Hannah McCullough

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SOFTWARE ENGINEER

Innovative full-stack software engineer with skills in building applications & APIs with a user-experience approach. With a curious mind and a background in customer service, management, and athletics, I bring strong skills in client relations, collaboration, and leadership.

SKILLS

Python, JavaScript, React, RESTful APIs, Node, Content Management Systems, MongoDB, Ruby on Rails, Java, Postman, Git, HTML, CSS, DataDog, Microservices, Bootstrap, Docker, AWS, SQLite, Jira

PROFESSIONAL EXPERIENCE

Synapse Financial Technologies   *San Francisco, CA (remote)*
Software Engineer II   *07/2022 – 10/2023*

- Served as team lead providing technical guidance, mentorship, and knowledge to teammates
- Implemented client direct requests, quick turnaround feature enhancements in Python RESTful APIs
- Used strong troubleshooting and bug resolution abilities to quickly rectify production API issues using DataDog, EKS, and Postman
- Managed internal & external developer documentation in Confluence that provided a deeper understanding of the technical side of the products & implementations
- Provided consistent results via strong program design & management skills utilizing Jira & LucidChart
- Improved cross-team processes by providing feedback and alternative solutions to leadership, which positively impacted client experience

Freelance   *Phoenix, AZ*
Web Developer/Designer   *01/2018 – 07/2022*

- Modeled custom database schema and REST API with Ruby on Rails, Active Record, & Postgres
- Utilized Auth & bcrypt to authenticate user login and authorize user functionality based on user type
- Designed websites for small businesses using content management systems with enhanced UI/UX, resulting in increased traffic and leads

USAA   *Phoenix, AZ*
Insurance Professional I   *09/2018 – 11/2021*

- Served as a department facilitator in the Pulse initiative by communicating employee feedback & innovation to executives
- Regularly facilitated team meetings, which resulted in an overall increase in team metrics

EDUCATION

Saint Francis University/ **Lake Erie college**	**Scottsdale Community College**	**Flatiron School**
08/2010 - 05/2014	08/2018 - 12/2022	11/2021 - 03/2022
Bachelor of Arts in Psychology	Associates in Applied Science	Certificate
Athlete	Web Development	Full-Stack Software Engineering
	Web Design	