

# HOLLY ANNE LIPPER

[PORTFOLIO](#)[EMAIL](#)[GITHUB](#)[LINKEDIN](#)

## SUMMARY

I'm a designer with fresh user experience, interface design, and UX research skills. I have helped grow ideas from the early stages of research into high fidelity prototypes. I am committed to increasing my knowledge of visual design and front-end development. Not much is more exciting than making a compelling design come to life with code. Yet, the most rewarding aspect of this work for me will be building relationships with your users. I am most effective at listening, understanding, and helping others achieve their goals.

## SKILLS

UX DESIGN  
USER STORIES  
LOGOS  
HTML5  
FIGMA  
TEAMWORK

USER RESEARCH  
USER FLOWS  
STYLE GUIDES  
CSS3  
SKETCH  
COMMUNICATION

UX WRITING  
SKETCHES  
MOCKUPS  
JAVASCRIPT  
INVISION  
COLLABORATION

USABILITY TESTING  
WIREFRAMES  
PROTOTYPES  
GITHUB  
PRODUCT DESIGN  
PRESENTATIONS

## PROJECTS

### LOCKET

Created a mobile concept, start to finish, for an understated, personal, and effective productivity tool for women.

### BUSY BUS

Built a simple bus tracker for iPhone by UX research, site architecture, and a minimal visual design. The project culminated in the coding of live mockup.

### WINDER

Designed an audio cloud storage platform for the sharing and collaboration of creative sound recordings.

### BLOC JAMS

Used jQuery to edit an existing codebase for an mp3 player UI. Components include a song list, playback controls and time display.

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## EXPERIENCE

### Customer Service Representative

The Larko Group

Chicago, IL

10/2019 – 1/2020

Resolved customer issues by troubleshooting product assembly, placing warranty orders, and tracking shipments using Zendesk and Magento.

### Publications Coordinator

FMA Communications

Elgin, IL

4/2017 – 3/2019

Project manager for ad placements for six print magazines, e-newsletters, and web ads while writing SOPs, creating copy for e-blasts, and proofreading.

### Contracts Administrator

Canon Solutions America

Schaumburg, IL

9/2013 – 4/2017

Collaborated with a bicoastal team to administer service contracts for photocopiers, solve problems for clients, and complete document reviews.

### Coordinator, Clinical Program Review

Aerotek

Deerfield, IL

6/2012 – 9/2013

Transcribed annual clinical program review meetings for plan approved medications, tracked review status, and facilitated intern onboarding.

## EDUCATION

### Bloc – A Division of Thinkful

UX Design Certificate

2019

### University of Illinois, Chicago

BA Music

1998