



File OF-Surv-OpAud-P749-2016-2017 01
26 June 2017

Mr. Mick Dilger
President & Chief Executive Officer
Pembina Energy Services Inc. and Pouce Coupé Pipe Line Ltd.
Suite 4000, 585 – 8th Ave S.W.
Calgary, AB T2P 1G1
Email: [REDACTED]

Dear Mr. Dilger:

**National Energy Board Approval of Pembina Pipeline Corporation (Pembina)
Revised Corrective Action Plan (CAP) developed in response to the
2017 Audit of Pembina's Investigation and Reporting Incidents and Near Misses**

The National Energy Board (NEB or Board) hereby approves Pembina's revised CAP as submitted by letter dated 9 June 2017 in response to the findings identified in the Board's audit of Pembina's Investigation and Reporting Incidents and Near Misses. Based on its assessment, the Board is of the view that, if implemented using the methodologies and timelines described, Pembina's CAP will address the non-compliances noted in the audit.

The CAP Review Process

Over the next few months, the NEB will review the documents and deliverables as outlined by Pembina's CAP. Each finding will be considered resolved when all of the deficiencies as described in the report have been addressed in accordance with the legal requirements, the commitments and the actions described in the CAP. Implementation Assessment meetings will be organized to discuss actions taken.

The Board will make the CAP public and will continue to monitor and assess all of Pembina's corrective actions until they are fully implemented. The Board will also continue to monitor the implementation and effectiveness of Pembina's investigation and reporting incidents and near-misses through targeted compliance verification activities as a part of its on-going regulatory mandate.

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Pembina's representative [REDACTED] has been copied on this letter. She will be contacted by the Lead Auditor, Darryl Pederson to arrange the document review for the CAP. If you require any further information or clarification, please contact the Lead Auditor, at 403-461-9953.

Yours truly,

Original signed by L. George for

Sheri Young
Secretary of the Board

[REDACTED]