

Hannah McCullough

mccullough.hannah@outlook.com | (602) 903-0852 | [GitHub](#)

SOFTWARE ENGINEER

Innovative full-stack software engineer with skills in building applications & APIs with a user-experience approach, along with technical project management. Having a curious mind & a background in customer service, management, & athletics, I bring strong skills in client relations, collaboration, & leadership.

SKILLS

JavaScript, React, RESTful APIs, Node, TypeScript, Python, HTML, CSS, Project Management, Jira, Banking, Rocketlane, P&C Insurance, Microsoft, MongoDB, Rails, Git, DataDog, Microservices, Bootstrap

PROFESSIONAL EXPERIENCE

Freelance

Phoenix, AZ

Web Developer/Project Manager

01/2018 – Present

- Currently developing a full-stack application with extensive user capabilities and public property data utilizing React, JavaScript, TypeScript, Rails, & Active Record
- Providing strong project management skills in planning & documenting project tasks resulting in development progression
- Modeled custom database schema and REST API with Ruby on Rails, Active Record, & PostgreSQL
- Utilized Auth & bcrypt to authenticate user login and authorize user functionality based on user type

Synapse Financial Technologies

San Francisco, CA (remote)

Software Engineer II

07/2022 – 10/2023

- Served as team lead providing technical guidance, mentorship, and knowledge to teammates
- Provided consistent results via strong program design & management skills utilizing Jira & Rocketlane
- Successfully managed technical implementation projects by eliminating blockers, evolving project process, & ensuring on-time deliverables
- Implemented client-direct requests, quick turnaround feature enhancements in Python RESTful APIs
- Improved cross-team processes by providing feedback and alternative solutions to leadership, which positively impacted client experience integration changes
- Managed internal & external developer documentation in Confluence that provided a deeper understanding of the technical side of the products & implementations

USAA

Phoenix, AZ

Insurance Professional I

09/2018 – 11/2021

- Served as a department facilitator in the Pulse initiative by communicating employee feedback & innovation to executives
- Regularly facilitated team meetings, resulting in an overall increase in team metrics

EDUCATION

Saint Francis University/

Lake Erie college

08/2010 - 05/2014

Bachelor of Arts in Psychology

Athlete

Scottsdale Community College

08/2018 - 12/2022

Associates in Applied Science -

- Web Development

- Web Design

Flatiron School

11/2021 - 03/2022

Certificate

Full-Stack Software Engineering