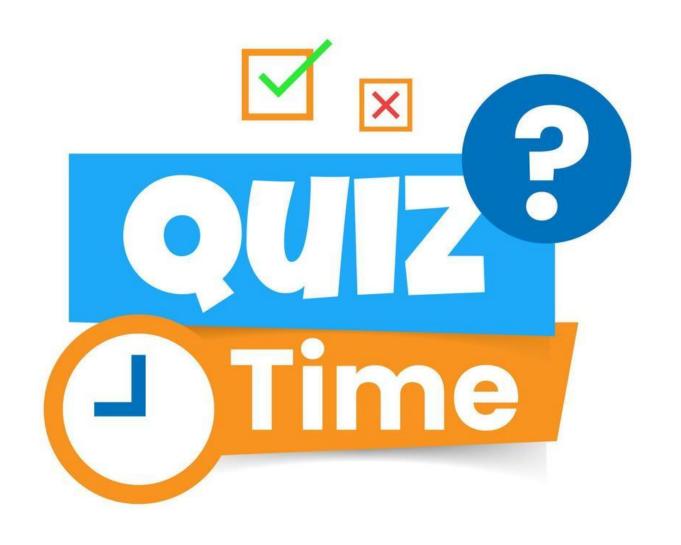
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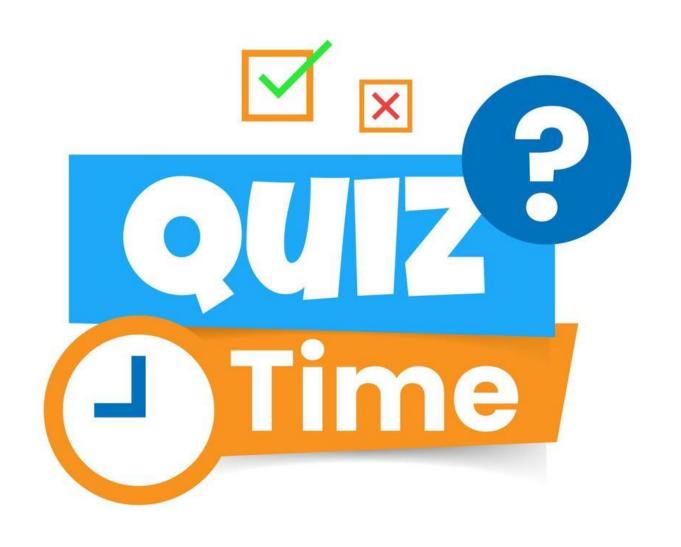
OpenAl Developer Playground



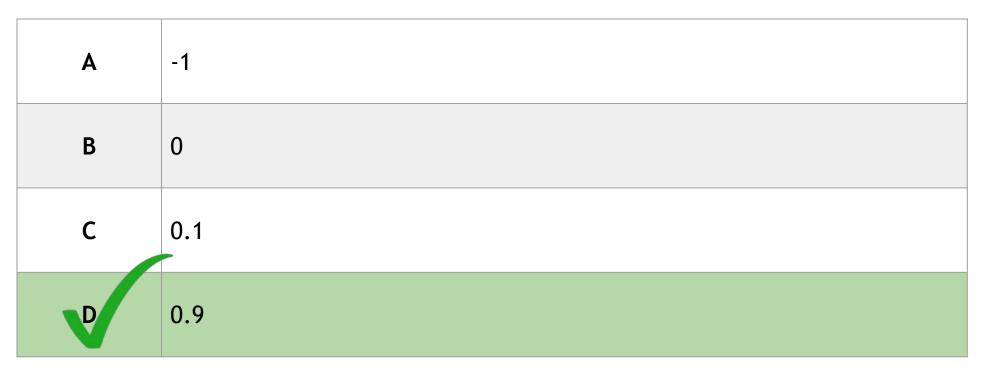


Which setting for temperature would make the model more creative when answering prompts?

A	-1
В	0
С	0.1
D	0.9

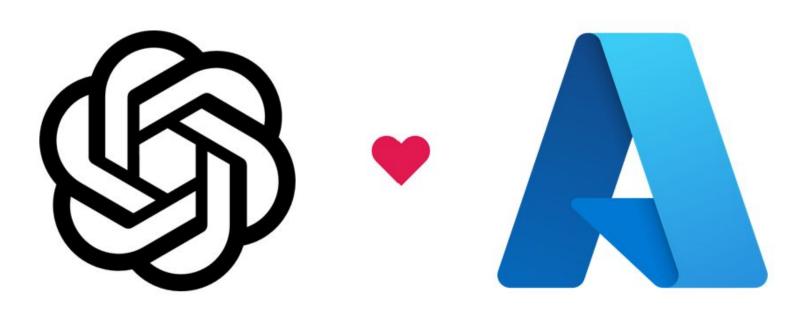


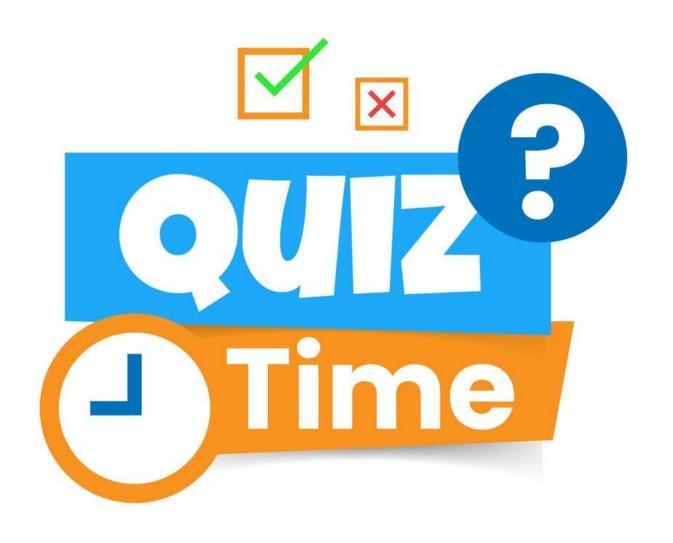
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Freeform vs Structured Prompts in Azure OpenAl Studio

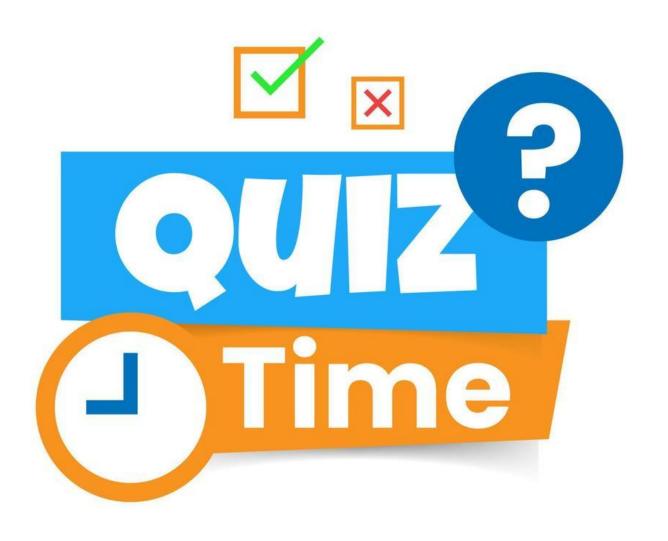
- So far in class, all the examples shown have been freeform prompts
 - Consist only of the prompt
- Structured prompts in Azure OpenAI Studio allow you to add system messages(context) and examples
 - Context tells the model more about your use case characteristics
 - Examples show the model how to structure the response





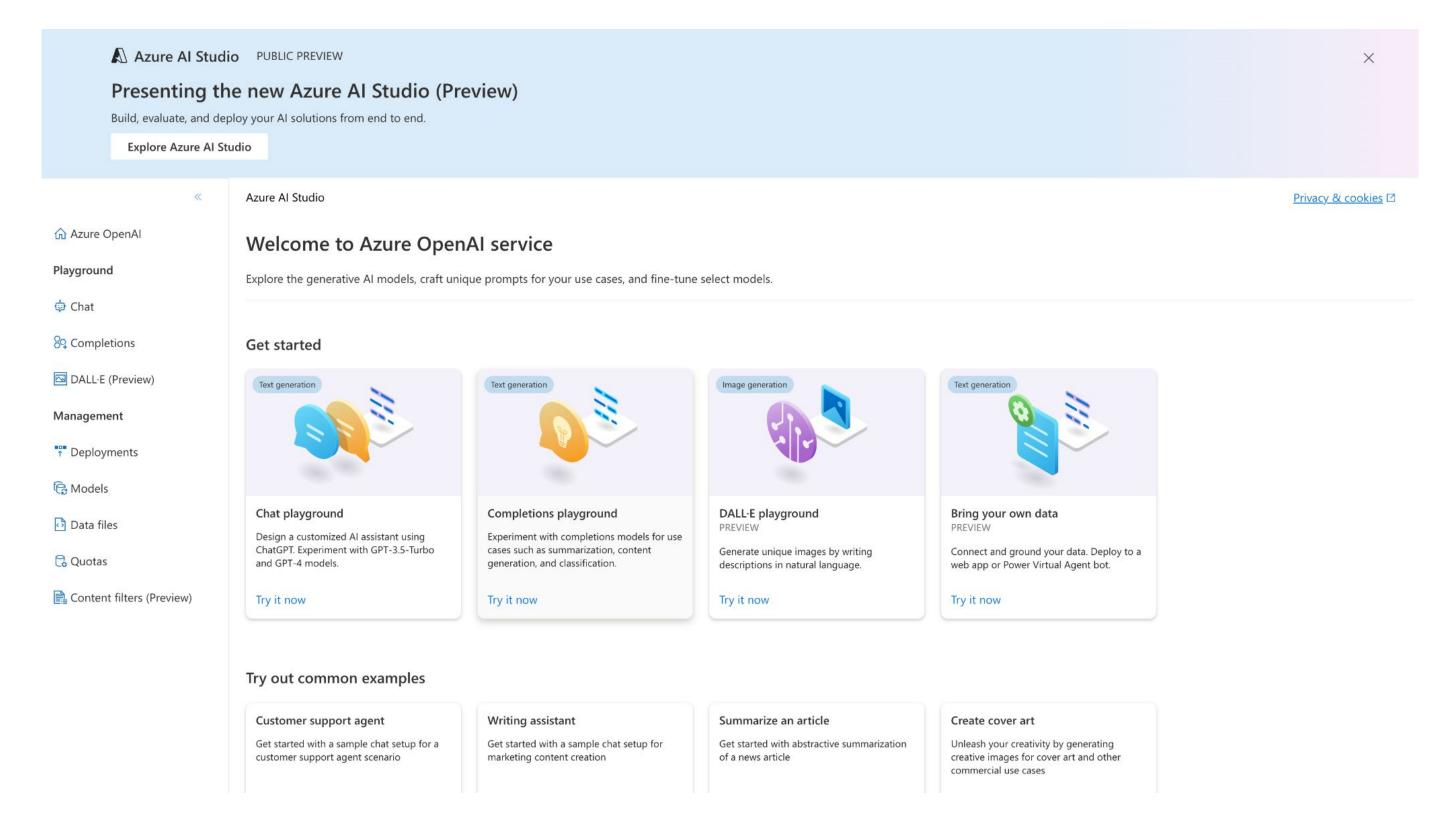
What is difference between Freeform and Structured prompts?

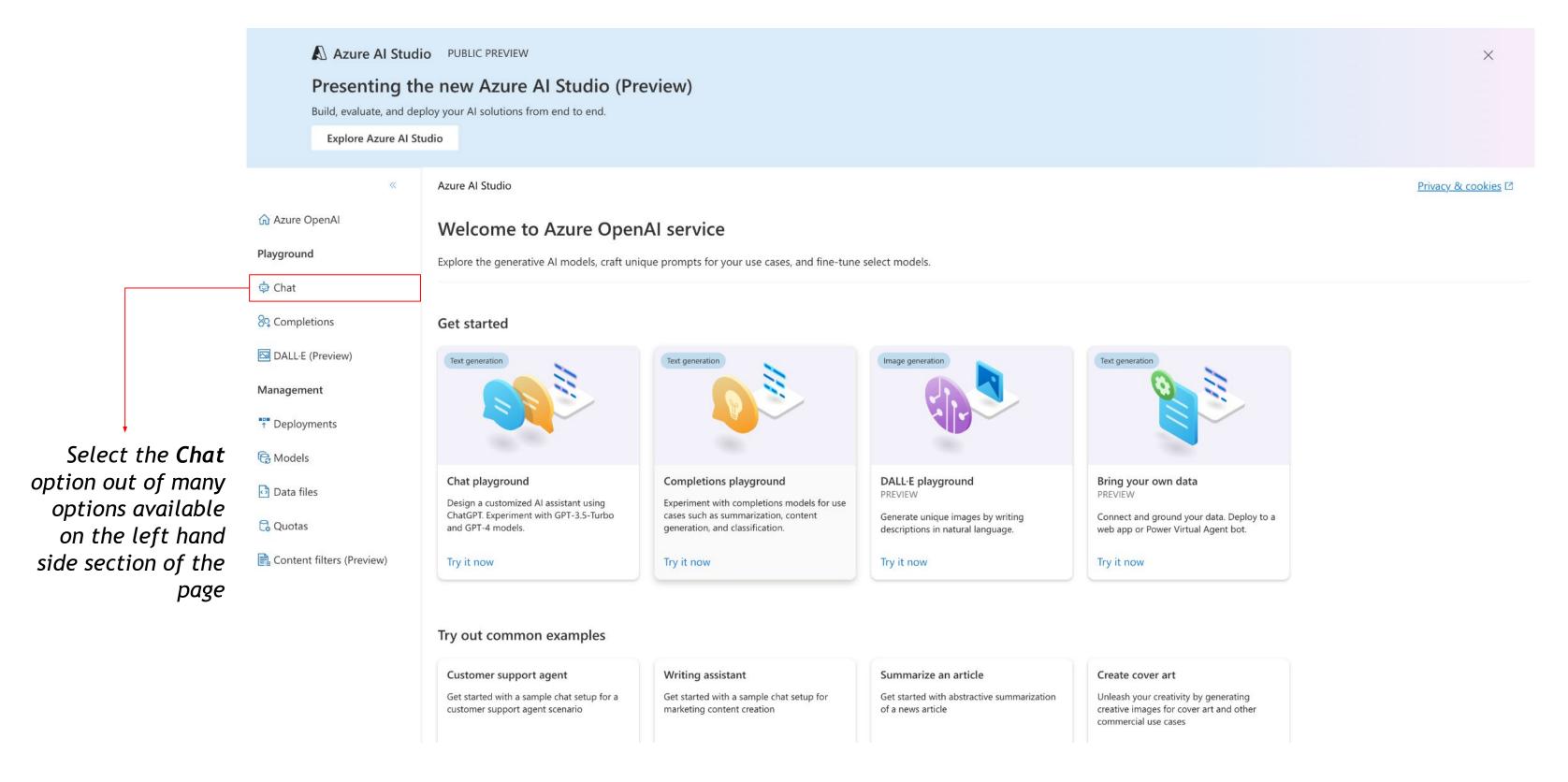
A	Freeform prompts restrict input options, while Structured prompts lack context
В	Freeform prompts and Structured prompts have no notable differences
С	With structured prompts, you can add context and examples
D	Freeform prompts are more contextually rich, while Structured prompts limit input variations

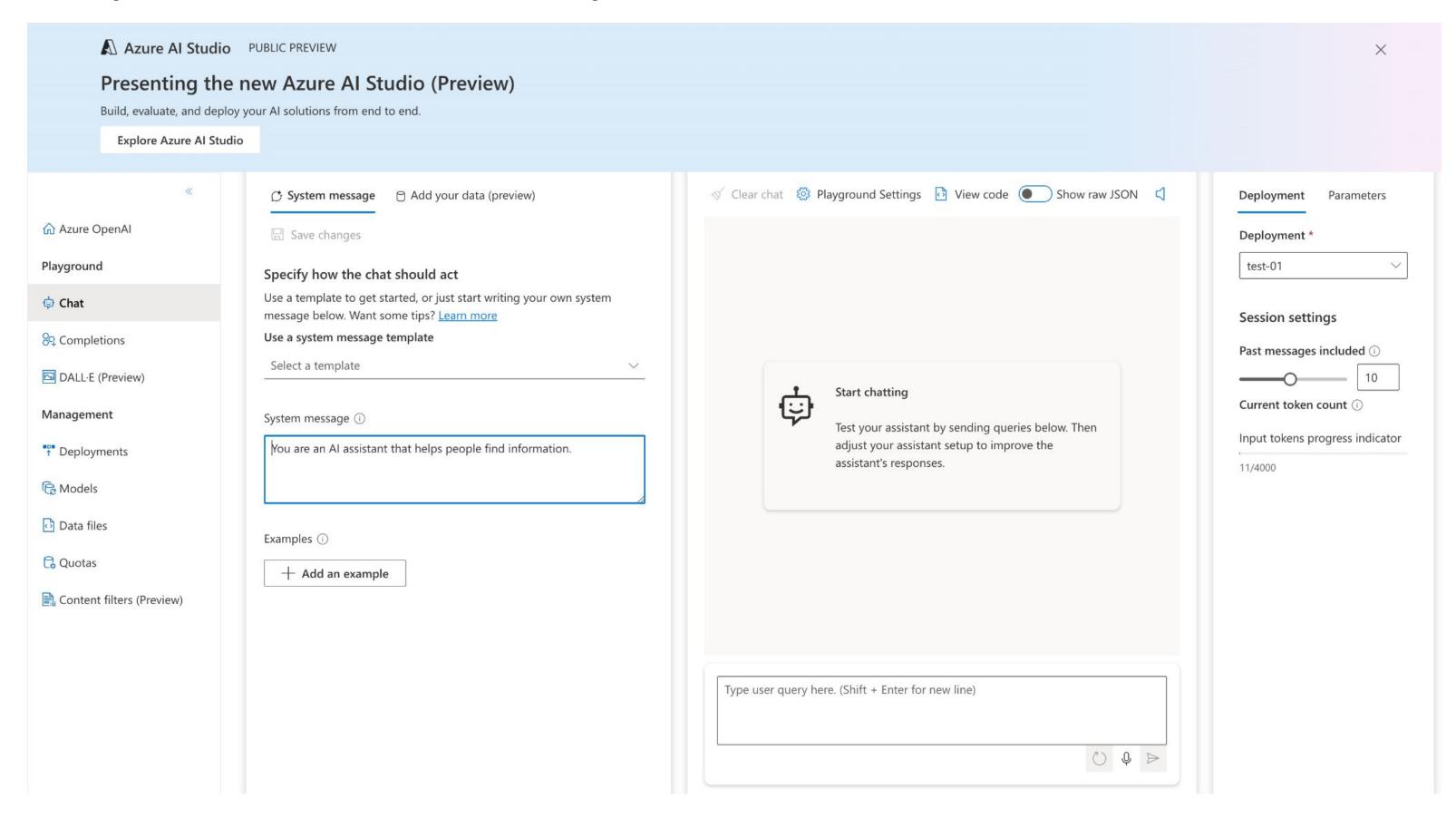


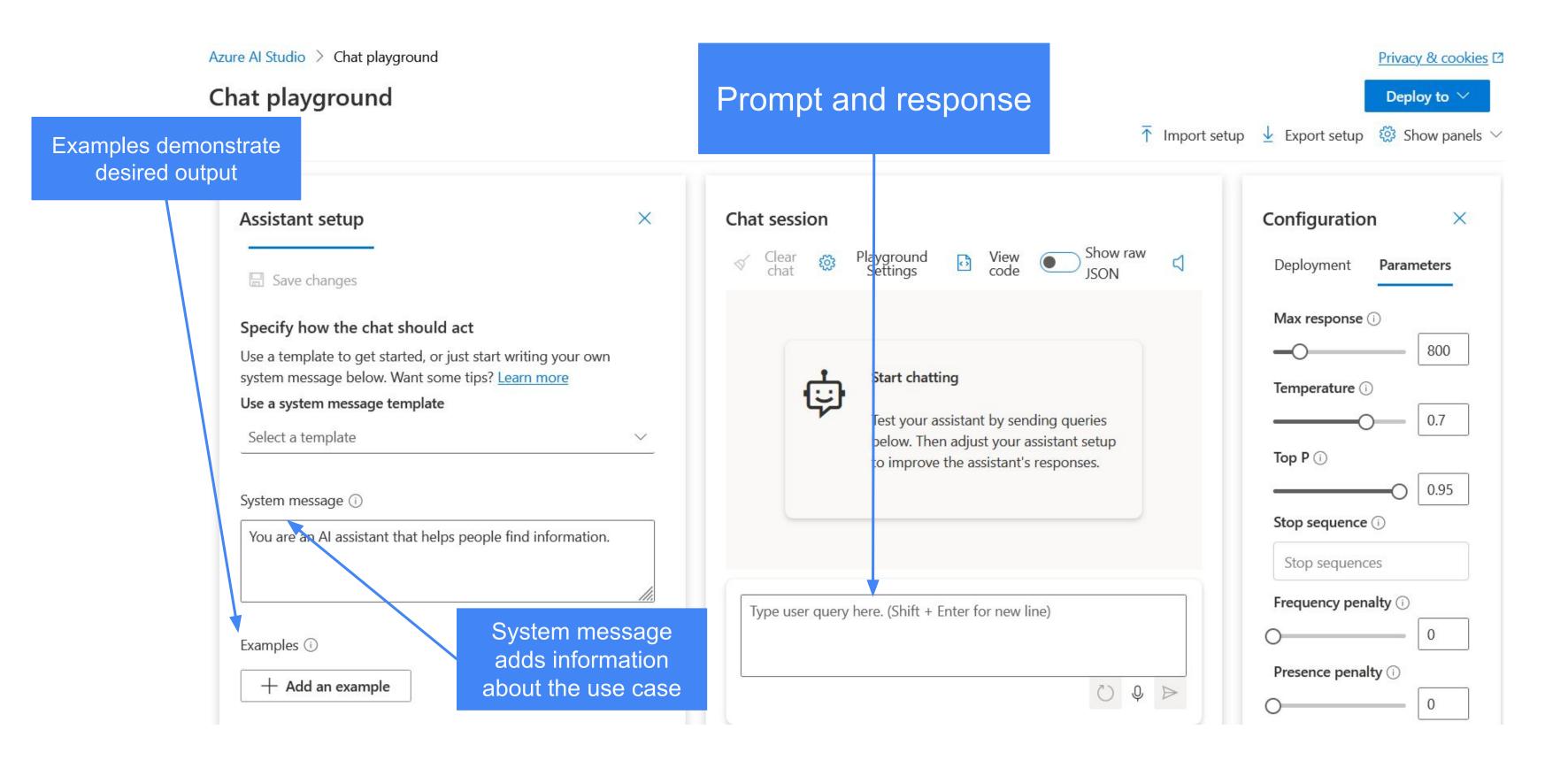
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Quality of the output can be improved by providing system message to the prompt

- System message can be a few words or a paragraph
- You can specify information about you or your organization
- Specify a genre or style for the results

Tips for designing Prompts

Give model time to "Think"



Determine if the My solution is correct or not.

Problem Statement: I'm building a solar power installation and I need help working out the financials.

- Land costs \$100 / square foot
- I can buy solar panels for \$250 / square foot
- I negotiated a contract for maintenance that will cost me a flat \$100k per year, and an additional \$10 / square foot

What is the total cost for the first year of operation as a function of the number of square feet.

My Solution: Let x be the size of the installation in square feet.

- 1. Land cost: 100x
- 2. Solar panel cost: 250x
- 3. *Maintenance cost*: 100,000 + 10x

Total cost: 100x + 250x + 100,000 + 10x = 360x + 100,000

Suggest the following to the model to reach a better and optimal solution:

- Instruct the model to work out its own solution before rushing to a conclusion
- Use inner monologue or a sequence of queries to hide the model's reasoning process
- Ask the model if it missed anything on previous passes



First work out your own solution to the problem. Then compare your solution to My solution and evaluate if my solution is correct or not. Don't decide if my solution is correct until you have done the problem yourself.

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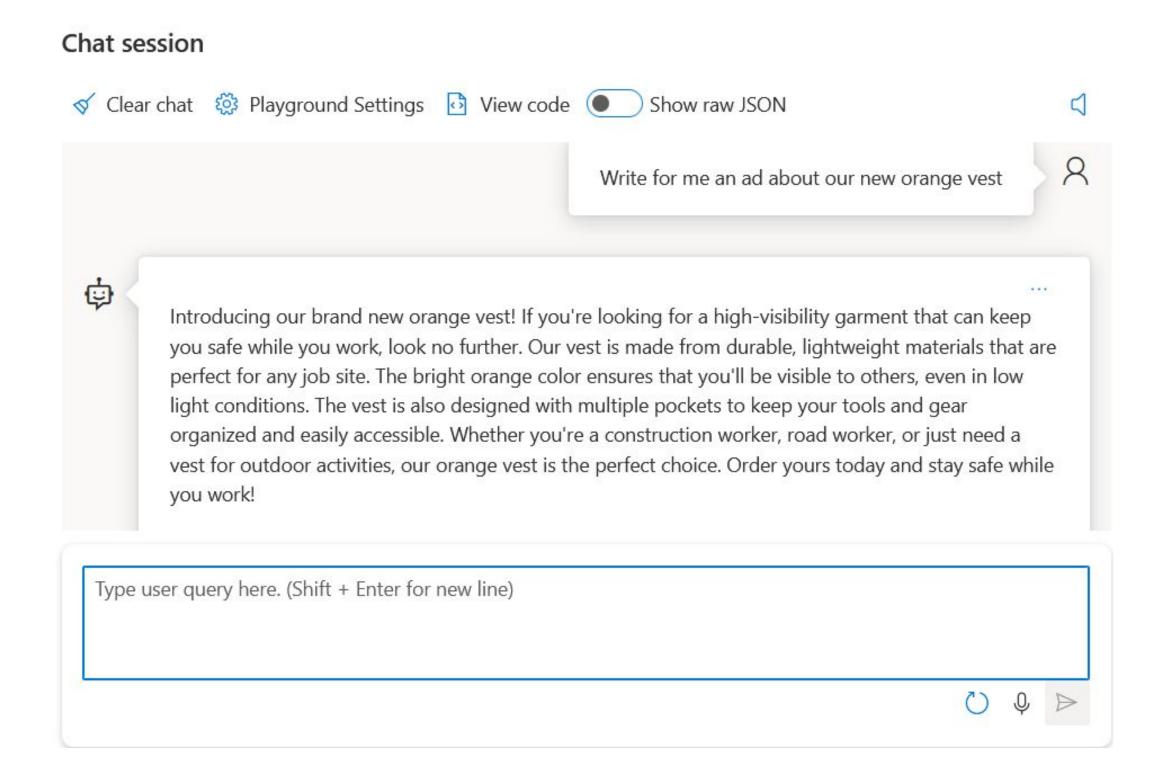
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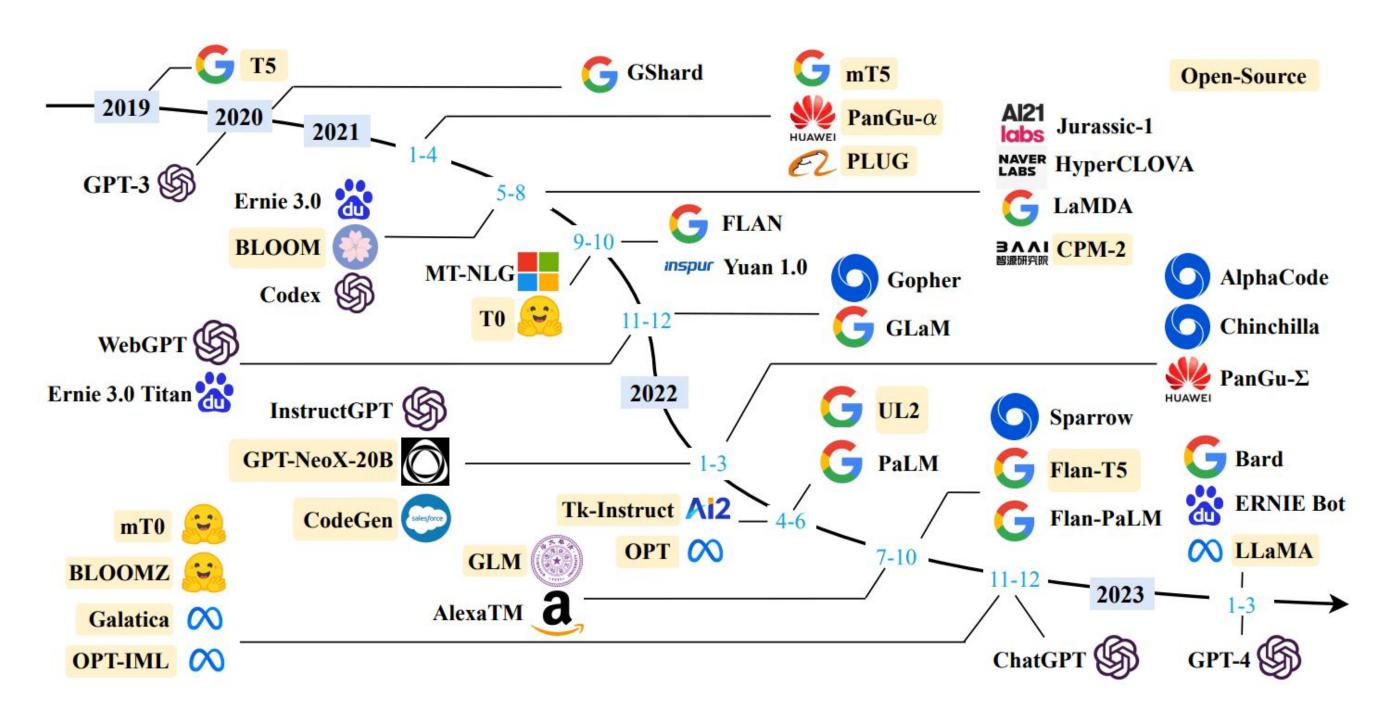
Total cost: 100x + 250x + 100,000 + 10x = 360x + 100,000

Here are the results of a prompt with no context



Various Large Language Models

The most widely used foundation models and their Timeline



54%

Of companies are investing heavily in LLMs after recently realizing the capabilities of LLMs

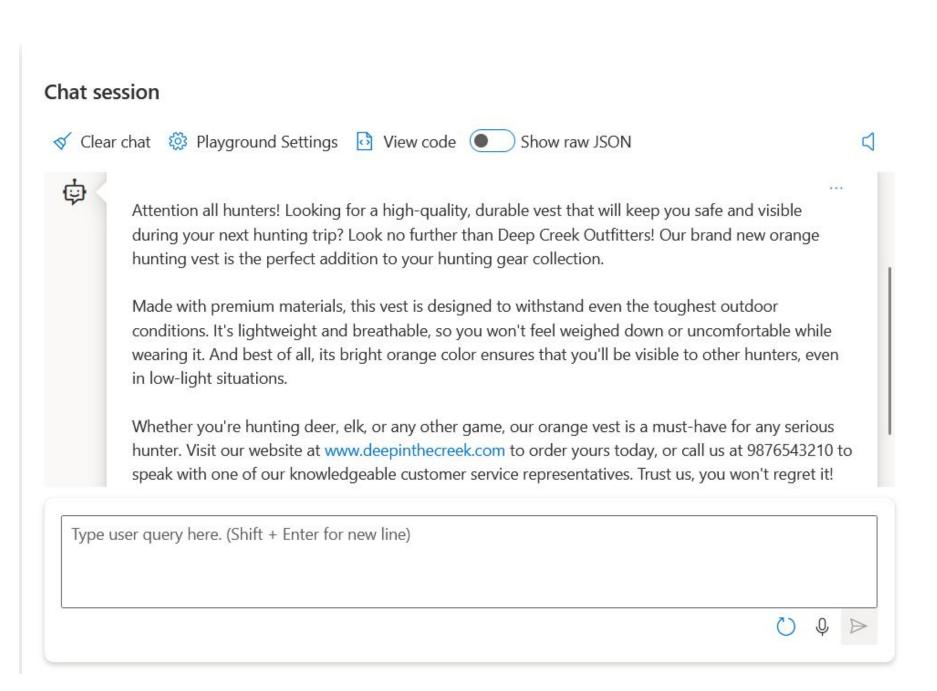
A timeline of existing large language models (having a size larger than 10B) in recent years. We mark the open-source LLMs in yellow color.

Let's see how adding context changes the output

System message (i)

You work writing ads in the marketing department for a hunting and fishing supply company. The name of the company is Deep Creek Outfitters. The website is www.deepinthecreek.com.

The phone number is: 9876543210



Let's try a different context

System message (1)

You write ads for the marketing department of a company called StyleUp that sells clothing targeted towards teens and adults in their 20's.

you sell everything online. The website is www.StyleUp.cool

Chat session









Introducing the newest addition to our collection - The Orange Vest! Perfect for those chilly autumn mornings or as an added layer during the winter season. This vest is not only functional, but it's also stylish and trendy. Made with high-quality materials, it's lightweight and comfortable, so you won't feel weighed down while wearing it.

Whether you're running errands, walking your dog, or going on a hike, this vest is perfect for any occasion. The bright orange color will make you stand out in the crowd and add a pop of color to any outfit.

Don't wait any longer, visit our website www.StyleUp.cool and get your hands on this must-have piece. It's time to upgrade your wardrobe with StyleUp's Orange Vest!

Let's try requesting a style of output

System message ①

You write ads for the marketing department of a company called <u>StyleUp</u> that sells clothing targeted towards teens and adults in their 20's.

you sell everything online. The website is www.StyleUp.cool

your ads are always written in the style of Dr. Seuss.

0

Oh, have you heard? Have you seen?
StyleUp's new orange vest is quite the dream!
It's perfect for teens and young adults,
For those who want to stand out from the crowd.

This vest is cool, it's quite the sight, It'll make you feel like a shining bright light. Wear it with jeans, wear it with skirts, It's versatile enough for any fashion expert.

The color is bold, it's vibrant and fun,
It'll make you feel like you're soaking up the sun.
And the best part, it's available online,
Just visit our website, it's oh so fine.

So what are you waiting for, my friend? Get yourself a vest that'll never bend. Order now, before it's too late, Don't miss out on this amazing fate.

Examples demonstrate what the output should look like

- Use a history of what you have written in the past to get the model to output content in your style:
 - Zero-shot prompting means there are no examples
 - One-shot prompting means there is one example
 - Few-shot prompting means there are multiple examples

Let's add some context and some examples and see how it affects output

System message (i)

You work for a chef specializing in southern barbecue with a large audience on Youtube and social media. You post on social media about the latest videos. You like to post with a southern style

Examples ①

User:



Assistant:

Get ready for a flavor-packed ride down southwith my latest youtube video: Smoked Brisket Low and Slow! Slow-smoked to juicy perfection, seasoned with secret spices. Mouthwatering slides included! Join me on the grill ya'll #SouthernBBQ #SmokedBrisket #BBQPassion

+ Add an example

Write a post about our new video about smoking Prime Rib for the holidays.

0

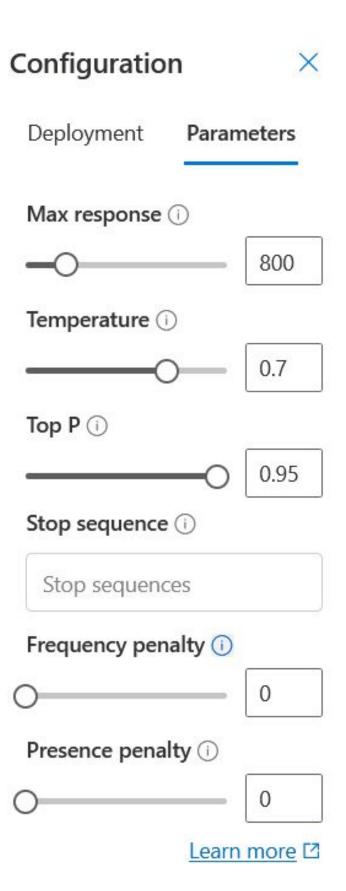
The holidays are just around the corner, and what better way to impress your family and friends than with a perfectly smoked prime rib? 🍖 🔥

Check out my latest youtube video: Smoking Prime Rib for the Holidays. From seasoning to smoking, I'll show you step-by-step how to get that tender, juicy, and flavorful prime rib that will have everyone asking for seconds. 😂 🧸

Don't forget to share your own mouth-watering photos with us! #SouthernBBQ #SmokedPrimeRib #HolidayFeast

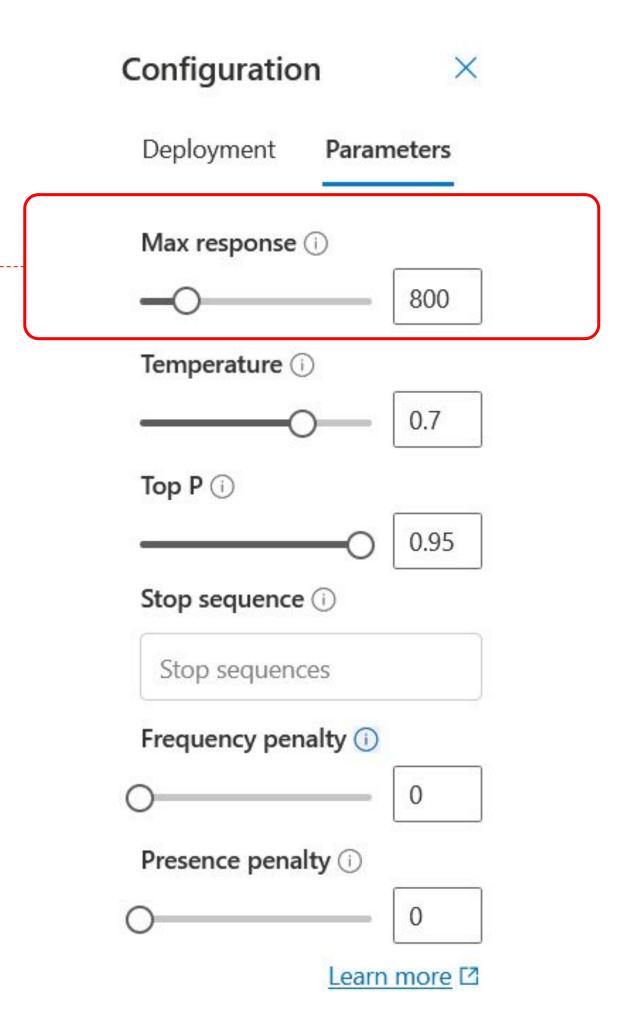
Use the other model parameters to further customize the results

- Max response
- Temperature
- Top P
- Stop sequence
- Frequency penalty
- Presence penalty



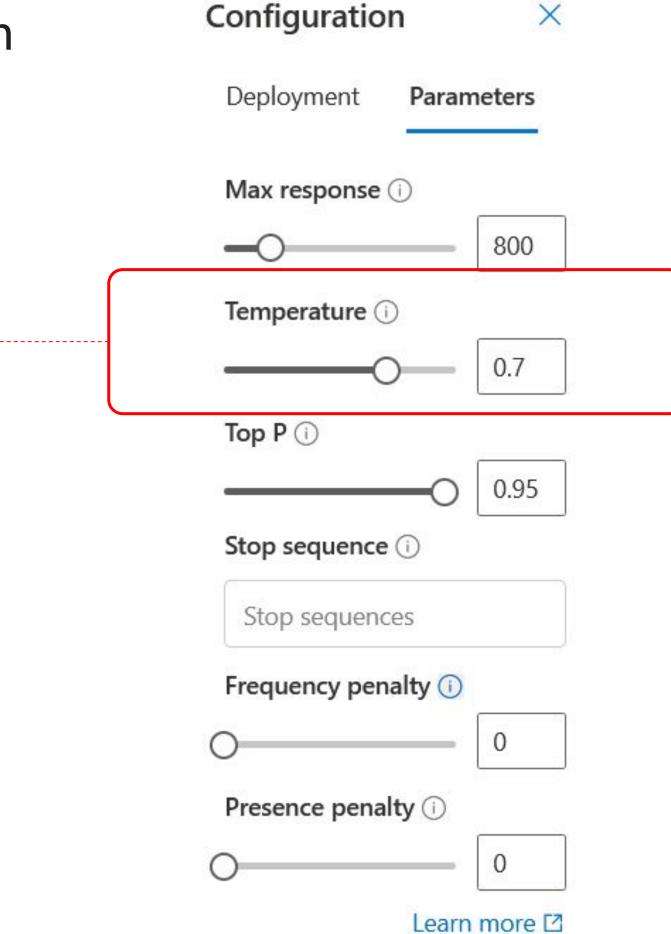
Max response determines the maximum amount of tokens for each prompt

- The range is from 1 to 4000
 - The default value is 800
- A token is a basic unit of text that the LLM understands
 - When using the OpenAI API, a token is approximately four characters
- A token is a string of characters that represents a concept or object in GenAl
 - For example, the token "dog" represents the concept of a dog



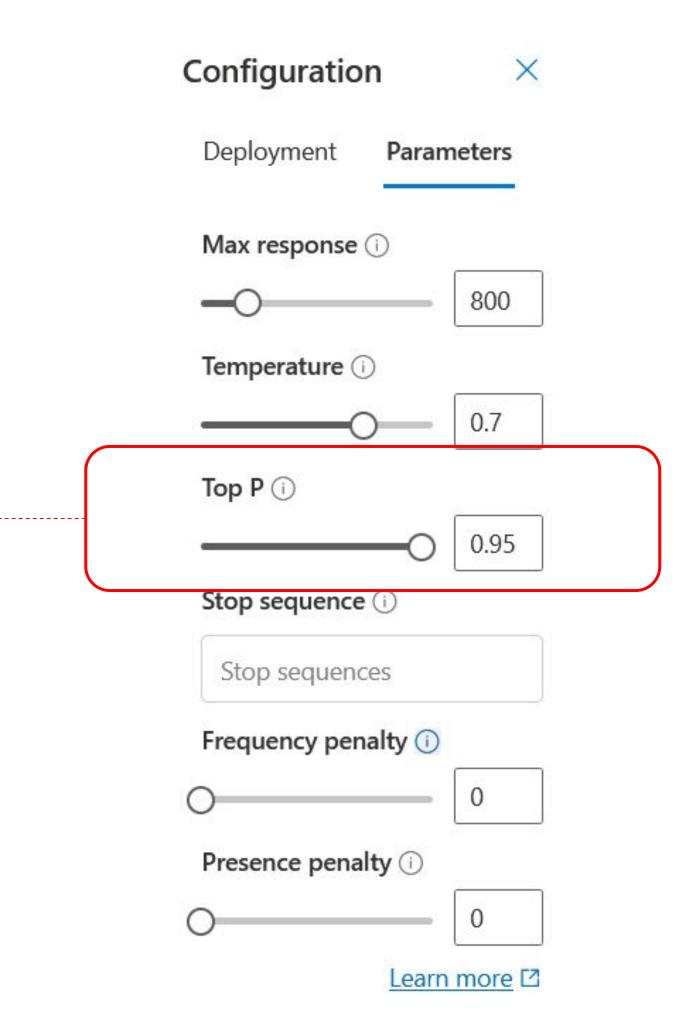
Temperature controls the degree of randomness in token selection

- Range from 0 to 1
- Lower temperatures are good for prompts that require correctness
 - More likely to select the most expected next token
- Higher temperatures can lead to more diverse or unexpected results
 - More creative
- A temperature of 0 is deterministic
 - The highest probability token is always selected
 - Will always return the same result for a given prompt
- Default is a temperature of .7
 - Start there and experiment with your results



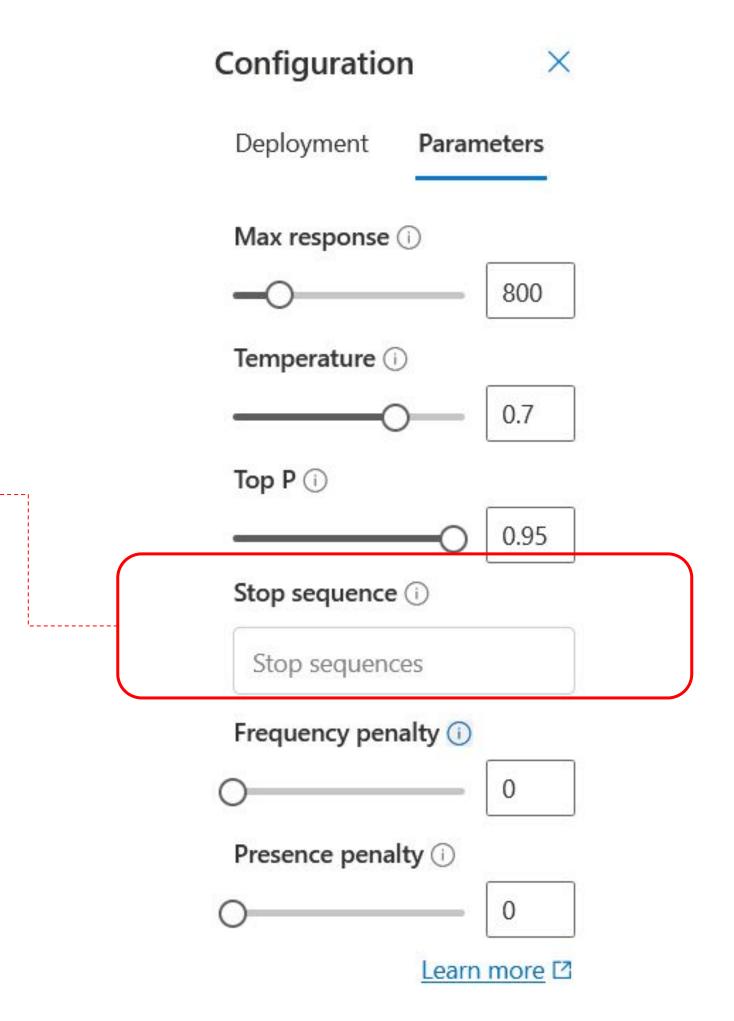
Top-P also changes how the model selects tokens for output

- Range is from 0 to 1
- Tokens are selected from most probable to least until the sum of their probabilities equals the top-P value
 - For example, if tokens A, B, and C have a probability of .3, .2, and .1 and the top-P value is .5, then the model will select either A or B as the next token
- The default top-P value is .95
- The higher the value the more likely the model would be to select a token that is not the most probable one



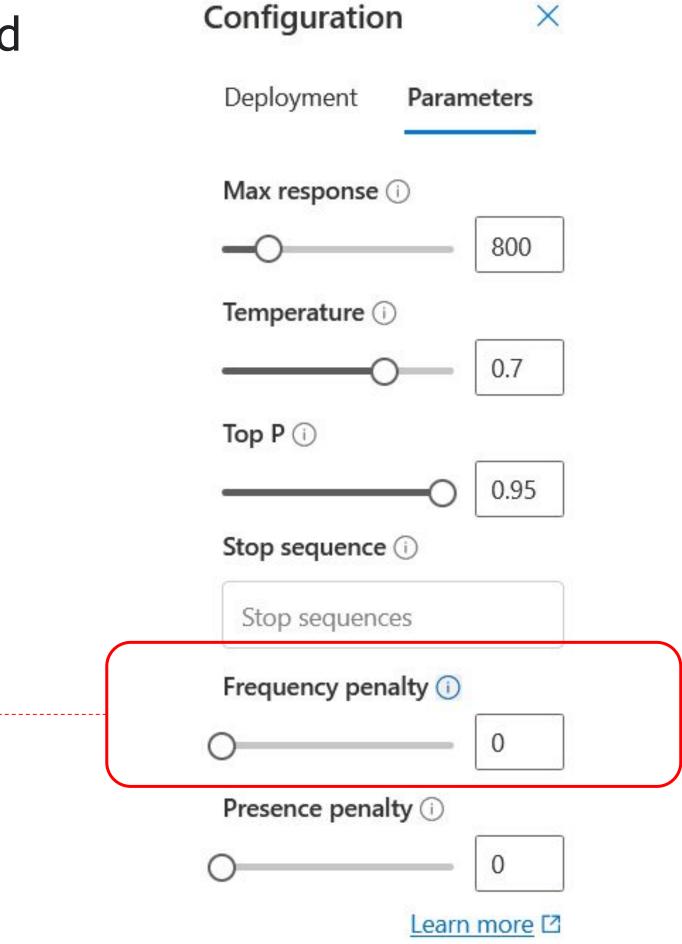
Stop sequence describes the point at which the model ends the response

- Make the model end its response at a desired point.
- The model response will end before the specified sequence, so it won't contain the stop sequence text.
- You can include as many as four stop sequences.



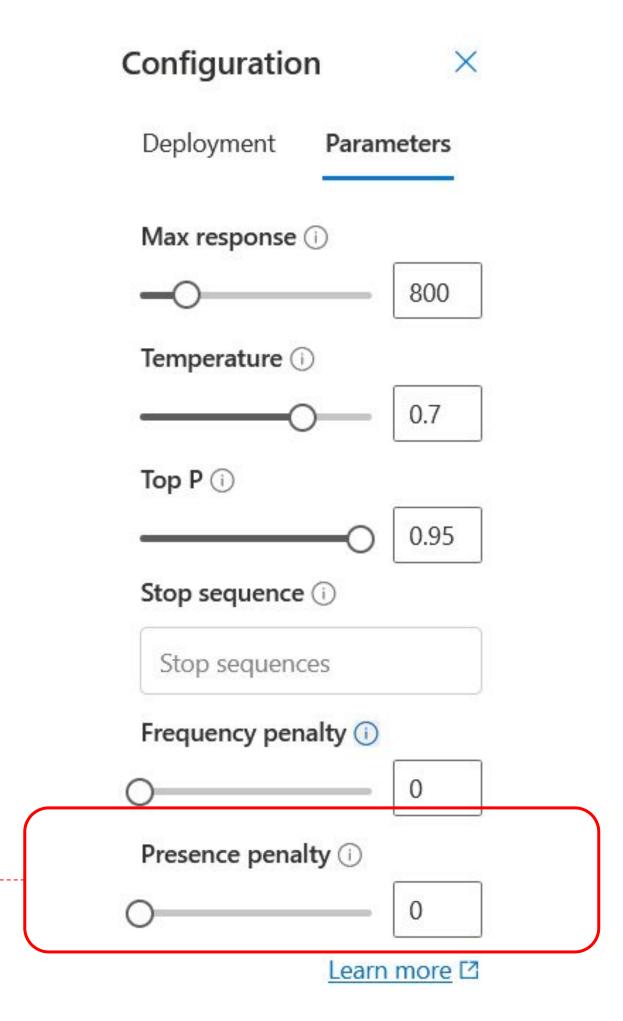
Frequency penalty puts a penalty on a token based on its frequency

- Reduce the chance of repeating a token proportionally based on how often it has appeared in the text so far.
- This decreases the likelihood of repeating the exact same text in a response.
- The default value is 0



Presence penalty puts a penalty on a token based on its presence

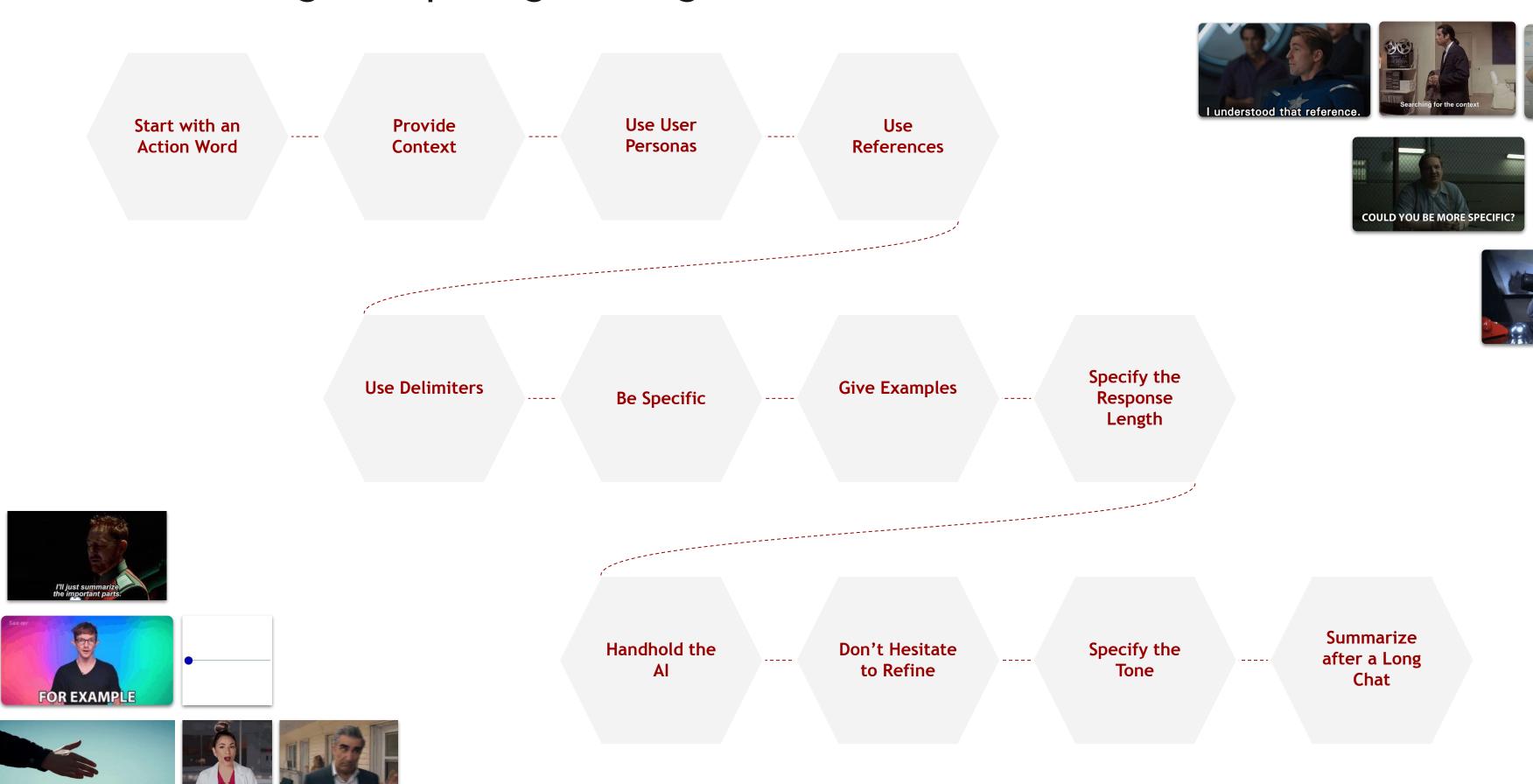
- Reduce the chance of repeating any token that has appeared in the text at all so far.
- This increases the likelihood of introducing new topics in a response.
- The default value is 0.
- This the opposite of frequency penalty



Agenda

- Recap of LLMs
- Understanding Prompt Design
- Context, Examples, & Tuning Prompt Parameters
- Prompt Design Best Practices

Summarizing Prompt Engineering Best Practices

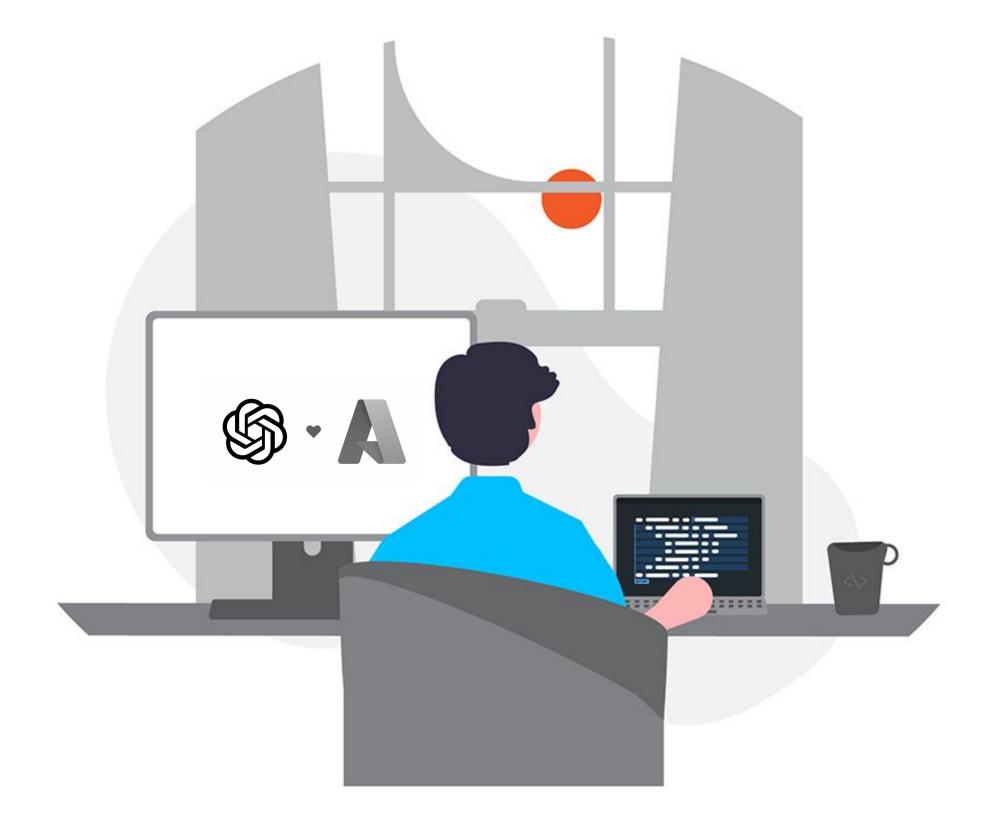


Demo of Text Generation in Azure OpenAl Studio



Prompt design for Text Generation in Azure OpenAl

Studio



Agenda

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Thank You!!





