

Refund Policy for Yakaawa Online

Effective Date: 1 April 2025

Thank you for shopping with Yakaawa Online. We appreciate your trust in us and aim to provide you with a satisfying shopping experience.

1. Refund Eligibility

- Refund requests must be made within 7 days of receiving your order.
- To be eligible for a refund, your item must be unused, in the same condition you received it, and in its original packaging.
- Proof of purchase (receipt or order confirmation) is required for all refund requests.

2. Non-Refundable Items

- Perishable goods (e.g., food, flowers)
- Customized or personalized items
- Gift cards
- Downloadable software products

3. Refund Process

- To initiate a refund, please contact us at yekaawaonline@gmail.com with your order details.
- Once we receive and inspect your return, we will notify you of the approval or rejection of your refund.
- Approved refunds will be processed back to your original method of payment within 8-10 business days.

4. Shipping Costs

- Shipping costs are non-refundable.
- Customers are responsible for paying return shipping costs unless the item was defective or damaged upon arrival.

5. Late or Missing Refunds

- If you haven't received a refund yet, first check your bank account again.
- Then contact your credit card company or bank, as processing times may vary.

- If you've done all of this and still have not received your refund, please contact us at yekaawaonline@gmail.com

6. Exchanges

- We only replace items if they are defective or damaged. If you need an exchange, please email us with your order details.

Contact Us.

If you have any questions about our Refund Policy, please contact us: Email: yekaawaonline@gmail.com | Phone: +91 90300 06069