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If you call or write to us,
please use this reference:



Department
for Work &
Pensions

Sam Smith.



2 11 2 2018

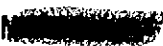
Personal Independence
Payment 4
Post Handling Site B
Wolverhampton
WV99 1AA
www.gov.uk

Telephone: 0345 850 3322

Textphone: 0345 601 6677

13 July 2018

Personal Independence Payment Your Mandatory Reconsideration Notice

Dear  *Sam Smith*

Thank you for asking us to look at your Personal Independence Payment (PIP) again.

PIP is made up of two parts: help with daily living needs and help with mobility needs.

I've looked at your PIP and decided:

- at this time I can't award you PIP for help with your daily living needs from 6 May 2018
- at this time I can't award you PIP for help with your mobility needs from 6 May 2018

How I made my decision

I looked at all of the information available to me, including:

- the "How your disability affects you" form

This told me the type of help, and how much help you need.

This letter is your
Mandatory
Reconsideration Notice

For more information
about PIP go to
www.gov.uk/PIP

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I used this information to look at whether you can carry out 12 activities and the amount of help you need. A score is given for each of these.

There are 10 activities for the daily living part of PIP and 2 for the mobility part.

If your total score for the daily living activities is between 8 and 11 you'll be awarded the standard rate. If your score is 12 or more you'll be awarded the enhanced rate. This is the same for the mobility activities.

Daily Living - for the 10 daily living activities you scored:

Preparing food (scored out of 8)

You can prepare and cook a simple meal unaided. 0

Eating and drinking (scored out of 10)

You can eat and drink unaided. 0

Managing your treatments (scored out of 8)

You can either manage medication / therapy or monitor your health condition unaided, or you don't need to. 0

Washing and bathing (scored out of 8)

You can wash and bathe unaided. 0

Managing your toilet needs (scored out of 8)

You can manage your toilet needs or incontinence unaided. 0

Dressing and undressing (scored out of 8)

You can dress and undress unaided. 0

Communicating (scored out of 12)

You can express and understand verbal information unaided. 0

Reading (scored out of 8)

You can read and understand basic and complex written information either unaided or using glasses or contact lenses. 0

Mixing with other people (scored out of 8)

You can engage with other people unaided. 0

Making budgeting decisions (scored out of 6)

You can manage complex budgeting decisions unaided. 0

Your total score for the **daily living** part of PIP is 0 points. This means I can't award you PIP for help with your daily living needs.

Mobility – for the 2 mobility activities you scored:

Planning and following a journey (scored out of 12)

You can plan and follow a route of a journey unaided. 0

Moving around (scored out of 12)

You can stand and then move more than 200 metres either aided or unaided. 0

Your total score for the **mobility** part of PIP is 0 points. This means I can't award you PIP for help with your mobility needs.

My decision

You asked us to look at your claim again as you disagree with the decision. I made my decision using information about your health condition or disability including details of any treatment, medication, test results and symptoms. This information is the best available and enough to decide how much help you need. You asked us to look at the whole decision. You did not send more supporting information. You attended assessment alone. The assessor observed that you walked unaided with normal gait and pace. You were able to sit and stand unaided. You were able to get on to the examination couch and swing your legs up and around with no difficulty. You handed documentation over to the assessor. You advised the assessor that you have grand mal seizures where you become unconscious for a few minutes. It takes you several hours to recover. You have a sensation in your tongue and a metallic taste several minutes before your seizure. The last one was 2 weeks ago, prior to that it was several months before. You also have petit mal seizures where you have an absence lasting a few seconds. You have these up to 3 times weekly and become a bit vacant. You do not fall and just stare. You have not had your medication increased for several years. With regards to your seizures, I consider that you are able to carry out the activities of daily living and mobility safely and without supervision.

Musculoskeletal examination showed slightly reduced power in left arm and left leg with full movement. You had full movement and power in right leg and arm, full movement in back and normal pinch power and grip in hands. Mental state examination showed

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you were of average build, well kempt and did not look tired. You coped well at assessment and your manner was normal. You were not anxious, agitated or tense, you did not appear to be trembling. Eye contact and rapport was adequate and speech was normal in rate, volume and content. You were orientated in time, place and person and did not require prompting. Concentration and general memory was adequate. You had good insight into your condition. You do not have any specialist mental health input. Your health condition is not in dispute. What I must consider is your ability to complete the activities for the majority of the time. I looked at all the information available and the areas you disagree with and find the descriptors chosen are correct. This is consistent with your medical history, your description of a typical day, informal observations at your face to face consultation, the information available at your face to face consultation, how you engaged with the assessor, the available evidence, your mental state and musculoskeletal examination results.

For more information about PIP go to www.gov.uk/pip

Yours sincerely

Marie Carlin

If you disagree with what we decided

You can appeal to a tribunal. **You must do this within one month of the date of this letter.**

Your appeal must be in writing, and you must include a full copy of this letter. That's why we've sent you 2 copies.

Send your appeal to Her Majesty's Courts and Tribunals Service (HMCTS). This is the government department that deals with appeals.

You can download more information, including a 'Notice of Appeal' form and help about how to make an appeal, at www.gov.uk/appeal-benefit

Using the Notice of Appeal form will help you include all the information the tribunal needs. You can also appeal by letter, but if any information is missing it will take longer to make your appeal. The tribunal may have to ask you for more information.

Where to send your appeal

If you live in England or Wales:

HMCTS SSCS Appeals Centre, PO Box 1203, BRADFORD, BD1 9WP

If you live in Scotland:

HMCTS SSCS Appeals Centre Scotland, PO Box 27080, GLASGOW, G2 9HQ

If you live overseas, send your appeal to the office either:

- in the country where you lived before you moved overseas, or
- in the country you entered (if you want an oral hearing)

For information and advice on how to appeal, visit www.gov.uk/appeal-benefit or a local organisation that can give you independent support.

Other benefits, support and advice

There are other benefits and help you may be able to get.

For example:

- Access to Work
- Employment and Support Allowance
- Council Tax or Housing Benefit help
- help with health costs (please go to your local NHS website for more details)
- Disabled Persons Railcard

To find out what you may be able to claim, go to www.gov.uk/benefits-calculators

If you need help to talk through what's best for you then you could talk to your carer, your family and friends or your support worker. You could also contact a local support organisation who can provide independent help and support. You can find their details online, at your local library or in the telephone directory.

If you need help managing your money please contact the Money Advice Service as soon as you can. They offer free independent advice about how to make the best of your money, including budgeting, savings and dealing with debt. To find out more, go to www.moneyadviceservice.org.uk

Equality and Diversity

We are committed to treating people fairly, regardless of their disability, ethnicity, gender, sexual orientation, transgender status, marital or civil partnership status, age, religion or beliefs. Please contact us if you've any concerns.

Getting help and support

If you need us to, we can provide the information in this letter in a different format which you find easier to access. For example, you can ask us to provide information in braille, large print, audio or email. Please contact us to discuss your requirements regarding format.

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Call charges

Calls to 0345 numbers cost no more than a standard geographic call, and count towards any free or inclusive minutes in your landline or mobile phone contract.
