

#30 SLA & Compliance Notes

Edited 9/29/2025

- Baseline 99.99% availability SLA across all of its service tiers, but is now providing a higher 99.995% SLA for the business critical or premium tiers in the regions that support availability zones (Should not exceed 52 minutes yearly)
- No additional cost for availability zones
- Azure DNS has 100% SLA, four different DNS servers in different areas and domains
- Azure offers a maximum of 25% service credits when falling below 99%
- Can improve availability of by using availability sets
- Able to track global azure status and components