

<div><div>a1qa</div><div>Software Testing Company</div></div>	
Smoke test:	Unacceptable
Acceptance test:	Low
Found issues:	33
Top severity issues	
ID	Severity
<a href="#">QATC-807490</a>	• Critical
<a href="#">QATC-805836</a>	• Critical
<a href="#">QATC-805640</a>	• Critical
<a href="#">QATC-808882</a>	• Major
<a href="#">QATC-808835</a>	• Major
Testing environment	
Operating system:	Android version 13
Browser:	N/A
Recommendations	
<ul style="list-style-type: none"><li>Fix the problems with Improved visibility and accessibility of help and settings sections(<a href="#">QATC-809034</a>);</li><li>Fix the problems with There is no 'Select all' and 'Unselect all' option(<a href="#">QATC-809181</a>);</li></ul>	
Company:	A1QA
QA manager:	Dalia Dzhaafar
QA Intern:	Manajir Hassan

Additional information	
Testing dates:	06.19.2023 - 07.10.2023
Time spent:	36 hours

# Get Personal Voicemail

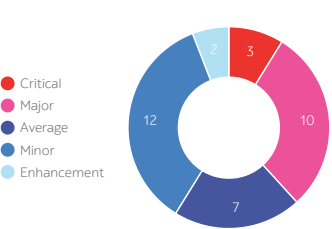
Product version: 1.0

## General quality analysis

The overall quality of the application can be estimated as **Low**. The total number of defects is **33**. Functional defects prevail,**3** of them have the Critical severity, **10** defects gain the Major severity and **7** of them have the Average severity. The majority of defects is opened for scetion"[Greetings](#)" ,"[Quick Status](#)" and "[Settings](#)". A detailed quality analysis is presented below.

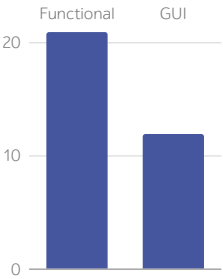
## Detailed quality analysis

The total number of defects by severity



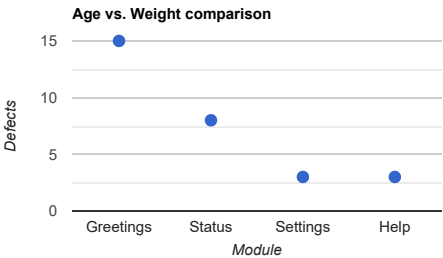
The chart shows the statistics of defects by the degree of the negative impact they have on the application. Almost **(39.39%)** of issues have [Critical](#) and [Major](#) severity. [Minor](#) **(36.36%)** defects prevail.

The total number of defects by types



The chart presents the ratio of defects by types. For **Functional and GUI** [21 and 12 issues found](#).

The total number of defects by Section



The chart represents defects quantity on separate Section.The majority of issues actual in "**Greetings**" Section (**15**) in "**Quick Status**" Section (**8**), in "**Settings**" Scetion (**3**) and in "**Help**" Scetion (**3**).

## Quality of separate Section

Section	Quality	Comments
Greetings	• Low	The quality of this section can be estimated as low. Fifteen defects were found here. The severity of these defect are critical,major,average and minor.The issue ( <a href="#">QATC-805836</a> ) Greeting Voicemail: Greeting voicemail is not playing on the recipient side.And another notable defect.( <a href="#">QATC-801931</a> )Greeting Voicemail Overlap: Receiver side: Greeting voicemail plays during ongoing conversation on the receiver's side.One of defect is have critical severity and another one have major severity.
Quick Status	• Low	The quality of the section is estimated to be Low. In this section, Eight defects were found here.One of them are Critical,One of them are average, four of them are major and rest of them are minor severity, Misdirected Greeting Message Playback: Quick Status: A greeting message plays on the caller's side instead of the recipient's side( <a href="#">QATC-805640</a> ).Quick Status: Voicemail continues playing on receiver side after user cut the phone call ( <a href="#">QATC-808882</a> ).On of them are critical and another defects have major severity.
Settings	• Low	In general, the quality of the module can be estimated as Low.The overall number of defects in this module is three. One of them has priority major,two of them are minor. One of the important defect is Purchase Link: Incompte redirect to payment method( <a href="#">QATC-805608</a> ),Another important defect is, Inconsistent time display: Time before greeting: Set greeting time fails to reflect user input always shows 5seconds ( <a href="#">QATC-808839</a> ).One has a major severity, and another one is minor.
Help	• Medium	The quality of the module can be estimated as medium. Three defect are found here. One of the defect has average severity, rest of them are minor. The average defect is Inaccurate Help Section Content: Misalignment with Specifications ( <a href="#">QATC-805937</a> ).
Installation	• High	The quality of this section can be estimated as high. The overall number of defects in this module is only one. That on defect has minor severity. The Minor GUI defect is, Installation: Application Name: Showing 'Get Personal' instead of 'Voicemail'( <a href="#">QATC-805755</a> ).
Trial	• Low	The module's quality can be rated as Low in overall.The total number of defects in this module is four. One of them has priority: critical and major; two of them are of average severity. One of the important defect is Trial Expiration Message: The expiration message is not displayed prompting the purchase of the premium version( <a href="#">QATC-807490</a> ),Another important defect is: Option Bypass: Allowing entry to the application without selecting free trial or premium version link( <a href="#">QATC-808802</a> ).One has a Critical severity, and another one is major.

