

HIMA MADHAVAN

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HIGHLIGHTS OF QUALIFICATIONS

- Rapidly able to grasp new concepts and information to ensure the task is completed properly
- Conflict resolution and problem-solving skills gained from customer service work
- Solid organizational and project management skills; ability to resolve issues through completion
- Leadership, interpersonal communication, and collaboration skills gained from working on a small team

SUMMARY OF TECHNICAL QUALIFICATIONS

OPERATING SYSTEMS

- Windows, Unix, Linux, VirtualBox, MacOS

NETWORKING

- Design, configuration, and troubleshooting of LAN, WAN, Cloud and Wireless systems

PROGRAMMING LANGUAGES

- Python, Java

WEB DEVELOPMENT

- HTML, CSS, Javascript

DATA SCIENCE AND STORAGE

- SQL

DEVELOPMENT MANAGEMENT TOOLS

- Git, Github

CONTENT CREATION TOOLS

- Microsoft Office

EDUCATION

Bachelor of Science in Computer Science

Lewis University, Romeoville, IL

Minor: History

Expected: May 2025

GPA: 3.32

PROJECTS

Choose Your Own Adventure: Project at Lewis University

- Developed a website "choose your own adventure" game utilizing HTML, CSS, and Javascript

Rock Paper Scissors Game: Project at Lewis University

- A rock paper scissors game developed with Python that enables the user to jump into a classic game with a random player

EXPERIENCE

Baker

Meijer, Bolingbrook, IL

June 2022 - December 2022

- Compiled with health and safety codes to protect staff and customers
- Collaborated with team members to complete tasks and maintain smooth operations
- Managed customer service operations, including taking orders and resolving complaints
- Resolved concerns with a positive approach and constructive strategies

Cashier

April 2019 - February 2022

A1 Indian Groceries, Westmont, IL

- Built relationships with customers to increase repeated business
- Maintained a warm welcoming environment to ensure customer satisfaction
- Operated cash register for various transactions with excellent accuracy