

# Hunter Lincoln

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## OVERVIEW

Organized and proactive student with a strong work ethic. Has a working knowledge of computer networks and hardware installation and maintenance, with an ability to write and understand python, HTML, and C++. Uses critical thinking and communication skills to solve a wide range of complex problems as a member of a team.

## EDUCATION

**Michigan State University, College of Engineering-** East Lansing, MI

GPA: 3.7

*Bachelor of Science, Computer Engineering*

May 2026 - May 2026

Currently Enrolled: Circuits and Systems II, Digital Logic Fundamentals, Differential Equations, Electrical Engineering Analysis

## EXPERIENCE

**Mercantile Bank-** Grand Rapids, MI

*Summer Intern*

June 2023 - August 2023

- Captured and recorded data into Excel, allowing team members to better analyze data trends
- Installed operating systems on company computers, giving employees access to updated and necessary software
- Prepared training rooms with computer equipment, allowing new hires to be trained on company standard equipment
- Gathered and analyzed property tax data on mortgages before and after closure, reducing customers' mortgage payments by 10-20%

**Maddalena's Catering Company-** Grand Rapids, MI

*Caterer/Server*

May 2022 - June 2023

- Set up tables and banquet rooms with place settings and food displays for various events
- Served kitchen staff in preparation and presentation of food, decreasing time until food was served to guests
- Communicated with other serving staff to allow prompt solutions to any guests' issues

**John Ball Zoo-** Grand Rapids, MI

*IT Assistant*

June 2022 - August 2022

- Resolved both hardware and software issues to allow better guest experiences
- Decreased helpdesk ticket wait times by providing onsite assistance or documentation to aid in remote assistance
- Communicated with the IT team to allow larger issues to be solved in a timely manner
- Assessed network scalability, allowing department heads to accommodate employees and expand department sizes as necessary

## ACADEMIC PROJECTS

**Intro to Engineering Course-** East Lansing, MI

January 2023 - May 2023

- Lead a small team through designing a remote controlled battle bot utilizing LEGO Mindstorms
- Coordinated project timeline to ensure team met deadlines
- Created functionality of a trivia game created in MIT's App Inventor

## SKILLS

Python

Microsoft Office Suite

Customer Service

HTML

Communication

Data Analysis

C++

Problem Solving

Teamwork