**Online Civil Money Claim process**

**County Court Judgement process**

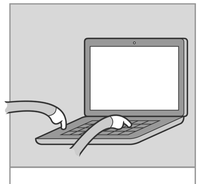
**Civil enforcement process**

Anna is owed money by Andrew who is not responding

Anna learns about Online Civil Money Claims

Anna decides to make claim using Online Civil Money Claims

Anna receives notification from OCMC alerting her of next steps



Anna requests a County Court Judgement

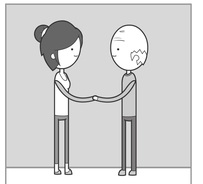
Anna learns about County Court Judgement being issued

Anna has still not received payment and learns about civil enforcement

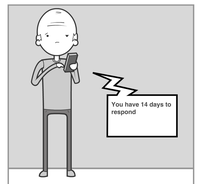
Anna decides that civil enforcement is right for her and chooses to apply for a writ of control

Anna learns about writ of control being issued

Anna learns that she can now serve the writ of control to the nominated HCEO

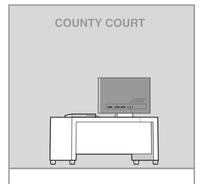


Andrew decides to contact Anna and pay what is owed

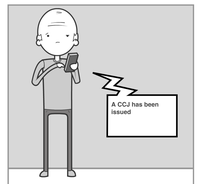



Andrew learns about Online Civil Money Claims lodged by claimant

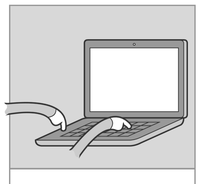
Anna is clear about what she can do next



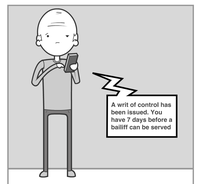

County Court Judgement is issued



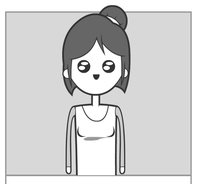

Andrew learns about County Court Judgement being issued



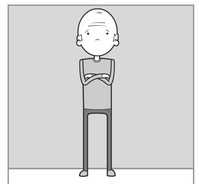
Anna supplies the required details to apply for a writ of control



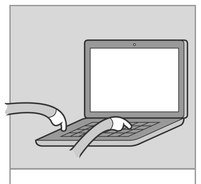

Andrew learns about writ of control being issued



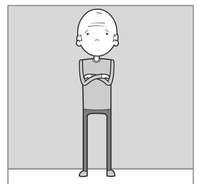
Anna is relieved that the process is over and she has been paid



Andrew chooses to ignore notifications and 14 days pass



Anna pays the £66 court fee and the application is submitted



Andrew chooses to ignore notifications and 7 days pass