# ISOM5610 Project

#### Team 1

#### 14 December 2018

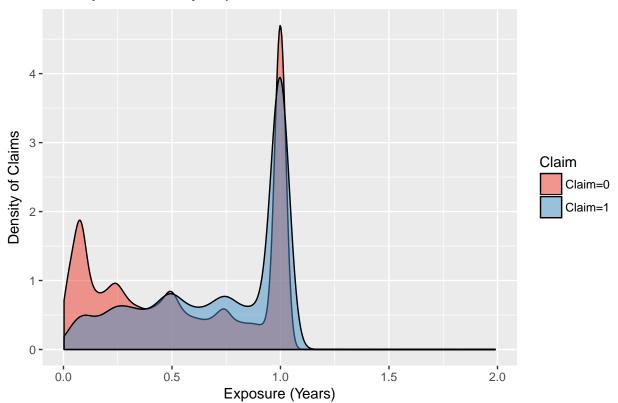
```
setwd("~/MSBA/ISOM5610/final")
claim <- read.table("Claim.csv", sep = ",", header = TRUE)</pre>
str(claim)
## 'data.frame':
                    412412 obs. of 10 variables:
   $ PolicyID : int 1 2 3 4 5 6 7 8 9 10 ...
             : int 0000000000...
## $ Claim
## $ Exposure : num 0.09 0.84 0.52 0.45 0.15 0.75 0.81 0.05 0.76 0.34 ...
              : Factor w/ 12 levels "d", "e", "f", "g", ...: 4 4 3 3 4 4 1 1 1 6 ...
   $ Power
## $ CarAge : int 0 0 2 2 0 0 1 0 9 0 ...
## $ DriverAge: int 46 46 38 38 41 41 27 27 23 44 ...
##
   $ Brand
              : Factor w/ 7 levels "Fiat", "Japanese (except Nissan) or Korean",..: 2 2 2 2 2 2 2 1 2
##
   $ Gas
               : Factor w/ 2 levels "Diesel", "Regular": 1 1 2 2 1 1 2 2 2 2 ...
               : Factor w/ 10 levels "R11", "R23", "R24",...: 9 9 5 5 6 6 9 9 5 1 ...
   $ Density : int 76 76 3003 3003 60 60 695 695 7887 27000 ...
claim <- claim[-1]</pre>
summary(claim)
##
        Claim
                         Exposure
                                             Power
                                                              CarAge
                                                :95538
##
   Min.
          :0.00000
                      Min.
                           :0.002732
                                         f
                                                         Min.
                                                                : 0.000
##
   1st Qu.:0.00000
                      1st Qu.:0.200000
                                                :91050
                                                         1st Qu.: 3.000
                                         g
   Median :0.00000
                      Median :0.530000
                                                :76863
                                                         Median : 7.000
                                         е
  Mean
         :0.03548
                      Mean :0.560810
                                                :67889
                                                         Mean
                                                               : 7.533
##
   3rd Qu.:0.00000
                      3rd Qu.:1.000000
                                                :26650
                                                         3rd Qu.: 12.000
##
   Max.
           :1.00000
                      Max. :1.990000
                                         i
                                                :18002
                                                         Max.
                                                                :100.000
##
                                         (Other):36420
##
     DriverAge
                                                   Brand
         :18.00
##
  Min.
                    Fiat
                                                      : 16691
                    Japanese (except Nissan) or Korean: 78898
##
   1st Qu.:34.00
  Median :44.00
                   Mercedes, Chrysler or BMW
##
                                                      : 19248
  Mean
          :45.32
                    Opel, General Motors or Ford
                                                      : 37330
##
   3rd Qu.:54.00
                    Renault, Nissan or Citroen
                                                       :217822
##
   Max.
           :99.00
                    Volkswagen, Audi, Skoda or Seat
                                                       : 32575
##
                    other
                                                         9848
##
         Gas
                         Region
                                         Density
   Diesel :205559
                                                  2
##
                     R24
                            :160392
                                      Min.
                                      1st Qu.:
##
   Regular:206853
                     R11
                            : 69603
                                                 67
##
                     R53
                            : 42047
                                      Median :
                                               287
##
                     R52
                            : 38675
                                      Mean : 1983
##
                     R72
                            : 31263
                                      3rd Qu.: 1408
##
                     R31
                            : 27219
                                             :27000
                                      Max.
                     (Other): 43213
sum(is.na(claim)) # check missing value
```

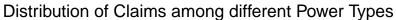
## [1] 0

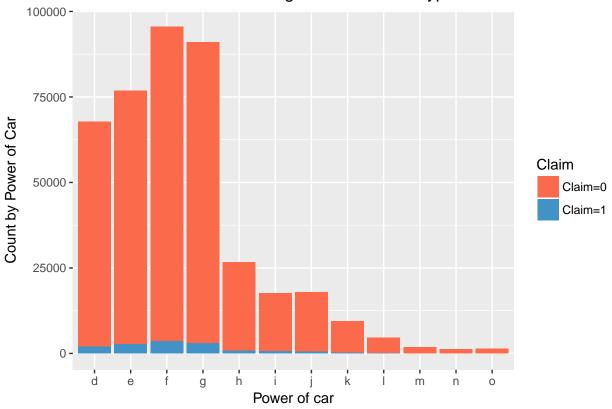
```
summary(claim$Power)
                                h
                                                   k
                                                         1
                                      i
                          g
                                             j
## 67889 76863 95538 91050 26650 17589 18002 9521 4673 1829 1303 1505
summary(claim$Region)
                                                                 R72
##
      R11
             R23
                     R24
                            R25
                                   R31
                                           R52
                                                  R53
                                                         R54
                                                                        R74
    69603
            8773 160392 10870 27219 38675
                                               42047
                                                       19015
                                                               31263
                                                                       4555
avg_power <- data.frame(sapply(split(claim$Claim$Power),mean))</pre>
# colnames(avg_power) <- 'avg'</pre>
# avg_power$Power <- rownames(avg_power)</pre>
avg_brand <- sapply(split(claim$Claim$Claim$Brand),mean)</pre>
avg_region <- sapply(split(claim$Claim$Claim$Region),mean)</pre>
## this chunk calculate average values in different categories
```

There is no missing value. Claim: binary. Power: 12 categories. Brand:7 categories. Gas: binary. Region: 10 regions.

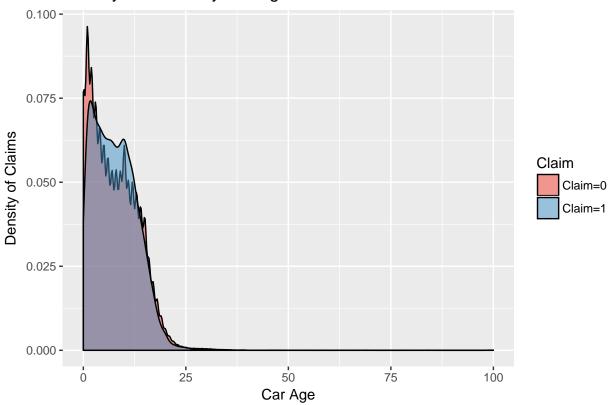
# Density of Claims by Exposure



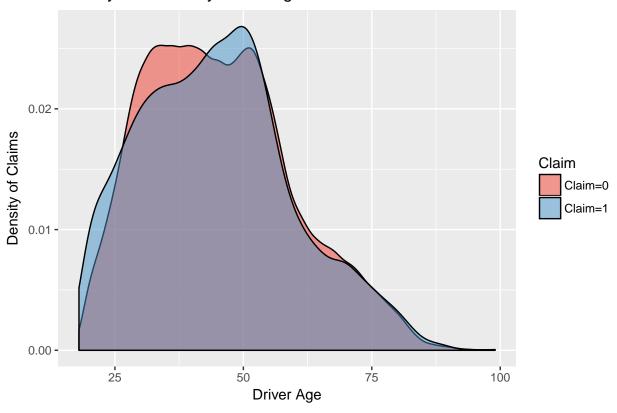




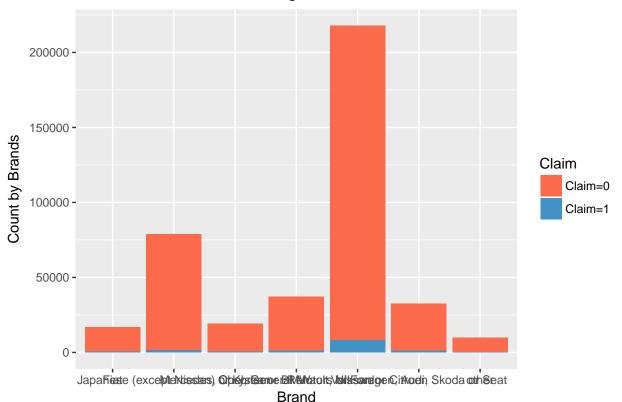
# Density of Claims by Car Age



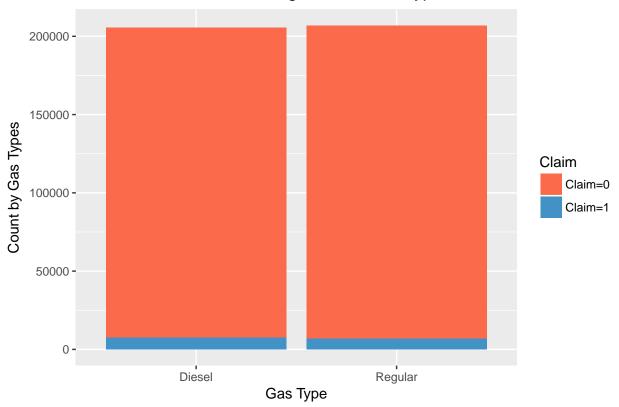
# Density of Claims by Driver Age



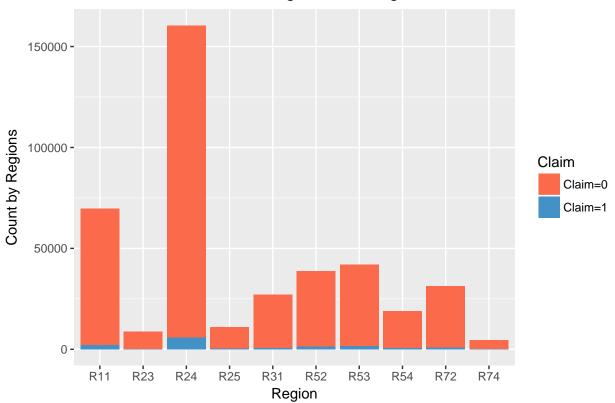
### Distribution of Claims among different Brands



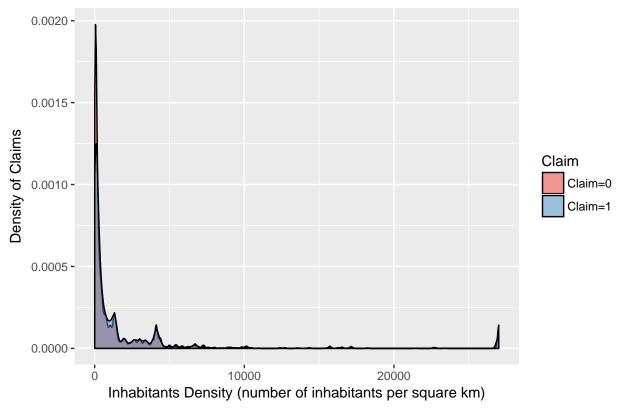
# Distribution of Claims among different Gas Types



### Distribution of Claims among different Regions







```
# check inter-correlation between non-categorical variables
claim1<-claim[c(2,4,5,9)]
library(corrplot)</pre>
```

```
## corrplot 0.84 loaded
corrplot.mixed(cor(claim1), upper = "ellipse", lower.col = "black")
```



```
# check relationship between categorical variables
attach(claim)
r1 <- ggplot() +
  aes(x = Brand, color = Power, group = Power, y = Claim) +
  stat_summary(fun.y = mean, geom = "point") +
  stat_summary(fun.y = mean, geom = "line") + ggtitle('Brand:Power')+
  theme(axis.text.x = element_text(angle = 20, hjust = 1,size=8))
r2 <- ggplot() +
  aes(x = Brand, color = Gas, group = Gas, y = Claim) +
  stat_summary(fun.y = mean, geom = "point") +
  stat_summary(fun.y = mean, geom = "line") + ggtitle('Brand:Gas')+
  theme(axis.text.x = element text(angle = 20, hjust = 1,size=8))
r3 <- ggplot() +
  aes(x = Brand, color = Region, group = Region, y = Claim) +
  stat_summary(fun.y = mean, geom = "point") +
  stat_summary(fun.y = mean, geom = "line") + ggtitle('Brand:Region')+
  theme(axis.text.x = element_text(angle = 20, hjust = 1,size=8))
r4 <- ggplot() +
  aes(x = Region, color = Gas, group = Gas, y = Claim) +
  stat_summary(fun.y = mean, geom = "point") +
  stat_summary(fun.y = mean, geom = "line") + ggtitle('Region:Gas')
```

```
r5 <- ggplot() +
  aes(x = Region, color = Power, group = Power, y = Claim) +
  stat summary(fun.y = mean, geom = "point") +
  stat_summary(fun.y = mean, geom = "line") + ggtitle('Region:Power')
r6 <- ggplot() +
  aes(x = Power, color = Gas, group = Gas, y = Claim) +
  stat_summary(fun.y = mean, geom = "point") +
  stat_summary(fun.y = mean, geom = "line") + ggtitle('Power:Gas')
library(gridExtra)
grid.arrange(r1, r2, r3, r4, r5, r6, nrow = 3, ncol=2)
                                                                                 Gas
                                                        Brand:Gas
        Brand:Power
                                                                                  Diesel
                                                                                    Regular
                       roen Seat other
                                     Region
                                       - R23
                  Brand
                                                                Brand
                                       ► R24
                                       ► R25
                                                        Region:Gas
        Brand:Region
                                                  0.045 -
                                        - R31
                                                                                 Gas
                                                  0.040 -
                                                ain
                                                  0.035 -
                                                                                  Diesel
                                      Power
                                                  0.030 -
                                               Ō 0.025
                                                                                     Regular
                                                  0.020 -
                                                        R1R2R2R2R3R5R5R5R7R74
                                                               Region
                  Brand
         Region:Power
                                                       Power:Gas
                                                  0.05
                                                                                 Gas
   0.075 -
                                               0.04
E0.03
Claim
   0.050 -
                                                                                  Diesel
   0.025
                                                                                     Regular
                                                  0.02 -
    0.000 -
         R1R2\R2\R2\R3\R5\R5\R5\R7\R74
                                                        defghijklmno
                  Region
                                                               Power
# geographical plot of claim %
# library(dplyr)
# claim_by_region <- tapply(claim$Claim, claim$Region, sum)
# count_by_region <- summary(claim$Region)</pre>
# regionID <- names(count_by_region)</pre>
# regionIdx <- sub('.', '', regionID)</pre>
# Sys.setlocale('LC_ALL', 'French')
# library(readxl)
# url1<-'https://insee.fr/fr/statistiques/fichier/1893198/estim-pop-dep-sexe-gca-1975-2018.xls '
```

```
# tempdb <- tempfile()</pre>
# download.file(url1, tempdb, mode="wb")
# raw_db <- as.data.frame(read_excel(path = tempdb, range="2018!A6:B101", col_names=FALSE))</pre>
\# names(raw\_db) \leftarrow c("RIdx", "RName")
# region_table <- data.frame(regionID=regionID,</pre>
                              regionName=raw_db$RName[match(regionIdx, raw_db$RIdx)],
                              regionCount=count_by_region,
#
#
                               regionClaim=claim_by_region,
#
                               regionClaimPct=claim_by_region/count_by_region*100
#
# library(maps)
# france_map <- map_data("france")</pre>
# claim_map < -merge(france_map, region_table, by.x = "region", by.y = "regionName", all.x = TRUE)
# claim_map <- arrange(claim_map, group, order)</pre>
\# ggplot(claim\_map, aes(x = long, y = lat, group = group, fill = regionClaimPct)) +
     geom_polygon(colour = "white")+
     labs(title="Claim Rate (\%) by Region", fill = "Claim Rate \n(\%)") +
#
#
     scale_fill_viridis_c() +
# theme void()
```

#### Try to fit

```
fit.full <- glm(Claim~.,family=binomial,data = claim) ## this one with default link func
summary(fit.full)
##
## Call:
## glm(formula = Claim ~ ., family = binomial, data = claim)
## Deviance Residuals:
                10
                    Median
                                  ЗQ
                                          Max
      Min
## -0.7432 -0.3130 -0.2491 -0.2050
                                       3.0881
## Coefficients:
##
                                            Estimate Std. Error z value
## (Intercept)
                                          -3.585e+00 6.208e-02 -57.740
## Exposure
                                           1.195e+00 2.623e-02 45.557
## Powere
                                           7.988e-02 3.024e-02
                                                                2.641
## Powerf
                                           1.052e-01 2.948e-02
                                                                 3.570
## Powerg
                                           7.115e-02 2.928e-02
                                                                 2.430
## Powerh
                                           1.024e-01 4.186e-02
                                                                2.446
## Poweri
                                           2.131e-01 4.603e-02 4.629
                                           1.956e-01 4.726e-02
## Powerj
                                                                 4.138
## Powerk
                                           2.531e-01 6.010e-02
                                                                 4.212
                                           1.328e-01 8.960e-02 1.483
## Powerl
## Powerm
                                           1.648e-01 1.273e-01 1.294
## Powern
                                           1.732e-01 1.506e-01 1.151
## Powero
                                           2.242e-01 1.498e-01
                                                                 1.497
                                          -1.064e-02 1.686e-03 -6.311
## CarAge
                                          -7.203e-03 6.191e-04 -11.635
## DriverAge
```

```
## BrandJapanese (except Nissan) or Korean -4.645e-01 4.919e-02 -9.442
## BrandMercedes, Chrysler or BMW
                                           -6.532e-03 5.701e-02 -0.115
## BrandOpel, General Motors or Ford
                                            6.876e-02 4.812e-02
                                                                    1.429
## BrandRenault, Nissan or Citroen
                                           -6.456e-02 4.211e-02
                                                                  -1.533
## BrandVolkswagen, Audi, Skoda or Seat
                                            1.984e-02 4.938e-02
                                                                    0.402
## Brandother
                                           -6.564e-02 6.687e-02
                                                                  -0.982
## GasRegular
                                           -8.982e-02 1.850e-02
                                                                  -4.856
## RegionR23
                                           -2.666e-01
                                                       7.747e-02
                                                                  -3.441
## RegionR24
                                           -7.121e-02 3.374e-02
                                                                  -2.110
## RegionR25
                                           -3.716e-02 5.891e-02
                                                                  -0.631
## RegionR31
                                           -6.040e-02 4.556e-02
                                                                  -1.326
## RegionR52
                                           -1.401e-02 4.008e-02
                                                                   -0.350
## RegionR53
                                           -1.625e-02 3.933e-02
                                                                  -0.413
                                                                    0.563
## RegionR54
                                            2.729e-02 4.849e-02
                                           -7.362e-02 4.402e-02
## RegionR72
                                                                  -1.672
## RegionR74
                                            1.404e-01
                                                       8.356e-02
                                                                    1.680
                                            1.487e-05 2.146e-06
## Density
                                                                    6.932
##
                                           Pr(>|z|)
## (Intercept)
                                            < 2e-16 ***
## Exposure
                                            < 2e-16 ***
## Powere
                                           0.008260 **
## Powerf
                                           0.000357 ***
## Powerg
                                           0.015080 *
## Powerh
                                           0.014446 *
## Poweri
                                           3.68e-06 ***
## Powerj
                                           3.51e-05 ***
## Powerk
                                           2.53e-05 ***
                                           0.138192
## Powerl
## Powerm
                                           0.195543
## Powern
                                           0.249869
## Powero
                                           0.134409
## CarAge
                                           2.77e-10 ***
## DriverAge
                                            < 2e-16 ***
## BrandJapanese (except Nissan) or Korean < 2e-16 ***
## BrandMercedes, Chrysler or BMW
                                           0.908787
## BrandOpel, General Motors or Ford
                                           0.153009
## BrandRenault, Nissan or Citroen
                                           0.125280
## BrandVolkswagen, Audi, Skoda or Seat
                                           0.687900
## Brandother
                                           0.326302
## GasRegular
                                           1.20e-06 ***
## RegionR23
                                           0.000579 ***
## RegionR24
                                           0.034817 *
## RegionR25
                                           0.528118
## RegionR31
                                           0.184926
## RegionR52
                                           0.726691
                                           0.679464
## RegionR53
## RegionR54
                                           0.573653
## RegionR72
                                           0.094449 .
## RegionR74
                                           0.092947 .
## Density
                                           4.15e-12 ***
## ---
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
##
## (Dispersion parameter for binomial family taken to be 1)
```

```
##
## Null deviance: 126452 on 412411 degrees of freedom
## Residual deviance: 123394 on 412380 degrees of freedom
## AIC: 123458
##
## Number of Fisher Scoring iterations: 6
```

brand and region should be recategorized, the other 6 predictors should be significant.