Hannah Joyce

Front-end Developer

(417) 350-3091 ● Yorktown, VA ● hmariejoyce@gmail.com

Portfolio: www.hannahmariejoyce.com
LinkedIn: https://www.linkedin.com/in/hannah-marie-joyce/
SheCodes Profile: https://www.shecodes.io/graduates/53646-hannah-joyce

CAREER OBJECTIVE

Creative and detail-oriented professional seeking an entry-level development position. My experience includes 16 years of customer service, and 9 in the healthcare industry. Seeking a career change after completing coding and web development workshops, which strengthened my desire to enter into the challenging and changing field of tech.

TECHNICAL SKILLS

HTML/CSS | JavaScript | GitHub | Bootstrap | API Integration |VS Code | WordPress | React | Responsive Design

CERTIFICATIONS

Front-end Developer	*SheCodes – Matt Delac*	April 2023
Advanced Responsive Web Development	*SheCodes – Matt Delac*	April 2023
Advanced React Development	*SheCodes – Matt Delac*	April 2023
React Development	*SheCodes – Matt Delac*	March 2023
Advanced Web Development	*SheCodes – Matt Delac*	October 2022
Web Development	*SheCodes – Matt Delac*	October 2022
Introduction to Web Development	*SheCodes – Matt Delac*	October 2022
Introduction to Coding	*SheCodes – Matt Delac*	August 2022

JOB EXPERIENCE

Substitute Teacher   October 2022 - Present
York County School District | Yorktown, VA

- Taught lessons in Coding, English, French, Science, Social Studies and Career Investigations.
- Monitored students while lead teacher was out.
- Completed feedback and any additional training required.

Care Manager   July 2022- September 2022
IQVIA | Yorktown, VA

- Verified pharmacy benefits and eligibility by phone for an average of six patients a day.
- Received inbound and made outbound calls to patients explaining benefit coverage.
- Discussed financial assistance and copay assistance programs.

Insurance Verification Specialist   July 2020 – July 2022
CoxHealth | Springfield, MO

- Verified insurance coverage and benefits with insurance companies by phone and insurance websites.
- Provided insurance education to departmental teams creating resources to provide quick access support.
- Created and updated weekly the Standard Operating Procedures for Insurance Verification role.

Contract Resolution Specialist   November 2019 - April 2020
CoxHealth | Springfield, MO

- Completed facility insurance contracting applications as they expired for our six hospitals and eighty clinic health system, obtaining appropriate documentation.
- Produced quarterly and weekly network bulletins on policies and distributed the bulletins among network.
- Researched insurance policies, including Medicare and Medicaid, to help physician claim issues.