



Pipeline Damage Prevention Regulations

What people living and working near pipelines need to know

The damage prevention regulations help keep people, the environment, and pipelines safe. It is important to know about:

- The Prescribed Area and the steps to take when working in this area
- Which activities require the company's written consent prior to starting the activity



What do I need to do in the planning stages of my activity?

1. Contact the pipeline company to obtain written consent
2. Make a locate request to a One-Call Notification Centre (clickbeforeyoudig.com) at least three working days before your activity begins. For vehicle crossings, contact the pipeline company directly
3. Get written safety practices from the pipeline company that are to be followed during your activities
4. If you are not doing the work yourself, inform those doing the work on your behalf of their responsibilities and the safety practices that are to be followed



What happens when I make a locate request to a One-Call Notification Centre?

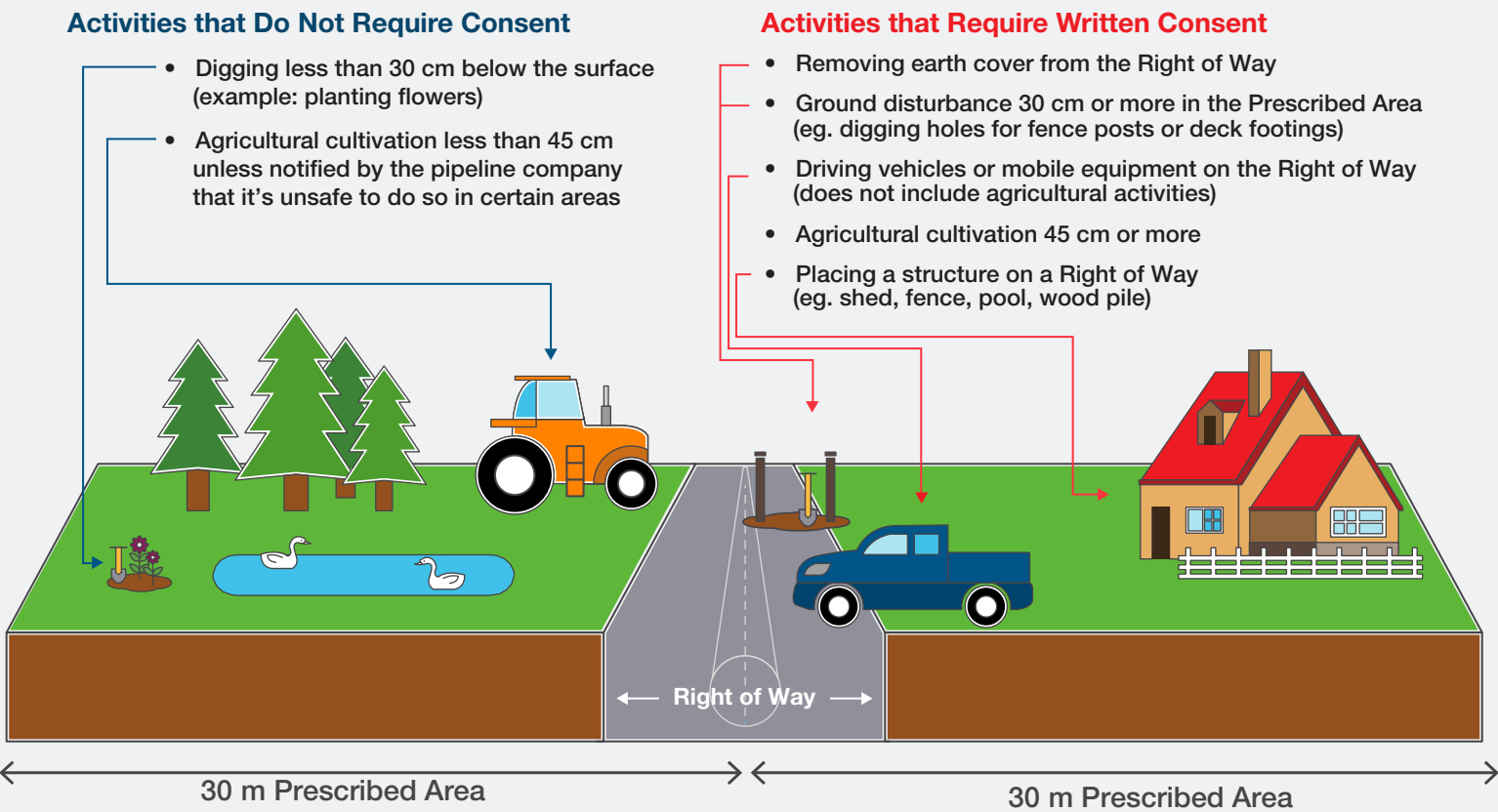
1. The notification centre will:
 - Send a notification to the pipeline company about your activity
2. The pipeline company is required to:
 - Confirm and mark the location of the pipe within 3 business days or a mutually convenient time, provide written safety practices, and explain the meaning of the markings



What if the person who proposed the activity and the pipeline company disagree?

- Either party can contact the CER for assistance
- The CER offers an Alternative Dispute Resolution service which is a voluntary and no-cost way for those involved to resolve disputes

What do I need to know about working in the Prescribed Area? The Prescribed Area is 30 m measured on both sides from the centreline of the pipe and includes the Right of Way



Please note that this information sheet is not intended to replace the Pipeline Damage Prevention Regulations.

To learn more:

Please call 1-800-899-1265 and ask to speak to an Operations Inspector about Damage Prevention, email us at DPInfo@cer-rec.gc.ca, or visit our website at www.cer-rec.gc.ca and search for Damage Prevention.

