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All National Energy Board Regulated Companies

Pipeline Performance Measures 2014 Data Report

The National Energy Board (Board) is pleased to provide you with the second year of annual pipeline company reporting on performance measures. This report is now available on the Board website at <http://www.neb-one.gc.ca/sftnvrnmnt/sft/pplnprfrmncmsr/index-eng.html>.

The Board recognizes that trending of this information will be possible once more annual data is available. However, there are indications that there is a high rate of achievement of planned activities. In addition, the data on activities conducted provides a good picture of the degree of effort applied to safely operate pipelines. The average measures provide useful benchmarks against which your company can assess its own performance.

Board-regulated pipeline companies are expected to continually improve their safety performance. If you have not already done so, I encourage you to integrate the measures in this report with your own measures within your management system. This will provide you with even more information to annually evaluate effectiveness in meeting company goals, objectives and targets. A comprehensive set of measures also informs employees on the performance being measured, and allows for the results to be tracked over time to contribute to continual improvement in operations and a more positive safety culture.

If you have any questions on the report or the Boards requirements please contact Alan Pentney, Technical Leader, Engineering at 403-299-3726 or via email at alan.pentney@neb-one.gc.ca.

Yours sincerely,

Original signed by C. Peter Watson

C. Peter Watson, P. Eng. FCAE
Chair and CEO

Enclosure