

# Hannah McCullough

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## SOFTWARE ENGINEER

Innovative full-stack software engineer with skills in building applications & APIs with a user-experience approach. Having a curious mind and a background in customer service, management, and athletics, I bring strong skills in client relations, collaboration, and leadership.

## SKILLS

JavaScript, React, RESTful APIs, Node, TypeScript, Python, Content Management Systems, MongoDB, Ruby on Rails, Postman, Git, HTML, CSS, DataDog, Microservices, Bootstrap, Docker, AWS, SQLite, Jira

## PROFESSIONAL EXPERIENCE

### Freelance

Phoenix, AZ

Web Developer

01/2018 – Present

- Currently developing a full-stack application with extensive user capabilities and public property data utilizing React, JavaScript, TypeScript, Rails, & Active Record
- Modeled custom database schema and REST API with Ruby on Rails, Active Record, & PostgreSQL
- Utilized Auth & bcrypt to authenticate user login and authorize user functionality based on user type
- Designed websites for small businesses using content management systems with enhanced UI/UX, resulting in increased traffic and leads

### Synapse Financial Technologies

San Francisco, CA (remote)

Software Engineer II

07/2022 – 10/2023

- Served as team lead providing technical guidance, mentorship, and knowledge to teammates
- Implemented client direct request, quick turnaround feature enhancements in Python RESTful APIs
- Used strong troubleshooting and bug resolution abilities to quickly rectify production API issues using DataDog, EKS, and Postman
- Managed internal & external developer documentation in Confluence that provided a deeper understanding of the technical side of the products & implementations
- Provided consistent results via strong program design & management skills utilizing Jira & LucidChart
- Improved cross-team processes by providing feedback and alternative solutions to leadership, which positively impacted client experience integration changes

### USAA

Phoenix, AZ

Insurance Professional I

09/2018 – 11/2021

- Served as a department facilitator in the Pulse initiative by communicating employee feedback & innovation to executives
- Regularly facilitated team meetings, resulting in an overall increase in team metrics

## EDUCATION

### Saint Francis University/ Lake Erie college

08/2010 - 05/2014

Bachelor of Arts in Psychology  
Athlete

### Scottsdale Community College

08/2018 - 12/2022

Associates in Applied Science -  
- Web Development  
- Web Design

### Flatiron School

11/2021 - 03/2022

Certificate  
Full-Stack Software Engineering