



HM Courts &  
Tribunals Service



**In the Family Court sitting at  
Courts and Tribunals Service Centre**

**15 January 2019**

**Case number: LV89D85000**

**Applicant**

John Smith

**Respondent**

Jane Doe

**Refusal order**

Following a review of your case, the court is not satisfied that you are entitled to a decree of divorce.

You need to provide the following information or documents before the court can make a decision on your application for divorce.

**What you need to provide**

**Jurisdiction details**

The court has judged that your application does not fall within the jurisdiction of the courts of England and Wales. You must provide more connections to England or Wales.

**Your original marriage certificate**

The image of the marriage certificate you shared does not appear to be a scanned copy of the full original. Please provide a digital photo or scan of the original, or the paper document in the post.

**A translation of your marriage certificate**

The marriage certificate must be translated and certified by one of the following methods:

1. Statement of truth  
The translator of the marriage certificate provides a statement of truth certifying the translation. There are translation services online which include certification as part of their service.

2. Notary public

The marriage certificate is translated and then certified by a notary public. You can find a notary public through either the Notaries Society or the Society of Scrivener Notaries.

**Previous proceedings details**

Clarify whether there are, or have ever been, any other legal proceedings related to the marriage, property or children.

**Statement of case details**

Clarify your evidence for the chosen reason (legally known as the 'facts') for your divorce.

**The court has provided the following additional comments**

“The scan of your marriage certificate is clearly a photo of a photocopy. You must supply a digital copy of the original document.”

**How to provide information or documents**

Follow the instructions from the court in the online service. If you need to submit any documents you can choose to:

- upload a digital photo or scan of the original paper documents on the online service
- send the original paper documents by post

**HMCTS Digital Divorce**

c/o Exela Technologies UK Ltd  
PO Box 12706  
Harlow  
CM20 9QT  
Email: [divorcecase@justice.gov.uk](mailto:divorcecase@justice.gov.uk)  
Phone: 0300 303 0642