

## PROFESSIONAL EXPERIENCE

- NPI Project Manager and Product Manager**  
S&B Industry Inc. (Foxconn Technology Group)

02/2019 – 01/2021  
Fort Worth, Texas

  - Executed an average of 5 NPI projects quarterly and collaborated with teams of engineering, IT, QA, supply chain, and finance professionals in forward and reverse logistics solutions for consumer electronics launches
  - Shaped clients, repair centers, and suppliers across multiple countries to achieve the success of after-sales services in North America; conducted Early Warning Program (EWP) and Seed Stock Rework Program
  - Introduced a new material handling system to decrease on average by 16.7% operations cycle times and increase inventory accuracy which reached 99.5% for 6 consecutive months
  - Initiated and launched an e-commerce website including trade-in features; excelled at gathering requirements, prioritizing features, communicating needed changes, and conducting user acceptance testing
- Assistant Project Manager**  
CytonSys Inc.

07/2018 – 02/2019  
Austin, Texas

  - Worked with the CEO to identify target markets for biotech products; analyzed scopes, potential markets, and risks
- Project Manager**  
Point Robotics Medtech Inc. (formerly NTU RMML Startup Team)

09/2014 – 11/2015  
Taipei, Taiwan

  - Successfully raised 100% of the target funds in a seed round by securing a place at Taiwan Supra Integration and Incubation Center (Si2C). Collaborated with stakeholders to develop effective business strategies and financial plans
  - Led a team to participate in a startup pitch competition held by From IP to IPO Program (FITI), placing in the top 20 out of 150+ competing teams; personally succeeded as the top 3 presenter
  - Worked closely with software, firmware, mechanical, and quality engineering teams to implement Design Controls for medical device development; partnered and negotiated with vendors of IP, management, and regulatory consulting firms
- Project Planner (FTE); Software Engineer (Intern)**  
LEADERG Inc.

12/2013 – 06/2014; 07/2013 – 08/2013  
Taipei, Taiwan

  - Promoted to project planner after 2 months of interning as a software engineer on a speech recognition project
  - Collaborated with a team of 5 software engineers and designers to develop multiple websites and mobile apps, communicating project requirements, scope, and documentation to the CEO and clients
  - Organized crowdfunding campaigns on the top Taiwanese platform (104 Crowdfunding), raising over 130% of the target funding and earning a sponsored presentation opportunity in Silicon Valley
- Information Technology Assistant (Intern)**  
Microsoft Corporation

07/2012 – 06/2013  
Taipei, Taiwan

  - Organized and managed Windows 8 and Office 2013 dogfooding programs, overseeing employee training and troubleshooting to achieve a 93% installation rate, the highest in the Greater China Region
  - Conducted 30+ internal workshops in six months and earning an 8.8 out of 10 average customer satisfaction rating
  - Streamlined asset management processes using Microsoft Access, resulting in a 100% on-time delivery rate of 500+ devices for operating system upgrades

## EDUCATION

- Master of Science, Engineering Management**  
The University of Texas at Austin

2018  
Austin, Texas

Master's Project: "Developing project management framework for a Taiwanese tech startup"
- Bachelor of Science, Bio-Industrial Mechatronics Engineering**  
National Taiwan University

2013  
Taipei, Taiwan

Undergraduate Thesis: "Analyzing human intent in steering a passive walker equipped with IMU sensors"

## SKILLS

**Certifications:** Project Management Professional (PMP) & Professional Scrum Master (PSM I)

**Expert in** Microsoft Office (Excel, Project, Access, Visio, PowerPoint, Word, Publisher), HTML, CSS

**Intermediate with** SQL, Bootstrap, @RISK, Tableau, SolidWorks, Figma

**Advanced knowledge in** Python, JavaScript, C++, MATLAB, LabVIEW

**Business & Operations:** Project Initiation, Project Scope Development, Program Management, Pitching Ideas, Competitive Analysis, Requirement Analysis, Product Roadmaps, Cross-functional Team Leadership