

# CONTACT

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## **EDUCATION**

 UNIVERSITY OF ARKANSAS AT LITTLE ROCK

> TECHNICAL WRITING - MA CURRENTLY ENROLLED

 UNIVERSITY OF ARKANSAS AT LITTLE ROCK

> WEB DESIGN & DEVELOPMENT - BA COMPLETED

GOOGLE- COURSERA

PROJECT MANAGEMENT- CERTIFICATE COMPLETED

# **SKILLS**

ADOBE CREATIVE CLOUD

HTML/CSS

**JAVASCRIPT** 

GIT/GITHUB

**GOOGLE WORKSPACE** 

MICROSOFT OFFICE

WORDPRESS

FIGMA

**ELEMENTOR** 

CONFLUENCE

SITEGROUND





# Hannah M. Darden

## **PROFILE**

- Proven ability in visual communication, end-user communication, user guides, and audience analysis.
- Proven ability in the training of new team members
- Proficient in the development of low and high fidelity wireframes, logo design, and website development

# **INTERNSHIP**

2024-Present

#### **GRADUATE ASSISTANT**

UNIVERSITY OF ARKANSAS - LITTLE ROCK

- Figma Wireframing
- Edited and proofread documentation
- Created instructional materials, guidelines, and assessments

#### **HELP ASSISTANT**



#### **EMERGING ANALYTICS CENTER- UALR**

- Collaborated on projects for both the Art and Web Development teams, contributing to the creation and maintenance of websites hosted by the center
- Trained in a range of tools and software, including Confluence, Blender, and 3Ds Max
- Advanced my proficiency in platforms such as WordPress and SiteGround.\

## **WORK EXPERIENCE**

2023-Present

### CENTRALIZED STAFFING COORDINATOR

BAPTIST HEALTH

- Creation and implementation of internal documents
- Updated documentation for internal usage
- Coordinated with on site SMEs for daily staff tracking

2019-2023

## **EMERGENCY COMMUNICATIONS DISPATCHER**

**BRYANT COMMUNICATIONS** 

- Documentation entry
- Expertise in multi-system monitoring (radio, phone, surveillance cameras)
- Dispatched for fire, medical rescue, and police
- Trained new dispatchers to ensure efficient communication and response times

## **PROJECTS**

International Student Hub: Navigation Wireframe | Figma, Google Slides, Canva

 Developed a wireframe that laid the foundation for overall site navigation. Project prioritized development that would increase engagement of international audiences. This project created navigation options for visual, audio, and textual learners.

Hospital Staffing Grid | Google Sheets, Kronos, Infor

 Created a staffing grid that tracked the daily arrangement of nursing staff across multiple hospitals in the state of Arkansas. This grid has allowed a streamlined process for monitoring the placement of staff.