

HANG-TIEN LIN, PMP

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PROFESSIONAL EXPERIENCE

- Product Manager and NPI Project Manager** 02/2019 – 01/2021
S&B Industry Inc. (Foxconn Technology Group) and HMD Global Fort Worth, Texas
- Introduced a new material handling system to decrease on average by 16.7% operations cycle times and increase inventory accuracy which reached 99.5% for 6 consecutive months
 - Initiated and launched an e-commerce website including trade-in features; excelled at gathering requirements, prioritizing features, communicating needed changes, and conducting user acceptance testing
 - Executed an average of 5 NPI projects quarterly and collaborated with teams of engineering, IT, QA, supply chain, and finance professionals in forward and reverse logistics solutions for consumer electronics launches
 - Shaped clients, repair centers, and suppliers across multiple countries to achieve the success of after-sales services in North America; conducted Early Warning Program (EWP) and Seed Stock Rework Program
- Assistant Project Manager** 07/2018 – 02/2019
CytonSys Inc. Austin, Texas
- Worked with the CEO to identify target markets for biotech products; analyzed scopes, potential markets, and risks
- Project Manager** 09/2014 – 11/2015
Point Robotics Medtech Inc. (formerly NTU RMML Startup Team) Taipei, Taiwan
- Raised 100% of target funds in a seed round by being selected to join Taiwan Supra Integration and Incubation Center (Si2C); communicated with stakeholders to develop business strategies and financial plans
 - Led a team to participate in a startup pitch competition held by From IP to IPO Program (FITI) and placed in the top 20 out of 150+ competing teams; personally succeeded as the top 3 presenter
 - Worked closely with software, firmware, mechanical, and quality engineering teams to implement Design Controls for medical device development; partnered and negotiated with vendors of IP, management, and regulatory consulting firms
- Project Planner (FTE); Software Engineer (Intern)** 12/2013 – 06/2014; 07/2013 – 08/2013
LEADERG Inc. Taipei, Taiwan
- Promoted to project planner after 2 months of interning as a software engineer in a speech recognition project
 - Collaborated with a development team of 5 software engineers and designers to develop websites and mobile apps; communicated requirements, scopes, and documentation to the CEO and clients
 - Organized crowdfunding campaigns on the top Taiwanese platform (104 Crowdfunding); raised over 130% of the target funding, including sponsored presentation opportunity in Silicon Valley from the platform
- Information Technology Assistant (Intern)** 07/2012 – 06/2013
Microsoft Corporation Taipei, Taiwan
- Conducted 30+ internal workshops for Windows 8 & Office 2013 Dogfooding events for a half-year with an 8.8 out of 10 average customer satisfaction rating; designed monthly newsletters and quick start guides for multiple products
 - Achieved 93% FAE installment rate for Windows 8 - the highest installment rate in the Greater China Region
 - Utilized Microsoft Access to assist supervisors with asset management and inclusion of rolling out Windows 8 upgrade to 72% + of internal computer units

EDUCATION

- Master of Science, Engineering Management** 2018
The University of Texas at Austin Austin, Texas
Master's Project: "Developing project management framework for a Taiwanese tech startup"
- Bachelor of Science, Bio-Industrial Mechatronics Engineering** 2013
National Taiwan University Taipei, Taiwan
Undergraduate Thesis: "Analyzing human intent in steering a passive walker equipped with IMU sensor"

SKILLS

Certifications: Project Management Professional (PMP) & Professional Scrum Master (PSM I)
Expert in Microsoft Office (Excel, Project, Access, Visio, PowerPoint, Word, Publisher), HTML, CSS
Intermediate with SQL, Bootstrap, @RISK, Tableau, SolidWorks, Figma
Advanced knowledge in Python, JavaScript, C++, MATLAB, LabVIEW
Business & Operations: Project Initiation, Project Scope Development, Program Management, Pitching Ideas, Competitive Analysis, Requirement Analysis, Product Roadmaps, Cross-functional Team Leadership