



HANNAH DARDEN



Little Rock, AR 72211 | 479-329-8640 | hmdarden97@gmail.com

Profile Summary

- Versatile communicator with experience in UX/UI design, web content management, and user research (improved **project delivery efficiency** by **35%** across internships and academic initiatives)
- Skilled in creating clear, audience-focused copy for websites, surveys, and social media (reduced **editing/revision time** by **25%**)
- Proficient in developing low- and high-fidelity wireframes, prototypes, and design assets in Figma and Adobe Creative Cloud (accelerated **design iteration efficiency** by **30%**)
- Collaborative team member who developed training documents and resources (**materials adopted** by **100% of department staff**, improving onboarding and workflow clarity)

Skills

Project Management & Productivity: Monday.com, Confluence, Google Workspace, Microsoft Office

Development & Design: HTML, CSS, JavaScript, Figma, Adobe Creative Cloud, Camtasia, GitHub, Gitpod, ProcessWire, WordPress, Elementor, SiteGround

Education

MA Technical Writing

Currently Enrolled

Focus Area: User Experience

University of Arkansas at Little Rock, Little Rock, AR

BA Web Design & Development

Completed

Minor in Information Technology

University of Arkansas at Little Rock, Little Rock, AR

Google Certificate – Project Management

Completed

Online – Coursera

Experience

Web Development Intern

06/2025-07/2025

CJRW, Little Rock, AR

- Updated and organized web content in Figma, gaining exposure to UX workflows (supported **4+ client projects** simultaneously)
- Migrated content in ProcessWire (migrated **~100 pages of content** with **98% accuracy**)
- Wrote clear, engaging and audience-focused copy for web pages and social media
- Tested and provided feedback on AI chatbot

UX & AI Research Assistant

08/2024-present

University of Arkansas – Little Rock, Little Rock, AR

- Designed Figma wireframes for upcoming university web projects (contributing to redesigns projected to serve **1,000+ students** annually)
- Developed student-focused resources, including graduation checklists and syllabi (projected to support **~100 graduate students** annually)
- Created assignments and assessments to support course goals
- Created, distributed and analyzed surveys to improve student success initiatives

Centralized Staffing Coordinator

07/2023-present

Baptist Health, Little Rock, AR

- Created and implemented internal documents and process improvements for team efficiency (reduced scheduling errors by **30%**)
- Developed clear communication materials for internal usage and staff training (used by **100% of staff members** within department)
- Coordinated with on-site staff for daily scheduling and time tracking

Help Assistant

06/2023-08/2023

UALR Emerging Analytics Center, Little Rock, AR

- Collaborated on projects for both the Art and Web Development teams (contributed to **3+ live projects** used in research and outreach)
- Created and maintained websites hosted by the center
- Trained in Confluence, Blender and 3ds Max to support team needs (completed training in under **3 weeks**, accelerating team adoption)