◆ HMCTS Technology Principles

Not sure how to structure your documentation? Start from scratch and add the components that fit your needs.

⚓ 1. Be User and Business Centric

HMCTS Technology Principles › 1. Be User and Business Centric

Ensure clear alignment business benefits and the needs of our users

FIELDS

Last updated by   Bangle, Jay | He/His

Last updated date   20/01/2022 18:20

Tags

REFERENCES (3 INCOMING, 0 OUTGOING)

⚓ 2.1 Activity aligns to government policy and organisational objectives	Is Addressed By	⚓ 1. Be User and Business Centric
⚓ 2.6 Services are managed to avoid and actively reduce the proliferation of legacy systems and outdated technology	Is Addressed By	⚓ 1. Be User and Business Centric
⚓ 5.4 Service management	Is Addressed By	⚓ 1. Be User and Business Centric

⚓ 2. Understand our Data

HMCTS Technology Principles › 2. Understand our Data

We will minimise data collection to avoid duplication, and document and understand our data to maximise its utility

FIELDS

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Tags

REFERENCES (1 INCOMING, 0 OUTGOING)

⚓ **2.8 Data is collected, stored, used and deleted in the appropriate and ethical way**   *Is Addressed By*   ⚓ **2. Understand our Data**

⚓ 3. Never Compromise on Security & Compliance

HMCTS Technology Principles › 3. Never Compromise on Security & Compliance

Keep systems and data safe, especially our citizen's data by following information assurance processes

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REFERENCES (1 INCOMING, 0 OUTGOING)

⚓ **5.5 Management of the organisation's portfolio of services**   *Is Addressed By*   ⚓ **3. Never Compromise on Security & Compliance**

⚓ 4. Open Source & Open Standards before COTS before Custom-built

HMCTS Technology Principles › 4. Open Source & Open Standards before COTS before Custom-built

We will use open standards to avoid vendor lock-in and ease integration and adaption before buying a product or building it ourselves

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Tags

REFERENCES (1 INCOMING, 0 OUTGOING)

⚓ 2.7 technology is designed to be made available to share and reuse across organisations and functions, where appropriate	*Is Addressed By*	⚓ 4. Open Source & Open Standards before COTS before Custom-built

⚓ 5. Be Leading Edge, not Bleeding Edge

HMCTS Technology Principles › 5. Be Leading Edge, not Bleeding Edge

We will use leading edge technologies, that have a proven track record

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⚓ 6. Cloud before On-Premise

HMCTS Technology Principles › 6. Cloud before On-Premise

A Cloud provided service should always be considered prior to on premise hosted options

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⚓ 7. Be Robust

HMCTS Technology Principles › 7. Be Robust

We will deliver solutions that meet service needs and can scale appropriately

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⚓ 8. Automate as much as possible

HMCTS Technology Principles › 8. Automate as much as possible

Manual processes and procedures should be replaced by automated digital operations where possible

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⚓ 9. Share & reuse

HMCTS Technology Principles › 9. Share & reuse

Our solutions will promote sharing and reuse across HMCTS and our partners

FIELDS

Last updated by　　　Bangle, Jay │ He/His

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Tags

REFERENCES (1 INCOMING, 0 OUTGOING)

⚓ **2.7 technology is designed to be made available to share and reuse across organisations and functions, where appropriate**　　*Is Addressed By*　　⚓ **9. Share & reuse**