HANNAH DARDEN

Little Rock, AR 72211 | 479-329-8640 | hmdarden97@gmail.com https://www.linkedin.com/in/hannah-darden-73a434269/ | https://hmdarden.github.io/darden.developments/

Profile Summary

- Proven ability in visual communication, end-user communication, user guides, and audience analysis.
- Proven ability in the training of new team members
- Proficient in the development of low and high fidelity wireframes, logo design, and website development

Skills

Analytical Tools: Google Workspace, Microsoft Office

Languages: HTML, CSS, Javascript

Technologies/Frameworks: Adobe Creative Cloud, Github, Gitpod, Wordpress, Figma, Elementor, Confluence, SiteGround

Education

MA Technical Writing Currently Enrolled

University of Arkansas at Little Rock, Little Rock, AR

BA Web Design & Development Completed

Minor in Information Technology

University of Arkansas at Little Rock, Little Rock, AR

Google Certificate - Project Management Completed

Online - Coursera

Experience

Graduate Assistant 08/2024-present

University of Arkansas - Little Rock, Little Rock, AR

• Figma Wireframing

• Edited and proofread documentation

• Created instructional materials, guidelines, and assessments 07/2023-present

Centralized Staffing Coordinator

Baptist Health, Little Rock, AR

- Creation and implementation of internal documents
- Updated and edited documentation for internal usage
- Coordinated with on site SMEs for daily staff tracking

06/2023-08/2023

Help Assistant

UALR Emerging Analytics Center, Little Rock, AR

- Collaborated on projects for both the Art and Web Development teams, contributing to the creation and maintenance of websites hosted by the center.
- \bullet Trained in a range of tools and software, including Confluence, Blender, and 3Ds Max
- Advanced my proficiency in platforms such as WordPress and SiteGround.

08/2019-07/2023

Emergency Communications Dispatcher

Bryant Communications, Bryant, AR

- Documentation entry
- Expertise in multi-system monitoring (radio, phone, surveillance cameras)
- Dispatched for fire, medical rescue, and police
- Trained new dispatchers to ensure efficient communication and response times

Projects

International Student Hub: Navigation Wireframe | Figma, Google Slides, Canva

• Developed a wireframe that laid the foundation for overall site navigation. Project prioritized development that would increase engagement of international audiences. This project created navigation options for visual, audio, and textual learners.

Hospital Staffing Grid | Google Sheets, Kronos, Infor

• Created a staffing grid that tracked the daily arrangement of nursing staff across multiple hospitals in the state of Arkansas. This grid has allowed a streamlined process for monitoring the placement of staff.