

## Technical Note –

# How to apply custom MSPB configuration and monitoring checks.

## Ingredients:

- 8x custom device properties (MSPB endpoint details) **[system level]**
- 2x custom filters (all MSPB devices, LSV-enabled devices) **[system level]**
- 1x AMP-based scheduled task profile check (MSPB configuration) **[SO level]**
- 2x AMP-based custom monitor checks (MSPB sync-cloud/LSV) **[system level]**
- 3x Service templates (laptop, workstation, servers) **[system level]**
- 2x deployment rules (Cloud check, LSV check) **[SO level]**

## Recipe:

**Part I, MSPB - Configuration Check [scheduled task profile]**

**Part II, MSPB - Custom Service Monitors [AMPs, Rules, Service Templates]**

## Part I, MSPB - Configuration Check [scheduled task profile]

### Overview:

Amp-based scheduled task profile used to retrieve select SolarWinds backup and recovery endpoint configuration information and capture them in N-central Custom Properties. These properties are native to N-central and are provided in part to facilitate Local Speed Vault monitoring in N-central. In addition they can be used to create filters that could be used for N-central dashboards, rules as well as to provide easy access at the device level via the custom properties tab. This information today is mostly found in the SolarWinds Backup and Recovery dashboard view that is provided via an iFrame view so the information present is not readily used as part of N-central features and functions per the examples above. Some information is also provided via the N-central backup and recovery monitoring metrics that would be used to create notifications/tickets but wouldn't be available per the examples above. The information this provides is:

- Account\*
- Product\*
- Client Version\*
- Profile Name\*
- Installation type – standalone or integrated
- LSV enabled
- Custom Properties last updated timestamp – updated each time the task runs

*\*refer to SolarWinds Backup and Recovery documentation for definition details*

### Requirements for Use:

- Create Custom Device Properties that are used to capture configuration values
- Upload **MSPB\_CFG\_CHECK\_<version\_number>.amp** to the N-central repository
- Create a **SO-level** scheduled task profile,
  - select ADD|Automation Policy|<Select the .amp noted above>
  - set schedule type to Recurring, every 8h<sup>1</sup>

#### **Note1:**

*It shouldn't be necessary to run this policy often as MSPB configuration shouldn't change often.*

### Usage Details:

#### Step 1 - Custom Properties

Create the following Custom Properties<sup>2</sup> per the image below with a default value of 'default' for all but **MSPB\_selfHealingTriggerDate** that should be set to 'not triggered'. Ensure they are set to propagate to new customers/sites:

#### **Note2**

*The names are currently hard coded in related monitoring etc. scripts. Any name changes will need to be propagated to the scripts*

## Custom Properties – List(sample)

CUSTOM PROPERTIES MSP N-CENTRAL				
ADD DELETE				
<input type="checkbox"/>	Customer/Site	Name	Type	Input
<input type="checkbox"/>	System	MSPB_ACCOUNT	Device	Text
<input type="checkbox"/>	System	MSPB_CFG_lastUpdated	Device	Text
<input type="checkbox"/>	System	MSPB_LSV	Device	Text
<input type="checkbox"/>	System	MSPB_PRODUCT	Device	Text
<input type="checkbox"/>	System	MSPB_PROFILE	Device	Text
<input type="checkbox"/>	System	MSPB_selfHealingTriggerDate	Device	Text
<input type="checkbox"/>	System	MSPB_TYPE	Device	Text
<input type="checkbox"/>	System	MSPB_VERSION	Device	Text

## Custom Property - Default Text (samples)

CUSTOM PROPERTY - BY DEVICES

Property Detail Type: Text

Property Name: MSPB\_CFG\_lastUpdated

Default Text: default

Apply To:

Operating System

BSD  
CentOS  
CentOS 5  
CentOS 5 x64 Edition  
CentOS 6  
CentOS 6 x64 Edition  
CentOS 7  
CentOS 7 x64 Edition  
Debian 8  
Debian 8 x64 Edition

>>  
>  
<  
<<

Selected Operating System

Device Classes

Other  
Printer  
Scanner/Camera  
Servers - ESXi  
Servers - Generic  
Servers - Linux  
Servers - Management Interface  
Storage  
Switch/Router  
Website

>>  
>  
<  
<<

Selected Device Classes

Laptop - Windows  
Servers - Windows  
Workstations - Windows

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**CUSTOM PROPERTY - BY DEVICES** MSP N-CENTRAL

Property Detail Type: Text

Property Name:

Default Text:

Apply To:

Operating System

- BSD
- CentOS
- CentOS 5
- CentOS 5 x64 Edition
- CentOS 6
- CentOS 6 x64 Edition
- CentOS 7
- CentOS 7 x64 Edition
- Debian 8
- Debian 8 x64 Edition

Selected Operating System

Device Classes

- Other
- Printer
- Scanner/Camera
- Servers - ESXi
- Servers - Generic
- Servers - Linux
- Servers - Management Interface
- Storage
- Switch/Router
- Website

Selected Device Classes

- Laptop - Windows
- Servers - Windows
- Workstations - Windows

## Step 2 - Filter

Ensure the following filter or similar exists to identify devices with MSPB installed, both standalone and integrated in this case:

### Filter – custom(sample)

Filter Name:  is available to:

Description:

Show in my Drop-Down: ☒

**ADVANCED MODE**

Find devices where:

## Step 3 - AMP

Upload **MSPB\_CFG\_CHECK\_<version\_number>.amp** to the N-central repository  
ref: [Add content to the SolarWinds N-central repository](#)

#### **Step 4 - Scheduled Task<sup>3,4</sup>**

Use in a scheduled task profile to retrieve key MSPB configuration items and present them in Custom Device Properties (CDPs). These CDPs are used to provide in-GUI information rather than going to the MSPB dashboard and searching for the device details. Select CDPs are also used in other filters that provide related monitoring/rules. Helper screenshots below:






**Note3:**

*If your version of N-central is below v12.1.0.744 the 'OUTPUT PARAMETERS' above will not be available and 'INPUT PARAMETERS' MUST also be provided.*

**Note4:**

*The policy will check the Agent version and use API calls to achieve same in absence of this mapping being available. If N-central is at or above v12.0.1.744 but the Agent Version is below(not updated) the policy will still use the API method for CDPs and the 'INPUT PARAMETERS' would still need to be provided to avoid policy errors.*

## Scheduled Task Profile – input details (sample)



**AUTOMATION POLICY TASK**
**MSP N-CENTRAL**




**DETAILS**
[Scheduled Task Limitations](#)

**Task Name:**

**Enabled:** ☒

**Details**
Schedule
Notifications

**CREDENTIALS**

☒ Use LocalSystem credentials
☐ Use Device Credentials
☐ Custom Credentials
☐ Use Currently Logged On User

**AUTOMATION POLICY**

**Repository Item:**

**Description:** version1, MSPB\_CFG\_CHECK\_v1\_04jun2019jr1\_generic.ps1 Retrieve MSP Backup(MSPB) basic configuration and monitoring information

**File Name:** [MSPB\\_CFG\\_CHECK\\_v1.amp](#)

**INPUT PARAMETERS**

Input Parameter	Select or Enter Value
N-central password (api user)	<input checked="" type="radio"/> (unchanged) <input type="radio"/> Show Password <input type="radio"/> Select a Property
N-central FQDN	<input checked="" type="radio"/> hostname.domain.tld <input type="radio"/> Select a Property
N-central username (api access)	<input checked="" type="radio"/> NCapiUser@domain.tld <input type="radio"/> Select a Property

Scheduled Task Profile – output parameter mapping details (N-central 12.0.1.744 and above sample)

OUTPUT PARAMETERS		
Output Parameter	Custom Property	
MSPB account	MSPB_ACCOUNT	▼
MSPB CDPs last updated	MSPB_CFG_lastUpdated	▼
MSPB client version	MSPB_VERSION	▼
MSPB installation type	MSPB_TYPE	▼
MSPB LSV	MSPB_LSV	▼
MSPB product	MSPB_PRODUCT	▼
MSPB profile name	MSPB_PROFILE	▼

## Scheduled Task Profile – schedule details(sample)

DETAILS

Scheduled Task Limitations

Task Name:

MSPB\_CFG\_CHECK\_v1

Enabled:

☒

Details

Schedule

Notifications

SCHEDULE

The date and time when the task will be run.

Type:

Recurring

Execution Timeout:

1

hours

Set device into downtime during task execution:

☐

Interval:

Every hour and every (0) minutes past the hour

Frequency:

Repeat every

15

minutes

Days of the Week:

☒ Every day

☐ Selected days

Sun Mon Tue Wed Thu Fri Sat All Clear

Days of the Month:

☒ Every day

☐ Last day

☐ Selected dates

1 2 3 4 5 6 7

8 9 10 11 12 13 14

15 16 17 18 19 20 21

22 23 24 25 26 27 28

29 30 31 All Clear

Months of the Year:

☒ Every month

☐ Selected months

Jan Feb Mar

Apr May Jun

Jul Aug Sep

Oct Nov Dec

All Clear

MISSED EXECUTIONS

Allows you to define whether the task should only be run at the specified time or if it can be run as soon as possible if the device is offline at the scheduled time. If the device was offline, you can also define how many days after the original scheduled time that attempts will be made to run the task.

Time to run:

Run:

☒ Only at the specified time

## Step 5 - Rule

Apply this scheduled task profile to MSPB devices using a rule, included as part of Part II below.

<Proceed to Part II>



## Part II, MSPB - Custom Service Monitors [AMPs, Rules, Service Templates]

### MSPB, Cloud Synchronization Check -

#### Overview:

AMP-based custom service to monitor MSPB Cloud synchronization status for easy indication of issues, a status message to provide context of the issue and to provide 'Storage Used' as an additional metric that was originally intended to be used with a custom property input that would represent a storage limit and therefore be used as part of the service to provide a dedicated 'overage' flag for PSA, dashboards, filters etc. The latter was not fully implemented but storage used is left in for possible future or further customization with minimal change required. Outputs provided are:

- Cloud Sync Status Message –  
Indicates an error when synchronization has failed and warrants further investigation. Status can be one of:
  - error, synchronization failed (2)
  - Synchronized (0)
  - Synchronizing (1)
  - error, data invalid or not found (2)*(note: numbers in braces are the resulting values applied to the Cloud Sync Status metric):*
- Cloud Sync Status – see numbers in braces above
- Used Storage – see backup and recovery documentation for details

#### Requirements for Use:

- Upload **MSPB\_CLOUD\_CHECK\_<version\_number>.amp** to the N-central repository
- Create custom service
- Create service template
- create rule

#### Usage Details:

##### Step 1 - AMP

Upload **MSPB\_CLOUD\_CHECK\_<version\_number>.amp** to the N-central repository

ref: [Add content to the SolarWinds N-central repository](#)

##### Step 2 - Custom Service

Create an AMP-based custom service using the uploaded file, schedule defaults should be fine. Sample threshold helper screenshot below. Adjust 'USED STORAGE' per your policy or leave as is (1TB normal)

ref: [Create AMP-based Custom Monitoring Services](#)

## Custom Service – Cloud, Schedule(sample)

CUSTOM SERVICE

Name:

MSPB Cloud Check

Description:

check MSPB synchronization state and used storage

Details

Schedule

Thresholds

Interval:

Hourly

Start Time:

00:00

repeat every

1

hours

Days of the Week:

☒ Every day
 ☐ Selected days

Sun Mon Tue Wed Thu Fri Sat All Clear

Days of the Month:

☒ Every day
 ☐ Last day
 ☐ Selected dates

1 2 3 4 5 6 7

8 9 10 11 12 13 14

15 16 17 18 19 20 21

22 23 24 25 26 27 28

29 30 31 All Clear

Months of the Year:

☒ Every month
 ☐ Selected months

Jan Feb Mar

Apr May Jun

Jul Aug Sep

Oct Nov Dec

All Clear

### Custom Service – Cloud, Thresholds(sample)

CUSTOM SERVICE

Name:

MSPB Cloud Check

Description:

check MSPB cloud synchronization state and used storage

Details

Schedule

Thresholds

STATUS LEGEND

String Evaluation:

contain

String value:

default

If String does not contain {default} display state as:

Normal

If String does contain {default} display state as:

Warning

CLOUD SYNC STATUS MESSAGE

String Evaluation:

contain

String value:

error

If String does not contain {error} display state as:

Normal

If String does contain {error} display state as:

Failed

CLOUD SYNC STATUS

Range:

-9,223,372,036,854,775,808

- 9,223,372,036,854,775,807

Normal:

0

- 0

Warning:

1

- 1

Failed:

2

- 2

USED STORAGE

Range:

-9,223,372,036,854,775,808

- 9,223,372,036,854,775,807

Normal:

0

- 1099511627776

Warning:

1099511627776

- 30000000000000000

Failed:

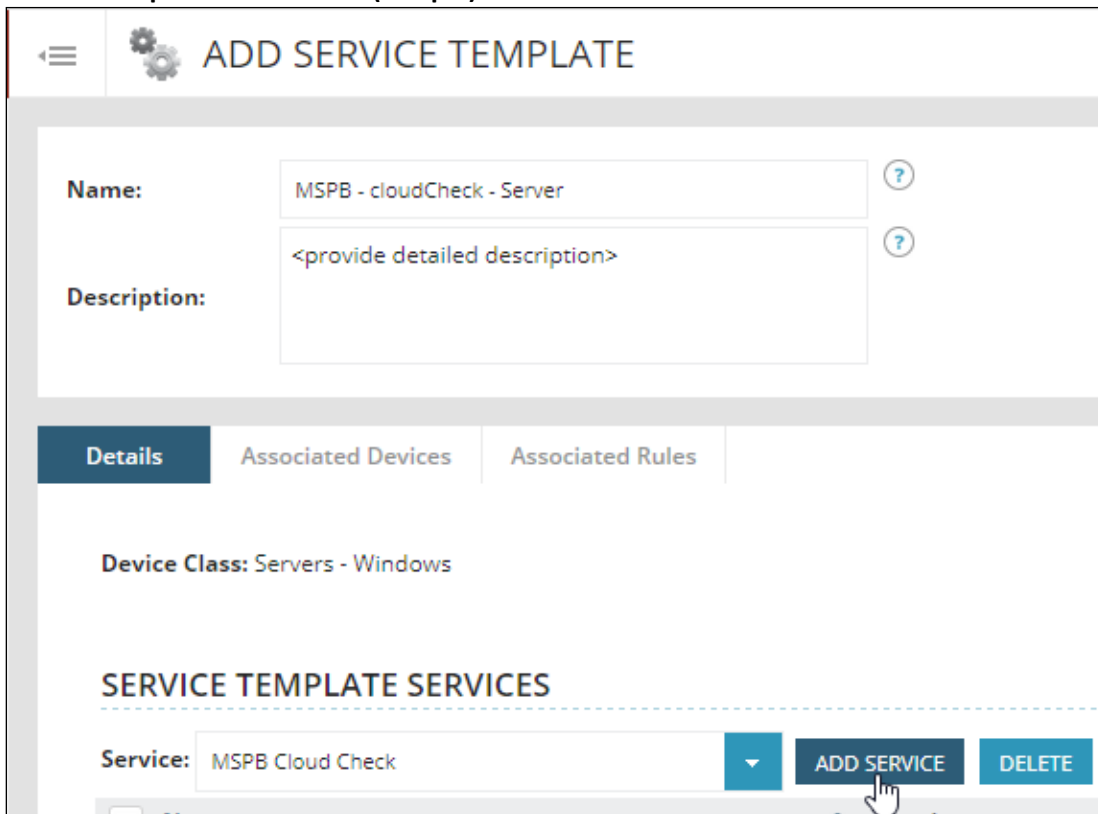
30000000000000000

- 9223372036854775807

### Step 3 - Service Template

Create service template(s) that include this service for applicable device classes. Sample for Server below, replicate for others as applicable; Servers, Workstations and Laptops.

## Service Template - add service(sample)



**ADD SERVICE TEMPLATE**

**Name:** MSPB - cloudCheck - Server

**Description:** <provide detailed description>

**Details** | Associated Devices | Associated Rules

**Device Class:** Servers - Windows

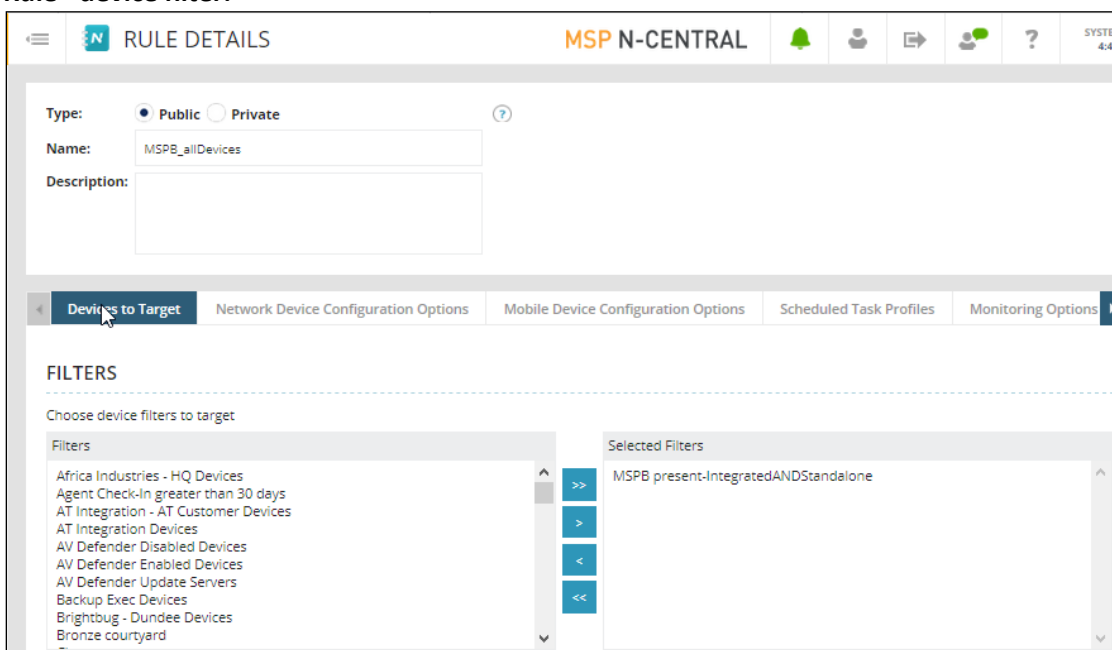
**SERVICE TEMPLATE SERVICES**

**Service:** MSPB Cloud Check **ADD SERVICE** **DELETE**

## Step 4 - Rule

Create a rule to apply the scheduled task profile to all MSPB devices using the previous filter created/available and to apply the monitoring service template(s) created above. Helper screenshots for rule creation:

### Rule - device filter:



**RULE DETAILS** | MSP N-CENTRAL

**Type:** ☒ Public ☐ Private

**Name:** MSPB\_allDevices

**Description:**

**Devices to Target** | Network Device Configuration Options | Mobile Device Configuration Options | Scheduled Task Profiles | Monitoring Options

**FILTERS**

Choose device filters to target

**Filters**

- Africa Industries - HQ Devices
- Agent Check-In greater than 30 days
- AT Integration - AT Customer Devices
- AT Integration Devices
- AV Defender Disabled Devices
- AV Defender Enabled Devices
- AV Defender Update Servers
- Backup Exec Devices
- Brightbug - Dundee Devices
- Bronze courtyard

**Selected Filters**

- MSPB present-IntegratedANDStandalone



## MSPB, Local Speed Vault Synchronization Check

### Overview:

AMP-based custom service to monitor MSPB LSV synchronization status and self-healing trigger details that are not provided by currently available N-central monitoring services. A status metric provides for easy indications of issues for PSA, notifications etc. and a status message metric provides context of the issue. Outputs provided are:

- LSV Sync Status Message –  
Indicates an error when synchronization has failed and warrants further investigation. Status can be one of:
  - error, synchronization failed (2)
  - Synchronized (0)
  - Synchronizing (1)
  - error, data invalid or not found (2)*(note: numbers in braces are the resulting values applied to the LSV Sync Status metric):*
- LSV Sync Status – see numbers in braces above
- LSV Self-Healing Triggered – indicates the self-healing countdown has been triggered because both cloud and vault are in a not synchronized state. A time out (normally 14d) after this event would trigger a full synchronization between cloud and vault that can involve large amounts of data and time to reconcile. This is an indicator of that countdown being started. Further investigation is warranted once the timeout limit approaches and/or the trigger event persists for some time. To reduce coding complexity and reduce reacting to short-lived events, this metric should be used with N-central notification timeout delays to align with the configured backup and recovery 'LocalSpeedVaultUnavailabilityTimeoutInDays' found in the local backup and recover config.ini file (the 14d default mentioned above). See the backup and recovery documentation for further details.
- LSV Days Since Selfhealing Trigger – per the LSV Self-Healing Triggered metric notification mentioned above this metric uses a custom property to maintain a calculated number of days since the trigger until it returns to a normal state. This can be used as an alternative to the notification delay method provided the property is available and accessible via API.

### Requirements for Use:

- Ensure the Custom Property "MSPB\_selfHealingTriggerDate" has been applied to the devices
- Create filter to identify LSV-enabled devices
- Upload **MSPB\_LSV\_CHECK\_<version\_number>.amp** to the N-central repository
- Create custom service
- Create service template that includes custom service
- Create rule to apply service template

### Usage Details:

#### Step 1 - Filter.

Create filter to identify LSV-enabled devices(sample)

Filter Name: MSPB - LSVenabled is available to: Everyone

Description: Uses custom property set by scheduled task that queries LSV enabled. That task is only applied to MSPB-enabled devices using another filter. This also modifies MSPB installed but should not

Show in my Drop-Down: ☒

ADVANCED MODE

Find devices where:

Application

Application Name

EQUAL TO

Backup Manager

REMOVE

and or

Device

Custom Device Property

MSPB\_LSV

EQUAL TO

Enabled

REMOVE

ADD

## Step 2 - AMP

Upload **MSPB\_LSV\_CHECK\_<version\_number>.amp** to the N-central repository  
ref: [Add content to the SolarWinds N-central repository](#)

## Step 3 - Custom Service

Create an AMP-based custom service using the uploaded file, schedule defaults should be fine. Sample threshold helper screenshot below. Adjust 'USED STORAGE' per your policy or leave as is (1TB normal)  
ref: [Create AMP-based Custom Monitoring Services](#)


### Custom Service – Inputs(sample)

INPUT PARAMETERS

Input Parameter	Select or Enter Value
N-central FQDN	<input checked="" type="radio"/> hostname.domain.tld <input type="radio"/> Select a Property
N-central username (api access)	<input checked="" type="radio"/> N-central username (api access) <input type="radio"/> Select a Property
N-central password (api user)	<input checked="" type="radio"/> N-central password (api user) <input checked="" type="checkbox"/> Show Password <input type="radio"/> Select a Property

These credentials will be needed to retrieve the custom property that is used to store timestamp information between scans (could be replace with a local file containing same if API is not desired)

## Custom Service – Thresholds(sample)


**CUSTOM SERVICE**

**Name:** MSPB LSV Check  
**Description:**

Details | Schedule | **Thresholds**

### STATUS LEGEND

**String Evaluation:** contain

**String value:** default

**If String does not contain {default} display state as:** Normal

**If String does contain {default} display state as:** Warning

### LSV SYNC MESSAGE

**String Evaluation:** contain

**String value:** error

**If String does not contain {error} display state as:** Normal

**If String does contain {error} display state as:** Failed

### LSV SYNC STATUS

<b>Range:</b>	-9,223,372,036,854,775,808	- 9,223,372,036,854,775,807
<b>Normal:</b>	0	- 0
<b>Warning:</b>	1	- 1
<b>Failed:</b>	2	- 2



LSV SELFHEALING TRIGGERED

String Evaluation:

contain

String value:

not triggered

If String does not contain {not triggered} display state as:

Warning

If String does contain {not triggered} display state as:

Normal

LSV DAYS SINCE SELF HEALING TRIGGER

Range:

-9,223,372,036,854,775,808

- 9,223,372,036,854,775,807

Normal:

-1

- 7

Warning:

8

- 14

Failed:

15

- 9223372036854775807

## Step 4 - Service Template

Create service template(s) that include this service for applicable device classes. Sample for Server below, replicate for others as applicable; Servers, Workstations and Laptops.

## Service Template - add service

≡

ADD SERVICE TEMPLATE

Name:

MSPB - lsvCheck - Server

?

Description:

<provide detailed description>

?

Details

Associated Devices

Associated Rules

Device Class: Servers - Windows

SERVICE TEMPLATE SERVICES

Service: MSPB LSV Sync Check

▼

ADD SERVICE

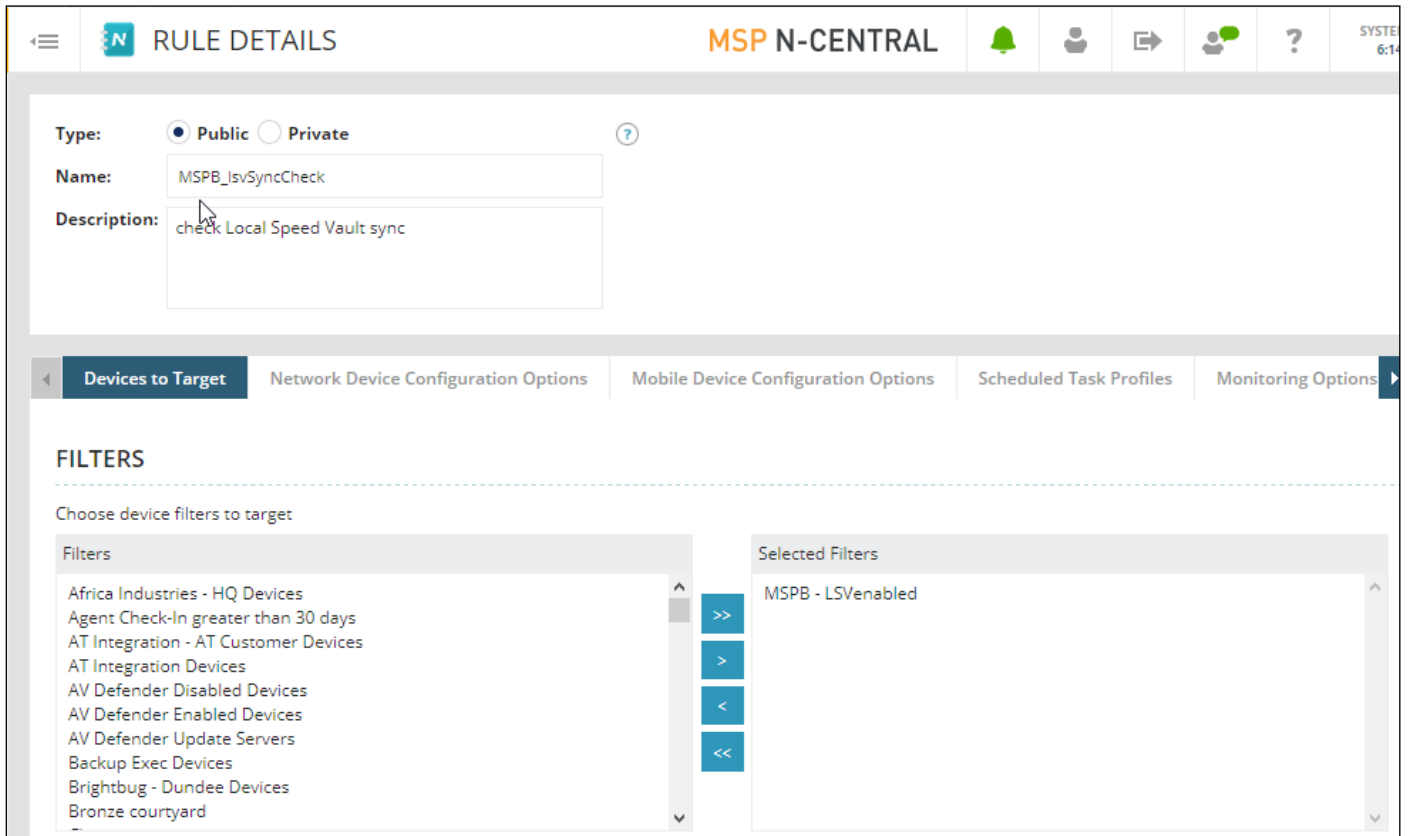
DELETE

Use the filter above to apply this monitor to all MSPB devices using a service template tied to a rule

### Step 5 - Rule

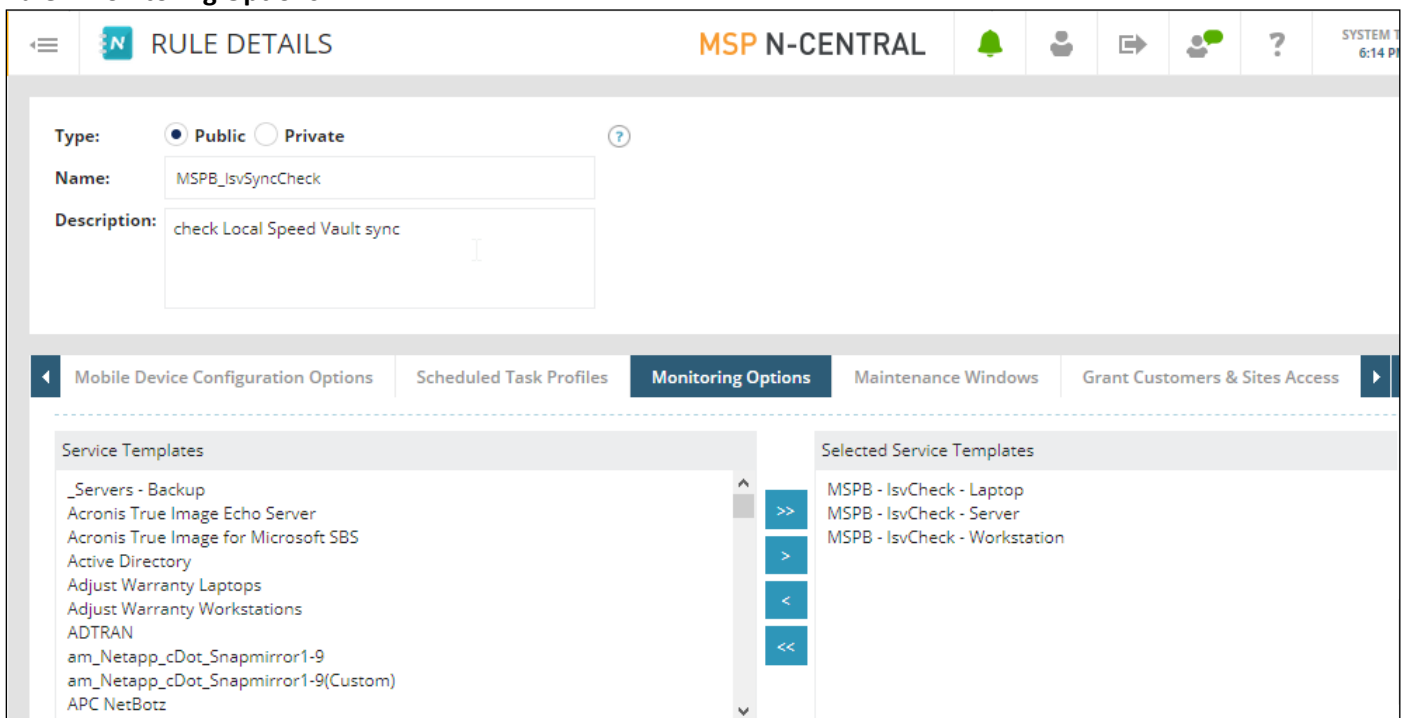
Create a rule to apply the scheduled task profile to all MSPB devices using the previous filter created/available and to apply the monitoring service template(s) created above. Helper screenshots for rule creation:

### Rule - filter(custom)



The screenshot shows the 'RULE DETAILS' page for a rule named 'MSPB - LSVEnabled'. The 'Type' is set to 'Public'. The 'Name' is 'MSPB\_LsvSyncCheck' and the 'Description' is 'check Local Speed Vault sync'. Below the form, there are tabs for 'Devices to Target', 'Network Device Configuration Options', 'Mobile Device Configuration Options', 'Scheduled Task Profiles', and 'Monitoring Options'. The 'Filters' section is active, showing a list of filters on the left and 'Selected Filters' on the right. The 'Selected Filters' list contains 'MSPB - LSVEnabled'.

### Rule - Monitoring Options



The screenshot shows the 'RULE DETAILS' page for a rule named 'MSPB - LSVEnabled'. The 'Type' is set to 'Public'. The 'Name' is 'MSPB\_LsvSyncCheck' and the 'Description' is 'check Local Speed Vault sync'. Below the form, there are tabs for 'Mobile Device Configuration Options', 'Scheduled Task Profiles', 'Monitoring Options', 'Maintenance Windows', and 'Grant Customers & Sites Access'. The 'Monitoring Options' tab is active, showing a list of service templates on the left and 'Selected Service Templates' on the right. The 'Selected Service Templates' list contains 'MSPB - LsvCheck - Laptop', 'MSPB - LsvCheck - Server', and 'MSPB - LsvCheck - Workstation'.

## Post application results

### MSPB – Sample device level Custom Device Properties (CDPs):

Overview	Tools	Monitoring	Asset	Notes	Settings	Remote Control Settings	Reports	
Properties	Local Agent	Monitoring Options	Maintenance Windows	Security Manager	Patch Management	Backup Management	NetPath	Custom Properties
Name	▲▼ Input				▼ Value			
MSPB_ACCOUNT	Text				tam_hyperv-windows_8.1_enterprise			
MSPB_CFG_lastUpdated	Text				07/09/19 13:00 PM			
MSPB_LSV	Text				Enabled			
MSPB_PRODUCT	Text				default			
MSPB_PROFILE	Text				no profile assigned			
MSPB_selfHealingTriggerDate	Text				not triggered			
MSPB_TYPE	Text				Manual			
MSPB_VERSION	Text				19.3.0.19132 Win-x64			

### MSPB – Sample Cloud monitoring metrics (via dashboard)

SOLARWINDS MSP

Backup Dash

Bitlocker Status

Certificates check

Cert server

Device - ESX Hosts

Device - Network Devices

Device - Printers

Device - Probes

Device - Servers

Device - Workstations

Manage - Antivirus

Manage - Backup

Manage - MSPB (All devices)

Manage - MSPB (SA only)

Manage - Patch Status

Netpath

SQL Servers

Weekly Maintenance STATUS

Manage Dashboards

Actions

MANAGE - MSPB (ALL DEVICES)

FILTER

RESET FILTER

CREATE NEW FILTER

Filtering on: (Dashboard filter applied.)

Customer	Site	Remote Control	Tools	Device Name	MSP Backup Status	MSPB Cloud Check	MSPB LSV Check
Courtyard BV	Utrecht			JJOOSSE-LT2			
East End Bake...	Head Office			Sales-Mac-mini.tul.sole...	--		
Fenway Autos	--			SE-EMEA-0022			
Fenway Autos	--			SE-EMEA-0024	--		
J&J Printing	--			12r2-01			
J&J Printing	--			12r2-02			
J&J Printing	--			JROGER-LT5	--		
J&J Printing	--			JSMITH-LT5	--		
J&J Printing	--			SE-NABLE-VC-01	--		
J&J Printing	--			sq2012.selab3.local	--		
J&J Printing	--			Win81VMr7	--		
Muir Associates	--			IntelNUC - HyperV Host	--		

MSP N-CENTRAL

SYSTEM 0.1.2

Description

Value

Thresholds

Status Legend

0-normal,1-warning,2-failure

Normal

If String does not contain default

Warning

If String does contain default

MSPB Cloud Sync Status Message

synchronized

Normal

If String does not contain error

Failed

If String does contain error

MSPB Used Storage

359,163,023,813

Normal

0 - 1,099,511,627,776

Warning

1,099,511,627,776 - 3,074,457,345,618,258,600

Failed

3,074,457,345,618,258,600 - 9,223,372,036,854,775,807

MSPB Cloud Sync Status

0

Normal

0 - 0

Warning

1 - 1

Failed

2 - 2

### MSPB – Sample LSV monitoring metrics (via dashboard)

SOLARWINDS MSP

Backup Dash

Bitlocker Status

Certificates check

Cert server

Device - ESX Hosts

Device - Network Devices

Device - Printers

Device - Probes

Device - Servers

Device - Workstations

Management - Antivirus

Management - Backup

Management - MSPB (All devices)

Management - MSPB (All only)

Management - Patch Status

Netpath

SQL Servers

Weekly Maintenance STATUS

Management Dashboards

Actions

Add/Import Devices

Add Customer

Domain User Management

MANAGE - MSPB (ALL DEVICES)

FILTER

RESET FILTER

CREATE NEW FILTER

Filtering on: (Dashboard filter applied.)

Customer	Site	Remote Control	Tools	Device Name	MSP Backup Status	MSPB Cloud Check	MSPB LSV Check
Fenway Autos	--			SE-EMEA-0024	--	--	--
J&J Printing	--			12r2-01	--		
J&J Printing	--			12r2-02			
J&J Printing	--			JROGER-LT5	--		
J&J Printing	--			JSMITH-LT5	--		
J&J Printing	--			SE-NABLE-VC-01	--		
J&J Printing	--			sq2012.selab3.local	--		
J&J Printing	--			Win81VMr7	--		
Muir Associates	--			IntelNUC - HyperV Host	--		
Muir Associates	--			Server 2019			
Muir Associates	--			Windows 10 - VMWare ...			
SW-SE-Systems	--			catalaie_VM_lisbon			
SW-SE-Systems	--			PKELLY2-LT			

MSP N-CENTRAL

Description	Value	Thresholds
Status Legend	0-normal,1-warning,2-failure	<div>Normal If String does not contain default</div> <div>Warning If String does contain default</div>
LSV Sync Message	synchronized	<div>Normal If String does not contain error</div> <div>Failed If String does contain error</div>
LSV Sync Status	0	<div>Normal 0 - 0</div> <div>Warning 1 - 1</div> <div>Failed 2 - 2</div>
LSV SelfHealing Triggered	not triggered	<div>Normal If String does contain not triggered</div> <div>Warning If String does not contain not triggered</div>
LSV Days Since Self Healing Trigger	-1	<div>Normal -1 - 7</div> <div>Warning 8 - 14</div> <div>Failed 15 - 9,223,372,036,854,775,807</div>

End Note.